

## **Walsall Health and Wellbeing Board**

**17 April 2019**

### **‘The Walsall Plan: Our Health and Wellbeing Strategy 2019-2021’**

#### **1. Purpose**

A great deal of work has been done to turn The Walsall Plan 2019 – 2021 in to actions and commitments that will make a difference to the people of Walsall.

The Health and Wellbeing Board (HWBB) now need to consider collectively all of the overarching and individual commitments that have been made, and agree to close down the priorities of the initial Walsall Plan 2017 – 2020.

#### **2. Recommendations**

That all HWBB members:

- 2.1 Agree to acknowledge achievements and also close down the current priorities of the Walsall Plan 2017 – 2020.

That for the Walsall Plan 2019 – 2021 all HWBB members:

- 2.2 Agree to:
- Consider current draft commitments and outcomes for the Walsall Plan 2019 – 2021
  - Decide whether these commitments are ambitious enough
  - Make recommendations of any further commitments that could be made
- 2.3 Agree to champion their commitments and be accountable for their delivery.
- 2.4 Agree to take the Plan through their governance structures.
- 2.5 Consider the enclosed monitoring format and governance for the Walsall Plan.

#### **3. Report detail**

- 3.1 Since 2017, the HWBB has seen a range of achievements against the obsessions identified in the Walsall Plan 2017 – 2020, which will go forward as business as usual activities. These have included action against infant mortality, diabetes and unwarranted variation, mental health and developing a healthy environment. See Appendix I for details. It has however been acknowledged that a refresh of the priorities within the Walsall Plan was required because:

- Too many priorities make it difficult to capture progress against them
  - Priorities have not necessarily been ‘owned’ across the system as a whole
  - Partners lacking clarity on what the Walsall Plan is
  - Complex governance and accountability in delivery of the Plan.
- 3.2 This has therefore led to a refresh of The Walsall Plan for 2019 – 2021. The Walsall Plan: Our Health and Wellbeing Strategy (2019 to 2021) has been agreed by Council, and we propose that previous achievements are acknowledged, and we move on to agreeing a new set of focussed commitments.
- 3.2 A series of engagement meetings took place as part of this refresh and the three key priorities for 2019 to 2021 are:
- Prevention of Violence
  - Improving wellbeing with a focus on getting Walsall on the move
  - Improving the environment of our Walsall Town Centre.
- 3.3 Workshops have taken place with strategic and operational leads in most partner agencies to refine partner commitments against these themes and to ensure that they are tangible and measurable. A series of commitments have now been received from the vast majority of organisations – they now need to be brought together to be finalised during a final workshop in May 19. See Appendix II.
- 3.4 Discussions around governance have focussed on the need to ensure accountability is clear and straightforward and that there is a robust process to measure progress against the refreshed Walsall Plan. (See Appendix III for a proposed monitoring framework).
- 3.5 A governance framework has been developed whereby the work of the Walsall Plan is overseen by the HWBB. The Walsall Proud Partnership would be responsible for ensuring Chief Executive level commitment for action against all priorities.

#### **4. Implications for Joint Working arrangements**

Good joint working arrangements are crucial in relation to delivering the Walsall Plan. The Walsall HWBB will need to provide the leadership required to overcome potential barriers to effective action.

#### **5. Health and Wellbeing Priorities**

HWBBs have a duty to ensure a Joint Strategic Needs Assessment (JSNA) and Health and Wellbeing Strategy are in place. These are used to identify local priorities and develop local plans to improve the health and wellbeing of their population and reduce health inequalities.

## Background papers

Appendix I – Achievements of previous Walsall Plan 2017 – 2020

Appendix II – DRAFT Individual partner commitments

Appendix III – Example monitoring template

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## **Appendix I: Key Achievements of the Walsall Plan 2017 – 2020**

Since its conception, the HWB Board has had a number of priorities that individual partners undertook to address, and by providing a more focused approach to driving forward actions.

Examples of where the Board has helped drive forward improvement relating to the Walsall Plan include:

### **1. *Infant Mortality T&F Group/Theme 2: Improve Maternal and Newborn Health***

In June 2015, The HWB Board agreed a Task and Finish Group to drive forward this priority. Work to reduce infant mortality predominantly meets Priority 2 by reducing inequality in health. Its risk factors are linked to deprivation and so any work to reduce infant mortality will reduce unwarranted variation in health.

