

Pharmaceutical Needs Assessment – Supplementary Statement – May 2024

Date Walsall Health and Wellbeing Board Pharmaceutical Needs Assessment (PNA), originally published 1st October 2022 Supplementary Statement issued May 2024.

The following items have been identified as needing updates to the Regulations; Community Pharmacy Contractual framework or premises details update. This updated information should be read in conjunction with the last PNA and reflects the position as of 10th April 2024.

1. On 27th April 2023, the Department of Health and Social Care (DHSC) introduced regulatory changes in response to increased temporary closures (temporary suspensions in the provision of pharmaceutical services) of pharmacies in England and related pressures. The changes are contained within The National Health Service (Pharmaceutical and Local Pharmaceutical Services) (Amendment) Regulations 2023 and add to and amend the NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013 (PLPS regulations).

The regulatory changes took effect on 25th May 2023 of which one of the changes provides an opportunity for 100-hour community pharmacy owners to apply to reduce their total weekly hours to 72, subject to various requirements.

2. Since publishing the PNA, three new Advanced Services have been commissioned by NHS England/Improvement – Lateral Flow Device Service, Pharmacy Contraception Service and Pharmacy First (not to be confused with the Minor Ailments Service commissioned by Black Country Integrated Care Board (ICB)).

Lateral Flow Device (LFD) Service

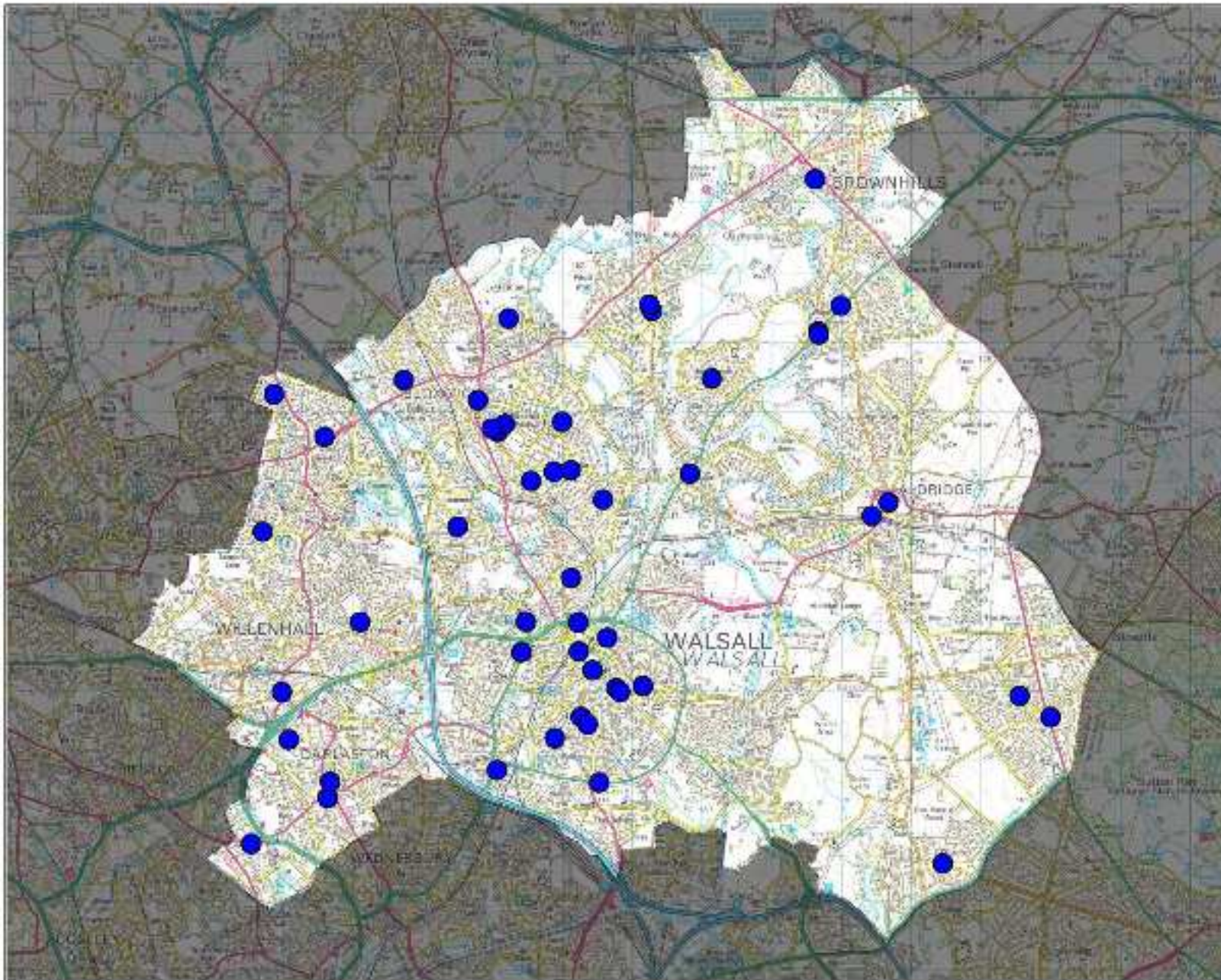
The Lateral flow device tests supply service for patients potentially eligible for COVID-19 treatments (LFD service) was commissioned as an Advanced Service from November 2023. The NHS offers COVID-19 antiviral treatment to people with COVID-19 whose pre-existing medical condition places them at increased risk of becoming seriously ill. Prior to the introduction of this service, rapid lateral flow device (LFD) tests were available to order by these patients on GOV.UK or by calling NHS 119. These kits were then delivered directly to the patient's home.

