

Scrutiny Overview Committee – Recommendation Tracker (23/24)

| Committee Meeting Date | Agenda Item | Action/Recommendation | Officer responsible | Status | Target Completion Date | Notes |
|---------------------------------|--|--|---------------------|-------------|----------------------------|--|
| 12 December 2022 | Customer Engagement | <p>That data be shared with Members regarding:</p> <p style="padding-left: 40px;">a. A detailed breakdown on the time it takes calls to be answered across the Council.</p> | Elise Hopkins | In progress | | This item has been delayed due to progress on a new customer demand dashboard. |
| 28 th September 2023 | West Midlands Police – Update on Policing within Walsall | <p>That Cabinet are requested to:</p> <p style="padding-left: 40px;">a. Ensure Walsall Council works with West Midlands Police to improve road safety and reduce road harm in the Borough.</p> <p style="padding-left: 40px;">b. Consider the feasibility of co-locating the Council's community protection teams alongside West Midlands Police to increase co-operative working.</p> | Democratic Services | Completed | 13 December 2023 – Cabinet | Response provided on the Cabinet Decisions list on 14 December 2024. This can be accessed here . |

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| <p>28th September 2023</p> | <p>Areas of Focus 2023-24</p> | <p>Democratic Services assess the feasibility of collating all items related to police and judicial matters which could be considered by the Council's Overview and Scrutiny Committees.</p> | <p>Craig Goodall</p> | <p>Completed</p> | | <p>A review indicated that the police had been required at 3 meetings in the last twelve months. This was reported to SOC in November 2023 who were content to continue inviting the police to attend meetings on an as required basis.</p> |
| <p>9 November 2023</p> | <p>WMCA Annual Report</p> | <p>That those members appointed to the West Midlands Combined Authority, Transport for West Midlands, Fire Authority and the Police and Crime Panel provide an annual report to full Council.</p> | <p>Democratic Services</p> | <p>In progress</p> | <p>TBC</p> | |

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| 9 November 2023 | Recruitment and Retention | <p>A Member requested figures relating to internal promotions with a specific breakdown on ethnic backgrounds. Response would be provided in writing.</p> <p>Electronic exit interview forms were provided to those employees leaving the Council. In addition, face to face exit interviews could be requested on demand as appropriate. A breakdown of the reasons and figures on exit monitoring would be provided to the Committee in writing.</p> | Michele Leith Nicola Rickhuss | Completed | | Emailed on 26 February 2024 |
| 9 November 2023 | Local Authority Control of Housing Waiting List | A discussion ensued on the rights of tenants in respect of disrepair and notice of repossession. It was agreed for information on this matter to be disseminated to all Councillors. | Elise Hopkins | Completed | | Emailed on 5 February 2024 |
| 11 December 2023 | Budget and Capital Programme Feedback | <p>A number of questions were raised in respect of discussions from the Budget and Capital Programme (Forecast Revenue & Capital Outturn):</p> <ul style="list-style-type: none"> • Renovation of Park Tennis Courts • One Palfrey Big Local | Stuart Wootton | Completed | | Circulated on 20 December 2023 |

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| | | <ul style="list-style-type: none"> Social Housing Decarbonisation Scheme Reduction | | | | |
| | Budget and Capital Programme Feedback | A breakdown of temporary accommodation numbers would be circulated to the Committee. | Elise Hopkins | Completed | | Circulated on 6 February 2024 |
| | Budget and Capital Programme Feedback | Officers confirmed that a study would be carried out on whether it would be feasible for the Council to incentivise one-off annual Council Tax payments. This would be subject to whether the Council achieved better investment returns and cashflow as a result. | Shaun Darcy | Completed | | Circulated on 6 February 2024 |