Infant Mortality rates are monitored and reported annually. The latest Infant Mortality statistics shows that in the 3-year period 2015-17, there has been a reduction in IM rate from 7.1 to 6.2 per 1000. This represents a reduction from 9.6 in 2011.

Although more still needs to be done, this more than achieves the target trajectory for achieving the 2020 vision of a 30% reduction (which was 6.57).

Work is continuing to reduce the risk factors that relate to infant mortality. The Infant Mortality reduction strategy is a partnership strategy with core contribution from Walsall Healthcare trust, Walsall CCG and Walsall Borough Council.

A key recent development has been the establishment of a Black Country wide Healthy Pregnancy group linked to the Local Maternity System (LMS) which ensures a consistent maternity offer across the Black Country and an opportunity to share and widen good practice. A successful bid for £185,000 to support 5 pilot programmes across the Black Country which will contribute to reducing infant mortality and creating a safer environment in the first year of a child's life will look at:

- Preconception Pathway led by Sandwell Public Health team
- Smoking Cessation in Pregnancy Peer Supporters in the Community and Smoking Cessation in Pregnancy Champions for Workplaces led by Walsall Public Health team
- Smoking Cessation in Pregnancy and other key Public Health messages (such as the promotion of Healthy Start vitamins and the importance of taking folic acid) given at point of sale of pregnancy kits led by Walsall and Dudley Public Health teams
- Ante Natal Parenting support resource highlighting good care (working in conjunction with NSPCC) led by Walsall and Dudley Public Health teams
- A teaching resource to be used in schools providing young potential parents to be with the information on how the life choices they make may impact on their pregnancies and babies led by Wolverhampton Public Health team.

This Group is developing a healthy pregnancy strategy based on Black Country wide priorities and building in priorities that extend beyond the local area eg. Pathways for

transfer of pregnant women and newborn babies between hospitals for more intensive care or public health support for women who travel across boundaries to give birth.

Most notably, the strategy and actions set out to improve maternal and newborn health and thereby increase the number of children who thrive in their early years. Appendices 1 & 2 outline a summary of the Infant Mortality Strategy actions and the Black Country Healthy Pregnancy Bids.

## **2. *Diabetes T&F Group/Theme 6: Remove unwarranted variation in healthcare and ensure access to services with consistent quality***

The National NHS Diabetes Prevention Programme, an initiative of NHS England, Diabetes UK and Public Health England, was successfully rolled out by NHS Walsall CCG for a two year period (2017-2019). Funding included an intervention programme with three goals: weight loss, achievement of physical activity recommendation, achievement of dietary recommendations.

Funding was also received from NHS England for the National Treatment and Care Programme for the following four areas:

- Increase achievement of the 3 NICE treatment targets
- Expand the Diabetes Inpatient Specialist Nursing Service
- Expand the Multi-disciplinary Foot Care team
- Increase the number of structured education places for patients newly diagnosed or with prevalent diabetes.

Reported achievements to date are as follows:

### **Three NICE Treatment Targets**

- improvement of 1019 patients meeting all three treatment targets (3% improvement)
- improvement of 1149 patients with cholesterol  $\leq 5$
- improvement of 1532 patients with blood pressure  $\leq 140/80$  mmHg
- improvement of 421 patients with HbA1c  $\leq 58$  mmol/mol
- implementation of the RCGP quality improvement tool in the care of diabetes and familiarization with using those quality improvement tools

### **Structured Education**

- An increase in the number of patients being referred from 802 to 1070
- A rise in the number of patients attending from 331 to 543
- An improvement in the standardised recording /EMIS coding of attendance from 1.06% to 31.05%
- Improved communication between GPs and Walsall Healthcare Trust
- Training for a GP and Practice Nurse Diabetes Lead for each GP practice
- **Diabetes Inpatient Specialist Nursing Service**
- 6 day service introduced

