

Social Care and Health Overview and Scrutiny Committee – Recommendation Tracker 2022/23

Committee Meeting Date	Agenda Item	Action/Recommendation	Officer responsible	Status	Target Completion Date	Notes
14 July 2022	Introduction to the Health and Care system on Walsall	A briefing note on GP services provision be provided by the Managing Director of NHS Walsall and circulated to members.	Geraint Griffiths-Dale and Jack Thompson/Nikki Gough	Complete	14 July 2022	This was supplied to members via email shortly after the meeting on the 14 July 2022.
	Areas of Focus	A work programme for the municipal year be produced containing agreed areas of focus, for agreement by the Committee.	Jack Thompson/Nikki Gough	Complete	15 September 2022	Agreed on 29.9.22
29 Sept 2022	Access to GP services	That the Committee receive a further report detailing the implementation of the improved telephony system and the impact on patient experience in access GP appointments, in 6 months.	Geraint Griffiths-Dale	In Progress	To be scheduled for 6 April 2022	
		The Committee request a breakdown of the number of face to face appointments and digital appointments (as a percentage of all appointments) for each practice in Walsall.	Geraint Griffiths-Dale and Jack Thompson/Nikki Gough Request to be made to LMC	In Progress	To be scheduled for 6 April 2022	
	Update on Urgent Treatment Centre	That the Committee receive a report on the emergency department, the urgent treatment centre with updated figures in April 2023 to include patient experience.		In Progress	To be scheduled for 6 April 2022	

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		Committee Members visit the emergency department around 2 months after opening.		In Progress	30 January 2022	
27 Oct 2022	Emergency Access	That Council Officers organise a visit for members of the Committee to the West Midlands Ambulance Service call centre.	Jack Thompson/ Nikki Gough and Vivek Khashu	In Progress	30 January 2022	