From 6th November 2023, LFD tests have no longer been available via GOV.UK or via NHS 119. LFD tests still need to be available and easily accessible to people who are potentially eligible for COVID-19 treatments through routine NHS access routes. Although access to LFD tests may be supplemented by other pathways (e.g. through anticipatory or specialist care), community pharmacy is well placed within the local community to provide local and rapid access for patients. The objective of this service is to offer eligible at-risk patients access to LFD tests to enable testing at home for COVID-19, following symptoms of infection. In line with some of the recommended treatments' product licences, a positive LFD test result informs a clinical assessment to determine whether the patient is suitable for and will benefit from NICE recommended COVID-19 community-based treatments.

Fig. 1 – Lateral Flow Device pharmacies map:

Lateral Flow Pharmacies

 Lateral Flow



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Pharmacy Contraception Service (PCS)

The Pharmacy Contraception Service (PCS) was initially commissioned in April 23 for the ongoing supply of the oral contraception. From December 2023, this has been extended to initiation of oral contraception as well. Supply of medication via this service is legally made possible through use of a patient group direction (PGD) to implement supply. This service supports the primary care access and recovery plan for general practice as well as the Women's Health Strategy for England which identified that community pharmacy can provide increased access to contraception choice for females.

The objectives of the service are to:

- Provide a model for community pharmacy teams to initiate provision of oral contraception (OC), and to continue the provision of OC supplies initiated in primary care (including general practice and pharmacies) or sexual health clinics and equivalent. Both initiation and ongoing supply will be undertaken using PGDs to support the review and supply process; and
- Establish an integrated pathway between existing services and community pharmacies that provides people with greater choice and access when considering continuing their current form of OC.

The service aims to provide:

- People with greater choice from where they can access contraception services;
- Extra capacity in primary care and sexual health clinics (or equivalent) to support meeting the demand for more complex assessments.

Fig. 2 – Pharmacy Contraception Service map:

Pharmacy First

The Pharmacy First service, which commenced on 31st January 2024, is a crucial first step in recognising and properly funding the enormous amount of healthcare advice that community pharmacies provide to the public every day and in establishing and funding community pharmacy as the first port of call for healthcare advice.

The Advanced service involves pharmacists providing advice and NHS-funded treatment, where clinically appropriate, for seven common conditions:

- sinusitis
- sore throat
- acute otitis media
- infected insect bite
- impetigo
- shingles
- uncomplicated urinary tract infections in women.

Consultations for these seven clinical pathways can be provided to patients presenting to the pharmacy as well as those referred by NHS 111, general practices and others.


