

**Reba Danson**

---

**From:** Sarah Heath  
**Sent:** 19 May 2022 11:30  
**To:** Licensing  
**Cc:** navine [REDACTED]  
**Subject:** FW: ace cocktail bar premises licence application

Hi

The below conditions have been mediated and agreed with the applicant to be added to the licence as voluntary conditions.

**Public Nuisance**

There will be a limiter fitted to the sound system to control the base and treble level to ensure that the noise is controlled to a level as to not cause a nuisance and this is set by an independent party and will be only background level only.

Windows and doors will be kept closed after 10 pm

**Crime and Disorder**

The premises will be a member of Pubwatch

The premises will adopt the Radio Link System.

**Opening Hours**

The applicant has agreed to the hours being reduced to close at 11 pm rather 00.30.

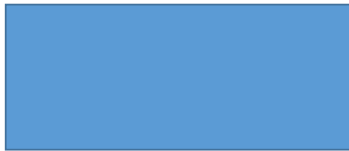
Therefore community protection have no further concerns in regards to this premises with these conditions being agreed.

Regards

Sarah

Sarah Heath-Marshall **ICA QA(RCO)**

Community Protection Officer  
Community ProtectionTeam  
Walsall Council  
2nd floor Zone 2H Civic centre  
Darwall Street



Chat with me in Teams!

Website: [www.walsall.gov.uk](http://www.walsall.gov.uk)

For the latest information regarding COVID-19 including service disruptions and how to get help visit  
[https://go.walsall.gov.uk/covid-19\\_information](https://go.walsall.gov.uk/covid-19_information)

**Disclaimer: IF THIS EMAIL IS MARKED PRIVATE OR CONFIDENTIAL - PLEASE RESPECT CONFIDENTIALITY AND DO NOT SHARE OR FORWARD IT TO ANYONE ELSE WITHOUT THE EXPRESS CONSENT OF THE AUTHOR.** The information in this message should be regarded as confidential and is intended for the addressee only unless explicitly stated. If you have received this message in error it must be deleted and the sender notified. The views expressed in this message are personal and not necessarily those of Walsall MBC unless explicitly stated. E-mails sent or received from Walsall MBC may be intercepted and read by the Council. Interception will only occur to ensure compliance with Council policies or procedures or regulatory obligations, to prevent or detect crime. You should also be aware that any email may be the subject of a request under Data Protection, Freedom of Information or Environmental Information legislation and therefore could be disclosed to third parties.

**E-mail Security:** Communication by internet email is not secure as messages can be intercepted and read by someone else. Therefore we strongly advise you not to email any information, which if disclosed to unrelated third parties would be likely to cause harm or distress. If you have an enquiry of this nature please provide a postal address to allow us to communicate with you in a more secure way. If you want us to respond by email you must realise that there can be no guarantee of privacy.

---

**From:** Navine Graham [REDACTED]  
**Sent:** 19 May 2022 09:41  
**To:** Sarah Heath [REDACTED]  
**Subject:** Re: ace cocktail bar premises licence application

**CAUTION: STOP and THINK - This email originated from outside of the council. If it looks suspicious it probably is and you should NEVER enter your council username and password into an external link or open attachments.**

Good Morning Sarah.

I agree and confirm to the conditions outlined below.

Regards  
Navine

[Sent from Yahoo Mail on Android](#)

On Wed, 18 May 2022 at 17:17, Sarah Heath [REDACTED] > wrote:

Hi Navine

Many thanks for speaking with me earlier.

As discussed my main concern in regards to your application is how you are going to mitigate the noise from the venue so that this doesn't cause a nuisance to local residents as you are aware there is already a lot of anti-social behaviour and crime and disorder in the location of where your premises is going to be on the night time economy.

### **Public Nuisance**

Please could you let me know how you propose to ensure the noise from your venue from both the recorded music and patrons leaving the venue will be managed to ensure that this doesn't cause a nuisance to local residents? In our phone call you advised that the venue is only small and it is not intended to be a nightclub and the recorded music will be there for background purposes only

A condition to be added that there will be a limiter fitted to the sound system to control the base and treble level to ensure that the noise is controlled to a level as to not cause a nuisance and this is set by an independent party and will be only background. That Windows and doors will be kept closed after 10 pm?

