

# BRIEFING NOTE

**TO: Community Services Scrutiny Panel**

**DATE: 14 July 2009**

**RE: Local Area Agreement**

## **Purpose**

This briefing note informs the Panel of progress against the performance of the current Local Area Agreement (LAA) targets at the end of 2008/09. At the meeting on 14 July 2009 the Director of Walsall Partnership will also present the LSP's business plan and will invite the Panel to identify issues to include in the Panel's work programme.

## **Background**

Walsall's LAA was signed-off by Ministers on 30 June 2008 with the majority of targets not set until recently. It is now possible to report on progress against targets. Appendix I set's out performance against those targets of most interest to the Community Services Panel with Appendix II showing the same information for the remaining LAA targets. Within each table RAG ratings have been provided based on the latest position against the first year targets, with additional comments giving background to the ratings.

The current position for this panel shows that performance is good with only one Amber target (NI 4) and one Grey/Unclassified (NI 20 – due to no national trend data being available) being reported.

The Panel might like to consider adding these indicators to its work programme when it has received other information from the Partnership Director at the meeting.

## **Author**

Nick Alamanos

Partnership and Performance Officer

☎ 01922 653503

[alamanosn@walsall.gov.uk](mailto:alamanosn@walsall.gov.uk)



Appendix I

Local Area Agreement 2008/09 Quarter 4 Outturn

| Community Services - LAA Indicators |   |                  |                 |     |                |                |   |
|-------------------------------------|---|------------------|-----------------|-----|----------------|----------------|---|
| Indicator Number                    | Indicator description   | Target 2008/09   | Actual achieved | RAG | Target 2009/10 | Target 2009/10 | Comments  |
| NI 001                              | % of people who believe people from different backgrounds get on well together in their local area (PSA 21) | 71.3% (Baseline) | 71.30%          | G   | N/A            | 75.10%         | Residents in Walsall generally feel that people from different backgrounds get on well together. 71% agree that they live in a cohesive community. This has declined slightly, though not significantly, since 2006/7 (74%). This out-turns in line with Black Country average, but is slightly lower than available national benchmarks. NI 1 is targeted in the LAA to improve to 75.1% by 2010/11. There is a delivery plan in place to achieve the target. The next survey takes place autumn 2010; results from it will be available spring 2011. Ragged Green based on relative performance against available benchmark and the fact that a delivery plan is in place as its targeted in the LAA. Future ragging will reflect delivery of the target action plan  |
| NI 004                              | % of people who feel they can influence decisions in their locality (PSA 21) (place survey)                 | 22.3% (Baseline) | 22.30%          | A   | N/A            | 25.60%         | The Place Survey measures how well local authorities and their partners engage with local residents in the community, and the degree to which local residents believe they are able to influence decisions (NI 4) out-turns 22%. Nationally across local government this issue is not highly rated. It is a key satisfaction driver and improving it is a key priority in the LAA. The next survey takes place autumn 2010; results from it will be available spring 2011 Residents in Walsall generally feel unable to influence decisions in their local area and a statistically significant target has been set at 25.6% (2010/11). Just more than one in five residents believe that they are able to influence decisions affecting their local area (22%). Out-turn is lower than Black Country average and available national benchmarks. Ragged AMBER on the basis of performance relative to available benchmarks; but that it is targeted in the LAA and a target action plan is in place. Amber reflects that this is an area for improvement. |

|        |   |                     |        |          |       |                       |   |
|--------|---|---------------------|--------|----------|-------|-----------------------|---|
| NI 005 | Overall/general satisfaction with local area (GLG DSO) (place survey) | 71.1%<br>(Baseline) | 71.10% | <b>G</b> | N/A   | 74.40%                | 71.1% of residents are satisfied with their neighbourhood (2008/9 Place survey); this is an improvement on the BVPI 2006/7 satisfaction score of 66%. Satisfaction is broadly in line with neighbouring Black Country authorities but is lower than wider currently available national benchmarks. NI 5 is a priority in the LAA and we have an improvement target of 74.4%. The next survey takes place autumn 2010; results from it will be available spring 2011. Ragged GREEN at quarter 4 based on improvement from 2006/7; targeted in the LAA and target action plan being in place.   |
| NI 007 | Environment for a thriving third sector (CO DSO)                      | 16.8%<br>(Baseline) | 16.80% | <b>G</b> | N/A   | 22.4%<br>(Indicative) | NI 7 measures the % of third sector organisations who answer positively to the following question '...how do the local statutory bodies in your local area influence your organisation's success'. Out-turn was published on 28/01/09. Walsall scores 16.8%, and this performs above national average of 16.2%. Hence we rag this indicator Green. The indicator will be measured again in 2010. This is an LAA indicator and targets can now be confirmed with GOWM; our indicative target percentage point increase is 5.6, hence our indicative target score by 2010 is 22.4% (this would represent a statistically significant improvement on baseline). Walsall had a 45% response rate to the survey (234 respondents).   |
| NI 016 | Serious acquisitive crime rate (PSA 23)                               | 20.68               | 17.38  | <b>G</b> | 19.82 | 19.03                 | NI 16 measures the number of serious acquisitive crimes per 1,000 population. Acquisitive crime includes burglary (dwelling), robbery (property), theft of/from motor vehicle. This is an LAA priority. Target Action Plan is being developed. There are a number of issues with this measure; new crime codes used to track performance are still 'bedding in', appropriateness of baselines and targets previously established are hence currently being queried, so this year will involve establishing accurate baseline and hence confirmed targets for future years monitoring. Safer Walsall Police Analyst has run the crime report for NI16 providing an out turn of 4425 for 08/09, this is to be confirmed once the Home Office have release the crime data to the Hub mid July. Against the targets set in 07/08 this RAGS green. |

