



Search & Queuing Policy

Searches will be conducted with a minimum of one guards present before 10pm and two guards at 12am and in a well-lit area, in clear view of CCTV camera. The customer should be informed (if the search is on entry if search is mandatory) that they are being searched as part of our policy.

Search Procedure: -

1. Wanding: -
 - a. The customer should be informed that they are being searched as part of our policy.
 - b. Then the wanding commence if required as a condition to our premises licenses.
 - c. The customer will be asked to advance in the queue in an orderly manner to conduct further searches.
2. Full body search: -
 - a. After which they will be searched as per SIA guidelines.

The customer has the right to refuse a search, whereupon they should be advised that they will not be allowed onto the premises if the searching is mandatory.

At ingress staff should be deployed in a manner that allows a queue to flow in an orderly manner, however the following procedures must take place:

- To carry out challenge 25 checks.
- The searching of patrons in accordance with the Lexx Jerkz Bar & Grill's Search Policy and procedures.
- Ensuring that entry fees are paid or the checking of a valid ticket (if required).

Staff on entrances and exits are required to monitor levels of people entering and exiting the venue throughout the whole event.

To monitor the entrance and exit, staff will use counters (manual/mobile app clickers) and count numbers in and out of the venue. This will be recorded and will be kept via our website.