

## Health and Wellbeing Board

15 October 2019

### BETTER CARE FUND 2019/20 QUARTER 2

#### 1. Purpose

This report presents Quarter 2 performance regarding Walsall Better Care Fund and Improved Better Care Fund. The period covered is from July 2019 – September 2019.

#### 2. Recommendations

- 2.1 That the Health and Wellbeing Board receives and notes the Quarter 2 return, and has the opportunity to ask any questions that may arise prior to the submission deadline of 30 October 2019.

#### 3. Report detail

- 3.1 The table below highlights the key messages to note from our Quarter 2 Better Care Fund performance. Appendix 1 details the Walsall Better Care Fund Quarter 2 return for October 2019, highlighting home care and care home fees paid in 2018/2019 and 2019/2020.

Key messages to note	BCF
	Quarter 2 – 2019/20
Metrics	<p>For reporting purposes the following four metrics includes updates from July – August as data for September was unavailable at the time.</p> <p><b>Non - Elective Admissions (NEA)</b> – During Q1 and Q2 (April – August) there was a reported 14% increase in admissions for older people 75+ saw in 2019 compared to the same period in 2018. There was also a 6% increase for older people aged between 64 – 74 in 2019 compared to 2018. Our Same Day Emergency Care initiative is now part of the stroke and ambulatory care pathway, which is in line with government policy to increase the number of patients receiving same day admission and discharge by 30%. We are currently achieving 42% locally. Since the development of our single point of access pathway in June 2019, we have seen an increase in referrals to Rapid Response and locality teams for an urgent 2-hour response. This has supported a reduction in attendance of lower level acuity patients.</p> <p><b>Residential Admissions</b> – Performance is in line with the target set for 2019/2020 of 335 admissions. The number of permanent admissions as at 31 August 2019 stands at 272.73 per 100,000 population, an increase of</p>

	<p>11.2% upon the 245.22 admissions as at the equivalent point in 2018. There is an anticipated increase over the winter period during Q3 and possibly Q4.</p> <p><b>Re-ablement</b> – We are on track with performance based on the new target of 340 service users during 19/20. 176 service users were discharged from hospital into re-ablement/rehabilitation services during July and August 2019, of which 156 (88.63%) were still at home 91 days after discharge. This represents a 4.91% improvement on the 147 (84.48%) service users still at home out of a cohort of 174 during the equivalent period in 2018.</p> <p><b>Delayed Transfers of Care</b> – 485 delayed days were reported in July 2019 (of which NHS 334, Social Care 151 and Both 0). The 485 delayed days in July equate to 16 delayed days per day - comfortably within the target figure of 17.9 delayed days per day. The number of delays attributed to NHS remains higher than those attributed to social care. Reported equipment, family choice and further non-acute NHS delays remain the top three reasons for NHS delays. Of the 151 social care delayed days, these sit across acute and non-acute for Walsall Manor, Dudley and Walsall Mental Health and out of borough hospitals such as the Wolverhampton, Sandwell and West Birmingham hospital groups.</p>
High Impact Change Models	<p>Our reporting requirements for 2019/2020 are in relation to 8 High Impact Change Models (Early discharge planning, Systems to monitor flow, Multi-disciplinary discharge teams, Home first/discharge to assess, Seven day working, Trusted Assessor, Choice, Enhancing health in care homes). The models were agreed at national level as approaches for local system to adopt to improve areas regarding integration, improving flow across pathways and reducing hospital discharge delays.</p> <p>Our local 2019/2020 BCF plan reported established and mature status for all 8 models. We are now working towards achieving mature status for early discharge planning, systems to monitor flow, multi-disciplinary discharge teams, seven day working as per actions plans, and maintaining established status for trusted assessor and choice as we are developing the models to meet outcomes, and will work towards exemplary status for enhancing health in care homes.</p> <p>During Q2, we reviewed our trusted assessor model in line with national outcomes and agreed to amend the model until March 2020. An action plan has been developed with our internal provider to ensure the model is embedded across our pathway to support discharges from our acute settings, building on the previous model implemented with an external provider. We have also developed our choice model by moving towards a phased approach of revising and issuing choice letters to families and patients before discharge.</p>
Improved Better Care Fund	<p>As a local area, our Improved Better Care Fund (IBCF) spend identifies additional BCF funding allocated to Adult Social Care to support the system and protect services. Our additional investment has supported the system through agreed initiatives such as integration and increasing capacity, specifically funding staffing and stability within the market, ensuring completion of timely assessments, timely discharges from the community to support flow and stability across the domiciliary care market. Appendix 1</p>

	<p>demonstrates our investment to increase hourly and weekly rates for domiciliary care and care home placements with and without nursing for older people.</p> <p>The investment has supported provision such as shared lives placements for those with specific needs, services such as effective re-ablement and additional social workers and occupational therapists, leading to residents remaining in their own home, improved flow and timely discharges.</p>
Performance	<p>Overall, our IBCF investment continues to support pathways and systems which align to national outcomes of reducing delays, improving discharges, encouraging older people to maintain independence and prolong the need for long term care.</p> <p>Our performance against the national metrics is on track for this financial year, however we are seeing a reduction in the number of Delayed Transfers of Care (DToCs) per day and within the set daily target. During Q2 we have worked on short term schemes to add further support over the winter, with particular investment in recruiting a MH discharge coordinator to facilitate discharges from Dorothy Pattison Hospital and Bloxwich hospital. Other schemes include the implementation of PJ paralysis, a block contract to increase external provider capacity and investment to expected increased demand across discharge to assess beds, re-ablement hours and rapid response hours. Performance across all schemes will be monitored by commissioning leads until March 2020 to record impact on the system.</p>
Integration	Continued work and monitoring is required to embed culture change and complete management of change successfully.

#### 4. Health and Wellbeing Priorities

The aim of the Better Care Fund and Improved Better Care Fund is to ensure there is support through provision and enablers such as Social Workers and Therapists for those discharged from hospital returning to their own home (including residential or nursing), and to prevent a hospital admission where possible.