|            |   |                  |        |    |      |                          |   |
|------------|---|------------------|--------|----|------|--------------------------|---|
| NI 019     | Rate of proven re-offending by young offenders (PSA 23)             | 1.12             | 0.64   | G  | 1.08 | 1.04                     | This indicator is a LAA measure and relates to the number of further proven offences committed by the cohort of January - March 2008 within 12 months of the initial substantive outcome ; it covers young offenders aged 10-17 usually resident in the area for the YOT submitting the monitoring return. The number in the Jan-March cohort is 241; 36 of these re-offended in Q1. The quarterly data is reported one quarter in arrears and Q3 outturn relates to re-offending between July and Sept 2008. Because the way in which this indicator is measured has changed and a new baseline has been set , it has been ragged as Amber for Q2. In addition, LAA target guidance received - ready reckoner enables target setting based on achieving 10.2% reduction by the end of 2010/11. |
| NI 020     | Assault with injury crime rate (PSA 25)                             | 9.49             | 9.49   | GR | N/A  | Minus 8% of the Baseline | NI 20 measures the number of 'Assaults with less serious injury' (i.e. actual bodily harm and other injury, including racially and religiously aggravated) offences per 1,000 population as a proxy for alcohol related violent offences. Due to inaccuracies that have had an impact on this indicator in other forces, Home Office have recommended that a new consistent baseline be set based on 2008/09 data which will be agreed post-March 2009. 2418 figure for 08/09 was established by SWBP Police analyst, Home Office are due to submitted 08/09 figures to the Hub in mid July this will verify the 08/09 figure of 2418 and targets can be accurately set following this.   |
| 17 (Local) | Public perceptions of anti-social behaviour (PSA 23) (place survey) | 26.5% (Baseline) | 26.50% | G  |      | 29.8% (2010)             |   |

## Appendix II

### Remaining LAA Indicators

| Indicator Number | Indicator description  | Target 2008/09 | Actual achieved | RAG | Target 2009/10 | Target 2009/10 | Comments  |
|------------------|--|----------------|-----------------|-----|----------------|----------------|---|
| NI 008           | Adult participation in sport (DCMS DSO)  | 18.10%         | 14.0%           | R   | 19.10%         | 20.10%         | <p>2008/9 NI 8 out-turn is confirmed as 14%. Performance ranks worst quartile nationally and for mets. The 2007/8 equivalent figure is 16.1%; this apparent reduction in out-turn in reality does not represent a statistically significant change over the year and hence performance can said to be 'static'. Measurement of NI8 is based on the same range of sport and active recreational activities as currently measured in the C17 Comprehensive Performance Assessment (CPA) indicator.</p> <p>Recent rolling 12 month figures from the 'Active People Survey 3' has shown Walsall has achieved 18.9%. However this data can only be used as direction of travel prior to submission of the next full release of Active People in December 2009.</p> |
| NI 030           | Re-offending rate of prolific and priority offenders (HO DSC)  | 19%            | 32%             | G   | 18%            | N/A            | <p>This measure re-offending rate of prolific and priority offenders shows a 32% <b>reduction</b>, exceeding the LAA target of 19%. Q1 2008/09 data should have been update to the hub by the 29.04.09 this has not yet been updated, once the data is released this can be checked against the quarterly out-turn figures.</p>   |
| NI 056(e)        | Obesity among primary school age children in Year 6 - percentage of children in Year 6 with height and weight recorded | 19%            |                 | G   | 18.80%         | 18.60%         |   |