### **Crime and Disorder**

We discussed the anti social behaviour and crime and disorder and you advised that being a small venue you do not wish to encourage vertical drinking with lots of people inside and that you can only see there being a small amount of people in the venue at anyone time and that if people don't wish to sit down then their time in the venue will be limited – how will this be managed to ensure that disorder is not caused?

Add a condition that you will become a member of Pubwatch and also take on the Radio link system to ensure that you are in contact with all venues and CCTV control team. These do come at a charge and you may wish to consider adopting these two options to be part of them.

You advised in our conversation that you would be happy to consider closing earlier and shutting the venue at 11 pm rather 00.30. If you would consider this then this may be another way to show that you are mitigating the nuisance from both the venue and the patrons from your venue?

I would ask that you consider adding these conditions to your licence under these heading to show how you are going to manage the venue to ensure that the venue doesn't cause a nuisance to local residents.

If you can let me know if you would agree to these conditions to be added to your licence and we can move forward with your application.

Regards

Sarah

Sarah Heath-Marshall **ICA QA(RCO)**

Community Protection Officer

Community ProtectionTeam

Walsall Council

2nd floor Zone 2H Civic centre

Darwall Street

Walsall

WS1 1TP



Chat with me in Teams!

Website: [www.walsall.gov.uk](http://www.walsall.gov.uk)

For the latest information regarding COVID-19 including service disruptions and how to get help visit [https://go.walsall.gov.uk/covid-19\\_information](https://go.walsall.gov.uk/covid-19_information)

**Disclaimer: IF THIS EMAIL IS MARKED PRIVATE OR CONFIDENTIAL - PLEASE RESPECT CONFIDENTIALITY AND DO NOT SHARE OR FORWARD IT TO ANYONE ELSE WITHOUT THE EXPRESS CONSENT OF THE AUTHOR.** The information in this message should be regarded as confidential and is intended for the addressee only unless explicitly stated. If you have received this message in error it must be deleted and the sender notified. The views expressed in this message are personal and not necessarily those of Walsall MBC unless explicitly stated. E-mails sent or received from Walsall MBC may be intercepted and read by the Council. Interception will only occur to ensure compliance with Council policies or procedures or regulatory obligations, to prevent or detect crime. You should also be aware that any email may be the subject of a request under Data Protection, Freedom of Information or Environmental Information legislation and therefore could be disclosed to third parties.

**E-mail Security:** Communication by internet email is not secure as messages can be intercepted and read by someone else. Therefore we strongly advise you not to email any information, which if disclosed to unrelated third parties would be likely to cause harm or distress. If you have an enquiry of this nature please provide a postal address to allow us to communicate with you in a more secure way. If you want us to respond by email you must realise that there can be no guarantee of privacy.

## Reba Danson

---

**From:** Sarah Heath  
**Sent:** 06 June 2022 15:40  
**To:** Sayful Alom; Licensing  
**Subject:** FW: Ace Cocktail bar - URGENT

Hi Both

Please find below confirmation that Navinne has accepted the below conditions re worded for her application for the above.

Regards

Sarah

Sarah Heath-Marshall **ICA QA(RCO)**

Community Protection Officer  
Community ProtectionTeam  
Walsall Council  
2nd floor Zone 2H Civic centre  
Darwall Street  
Walsall  
WS1 1TP



Chat with me in Teams!

Website: [www.walsall.gov.uk](http://www.walsall.gov.uk)

*For the latest information regarding COVID-19 including service disruptions and how to get help visit*  
**[https://go.walsall.gov.uk/covid-19\\_information](https://go.walsall.gov.uk/covid-19_information)**

**Disclaimer: IF THIS EMAIL IS MARKED PRIVATE OR CONFIDENTIAL - PLEASE RESPECT CONFIDENTIALITY AND DO NOT SHARE OR FORWARD IT TO ANYONE ELSE WITHOUT THE EXPRESS CONSENT OF THE AUTHOR.** The information in this message should be regarded as confidential and is intended for the addressee only unless explicitly stated. If you have received this message in error it must be deleted and the sender notified. The views expressed in this message are personal and not necessarily those of Walsall MBC unless explicitly stated. E-mails sent or received from Walsall MBC may be intercepted and read by the Council. Interception will only occur to ensure compliance with Council policies or procedures or regulatory obligations, to prevent or detect crime. You should also be aware that any email may be the subject of a request under Data Protection, Freedom of Information or Environmental Information legislation and therefore could be disclosed to third parties.