- Increase in number of clinics
- Daily contact with the Admissions Ward, AMU, T&O and Surgical Assessment Unit
- Introduction of 'Bio-connect' which provides access to the blood sugars of all patients; identified patients are visited the same day
- Continuous training for different cohorts of staff ie ward staff, junior doctors etc
- **Multi-Disciplinary Footcare Team**
- Establishment of a new Foot Protection team with new clinics commenced in December
- Orthotist in post with footwear fitting within 14 weeks of referral
- Working with fracture clinics to introduced total contact casts for patients
- Working with tissue viability team to advise on heel protection
- Continuous foot assessment training available for GP practices, Walsall Healthcare Trust, Pharmacies, Nursing and Care Home staff

### **3. *Pharmaceutical Needs Assessment***

HWB Boards have assumed statutory responsibility for publishing and reviewing a Pharmaceutical Needs Assessment (PNA). The National Health Service and Local Pharmaceutical Services Regulations 2013 require every HWB Board to publish a PNA every 3 years.

The PNA process is a significant and resource-intensive piece of work over a period of 12 months and includes a mandatory consultation exercise involving multi-agency involvement.

The PNA provides a comprehensive, ongoing assessment of the local need for pharmaceutical services. It also informs NHS England of the local need for pharmaceutical services including applications for new pharmacy and dispensing appliance contractor premises.

The PNA review 2017/18 was successfully signed off by the HWB Board in March 2018 in time for its implementation on 1<sup>st</sup> April 2018.

### **4. *Air Quality***

Air Quality improvement has been a key focus of the HWB Board. It has links to many of the priorities and to the work being undertaken by the Healthy Environment Transformation Programme (see 3.3.5 below). Examples of this focus include:

- Forming a Transport and Health Sub-group to look at better use of Walsall's transport systems in the promotion of healthier living
- Both as an organisation and with agreement from partners, contributing to a sustainable travel approach to look at and explore alternative methods of travel to work and around the borough; in particular supporting cycling to work and schemes such as the Bike Share Scheme (commencing September 2019); Staff pool bike scheme; and wider participation in developing a walking/cycling

infrastructure such as the A34 Sprint Cycling Route in conjunction with WM Combined Authority

- Public Health Air Pollution Partnership gathering data on harmful air pollutants. Current work involves expanding the data collection system and including other emission indicators to allow for enhanced modelling. We are also looking to submit a research bid to evaluate the impact of air quality alerts on health and health service usage of people with respiratory conditions in Walsall
- Working with colleagues across regeneration and planning to take forward provision of electric vehicle points across the borough and through the planning application process for future developments

At its meeting on 10 April 2018, the Board received a detailed report providing information on air quality issues at a national and local level. This led to an agreement from members to look at ways to address this through their own organisations. At a further meeting on 23 July 2018, a presentation and report showing how Walsall Council, with its partners, was supporting improvements to air quality through the Healthy Environment transformation programme. Partner organisations resolved to consider what their organisations could do support this agenda and some of those pledges are contained within the report appendices of the Air Quality Report presented to HWB Board on 03/12/18 (Item 7).

**5. *Healthy Environment/Theme 3: Enable and empower individuals to improve their physical and mental health /Develop an Environment to enable Healthy Lifestyles***

As outlined in the report that came to Board on 17 October 2018, the Healthy Environment Transformation Programme has been driving forward changes that contribute to the above priorities. It also contributes to:

***Theme 4***

- Maximise emotional wellbeing and resilience of adults
- Reduce loneliness and isolation and increase support through social networks

***Theme 7***

- Air Quality (see above)

The programme recognises that our environment has a huge influence on our health including education, housing, workplace, resources, green spaces, physical activity, healthier eating options, air quality and social connections. Therefore, the focus for this programme has been around:

- Where we Live
- Where we Play
- Where we Eat
- Where we Travel

Some of the key achievements include:

- Development of a Green Space Strategy (2018-22) and action plan to improve our green spaces and parks and develop opportunities for the community to increase their physical activity/volunteering
- Introduced 'people counters' in parks to capture data on usage and use this to improve physical activities across the borough
- Developed a Healthy Workplace Strategy
- Has successfully secured 2-year funding (£200k) under the 'Rethinking Parks' Programme to engage with local businesses in supporting and sustaining a shared local environment and green spaces
- Increased the number of Walsall takeaway food outlets that have been awarded the HealthSwitch award for introducing healthier options
- Walsall Healthy Workplace
  - Members have formed a joint Health and Wellbeing Board & Walsall Economic Board sub-group to address priorities of common concerns of health and work, understanding issues surrounding health and work to develop local packages of support;
  - Working with local businesses on a host of wellbeing interventions and workplace policies for the businesses and their employees

Full detail of all achievements can be found in the HWB Board report of 17/10/18 (Item 7b)

## **6. *Suicide Prevention Strategy***

Led by Public Health Walsall, NHS Walsall CCG and Dudley and Walsall Mental Health Trust, a Multi-agency Suicide Prevention Strategy for 2018-2023 was developed and successfully signed off by the HWB Board in July 2018.