|        |   |                     |         |          |        |        |   |
|--------|---|---------------------|---------|----------|--------|--------|---|
| NI 110 | Young people's participation in positive activities (PSA 14)  | 71.3%<br>(Baseline) | 71.30%  | <b>G</b> | 74%    | 78.50% | This is a national indicator which is measured using responses to a question in the annual TellUS survey i.e. The proportion of young people in School Year 10 responding 'yes' to the question: 'In the last 4 weeks, have you participated in any group activity led by an adult outside school lessons( such as sports, arts or a youth group) and said they participated in one or more of : sports club/class; youth club/youth group; art, craft, dance, drama...etc group or class; music group or lesson; Walsall's outturn in 2008 survey was above our statistical neighbour average of 66.9% and the national average of 69.5%; 44th best outturn nationally. Ragged amber as no targets set yet - however good comparative performance. Better than all our statistical neighbours.   |
| NI 116 | Proportion of children in poverty (PSA 9)   | 24.5                |         | GR       | 23.50% | 22.50% | NI 116 (NI definition) is the % of dependent children in a LA who live in h'holds whose equivalised income is below 60% of the contemporary national median. Collected through the annual Family Resources Survey. However, the sample size is not large enough at LA level; therefore alternative sources of data for an income based measure will be developed for use from April 2009. Until then the indicator will be based on an interim measure of the proportion of children who live in families where out of work benefits are received (JSA, IB,IS and PC), and performance assessed on improvement. It is an LAA priority. Target negotiations are on hold MAA is clearer. A delivery plan has been developed and incorporated into the Skills, Enterprise, Worklessness and NEETs TAPs. Based on the alternative data source (April 2007), Walsall has an above average rate of child poverty and below average improvement, ranking 5th worse out of 34 GOWM LAs and in the worst 15% of LAs in Great Britain. Rags Grey pending resolution of targets; future tracking will track account of delivery of TAPs. |
| NI 117 | 16-18 year olds who are not in education, training or employment (NEET) (PSA 14)                    | 9                   | 8.3     | <b>G</b> | 8.90%  | 8.70%  | Reducing NEETs is an LAA priority and performance is on track; having exceeded the 2008/9 LAA target.   |
| NI 120 | All age all cause mortality rate  | 1190                | 631.3   | <b>R</b> | 1159   | 1127   | Although performance direction is good, the inequality gap is widening.Latest data point: 2007 631.31 per 100,000. Next data point: 2008 (due Dec 09). 6.7% reduction from previous year and 16.3% from baseline, however gap to England has increased.   |
| NI 135 | Carers receiving needs assessment or review and specific carer's service, or advice and information | 21.5                | 37.2    | <b>G</b> | 24.50% | 27.50% |   |
| NI 136 | People supported to live independently through social services (all ages) (PSA 18)                  | 1795                | 2538.12 | <b>G</b> | 2600   | 3000   |   |

|        |  |      |       |          |         |         |   |
|--------|--|------|-------|----------|---------|---------|---|
| NI 141 | Number of vulnerable people achieving independent living (CLG DSO) | 76   | 84.81 | <b>G</b> | 78%     | 81%     | Formerly KPI 2a - Out of 155 service users, 131 successfully moved on in a planned way. Of the remaining 24: 2 taken in to custody, 13 abandoned the service, 9 evicted. The minimum target is 60% 1 service failed to achieve on or above the required target. We have been working closely with the providers and developed an unplanned move on form to use with quarterly returns. We are working with providers to improve performance issuing improvement/action plans for those who are under performing.  |
| NI 152 | Working age people on out of work benefits (PSA 8)                 | 16.2 | 16.01 | <b>A</b> |         |         | Figures show that within the last year unemployment in the borough has risen by 84% and we have been identified regionally as being one of the hardest hit areas from the recession. We have seen job losses from a significant number of key manufacturers in the area particularly those who support the car industry and construction which are sectors that have been very badly hit by the recession. The target is due to be re-negotiated with GOWM (Government Office for the West Midlands) as part of the possible MAA (Multi Area Agreement) and in light of the affects from the recession  |
| NI 154 | Net additional homes provided (PSA 20)                             | 326  | -151  | <b>A</b> | 363 net | 574 net | NI 154 Net additional homes provided is in Walsall's new LAA. Given the prospect of recession Walsall's request that the initial target of 640 net be re-negotiated as part of the LAA refresh has resulted in the proposal to put in place a 3 year target of 1263 (total). In effect this reflects a count of the number of completions excluding demolitions and hence discounts the negative impact of WHG demolition programme on achievement of LAA targets. There were 466 new homes completed with 617 being demolished in 08/09, WHG do not have any planned demolitions in 2010/11 this will have an impact on this indicator as the number of demolitions will reduce. |