The service also incorporates the elements of the **Community Pharmacist Consultation Service**, i.e. minor illness consultations with a pharmacist and the supply of urgent medicines (and appliances), both following a referral from NHS 111, general practices (urgent supply referrals are not allowed from general practices) and other authorised healthcare providers (i.e. patients are not able to present to the pharmacy without a referral).

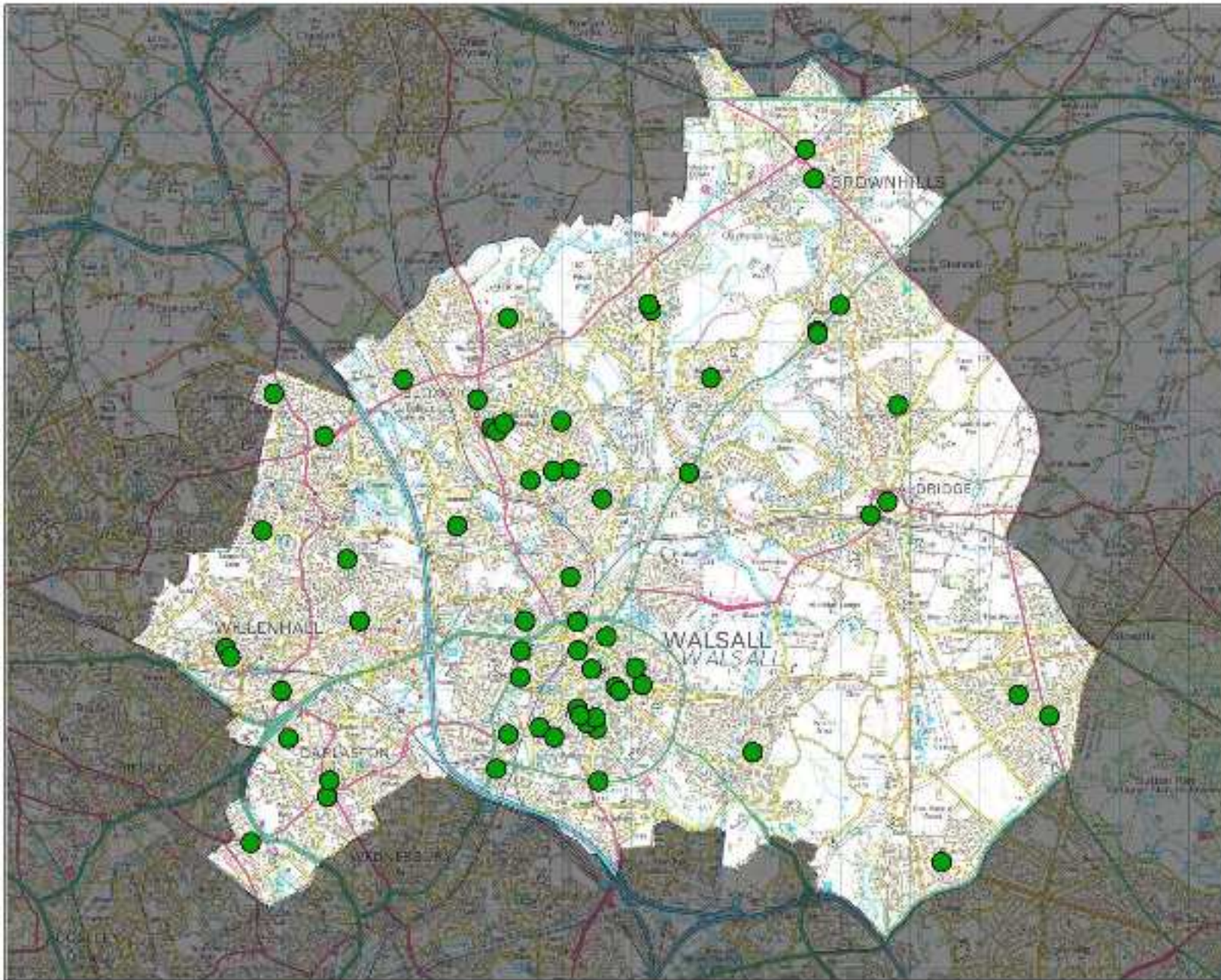
In the clinical pathway consultations with a pharmacist, people with symptoms suggestive of the seven conditions will be provided with advice and will be supplied, where clinically necessary, with a prescription-only treatment under a Patient Group Direction (PGD) or in one pathway, an over-the-counter medicine (supplied under a clinical protocol), all at NHS expense.