This contributes to a number of the priorities including:

- Improving emotional health and wellbeing of children and young people
- Enable and empower individuals to improve their physical and mental health
- Enable those at risk of poor health to access appropriate health and care with informed choices
- Keep vulnerable people safe through prevention and early intervention
- Ensure services recognise cultural barriers and are inclusive and accessible for existing, new and emerging communities
- Tackling health inequalities
- Empower connected, inclusive and resilient communities
- Deliver prevention and intervention through locality delivery models
- Increasing economic prosperity through increased growth by increasing appropriate skills, training and opportunities to take up volunteering

Two members of the HWB Board pledged to be Health Champions to take this work forward. Endorsement of this strategy and support to take it forward also allows for favourable outcomes and no implications for the most vulnerable sectors of the community, thereby contributing to safeguarding



Preventing Violence	SMART Commitment	One Walsall	Police	Housing Providers	Council	CCG	Healthwatch	NHS Trust	Mental Health Trust	Walsall College	Fire Service
Providing opportunities to those at risk of violence (perpetrators and victims) by supporting more victims/perpetrators of violence to engage in local volunteering opportunities	60 victims/perpetrators of violence supported to access local volunteering opportunities over 12 months	One Walsall will provide support for individuals to find appropriate placements.  One Walsall provides support to any resident who wishes to get involved in local community or voluntary activity. We do not currently target people who are victims/perpetrators of violence. Working with partners we would seek to improve access, create specific resources and track this cohort.	Pilot 2 PCSOs roles to work in early help hubs to better identify and share information on violent offenders/vistims and to help connect such people to vulnteering opportunities	FCH would not be able to provide opportunities directly, but we can signpost clients to our employment service for advice and support. For residents of Beechdale we can assist people to get involved with exisiting projects and services.  WHG oportunites can be offered for victims/perpertrators to be linked into initiatives at whg through our employment and training team to link into personal development opporunities/training and employment	To offer a minimum of 5 volunteering opportunities across the Council						WMFS has a large Volunteer pool and is happy to support further volunteers, there is an application and also vetting due to being a public service.
Strategy/Policy					Lead on work on domestic abuse						
Education and Training to:  Increase understanding/awareness by staff/clients/residents of violence behaviour and its impacts  Ensure policies and procedures to manage violence and agression are being robustly delivered.	At least 75% of staff and/or 75% clients trained/informed over 12 months  90% of those trained report they feel more informed about violence and its impacts	One Walsall delivers training on volunteer recruitment and coordination. We will include an additional module to focus on supporting people with criminal records, ex-offenders safely and minimising risks	Develop a joint system with schools to clarify and plan what support police can give to PHSE education, and how to book it better. To do this in collaboration with Walsall Council. To simply guidance to schools on what incidents on their premises need to be reported to police.	FCH: We could supply information, but would expect it to be produced centrally and supplied. We have procedures in place already to protect victims and have a number of legal remedies that we can use i.e. injunctions.  WHG will be working to deliver the Make a Stand pledge which will outline our commitment to people who experiecn Domestic Abuse with improved information on our website. Our pre-tenancy training will also incorporate work on conflict in the home and the impact of this on children and YP behaviour.	Cross Council tarining			Review of violence and aggression policy, to ensure that we deter violence and aggression against patients, visitors and staff from the application of a zero tolerance approach, including prosecution where appropriate.	The Trust already delivers Personal Safety Training (Conflict Resolution) to staff in frontline roles and Management of Actual and Potential Aggression Training (Violence and Aggression) to staff clinical staff that work within its inpatient services. Both areas of training are mandatory and require regular updates. The trusts target for mandatory training compliance is 90% and work is ongoing in supporting achievement of this for all areas of mandatory training. Recent work has been undertaken to gather views from staff via a survey and focus groups about how effective they feel training is in equipping them to manage disruptive and aggressive behaviour and views about ways of improving the trusts approach to managing disruptive and aggressive behaviour. A working group has been set up to review findings and plan actions in response to this which will meet in the next 2 weeks.	Introduce tutorials for students on violence and its impact	Education within schools and colleges, fire tutoring and also schools yearly quiz
Develop an information sharing protocol to increase awareness and potential intervention by partners with those involved in violent behaviour/subject to violent behaviour who may have local housing tenancies.	Information sharing protocol developed.  20 tenants supported		Review and update all information sharing protocols	FCH: Happy to be part of a task and finish group to devise, implement, promote and publicise a protocol.					The Trust is an active participant in multi agency forums where those at risk of experiencincing or perpetrating violent behavior are managed such as MARAC, MAPPA and Vulnerability Forum and operates under the information sharing protocols for those forums. the Trust will also share information when required under safeguarding to protect those at risk.		Referrals of most vulnerable families and individuals needs into WMFS to support each.
Embed violence prevention and support pathways in to service contracts	Increase by 50% contracts with specific links/mention of violence and support pathways		Double our use of Restorative Conferencing. Double the number of schools running the Mentors in Violence Prevention programme.	FCH: Not applicable	Prioritise violence prevention as part of social value						
Increase the awarens of and work already under violence prevention through two way communication with residents and each other	Evidence of information being communicated e.g on the web twitter Facebook verbally in writing through campaigns etc		Utilise social media to advertise the ongoing work across the borough. - target 5 tweets/week relating to violence prevention, 1 WMNow message/week and 1 FaceBook post/month	FCH: Publicise articles in resident magazine/website/Facebook page.  WHG: Our customer magazine can include messages around the Walsall Plan			Build on work with young people and help gather intelligence around young people witnessing violence/worried about violence and crime and the impact on their lives		The Trust actively promotes information, intervention and signposting for service users and staff who experience violence and domestic abuse. This is achieved via face to face training, online training, information bulletins and 7 minute briefings for staff and multi agency working with partner agencies. There are also poster campaigns in all service user areas.		WMFS fully engaged with the Hate Crime program offering support and referrals to WMP units, fitting letter box protectors for deliberate or arson crimes, referring through safe guarding, MDS, DV and FGM as examples.