|         |  |         |          |    |         |         |  |
|---------|--|---------|----------|----|---------|---------|--|
| NI 163  | Working age population qualified to at least level 2 or higher   | 57.1    | 0        | R  | 59.1    | 62.1    | NI 163 measures the proportion of working age pop (19 years to RA) qualified to at least level 2 or higher. Ie Qualified to level 2 and above; at least either 5 GCSEs grades A*-C (or equivalent, i.e., O levels, CSE Grade 1s), two A/S levels, or any equivalent or higher qualification in the Qualifications and Credit Framework. Good performance is typified by higher percentages. Data published to 'the Hub' shows relatively consistent annual out-turn; 53.6% (2001), 54.8% (2002), 56% (2003), 59.3% (2004), 59.3% (2005), 55.3% (2006), 55.9% (2007). Despite recent improvement Walsall performs below WMids Mets (65.4%) and All Eng (68.9%) average; indeed lies within worst quartile all Eng and Mets. No targets have been set; so tentatively rag outcome Red pending tracking against agreed targets. This next calendar year data 01.01.08 - 31.12.08 will be available on the hub late July 09. |
| NI 172  | % of small businesses in an area showing employment growth (BERR DSO)  | 11.08   |          | GR | 10.25%  | 11.02%  |  |
| NI 187  | Tackling fuel poverty - people receiving income based benefits living in homes with a low energy efficiency rating (DEFRA DSO) | 6.40%   | 6.43%    | G  | 4.40%   | 2.20%   | 6.43% of those surveyed have a SAP rating of below 35. 29.05% of those surveyed have a SAP rating of over 65   |
| NI 188  | Adapting to climate change (PSA 27)  | Level 1 | Level 1  | G  | Level 2 | Level 3 | NI188is essentially a process indicator. It measures levels of achievement in terms of risk assessing and adapting individual and relevant services to climate change and scores progress on achievement of levels from 0-4. Its an LAA measure with targets agreed by GOWM. This year the target is level 1 and currently we are working towards that. Following a self assessment of achievement of levels; that evidences achievement of level 1 and on that basis this measures rags GREEN. LAA target achieved. This out-turn will be submitted to CLGs Hub by end May and the assessment to Defra.   |
| NI 191  | Residual household waste per head (DEFRA DSO)  | 755kg   | 674.57kg | G  | 739kg   | 697kg   | NI 191/192/193 have all been submitted to Waste Data flow, these figure are subject to change due to them needing to check the data is accurate, waste data flow have come back with a couple of queries which are currently being looked in to. This process could take up until the end of June for them to finalise and authorise the out-turn figures  |
| NI 198a | Children aged 5 -10 years travelling to school by car (inc. vans and taxis)  | 30.40%  | 27.60%   | G  | 29.40%  | 28.40%  | This is a provisional figure from the 2009 Census carried out in January. The breakdown of the figures will be made available when the data is confirmed and entered onto the HUB. This shows good progress from the original baseline of 31.4% and had exceeded the target of 30.4%.  |

| Local Indicators |  |                |                 |     |                |                |  |
|------------------|--|----------------|-----------------|-----|----------------|----------------|--|
| Indicator Number | Indicator description  | Target 2008/09 | Actual achieved | RAG | Target 2009/10 | Target 2009/10 | Comments   |
| 46 (Local)       | Levels of support to new and existing businesses (Local Target)      | N/A            |                 |     | 100            | 110            |  |
| 112 (Local)      | Under 18 conception rate (PSA 14)                                    | 36.4           |                 |     | 33.3           | 30.2           |  |
| NI 186 (Local)   | Per Capita % reduction in CO2 emissions in the LA area               | tbc            | -3.9            | R   | tbc            | tbc            | RAG generated by process measures. NI 186 measures %age reduction of the per capita CO2 emissions; it comprises an annual amount of end user CO2 emissions across an agreed set of sectors (housing, road transport & business) measured as a %age reduction (or increase) of the per capita CO2 emission from 2005 (baseline yr). The baseline and trend is based on data supplied by DEFRA for 2005-2006. Currently, the NIS is ragged on the basis that good performance is typified by an increasing year on year % reduction on CO2 per capita. 2008/9 out-turn indicates an increase in per capita emissions 2005-2006 from 7.18 to 7.40. The data shows an increase in emission tonnages across the industrial/commercial (+55) and housing sectors (+14), and a reduction across the transport sector (-19). 2005 acts as the baseline yr; 'The Hub' indicates out-turn of -3.9 for 2005-2006. A 2007 update will be available Nov 2009. NI 186 is a local measure in the LAA; targets are yet to be agreed. Target action planning work has commenced |
| (Local)          | The number of referrals to Children's social care for domestic abuse |                |                 |     |                |                |  |