Four of the clinical pathways were part of the Local Enhanced Service, Extended Care Services Tier1 and Tier 2 detailed in the 2022 PNA; these four pathways have been decommissioned and the two remaining pathways, Infected Eczema and Acute Bacterial Conjunctivitis are part of a review process and so have been paused.

Fig. 3 –Pharmacies First map:

Pharmacies First Pharmacies

 Pharmacies First



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Notifications of Changes since Statement to Walsall Health and Wellbeing Boards' Pharmaceutical Needs Assessment published October 2022

Change	Current Contractor Trading Name (T/A) & Address	New Contractor Trading Name (T/A) & Address (if different)	Opened on	Opening Times	Type of Services Provided	Date SS effective from:	Type of Pharmacy
Change in opening Hours	Morrisons Pharmacy, Morrisons Superstore, Wallows Lane, Walsall, West Midlands, WS2 9BZ	N/A	N/A	Monday- Friday 09:00-13:00 14:00- 19:00 Saturday 09:00- 13:00 14:00- 18:00 Sunday 10:00- 16:00	Essential, Advanced and Locally Commissioned	31.10.22	Pharmacy
Change in opening Hours	Touchwood Pharmacy 83 Lichfield Road, Walsall Wood, Walsall, WS9 9NP	N/A	N/A	Monday- Friday 09:00-13:00 14:30- 18:30	Essential, Advanced and Locally Commissioned	7.11.22	Pharmacy
Change in opening hours	Croft Medical Centre Ltd 40 Gomer St, Willenhall, WV13 2NS	N/A	N/A	Monday-Tuesday 09:00- 18:00 Wednesday 09:00-14:00 Thursday- Friday 09:00- 18:00 Saturday, Sunday Closed	Essential, Advanced and Locally Commissioned	1.12.22	Pharmacy
Change of Ownership	Lloydspharmacy, 121 Chester Road, Streetly, Birmingham, B74 2HE w	NSB Healthcare Ltd T/A Sutton Pharmacy 121 Chester Road, Streetly, Birmingham, B74 2HE	N/A	Monday- Friday 09:00 – 13:00 14:00 - 18:00 Saturday, Sunday Closed	Essential, Advanced and Locally Commissioned	16.12.22	Pharmacy
Change in opening hours	Mossley chemist 10 crescent, Bloxwich, Walsall, WS3 2UW	N/A	N/A	Monday-Friday 09:00-13:00 14:00-18:00; Saturday 09:00-13:00	Essential, Advanced and	06.01.23	Pharmacy

Change	Current Contractor Trading Name (T/A) & Address	New Contractor Trading Name (T/A) & Address (if different)	Opened on	Opening Times	Type of Services Provided	Date SS effective from:	Type of Pharmacy
					Locally Commissioned		
Change in opening hours	CO-OP Pharmacy, 2 Moat Road, Walsall, WS2 9PJ	N/A	N/A	Monday-Friday 09:00-13:30 14:00- 18:00	Essential	08.01.23	Distance Selling Pharmacy
Closure	Raija Ltd, MW Phillips, 526 Queslett road, Birmingham, B43 7DY	N/A	N/A			16.2.23	Pharmacy
Closure	CO-OP Pharmacy, 2 Moat Road, Walsall, WS2 9PJ	N/A	N/A			17.2.23	Distance Selling Pharmacy
Change in opening hours	Well Pharmacy, Darlaston Health Centre Pinfold Street Wednesbury, West Midlands WS10 8SY	N/A	N/A	Monday-Friday 08:30-18:30	Essential, Advanced and Locally Commissioned	19.3.23	Pharmacy
Change in opening hours	Tesco pharmacy, Silver Street, Brownhills, Walsall, WS8 6DZ	N/A	N/A	Monday- Friday 09:00-18:30, Saturday 09:00-18:00, Sunday 10:00-13:00	Essential, Advanced and Locally Commissioned	20.3.23	Pharmacy
Change of Ownership	Lloydspharmacy, 126 Lichfield Street, Walsall, WS1 1SY	I-Dispense Ltd T/A i-Dispense	N/A	Monday-Friday 08.30 – 18.30, Saturday 09.00 – 17.00, Sunday Closed	Essential, Advanced and Locally Commissioned	24.4.23	Pharmacy
Change of Ownership	Lloyds Pharmacy at 18-20 The Square, New Invention, Willenhall, West Midlands, WV12 5EA	Medistop Limited, T/A New Invention Pharmacy	N/A	Monday to Friday 09:00- 18:30, Saturday 09:00- 17:00, Sunday Closed	Essential, Advanced and Locally Commissioned	25.4.23	Pharmacy

