

**HEALTH, SOCIAL CARE & INCLUSION
SCRUTINY AND PERFORMANCE PANEL**

**Agenda
Item No. 7**

DATE: 29 NOVEMBER 2007

SUPPORTING PEOPLE IMPROVEMENT & EXCELLENCE PLAN

Ward(s) All

Portfolio: Cllr McCracken

Summary of report

The report presents the Supporting People Improvement and Excellence plan from the June 2007 Inspection of the programme. This is to enable consideration prior to cabinet.

Recommendations

1. To consider the Improvement Plan and make recommendations to cabinet as appropriate.

Background papers

The Supporting People Inspection Report 2007

Reason for scrutiny

The Supporting People programme received a nil star rating with uncertain prospects from the Audit Commission in June 2007. The programme will be re-inspected in Sept 2008.

Signed



Assistant Director Strategic Housing

Date: 21st November 2007

Resource and legal considerations

The service has identified and begun to implement the Improvement and Excellence plan to address the recommendations and resources in meeting the requirements of the inspection report. This plan has been further prepared by officers with a longer term view and ambition towards achieving excellence. It will be presented to cabinet for consideration on 19 December 2007.

Appendix A – Implementation and Excellence Plan

Citizen impact

Supporting People is the Government's long-term policy to enable local authorities to plan, commission and provide housing-related support services to help vulnerable people live independently. The Supporting People strategy is aligned with supporting national and local objectives for helping vulnerable people access housing support. Investment has been targeted at reshaping existing services and commissioning a number of much needed services such as Extra Care Housing for older people.

Environmental impact

None directly associated with this report.

Performance management

The overall CPA service score for housing will be significantly influenced by the final supporting people inspection score. If the PI element scores a maximum of four, but the inspection score remains at nil, the overall service score will be three. A one star rating for the Supporting People programme is wanted to re gain four stars for Strategic Housing.

Equality Implications

The Supporting People Strategy focuses on challenging inequalities in service provision and availability. This is based on a clear assessment of need and requires all contracted services to consider equality issues in performance rating and service delivery.

Consultation

A comprehensive consultation process was undertaken on the Implementation and Excellence Plan including service users, the Supporting People Service, Strategic Housing Senior Management Team, and Senior Management Board. Progress will be monitored through the Supporting People Core Strategy Group and Commissioning Body.

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