There are national 'ambitions' to achieve locally, ensuring there is a reduction in Delayed Transfers of Care by implementing and utilising services and schemes.

Background papers

Appendix 1 Quarter 2 BCF 2019/20 return

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## Better Care Fund Template Q2 2019/20

### 1. Guidance

#### Overview

##### Note on entering information into this template

Throughout the template, cells which are open for input have a yellow background and those that are pre-populated have a grey background, as below:

Data needs inputting in the cell

Pre-populated cells

##### Note on viewing the sheets optimally

For a more optimal view each of the sheets and in particular the drop down lists clearly on screen, please change the zoom level between 90% - 100%. Most drop downs are also available to view as lists within the

Overall note for quarterly reporting in 2019/20 and Quarter 2:

As per the previous year, quarterly reporting for Better Care Fund (BCF) in 2019/20 will continue to act as single collection mechanism for standard BCF related reporting and iBCF Grant related reporting. With the inclusion of the Winter Pressures Grant into the Better Care Fund pool, any reporting required for that

Wider BCF reporting is not required for Quarter 2, to accommodate the BCF planning and assurance timeframes, and will commence from Quarter 3.

The details of each sheet within the template are outlined below.

#### Checklist ( 1.Cover )

1. This section on the cover sheet helps identify the data fields that have not been completed. All fields that appear as incomplete should be complete before sending to the Better Care Support Team.
2. It is sectioned out by sheet name and contains the description of the information required, cell reference for the question and the 'checker' column which updates automatically as questions within each sheet are
3. The checker column will appear 'Red' and contain the word 'No' if the information has not been completed. Clicking on the corresponding 'Cell Reference' column will link to the incomplete cell for
4. The 'sheet completed' cell will update when all 'checker' values for the sheet are green containing the word
5. Once the checker column contains all cells marked 'Yes' the 'Incomplete Template' cell (below the title)
6. Please ensure that all boxes on the checklist are green before submission.

#### 1. Cover

1. The cover sheet provides essential information on the area for which the template is being completed, cont
2. Question completion tracks the number of questions that have been completed; when all the questions in each section of the template have been completed the cell will turn green. Only when all cells are green should the template be sent to [england.bettercaresupport@nhs.net](mailto:england.bettercaresupport@nhs.net)
3. Please note that in line with fair processing of personal data we request email addresses for individuals completing the reporting template in order to communicate with and resolve any issues arising during the reporting cycle. We remove these addresses from the supplied templates when they are collated and delete

#### 3. improved Better Care Fund

Please fill the sections out on sheet '3. iBCF'. To report on the additional iBCF Grant quarterly reporting for To reflect this change, and to align with the BCF, data must now be entered on a Health and Wellbeing Board Specific guidance on individual questions is present on the relevant tab.

## Better Care Fund Template Q2 2019/20

### 2. Cover



Version 1.0

#### *Please Note:*

- The BCF quarterly reports are categorised as 'Management Information' and are planned for publishing in an aggregated form on the NHSE website. Narrative sections of the reports will not be published. However as with all information collected and stored by public bodies, all BCF information including any narrative is subject to Freedom of Information requests.*
- As noted already, the BCF national partners intend to publish the aggregated national quarterly reporting information on a quarterly basis. At a local level it is for the HWB to decide what information it needs to publish as part of wider local government reporting and transparency requirements. Until BCF information is published, recipients of BCF reporting information (including recipients who access any information placed on the BCE) are prohibited from making this information available on any public domain or providing this information for the purposes of journalism or research without prior consent from the HWB (where it concerns a single HWB) or the BCF national partners for the aggregated information.*
  - This template is password protected to ensure data integrity and accurate aggregation of collected information. A resubmission may be required if this is breached.*
- For this quarter no BCF related reporting is required accommodating planning and assurance timeframes. Only iBCF Grant related reporting is required in Quarter 2.*
- As in previous quarters, the BCST along with NHSE hosted information infrastructure will be collecting and aggregating the iBCF Grant information and providing it to MHCLG. Although collected together, BCF and iBCF information will be reported and published separately.*

Health and Wellbeing Board:

Walsall

Completed by:

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E-mail:

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Contact number:	1922653007
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Who signed off the report on behalf of the Health and Wellbeing Board:	Councillor Marco Longhi
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Question Completion - when all questions have been answered and the validation boxes below have turned green you should send the template to [england.bettercaresupport@nhs.net](mailto:england.bettercaresupport@nhs.net) saving the file as 'Name HWB' for example 'County Durham HWB'

**Incomplete, please click on the links below to see a sheet breakdown**

	Pending Fields
2. Cover	0
3. improved Better Care Fund	0

[<< Link to Guidance tab](#)

## 2. Cover

	Cell Reference	Checker
Health & Wellbeing Board	C12	Yes
Completed by:	C14	Yes
E-mail:	C16	Yes
Contact number:	C18	Yes
Who signed off the report on behalf of the Health and Wellbeing Board:	C20	Yes

Sheet Complete:	Yes
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## 3. improved Better Care Fund

[^^ Link Back to top](#)

	Cell Reference	Checker
1. Average amount paid to external providers for home care in 18/19	D21	Yes
1. Average amount expected to pay external providers for home care in 19/20	E21	Yes
1. Uplift if rates not known	F21	Yes
2. Average amount paid for external provider care homes without nursing for clients aged 65+ in 18/19	D22	Yes
2. Average expected pay for external provider care homes without nursing clients aged 65+ in 19/20	E22	Yes

2. Uplift if rates not known	F22	Yes
3. Average amount paid for external provider care homes with nursing for clients aged 65+ in 18/19	D23	Yes
3. Average expected to pay for external provider care homes with nursing for clients aged 65+ in 19/20	E23	Yes
3. Uplift if rates not known	F23	Yes

Sheet Complete:	Yes
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[^^ Link Back to top](#)

## Better Care Fund Template Q2 2019/20

### 3. Additional improved Better Care Fund

Selected Health and Wellbeing Board:

Walsall

Additional improved Better Care Fund Allocation for 2019/20:

£ 2,023,652

**These questions cover average fees paid by your local authority (including client contributions/user charges) to external care providers for your local authority's eligible clients.**

The averages will likely need to be calculated from records of payments paid to social care providers and the number of client weeks they relate to, unless you already have suitable management information.