**E-mail Security:** Communication by internet email is not secure as messages can be intercepted and read by someone else. Therefore we strongly advise you not to email any information, which if disclosed to unrelated

*third parties would be likely to cause harm or distress. If you have an enquiry of this nature please provide a postal address to allow us to communicate with you in a more secure way. If you want us to respond by email you must realise that there can be no guarantee of privacy.*

---

**From:** Navine Graham [REDACTED]  
**Sent:** 06 June 2022 15:39  
**To:** Sarah Heath [REDACTED]  
**Subject:** Re: Ace Cocktail bar - URGENT

**CAUTION: STOP and THINK - This email originated from outside of the council. If it looks suspicious it probably is and you should NEVER enter your council username and password into an external link or open attachments.**

Hi Sarah,

I hope you are well and had a lovely break.

I confirm that I accept the terms and conditions outlined below.

Kindest regards,  
Navine.

[Sent from Yahoo Mail on Android](#)

On Mon, 6 Jun 2022 at 15:27, Sarah Heath  
[REDACTED]

hi Navine

Further to our previous emails however, apologies but I was off on annual leave last week and I have been asked to get back in touch with you to clarify a couple of the conditions which we agreed to as part of your conditions for the premises.

I am going to re word the following two conditions in relation to the noise emanating from your premises sound system.

1. A noise limiter must be fitted to the musical amplification system and maintained in accordance with the following criteria: (a) the limiter must be set at a level determined by and to the satisfaction of an Authorised Officer who is employed by the Local Authority, so as to ensure that no noise nuisance is caused to local residents or businesses, (b) The operational panel of the noise limiter shall then be secured by key or password to the satisfaction of the Authorised Officer of the Local Authority and access shall only be by persons authorised by the Premises Licence holder, (c) The limiter shall not be altered without prior written agreement from the Local Authority, (d) No alteration or modification to any existing sound system(s) should be affected without prior knowledge of the Local Authority, and (e) No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.

2. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance

3. Windows and doors to be kept closed from 10 pm.

4. Licensable activities and the opening hours for the premises have been agreed to be reduced to 12.00 midday to 23.00 hours. The applicant is looking to remove the licensable activity of late night refreshment.

Please can you email me back to confirm that you are happy with the re wording of these conditions. If you could reply to me as soon as possible so that I can get this into the report that is currently being put together.

Thanks

Sarah

Sarah Heath-Marshall **ICA QA(RCO)**

Community Protection Officer

Community ProtectionTeam

Walsall Council

2nd floor Zone 2H Civic centre

Darwall Street

Walsall

WS1 1TP



Chat with me in Teams!

Website: [www.walsall.gov.uk](http://www.walsall.gov.uk)

For the latest information regarding COVID-19 including service disruptions and how to get help visit [https://go.walsall.gov.uk/covid-19\\_information](https://go.walsall.gov.uk/covid-19_information)

**Disclaimer: IF THIS EMAIL IS MARKED PRIVATE OR CONFIDENTIAL - PLEASE RESPECT CONFIDENTIALITY AND DO NOT SHARE OR FORWARD IT TO ANYONE ELSE WITHOUT THE EXPRESS CONSENT OF THE AUTHOR.** The information in this message should be regarded as confidential and is intended for the addressee only unless explicitly stated. If you have received this message in error it must be deleted and the sender notified. The views expressed in this message are personal and not necessarily those of Walsall MBC unless explicitly stated. E-mails sent or received from Walsall MBC may be intercepted and read by the Council. Interception will only occur to ensure compliance with Council policies or procedures or regulatory obligations, to prevent or detect crime. You should also be aware that any email may be the subject of a request under Data Protection, Freedom of Information or Environmental Information legislation and therefore could be disclosed to third parties.

**E-mail Security:** Communication by internet email is not secure as messages can be intercepted and read by someone else. Therefore we strongly advise you not to email any information, which if disclosed to unrelated third parties would be likely to cause harm or distress. If you have an enquiry of this nature please provide a postal address to allow us to communicate with you in a more secure way. If you want us to respond by email you must realise that there can be no guarantee of privacy.