



# Dispersal Policy

Lexx Jerkz Bar & Grill operates a "good neighbour" policy we emphasised building and maintaining close relationships with residents and our premises are run and managed accordingly. We are committed to deal with any complaints from residents quickly and effectively.

In addition, we ensure that it enjoys close working relationships with the statutory authorities including the police and the local authority to ensure that they are aware of local issues.

In relation to dispersal, our premises are aware of and operate the following procedures and systems, as required, to ensure that our premises operate in a neighbourly manner: -

- Effective management of customer behaviour whilst in the premises. This is achieved through: • high staff/management to customer ratio
- management presence front-of-house at all times
- A 30-minute drinking up time which is incorporated into the licence for the purposes of the Licensing Act 2003 which assists with gradual dispersal of all customers in the premises at the end of an event.
- Appropriate signage will be placed at exit doors.
- Providing appropriate information to customers who require a taxi.
- Where the premises have windows, which may be opened then these, together with entrance doors, will be monitored and kept closed where appropriate during the event to ensure that neighbours are not disturbed. This also means that there is no risk of disturbance caused by music breakout.
- External disposal of refuse at a reasonable time.
- Security staff present on the outside to encourage patrons to leave Lexx Jerkz quickly and quietly

Experience shows that our premises tend to reach its peak occupancy at least one hour before closing time and therefore we don't allow admittance to the premises, this is to deploy a strong security presence inside the premises to encourage patron to exit the building, once this is established the security staff will encourage dispersal by redeploying outside along Lexx Jerkz to facilitate dispersal in a quick and effective manner.