**We are interested ONLY in the average fees actually received by external care providers for your local authority's eligible supported clients (including client contributions/user charges). Specifically the averages SHOULD EXCLUDE:**

- Any amounts that you usually include in reported fee rates but are not paid to care providers e.g. your local authority's own staff costs in managing the commissioning of places.
- Any amounts that are paid from sources other than eligible local authority funding and client contributions/user charges, i.e. you should EXCLUDE third party top-ups, NHS Funded Nursing Care and full cost paying clients.

**Respecting these exclusions, the average fees SHOULD INCLUDE:**

- Client contributions /user charges.
- Fees paid under spot and block contracts, fees paid under a dynamic purchasing system, payments for travel time in home care, any allowances for external provider staff training, fees directly commissioned by your local authority and fees commissioned by your local authority as part of a Managed Personal Budget.
- Fees that did not change as a result of the additional IBCF allocation, as well as those that did. We are interested in the whole picture, not just fees that were specifically increased using additional IBCF funding.

If you only have average fees at a more detailed breakdown level than the three service types of home care, 65+ residential and 65+ nursing requested below (e.g. you have the more detailed categories of 65+ residential without dementia, 65+ residential with dementia) **please calculate for each of the three service types an average weighted by the proportion of clients that receive each detailed category:**

1. Take the number of clients receiving the service for each detailed category.
2. Divide the number of clients receiving the service for each detailed category (e.g. age 65+ residential without dementia, age 65+ residential with dementia) by the total number of clients receiving the relevant service (e.g. age 65+ residential).
3. Multiply the resultant proportions from Step 2 by the corresponding fee paid for each detailed category.
4. For each service type, sum the resultant detailed category figures from Step 3.

**If you are unable to provide rates for both 2018/19 and 2019/20, please ensure that you provide the estimated percentage change between 2018/19 and 2019/20 in the table below.**

Please leave any missing data cells as blank e.g. do not attempt to enter '0' or 'N/A'.

	For information - 2018/19 fee reported in Q2 2018/19	2018/19 fee. If you have newer/better data than at Q2 2018/19, enter it below and explain why it differs in the comments. Otherwise enter the Q2 2018/19 value	2019/20 fee on a consistent basis with the 2018/19 fee in Column D	If 2019/20 rates not yet known, please provide the estimated uplift as a percentage change between 2018/19 and 2019/20
<b>1. Please provide the average amount that you paid to external providers for home care in 2018/19, and on the same basis, the average amount that you expect to pay in 2019/20. (£ per contact hour, following the exclusions as in the instructions above)</b>	£14.05	£14.05	£14.33	



2. Please provide the average amount that you paid for external provider care homes without nursing for clients aged 65+ in 2018/19, and on the same basis, the average amount that you expect to pay in 2019/20. (£ per client per week, following the exclusions as in the instructions above)	£493.00	£493.00	£504.55	
3. Please provide the average amount that you paid for external provider care homes with nursing for clients aged 65+ in 2018/19, and on the same basis, the average amount that you expect to pay in 2019/20. (£ per client per week, following the exclusions in the instructions above)	£597.00	£597.00	£600.81	
4. If you would like to provide any additional commentary on the fee information provided please do so (particularly if your 2018/19 fee is different from that reported at Q2 2018/19). Please do not use more than 250 characters.		Care home costs with and without nursing are based on a average rate paid. A market uplift has been applied in line with inflation, to encourage quality across the sector and to support placements by offering a more competitive rate.		

**Footnotes:**

- "." in the column C lookup means that no 2018/19 fee was reported by your council in Q2 2018/19

**Planned impact on fees paid to external care providers, Self-reported local authority returns  
Quarter 2 2018/19**

*2018-19 figures are indicative planned figures as reported at Quarter 2; National Statistic unit cost outturn data are produced by NHS-D  
Finance Report.\**

		Average amount paid to external providers for home care (£ per contact hour)			Average amount paid to external providers for care homes without nursing for each client per week	
ONS Code	Local authority	2017-18	2018-19	% Change 2017-18 to 2018-19**	2017-18	2018-19
E09000002	Barking & Dagenham	£15.90	£16.38	3.0%	£565	£580
E09000003	Barnet	£17.06	£18.00	5.5%	£602	£626
E08000016	Barnsley	£15.30	£15.76	3.0%	£434	£462
E06000022	Bath & North East Somerset UA	£26.17	£25.69	-1.8%	£739	£740
E06000055	Bedford UA	£15.54	£16.01	3.0%	£564	£580
E09000004	Bexley	£13.84	£16.08	16.2%	..	..
E08000025	Birmingham	£13.44	£13.73	2.2%	£521	£560
E06000008	Blackburn with Darwen UA	£12.98	£13.53	4.2%	£590	£592

E06000009	Blackpool UA	£14.02	£14.26	1.7%	£487	£490
E08000001	Bolton	£14.62	£15.57	6.5%	£487	£530
E06000058	Bournemouth and Poole	£18.17	£18.48	1.7%	£620	£639
E06000036	Bracknell Forest UA	£16.80	£17.63	4.9%	£782	£781
E08000032	Bradford	£14.03	£15.44	10.0%	£482	£509
E09000005	Brent	£14.68	£15.07	2.7%	£608	£616
E06000043	Brighton & Hove UA	£17.54	£17.78	1.4%	£618	£651
E06000023	Bristol UA	£16.82	£17.68	5.1%	£779	£692
E09000006	Bromley	£14.36	£15.04	4.7%	£656	£685
E10000002	Buckinghamshire	£18.13	£19.44	7.2%	£745	£717
E08000002	Bury	£14.60	£15.07	3.2%	£460	£476
E08000033	Calderdale	£15.27	£15.90	4.1%	£477	£497