**EXAMPLE ONLY**

Theme	Measure	Reporting Frequency / Date of Latest Available Data	Measure Source	Baseline	Latest Metric	Quarterly Target (Annual target)	Direction of Travel	Current 1/4ly RAG Performance	Overall RAG Performance	Achievements Since Last period	Planned activities for Next Period	Named Lead (s)
Preventing Violence	Providing opportunities to those at risk of violence (perpetrators and victims) by supporting more victims/perpetrators of violence to engage in local volunteering opportunities	1/4ly / 2019	WM Police	0	XX (April 2019)	15 (60)	↑	RAG	RAG	- Partner commentary input - Partner commentary input - Partner commentary input	- Partner commentary input - Partner commentary input - Partner commentary input	Chief Insp. Andy Parsons
	Education/training to: · Increase understanding/awareness by staff/clients/residents of violence behaviour and its impacts · Ensure policies and procedures to manage violence and aggression are being robustly delivered.	1/4ly / 2019	Walsall College??	0	XX (April 2019)	18.75% (75%)	↑	RAG	RAG	- Partner commentary input - Partner commentary input - Partner commentary input	- Partner commentary input - Partner commentary input - Partner commentary input	Deb Rajania
	Develop an information sharing protocol to increase awareness and potential intervention by partners with those involved in violent behaviour/subject to violent behaviour who may have local housing tenancies.	1/4ly / 2019	WHG et al.	0	XX (April 2019)	5 (20)	↑	RAG	RAG	- Partner commentary input - Partner commentary input - Partner commentary input	- Partner commentary input - Partner commentary input - Partner commentary input	Gary Fulford