Change	Current Contractor Trading Name (T/A) & Address	New Contractor Trading Name (T/A) & Address (if different)	Opened on	Opening Times	Type of Services Provided	Date SS effective from:	Type of Pharmacy
Change of Ownership	Lloydspharmacy, 14 Oxford Street, Pleck, Walsall, WS2 9HY	Advance Pharma Ltd T/A Pleck Pharmacy	N/A	Monday to Friday 08:30 – 19:00, Saturday and Sunday Closed.	Essential, Advanced and Locally Commissioned	1.5.23	Pharmacy
Change in opening Hours	Asda Pharmacy, St Lawrence Way, Darlaston, Walsall, WS10 8UZ	N/A	N/A	Monday to Saturday 09:00-12:30, 13:00-16:30, 17:00-21:00, Sunday 10:00-16:00.	Essential, Advanced and Locally Commissioned	10.7.23	Pharmacy
Closure	Lloydspharmacy in Sainsbury, Reedswood Way, Reedswood, Walsall, West Midlands, WS2 8XA	N/A	N/A			14.6.23	Pharmacy
Change in opening Hours	Asda Pharmacy, 42 George Street, Walsall, WS1 1RS	N/A	N/A	Monday to Saturday 09:00-12:30, 13:00-16:30, 17:00-21:00, Sunday 10:00-16:00.	Essential, Advanced and Locally Commissioned	10.7.23	Pharmacy
Change in opening Hours	Asda Pharmacy, Woodall Street, Bloxwich, Walsall, WS3 3JR	N/A	N/A	Monday to Saturday 09:00-12:30, 13:00-16:30, 17:00-21:00, Sunday 10:00-16:00.	Essential, Advanced and Locally Commissioned	10.7.23	Pharmacy
Change in opening Hours	Acorn Pharmacy 41 Castle Drive, Willenhall, Walsall, West Midlands, WV12 4QY	N/A	N/A	Monday to Friday 09:00-13:30, 14:00-18:00 Saturday, Sunday Closed.	Essential, Advanced and Locally Commissioned	19.7.23	Pharmacy
Change in opening Hours	AllCare Pharmacy, 41 Caldmore Green, Walsall, WS1 3RW	N/A	N/A	Monday 09:00-13:30, 14:30-21:00 Tuesday -Friday 09:15-13:30, 14:30-21:00	Essential, Advanced and	9.8.23	Pharmacy