E10000003	Cambridgeshire	£16.06	£16.12	0.4%	£508	£553
E09000007	Camden	£18.12	£17.40	-4.0%	£730	£753
E06000056	Central Bedfordshire UA	£17.70	£20.22	14.2%	£552	£605
E06000049	Cheshire East UA	£14.20	£16.33	15.0%	£436	£462
E06000050	Cheshire West and Chester UA	£14.74	£15.32	3.9%	£455	£474
E09000001	City of London	£21.00	£21.65	3.1%	£655	£633
E06000018	City of Nottingham UA	£15.52	£15.80	1.8%	£551	£569
E6000052 & E6000053	Cornwall and Isles of Scilly	£17.09	£18.88	10.5%	£663	£699
E08000026	Coventry	£13.96	£14.24	2.0%	£476	£495
E09000008	Croydon	£15.53	£16.00	3.0%	£432	£478

E10000006	Cumbria	£15.80	£17.02	7.7%	£559	£589
E06000005	Darlington UA	£13.87	£14.20	2.4%	£488	£523
E06000015	Derby City UA	£16.67	£17.18	3.1%	£504	£521
E10000007	Derbyshire	£21.31	£22.35	4.9%	£490	£555
E10000008	Devon	£17.96	£18.64	3.8%	£553	£605
E08000017	Doncaster	£14.84	£15.52	4.6%	£485	£510
E06000059	Dorset	£20.00	..	2.5%	£803	..
E08000027	Dudley	£14.12	£14.12	0.0%	£452	£460
E06000047	Durham UA	£13.64	£14.20	4.1%	£543	£562
E09000009	Ealing	£15.16	£15.97	5.3%	£559	£576
E06000011	East Riding of Yorkshire UA	£15.85	£16.48	4.0%	£485	£514
E10000011	East Sussex	£17.37	£17.98	3.5%	£532	£560
E09000010	Enfield	£14.00	£14.31	2.2%	£589	£599
E10000012	Essex	£14.94	£15.95	6.8%	£486	£492
E08000037	Gateshead	£13.76	£15.38	11.8%	£551	£581
E10000013	Gloucestershire	£19.28	£19.87	3.1%	£578	£591
E09000011	Greenwich	£14.72	£15.82	7.5%	£842	£854
E09000012	Hackney	£16.34	£17.05	4.3%	£619	£653
E06000006	Halton UA	£13.59	£14.75	8.5%	£404	£417
E09000013	Hammersmith & Fulham	£16.92	£17.14	1.3%	£885	£878
E10000014	Hampshire	£17.30	£19.17	10.8%	£608	£665
E09000014	Haringey	£14.22	£14.21	-0.1%	£699	£731
E09000015	Harrow	£14.16	..	4.4%	£642	..

E06000001	Hartlepool UA	£15.17	£15.94	5.1%	..	..
E09000016	Havering	£16.43	£16.92	3.0%	£609	£626
E06000019	Herefordshire UA	£15.90	£16.29	2.5%	£491	£518
E10000015	Hertfordshire	£20.45	£19.65	-3.9%	£562	£567
E09000017	Hillingdon	£15.56	£16.13	3.6%	£538	£554
E09000018	Hounslow	£16.00	£18.00	12.5%	£770	£777
E06000046	Isle of Wight UA	£16.88	£17.60	4.3%	£528	£552
E09000019	Islington	£16.50	£17.16	4.0%	£643	£691
E09000020	Kensington & Chelsea	£16.13	£16.76	3.9%	£721	£744
E10000016	Kent	£17.38	£19.39	11.6%	£490	£523
E06000010	Kingston upon Hull UA	£15.13	£15.95	5.4%	£447	£477
E09000021	Kingston upon Thames	£15.00	£16.00	6.7%	£771	£768
E08000034	Kirklees	£15.23	£15.88	4.3%	£523	£540
E08000011	Knowsley	£12.50	£14.50	16.0%	£442	£477
E09000022	Lambeth	£17.44	£17.96	3.0%	£619	£658
E10000017	Lancashire	£13.55	£13.98	3.2%	£488	£506
E08000035	Leeds	£15.06	£15.29	1.5%	£525	£549
E06000016	Leicester City UA	£14.72	£15.24	3.5%	£540	..

E10000018	Leicestershire	£15.96	£16.71	4.7%	£559	£583
E09000023	Lewisham	£17.06	£17.68	3.6%	£659	£682
E10000019	Lincolnshire	£15.36	£16.13	5.0%	£474	£504
E08000012	Liverpool	£13.62	£14.32	5.1%	£407	£426
E06000032	Luton UA	£14.45	£15.70	8.7%	£568	£579
E08000003	Manchester	£13.90	£15.20	9.4%	£506	£516
E09000024	Merton	£15.18	£15.70	3.4%	£691	£692
E06000002	Middlesbrough UA	£13.84	£15.00	8.4%	£525	£540
E06000042	Milton Keynes UA	£16.73	£16.73	0.0%	£588	..
E08000021	Newcastle upon Tyne	£13.90	..	5.0%	£701	..
E09000025	Newham	£13.43	£14.00	4.2%	..	..