Theme	Measure	Commitment	Reporting Frequency / Date of Latest Available Data	Measure Source	Baseline	Latest Metric	Quarterly Target (Annual target)	Direction of Travel	Current 1/4ly RAG Performance	Overall RAG Performance	Achievements Since Last period	Planned activities for Next Period	Named Lead (s)
On the Move	Increasing the numbers of the workforce or residents who are physically active	Support more inactive adults referred through social prescribing to access local activity	1/4ly / 2019	One Walsall	3,000	XX (April 2019)	750	↓	RAG	RAG	- Partner commentary input - Partner commentary input - Partner commentary input	- Partner commentary input - Partner commentary input - Partner commentary input	Alex Boys
		Increase staff using public transport/foot/cycle	1/4ly / 2019	WM Police	0	XX (April 2019)		↑	RAG	RAG	- Partner commentary input - Partner commentary input - Partner commentary input	- Partner commentary input - Partner commentary input - Partner commentary input	Chief Insp. Andy Parsons
		Create 2 additional Street Watch schemes in borough	1/4ly / 2019		0	XX (April 2019)	0.5	↑	RAG	RAG	- Partner commentary input - Partner commentary input - Partner commentary input	- Partner commentary input - Partner commentary input - Partner commentary input	Chief Insp. Andy Parsons
		Support 5 new programmes that use sport to tackle offending	1/4ly / 2019		0	XX (April 2019)	1.25	↑	RAG	RAG	- Partner commentary input - Partner commentary input - Partner commentary input	- Partner commentary input - Partner commentary input - Partner commentary input	Chief Insp. Andy Parsons
		Pre-tenancy training	1/4ly / 2019	Housing Providers	0	XX (April 2019)		↑	RAG	RAG	- Partner commentary input - Partner commentary input - Partner commentary input	- Partner commentary input - Partner commentary input - Partner commentary input	Fay Shanahan
		Use of digital posters in high rise blocks	1/4ly / 2019		0	XX (April 2019)		↑	RAG	RAG	- Partner commentary input - Partner commentary input - Partner commentary input	- Partner commentary input - Partner commentary input - Partner commentary input	Fay Shanahan
		Healthchats training for staff	1/4ly / 2019	Healthwatch	0	XX (April 2019)		↑	RAG	RAG	- Partner commentary input - Partner commentary input - Partner commentary input	- Partner commentary input - Partner commentary input - Partner commentary input	Paul Higgitt

Theme	Measure	Commitment	Reporting Frequency / Date of Latest Available Data	Measure Source	Baseline	Latest Metric	Quarterly Target (Annual target)	Direction of Travel	Current 1/4ly RAG Performance	Overall RAG Performance	Achievements Since Last period	Planned activities for Next Period	Named Lead (s)
Developing Walsall Town Centre	Partners to work together to identify opportunities/contributions to a 'tidy up of the town' e.g painting graffiti out, planting up beds/baskets; general tidy up.	At least 6 projects/initiatives across the partnership	1/4ly / 2019	One Walsall	0	XX (April 2019)	2 (6)	↑	RAG	RAG	Partner commentary input	Partner commentary input	Alex Boys
		Support one 'tidy up event' per month with physical attendance of a member of police staff	1/4ly / 2019	WM Police	0	XX (April 2019)	2 (6)	↑	RAG	RAG	- Partner commentary input - Partner commentary input - Partner commentary input	- Partner commentary input - Partner commentary input - Partner commentary input	Chief Insp. Andy Parsons
		Painting out graffiti / planting beds/general tidy up	1/4ly / 2019	Housing Providers	0	XX (April 2019)	2 (6)	↑	RAG	RAG	- Partner commentary input - Partner commentary input - Partner commentary input	- Partner commentary input - Partner commentary input - Partner commentary input	Gary Fulford
		Put forward staff to volunteer for a day during work time	1/4ly / 2019	MH Trust	0	XX (April 2019)	2 (6)	↑	RAG	RAG	- Partner commentary input - Partner commentary input - Partner commentary input	- Partner commentary input - Partner commentary input - Partner commentary input	Jackie O'Sullivan
		Refer hot spots to clean & green	1/4ly / 2019	Fire Service	0	XX (April 2019)	2 (6)	↑	RAG	RAG	- Partner commentary input - Partner commentary input	- Partner commentary input - Partner commentary input	Ben Diamond
		Report at locality panels	1/4ly / 2019		0	XX (April 2019)	2 (6)	↑	RAG	RAG	- Partner commentary input - Partner commentary input - Partner commentary input	- Partner commentary input - Partner commentary input - Partner commentary input	Ben Diamond