Change	Current Contractor Trading Name (T/A) & Address	New Contractor Trading Name (T/A) & Address (if different)	Opened on	Opening Times	Type of Services Provided	Date SS effective from:	Type of Pharmacy
				Saturday 13:00-16:00, 17:00-21:00 Sunday 09:00-21:00	Locally Commissioned		
Change of Ownership	Lloydspharmacy, Brownhills Medical Centre, Park View Ctr, Brownhills, Walsall, WS8 7JB	Rjrchem Ltd	N/A	Monday- Friday 09:00-18:00	Essential, Advanced and Locally Commissioned	11.8.23	Pharmacy
Change of Ownership	Lloydspharmacy, Rushall Medical Centre, 107 Lichfield Rd, Rushall, Walsall, West Midlands, WS4 1HB	LP SD Seventeen Limited	N/A	Monday- Friday 08:30-18:30	Essential, Advanced and Locally Commissioned	12.8.23	Pharmacy
Change in Opening Hours	Tesco Instore Pharmacy, Neptune Industrial Estate, Owen Road, Willenhall, WV13 2PZ			Monday- Saturday 09:00-21:00 Sunday 10:00-16:00	Essential, Advanced and Locally Commissioned	29.8.23	Previous 100 hour Pharmacy
Change in Opening Hours	Tesco Instore Pharmacy, Littleton Street West, Walsall, WS2 8EQ			Monday- Saturday 09:00-21:00 Sunday 11:00-17:00	Essential, Advanced and Locally Commissioned	29.8.23	Previous 100 hour Pharmacy
Change in Opening Hours	A Karim's Chuckery Pharmacy, 7-9 Kinnery Street, Walsall, WS1 2LD			Monday- Saturday 09:00-21:00 Sunday 08:00-12:00	Essential, Advanced and Locally Commissioned	22.9.23	Previous 100 hour Pharmacy
Change in Opening Hours (supplementary)	New Invention Pharmacy - 18-20 The Square, Willenhall, Wv12 5ea			Monday- Friday 09:00-13:00 14:00-18:30 Saturday 09:00:14:00	Essential, Advanced and Locally Commissioned	4.11.23	Pharmacy

Change	Current Contractor Trading Name (T/A) & Address	New Contractor Trading Name (T/A) & Address (if different)	Opened on	Opening Times	Type of Services Provided	Date SS effective from:	Type of Pharmacy
Change of Ownership	BDS Pharmacy 11 Liskeard Road, Walsall WS5 3EY	BDS Pharmacy 11 Liskeard Road, Walsall WS5 3EY			Essential, Advanced and Locally Commissioned	1.9.23	
Change of Ownership	Lloydspharmacy 230 Coppice Farm Way, New Invention, Willenhall, West Midlands, WV12 5XZ	LP SD Thirty Three Limited t/a Lloydspharmacy 230 Coppice Farm Way, New Invention, Willenhall, West Midlands, WV12 5XZ			Essential, Advanced and Locally Commissioned	12.9.23	
Change in Ownership	Lloydspharmacy Anchor Meadow Health Ctr, Aldridge, Walsall, WS9 8AJ	LP SD One Hundred Six Limited Anchor Meadow Health Ctr, Aldridge, Walsall, WS9 8AJ			Essential, Advanced and Locally Commissioned	17.10.23	
Closure	Advance Pharma Ltd t/a Pleck Pharmacy 246a Wednesbury Road, Walsall, WS2 9QN					27.10.23	100 hour Pharmacy
Change in Opening Hours	Broadstone Pharmacy 63A Broadstone Avenue, Bloxwich, Walsall WS3 1ER			Monday-Friday 09:00-18:00			
Change in Opening Hours	8 P.M. Chemist Ltd - 61 Wolverhampton			Monday to Friday 08:30-19:00		12.1.24	

Change	Current Contractor Trading Name (T/A) & Address	New Contractor Trading Name (T/A) & Address (if different)	Opened on	Opening Times	Type of Services Provided	Date SS effective from:	Type of Pharmacy
	Street, Willenhall, WV13 2NF			Closed Saturday and Sunday			
Change in Ownership	Blakenall Village Centre, Thames Road, Blakenall, Walsall, WS3						
Temporary Change in Opening Hours	Rowlands Pharmacy 29a The Pinfold, Bloxwich, Walsall, West Midlands, WS3 3JJ			Monday- Friday 09:00-13:00 13:20-18:00 Saturday 09:00-13:00		23/03/2024 till the 23/06/2024	Pharmacy
Temporary Change in Opening Hours	New Invention Pharmacy - 18-20 The Square, Willenhall, WV12 5EA			Monday to Friday 09:00-13:00 14:00-18:00 Saturday 09:00-14:00	Essential, Advanced and Locally Commissioned	7.5.24	Pharmacy

Conclusion

Overall, it is concluded these changes do not impact pharmaceutical services access for our population.