E10000020	Norfolk	£16.48	£17.51	6.3%	£468	£497
E06000012	North East Lincolnshire UA	£13.12	£14.00	6.7%	£462	£456
E06000013	North Lincolnshire UA	£14.73	£14.96	1.6%	£474	..
E06000024	North Somerset UA	£17.59	£18.93	7.6%	£545	£579
E08000022	North Tyneside	£14.00	£15.40	10.0%	£518	£549
E10000023	North Yorkshire	£16.14	£16.94	5.0%	£555	£578
E10000021	Northamptonshire	£15.41	£15.92	3.3%	£560	£571
E06000057	Northumberland UA	£14.36	£14.75	2.7%	£518	£536
E10000024	Nottinghamshire	£15.52	£16.26	4.8%	£549	£555
E08000004	Oldham	£14.58	£15.22	4.4%	£516	£522
E10000025	Oxfordshire	£22.83	£23.73	3.9%	£677	£703
E06000031	Peterborough UA	£14.07	£14.23	1.1%	£508	£513
E06000026	Plymouth UA	£14.05	£15.58	10.9%	£560	£573
E06000044	Portsmouth UA	£16.31	..	4.0%	£570	£574



E06000038	Reading UA	£16.80	£21.76	29.5%	£662	£739
E09000026	Redbridge	£13.82	£14.21	2.8%	£602	£618
E06000003	Redcar & Cleveland UA	£13.97	£15.16	8.5%	£524	£547
E09000027	Richmond upon Thames	£18.65	£19.25	3.2%	£741	..
E08000005	Rochdale	£14.36	£14.65	2.0%	£450	£470
E08000018	Rotherham	£14.51	£15.01	3.4%	£458	£469
E06000017	Rutland UA	£16.46	£16.66	1.2%	£533	£543
E08000006	Salford	£14.40	£14.40	0.0%	£442	£454
E08000028	Sandwell	£12.96	£13.74	6.0%	£408	£421
E08000014	Sefton	£13.83	£14.50	4.8%	£475	£494
E08000019	Sheffield	£15.38	£16.00	4.0%	£389	£463
E06000051	Shropshire UA	£16.94	£17.37	2.5%	£521	£551
E06000039	Slough UA	£17.85	£18.00	0.8%	£854	£893
E08000029	Solihull	£13.98	£15.01	7.4%	£566	£576
E10000027	Somerset	£17.38	£18.00	3.6%	£506	..

E06000025	South Gloucestershire UA	£18.61	£19.55	5.1%	£666	£744
E08000023	South Tyneside	£13.00	£14.00	7.7%	£600	£690
E06000045	Southampton UA	£15.05	£15.78	4.9%	£615	£638
E06000033	Southend-on-Sea UA	£14.04	£14.72	4.8%	£485	£504
E09000028	Southwark	£15.34	£16.96	10.6%	£624	..
E08000013	St Helens	£14.02	£14.95	6.6%	£511	£526
E10000028	Staffordshire	£16.40	£16.70	1.8%	£515	£520
E08000007	Stockport	£14.12	£14.78	4.7%	£505	£557
E06000004	Stockton-on-Tees UA	£13.43	£13.84	3.1%	£502	£520
E06000021	Stoke-on-Trent UA	£16.20	£16.20	0.0%	£445	£455
E10000029	Suffolk	£17.60	£17.86	1.5%	£656	£671
E08000024	Sunderland	£13.25	£13.50	1.9%	£574	£598
E10000030	Surrey	£16.47	£16.91	2.7%	£703	£729

E09000029	Sutton	£15.00	£16.50	10.0%	£779	£795
E06000030	Swindon UA	£17.40	£17.63	1.3%	£651	£664
E08000008	Tameside	£14.20	£14.77	4.0%	£495	£544
E06000020	Telford and the Wrekin UA	£14.21	£14.72	3.6%	£488	£506
E06000035	The Medway Towns UA	..	..	3.1%	£530	£537
E06000034	Thurrock UA	£15.20	£16.25	6.9%	£495	£462
E06000027	Torbay UA	£17.50	£18.17	3.8%	£566	£609
E09000030	Tower Hamlets	£16.96	..	6.2%	£620	..
E08000009	Trafford	£14.90	£15.53	4.2%	£473	£498
E08000036	Wakefield	£14.30	£14.94	4.5%	£527	£534
E08000030	Walsall	£13.75	£14.05	2.2%	£491	£493
E09000031	Waltham Forest	£14.50	£14.70	1.4%	£746	£773
E09000032	Wandsworth	£15.50	..	3.5%	£712	£726

E06000007	Warrington UA	£15.57	£16.57	6.4%	£554	£602
E10000031	Warwickshire	£15.85	£15.97	0.8%	£512	£517
E06000037	West Berkshire UA	£19.02	£19.37	1.8%	£712	£809
E10000032	West Sussex	..	..	3.9%	..	..
E09000033	Westminster	£15.94	£16.80	5.4%	£603	£605
E08000010	Wigan	£14.32	£14.76	3.1%	£458	£473
E06000054	Wiltshire UA	£20.36	£20.36	0.0%	£760	£785
E06000040	Windsor & Maidenhead UA	£17.95	£17.95	0.0%	£573	£626
E08000015	Wirral	£13.84	£14.86	7.4%	£462	£475
E06000041	Wokingham UA	£17.00	£17.00	0.0%	£749	£753
E08000031	Wolverhampton	£14.12	£14.52	2.8%	£466	£465
E10000034	Worcestershire	£14.81	£16.31	10.1%	£528	£529

E06000014	York UA	£17.70	£18.11	2.3%	£547	£628
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## Notes

.. Invalid or missing data

\* [See: https://digital.nhs.uk/data-and-information/publications/statistical/adult-social-care-activity-and-finance-report](https://digital.nhs.uk/data-and-information/publications/statistical/adult-social-care-activity-and-finance-report)

\*\* A small number of local authorities reported a percentage increase in fees but not the underlying fee amounts. Where only a 2017-18 fee rate and been calculated. A small number of comments contain fee uplift percentages for existing providers that are different from the uplift implicit in the client needs and market conditions in each year

In calculating the average figures above, local authorities were asked to exclude:

- Any amounts usually included in fee rates but not paid to care providers e.g. the local authorities' own staff costs in managing the commissioning
- Any amounts that are paid from sources other than the local authorities' funding i.e. third party top-ups, NHS funded Nursing Care and full cost p

Local authorities were asked to include fees paid under spot and block contracts, fees paid under a dynamic purchasing system, payments for tra directly commissioned by local authorities and fees commissioned by the local authorities as part of a managed personal budget.

