

26 October 2023

**Manor Hospital CQC Inspection (June 2023) report feedback – Walsall
Healthcare NHS Trust**

1. Aim

The CQC are the Quality Regulator of Health and Social Care in England. This report provides information as to the outcome of the Trust's follow up inspection on 20 June 2023 to check on progress against the requirements outlined in the Section 29a Warning Notice issued in October 2022 for management of medicines.

2. Recommendations

Members are asked to note the report and request any additional information.

3. Report detail

On Tuesday 20 June 2023 the CQC carried out an unannounced inspection at Walsall Manor Hospital in the Core Service of Medicine, to review progress against the requirements in the Section 29a Warning Notice issued for medicines management.

Following this inspection, a Section 31 Letter of Intent to proceed to urgent enforcement was issued to the Trust on 22 June 2023 with a requirement to respond with an action plan by 9am on Monday 26 June 2023.

The action plan was required to outline the following:

- The action the Trust intends to take to ensure prescribed inhalers are available and safely administered to patients.
- The action the Trust intends to take to ensure the safe and effective monitoring and management of diabetes.
- The action the Trust intends to take to ensure all medicines, including insulin and intravenous fluids are stored securely.
- The action taken to ensure when medication treatment sheets are transcribed medicines are not duplicated to risk patient overdose.

The Trust requested that the CQC provide the NHS number of the small number of patients (less than 10) that the CQC deemed to be at immediate risk of harm. This was actioned the day the information was received.

The Trust provided a response to the Section 31 Letter of Intent on Sunday 25

June 2023 which covered the above points, but also further findings and actions associated with the Section 29a Warning Notice.

The CQC notified the Trust on Monday 26 June 2023 that the evidence submitted had been through the CQC internal assurance processes, the CQC were satisfied that the immediate risk had been removed, and the Section 31 intent was stood down. The Trust were also informed that the further evidence provided, and the actions already taken following the Section 29a Warning Notice, had satisfied the CQC resulting in the removal of the Section 29a Warning Notice.

4. *Financial information*

Not Applicable in the context of the CQC report.

5. *Reducing Inequalities*

Not Applicable in the context of the CQC report.

6. *Decide*

This report is for information, no decision required.

7. *Respond*

This report is for information, no response required.

8. *Review*

This report is for information, no review required.

The CQC action plan from inspections in 2019, 2020, 2021, 2022 and 2023 is reviewed monthly by the Trusts Patient Safety Group, Quality Committee and Trust Board. The actions and associated assurance evidence and audit are presented to the Patient Safety Group for oversight.

Appendixes

Appendix A - Walsall Healthcare NHS Trust – Manor Hospital Inspection Report
published 15 September 2023

Background papers

None

Author

Kevin Bostock

Group Chief Assurance Officer – Walsall Healthcare NHS Trust

✉ kevinj.bostock@nhs.net