

Cabinet – 27 September 2006

Endorsement of the final report of the Inspection of services for older people undertaken in May 2006

Portfolio:	Councillor Alan Paul, Social Care and Inclusion
Service:	Social Care & Inclusion – Older People's Services
Wards:	All Wards
Key decisions:	No
Forward plan:	No

Summary of report

The report is presented to Cabinet as the findings from the Inspection of Older People's Services in Walsall between 8 and 19 May 2006 by the Commission for Social Care Inspection.

The report identifies that the service was serving some people well.

Capacity for improvement of services for Older People is judged to be promising.

Recommendations

This Report is for information only as the full Inspection Report will be presented by Mr Timothy Willis (Commission for Social Care Inspection) Lead Inspector at Cabinet on 27th September 2006.

The findings and conclusion of the Social Services Inspectorate are comprehensive and accurately reflect the service provision in Walsall.

Draft reports have been commented on by the management team and fed back to the CSCI for inclusion in the final report. This reflects the co-operative nature of the relationship between Walsall stakeholders and the Inspectorate throughout the inspection process.

It is recommended that:

- (1) Cabinet members note the findings of the inspection report prior to the presentation and are prepared to comment on the report where necessary prior to it being endorsed and becoming a public document.

- (2) Cabinet are aware that in endorsing the final inspection report, Social Care and Inclusion are thereafter committed to the development and implementation of an Action Plan based upon the recommendations contained within the final inspection report, and that the Action Plan is received by a future Cabinet meeting for approval.

Resource and legal considerations

Subject to formal acceptance of the Report by Cabinet an Action Plan will be produced to implement the report's recommendations.

Implementation of the recommendations may give rise to Resource and Legal Considerations as they link to Vision 2008 and other Strategic Agendas.

The Action Plan and issues arising will be monitored by Senior Management Board and normal scrutiny processes.

Citizen impact

The report concluded that "some people were well served and that the Directorate had promising capacity for future development".

Citizens should be able to invest a greater degree of confidence in the ability of Walsall's services to continue to develop to meet needs.

Environmental impact

There are no specific issues that impact upon the environment from this report.

Performance and risk management issues

The Action Plan will address those areas requiring performance improvement.

The Action Plan will be monitored through the Council's performance management arrangements.

Equality implications

The report notes that work should progress to further improve the accessibility and cultural appropriateness of services for people from black and ethnic minority groups.

Consultation

The Inspection Team consulted with people who use the services, carers and representatives of other agencies. Managers within the Council and PCT at a range of levels were interviewed and their views incorporated into the Report.

Vision 2008

The Report outcome demonstrates progress on the Council's priorities and that Strategies and Performance Management approaches are in place to build on the identified 'promising' capacity for improvement'.

There has been significant improvement over the last two years, an Action Plan will be developed to address the report's recommendations to continue the process of service improvement and development in line with Vision 2008.

Background papers

Inspection of Services for Older People – Inspection Findings (attached).


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Kathy McAteer
Acting Executive Director

13 September 2006



Councillor Alan Paul
Portfolio holder

13 September 2006