igital using the Adult Social Care Finance Return (ASC-FR) and published annually in the Adult Social Care Activity and

ernal providers of care clients aged 65+ (£ per week)	Average amount paid to external providers of care homes with nursing for clients aged 65+ (£ per client per week)			Additional Comments
% Change 2017-18 to 2018-19**	2017-18	2018-19	% Change 2017-18 to 2018-19**	
2.7%	£575	£590	2.6%	The home care hourly rate was increased by 3% while the residential and nursing rates increased by 2.7%.
4.0%	£697	£725	4.0%	
6.5%	£434	£462	6.5%	
0.1%	£720	£734	1.9%	Home Care values in 2018-19 based on current users of the service; weekly cost will be revised as next two quarters data submitted
2.8%	£586	£592	1.0%	
5.0%	..	..	5.0%	Home care rates: £14.88 (from April 2018) and £16.08 (from Oct 2018). D2A is set at £17.16 and Reablement at £16.44. Ave weekly gross cost of care home placements for over-65s was £661 in 2017/18 and is expected to be £694 in 2018/19 (+5%).
7.5%	£533	£592	11.1%	
0.2%	£711	£643	-9.5%	Actual provider rate increases (3%) are not immediately evident in the average rates due to the method of calculation which takes into account actual activity and care package changes throughout the year.

0.6%	£508	£519	2.2%	Care at home hourly rates calculated for all clients, aged 18+ using sum of hours provided in period and total cost for those hours calculated as average cost per hour. 65+ Residential and Nursing costs have been provided for long-term provision only.
8.8%	£486	£529	8.8%	17/18 res and nursing figures from 17/18 ASC-FR. 18/19 res and nursing figures derived from applying inflationary uplift to 17/18.
3.1%	£711	£734	3.2%	Residential and Nursing are based on council paid fees and exclude the sec 117 contribution to bed price paid directly by CCG.
-0.1%	£861	£838	-2.7%	Rates have reduced this year- we have alleviated pressure on bed prices through the block contract. As per the guidance, the average rates exclude FNC, which is paid directly by the CCG.
5.6%	£501	£533	6.4%	Above is average only. Actuals are paid on a vast range with a framework base rate plus negotiated amounts between provider, MDT/SW and SU's
1.3%	£737	£774	5.0%	
5.3%	£779	£815	4.6%	The 2018/19 expected average payment is subject to changes in demand
-11.2%	£798	£706	-11.5%	Bristol set a provider rate for those over 65 in a residential and nursing setting for 2018/19, prior to that a form of Dynamic Purchasing System (DPS) was used for individual placements as a result the rates for 2017/18 is the average rate paid.
4.4%	£692	£714	3.2%	
-3.8%	£918	£905	-1.4%	These residential and nursing figures include block and spot provisions.
3.5%	£615	£634	3.1%	N.B. 2017/18 home care rate is w.e.f. 1.9.17 following reprocurement
4.2%	£522	£544	4.2%	Above exclude 65+ for LD MH PD Home Care - The external providers are now Approved Provider List and under set hourly rate which reflects NLW & is modelled on UKHCA pricing mechanism. Current rate is £15.90 (urban) and £16.65 (rural).

8.9%	£728	£768	5.5%	We have seen average care costs consistently increasing.
3.2%	£716	£731	2.1%	Residential & Nursing fees are based on comparison from 2017/18 - 2018/19. Homecare rates will be reduced in 2018/19 following the procurement of new homecare contracts through competitive tender.
9.6%	£572	£625	9.3%	Our fee rates have been uplifted to reflect the National Living Wage increase. For domiciliary care this was 3% . We have framework contracts for care homes and domiciliary care but we also spot contract for these services.
6.0%	£475	£503	5.9%	
4.2%	£498	£532	6.8%	The boxes above do not allow us to show EMI and Standard placements seperately so these have been wrapped up into one figure.  The care at home rates are based purely on standard care at home for the 65+ age group. This does not include MH or LD.
-3.4%	£728	£494	-32.1%	All our residential and nursing care is spot purchased based on need. The figures for 18/19 are based on our packages year to date.
3.3%	£578	£607	5.0%	The average costs for Residential / Nursing are for long term placements only and do not include citizens with a primary support reason of Mental Health or Learning Disability.
5.5%	£761	£811	6.5%	Home care: Budgeted Rate (Weighted for introduction to Foundation Living Wage in June '18. Care homes: 2018/19 average is calculated using snapshot data as at May 2018 and therefore subject to change as we move through the year.
4.0%	£500	£503	0.6%	
10.6%	£718	£756	5.3%	We are currently conducting a cost of care exercise with KPMG to finish Novemeber. This may lead to change of rates in year and will form policy decisions for 2019/20



5.4%	£604	£646	7.0%	n/a
7.2%	£504	£609	20.8%	
3.3%	£489	£506	3.6%	none
13.3%	£513	£581	13.3%	
9.4%	£607	£679	11.9%	
5.2%	£505	£527	4.4%	Homecare rates based on standard contracted homecare rates. Residential and Nursing Residential rates based on data as at 31/03/18 for 17/18, and 17/09/18 for 18/19.
2.5%	£743	..	2.5%	n/a
1.8%	£496	£507	2.2%	
3.5%	£561	£582	3.7%	N/A
3.0%	£578	£600	3.8%	Inflation pressures for care homes and home care are being negotiated in the region of 3-4%. BCF includes a contribution of £295k from the NHS towards inflationary pressures.
6.0%	£522	£563	7.9%	
5.3%	£564	£586	3.9%	
1.7%	£595	£605	1.7%	average reflects all cases. New cases with dementia typically attract rates of between £700-£850 p.w.
1.2%	£603	£626	3.8%	
5.4%	£551	£581	5.4%	Represents band 1 rates. EMI rate is £605. Residential and nursing care paid at same rate for LA care with FNC payable in addition for nursing
2.2%	£709	£703	-0.8%	
1.4%	£669	£678	1.3%	
5.5%	£635	£671	5.7%	
3.2%	£621	£650	4.7%	N/A
-0.8%	£663	£698	5.3%	Nothing further to add in Q2
9.4%	£650	£722	11.1%	17/18 rate estimate in 3. adjusted to reflect actual. Following price review rates have been revised across all care settings
4.6%	£746	£811	8.7%	
4.4%	£588	..	4.4%	Inflationary uplift expected to be agreed up to a maximum of 4.4% (based on the increase in the national living wage) for those providers requesting an increase

3.7%	..	..	3.7%	
2.8%	£553	£579	4.7%	N/A
5.5%	£681	£721	5.9%	
0.9%	£581	£593	2.1%	IBCF funds are not being directly utilised for residential care therefore these fields have not been completed.
2.9%	£569	£599	5.2%	
0.8%	£712	£736	3.4%	Residential and nursing uplifts not yet applied but likely to be 4% and 5% respectively
4.5%	£682	£735	7.8%	
7.5%	£682	£749	9.8%	
3.2%	£817	£838	2.6%	2. and 3. are for Permanent Placements Only, no short term placements included
6.7%	£586	£618	5.5%	
6.7%	£465	£483	3.9%	Average nursing rate for 17/18 revised down from 17/18 Q2 submission as some FNC payments appear to have previously been included in error.
-0.4%	£770	£791	2.7%	It is difficult to secure placements at average costs in Borough. The averages mask a wide range and particularly premiums being charged for clients with advanced dementia. This will drive price increases in the medium term
3.3%	£588	£596	1.4%	
7.9%	£471	£488	3.6%	The figures supplied are based on standardised rate values for each year. The residential and nursing figure have been averaged out to take into consideration the higher rate paid for EMI support.
6.3%	£605	£660	9.1%	
3.7%	£547	£507	-7.3%	
4.6%	£539	£571	5.9%	A further increase of 6.7% has been agreed for Home Care to enable a minimum wage of £8.25 to be paid. This increase and the Care home increases have been made via recurrent IBCF to ensure sustainability of the local care market.
4.1%	£524	..	4.1%	Fee increase for 2018/19 not yet finalised, current proposal above

4.3%	£559	£583	4.3%	The average amounts paid to external residential and nursing providers are taken from the ASC Finance Return. The 18/19 indicative price is based on 17/18 and uplifted by 4.3% in line with The Council's agreed fee uplift.
3.5%	£668	£686	2.7%	
6.3%	£485	£531	9.5%	n/a
4.7%	£445	£466	4.7%	
1.9%	£597	£609	2.0%	The average fee is based on current placements as at October 2018. It includes all Older Person client groups including 65+ Learning Disability and Mental Health need clients
2.0%	£557	£561	0.7%	1) H/care figure for 17/18 taken from ASC FR return (for PD, MH & LD). H/care 18/19 figure is the Framework rate. None Framework/Spot providers used will be above & below £15.20 2&3) 18/19 based on year to date info at Aug 18 (covers PD, MH & LD)
0.0%	£806	£816	1.1%	Care home fees vary between providers and placements. Uplifts for existing res & nursing placements have been between 2-3%, but we have used expensive providers less & negotiated some better fees with these so the increase is hidden in the average.
2.9%	£535	£581	8.6%	
1.0%	£772	..	1.0%	The home care rates are consistent per hour through our home care providers framework. There are 4 zones in MK, and I have provided the average price per hour across the 4 zones.
6.0%	£689	..	6.0%	Figures given are taken from the ASC-FR return for 2017/18. Uplifts to contracts include NLW and apply from 1/4/18.
2.5%	..	..	3.1%	Estimates provided on increases expected from Nursing and Residential Care - higher increases expected in Residential as start from a lower baseline.

6.2%	£488	£519	6.4%	Resi std rates above. Resi Enhanced £523/£556 and Nursing Enhanced £522/545 + FNC. iBCF investment in the market in 18/19 inc. inflationary pressures inc NLW £11.3m, cost of care increase for older people £1.7m and home care framework £2.1m.
-1.3%	£484	£476	-1.7%	Please note reduction of average weekly value for Nursing care between 17/18 and 18/19 is in the main due to high cost client within a small cohort. Average fees are also sensitive to the mix of quality payments attained by care home providers.
3.9%	£470	..	3.9%	
6.2%	£607	£630	3.8%	We have experienced upward pressure on prices in all areas of care. Causes cited include increases in the National Living Wage, pensions auto-enrolment case law on travel payments and for sleep-in duties. Unemployment is 25% below national average.
6.0%	£524	£543	3.6%	Discussions with providers pending which could affect 17/18 and 18/19.
4.1%	£642	£668	4.0%	The above data for 2018/19 are based up estimates to August 2018
2.0%	£593	£610	2.9%	All figures are for people aged 65+.  Expected average Homecare cost/hour based on service commitments to 31-03-18.  Care Home with & without Nursing figures exclude top & bottom 5% (outliers).
3.5%	£520	£540	3.8%	
1.1%	£576	£611	6.1%	
1.2%	£570	£605	6.1%	
3.8%	£705	£753	6.8%	
1.0%	£708	£735	3.8%	We have seen average care costs consistently increasing.
2.3%	£619	£622	0.5%	
0.7%	£594	£615	3.5%	

11.6%	£727	£712	-2.1%	In home care Day / Night sitting is excluded, double up calls are included (hour cost x2 more than the regular price per hour). Residential price is up because of MH and LD clients have reached 65 but still in the original placements
2.7%	£546	£554	1.5%	
4.4%	£679	£705	3.8%	
1.1%	£1,099	..	1.1%	
4.4%	£450	£470	4.4%	A significant investment has also gone into an increase in supported living rates and the rate we pay for sleep ins at those properties. Overall 37% of the increases in fees in 2018/19 went against supported living increases.
2.4%	£502	£515	2.6%	
1.9%	£530	£517	-2.5%	Avg cost for resi+nursing is affected by variable numbers of s117 clients @ higher cost. Small system so disproportionate impact of outliers. 2017-18 - we excluded an outlier client @£1750 pw (avg would otherwise be £653).
2.7%	£442	£454	2.7%	
3.2%	£409	£420	2.7%	None
4.0%	£479	£498	4.0%	Nursing fees do not include the FNC rates (£155.05 & £158.16) which although we do pay in our contracted rate, we claim back from the CCG. The rates are a weighted average of the Standard & EMI rates
19.0%	£433	£463	6.9%	
5.8%	£672	£705	4.9%	
4.6%	£841	£873	3.8%	Prices are still being negotiated this year for providers on a case by case basis. The weekly cost of nursing care placements (net FNC) is slightly below the cost of residential due to number of long standing care placements.
1.8%	£647	£670	3.6%	Significant additional funding was put in to homecare in order to ensure capacity and quality to support DToC.
5.5%	£547	..	4.9%	

11.7%	£690	£735	6.5%	We have experienced upward pressure on prices in all areas of care. Causes cited include increases in the National Living Wage, pensions auto-enrolment case law on travel payments and for sleep-in duties. Unemployment is 25% below national average.
15.0%	£725	£800	10.3%	predicted cost however at present in neg with care home providers
3.7%	£745	£764	2.6%	Growth in the average cost of a care home placement should be viewed within the context of declining number of lower need placements owing to a more strengths based approach and increase in complexity which can't be met at standard rate
3.9%	£485	£504	3.9%	
2.0%	£611	..	2.0%	
2.9%	£521	£541	3.8%	
1.0%	£587	£593	1.0%	The price for residential and nursing care in 2018/19 is based on the 2017/18 average price plus 1% (annual inflation award). Care Home prices are increasing above this and we expect a significant overspend on OP Care Homes in 2018/19.
10.3%	£525	£614	17.0%	Stnd rate of homecare mainly over 65's. Res/Nurs figures above ceiling rate price due to enhanced rate to secure beds.
3.6%	£502	£520	3.6%	
2.2%	£463	£474	2.4%	
2.3%	£691	£706	2.2%	The figures here are based on our new finance package for adult social care: ContrOCC. The data has been cleansed upon migration from our old system, so these amounts may differ from previous forecasts.
4.2%	£581	£604	4.0%	The figures above for residential and nursing are the EMI rates. The non EMI rates are £555 and £578 for both types of home
3.7%	£777	£790	1.7%	HBC rates changed October 17 so 17/18 average is based on two rates. 18/19 average should predominantly be on one rate.

2.1%	£806	£822	2.0%	Please note that these figures are very volatile as the market can change rapidly as providers enter and leave the market.
2.0%	£596	£608	2.0%	The price of residential placements is higher than nursing due to the impact of the learning disability cohort. In Swindon we have a relatively high number of residential learning disability placements.
9.9%	£506	£582	15.0%	The increase in Nursing rates is reflective of the increased complexity of individuals following a full costly of care analysis. The Council operates a local quality / price framework for Care Homes within Tameside.
3.7%	£650	£711	9.4%	
1.3%	£589	£611	3.7%	
-6.7%	£546	£555	1.6%	Variance between 17/18 and 18/19 residential placement accounts commissioning decision to remove additional 1:1 support and increase weekly rates.
7.6%	£672	£684	1.8%	
1.5%	£664	..	1.5%	
5.3%	£540	£587	8.7%	The rates quoted above are above our set price for care due to having to go off framework to meet demand. Further info in narrative.
1.3%	£477	£504	5.7%	Q1 includes all home care including support & supported living. Domiciliary care only rates are 17/18 £16.97 and 18/19 £17.60. Q2 & 3 17/18 are based on adj ASC-FR figures
0.4%	£558	£597	7.0%	
3.6%	£619	£669	8.1%	Costs for care homes with nursing do not include Funded Nursing Care (FNC) allocations. This is why the weekly rate is lower than homes without nursing.
2.0%	£681	£720	5.7%	

8.7%	£598	£635	6.2%	1. Based upon average unit costs across 15/30/45min and 1 hour visits and calculated hourly equivalent (not weighted). 2/3 based upon the average weekly costs of open packages of care at a point of time in each year- ie 1.9.17 and compared to 1.10.18
1.0%	£521	£531	1.9%	The average rate provided for 2017/18 for care homes with nursing is based on package data at the start 2018/19 due to changes in data recording following transfer to a new care recording system during 2017/18.
13.6%	£716	£751	4.9%	The figures in 2018/19 are the rates paid so far this year. The nursing rates above exclude FNC of £158.16
4.2%	..	..	4.2%	WSSC pays a range of rates for care. Partly as a result of availability of the IBCF, increases above inflation have been agreed for 2018/19. see link for more details - particularly 2.8: <a href="http://www2.westsussex.gov.uk/ds/edd/ah/ah07_17-18.pdf">http://www2.westsussex.gov.uk/ds/edd/ah/ah07_17-18.pdf</a>
0.3%	£753	£769	2.1%	2. and 3. are for Permanent Placements Only, no short term placements included
3.3%	£551	£589	6.9%	
3.3%	£732	£746	1.9%	The care at home rate is unchanged as we are currently undertaking a procurement exercise to increase capacity across the system.
9.2%	£620	£728	17.4%	The figures provided exclude cases where Health are making a contribution. In such cases the provider invoices the CCG directly for their contribution.
2.8%	£656	£665	1.4%	Home care average hourly rates are calculated on daytime hours only, therefore exclude waking nights, mobile nights.
0.5%	£795	£800	0.6%	2018/19 rates are estimates based on first 5 months actuals in 2018/19.
-0.2%	£511	£511	0.0%	
0.2%	£771	£793	2.9%	figure for question 1 excludes core funding paid to external providers for the delivery of extra care. Can include if requested.



14.8%	£535	£599	12.0%	Capacity in the market has reduced as CYC have closed 8 out of 9 council run homes and the additional capacity expected to be developed has been delayed resulting in CYC paying higher market rates
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Had a percentage uplift have been provided, the implied 2018-19 fee rate has not reported average fee rates, which can be affected by changes in the mix of

Number of places  
paying clients

Level time in home care, any allowances for external provider staff training, fees