

Health and Wellbeing Board

Pharmaceutical Needs Assessment Update

1. Purpose

Health and Wellbeing Boards (HWBs) have a statutory responsibility for publishing and keeping up to date a pharmaceutical needs assessment (PNA) from 1 April 2013. The PNA provides a comprehensive, ongoing assessment of the local need for pharmaceutical services. This is different from identifying general health need.

This report identifies the stages we have currently gone through in developing and consulting upon the PNA and gives HWB members the opportunity to add further comments before final approval.

2. Recommendations

- 2.1 That the consultation process and key findings to date be noted
- 2.2 That the Health and Wellbeing Board comment on the latest draft of the PNA.
- 2.3 To note that the final version of the PNA will be submitted for approval to the next Health and Wellbeing Board meeting on 2 March 2015.

3. Report detail

The last PNA was published on 1 February 2011 and remains in use until a new PNA is approved by the HWB in March 2015. The National Health Service (NHS) Pharmaceutical and Local Pharmaceutical Services Regulations 2013 require every HWB to publish its first PNA by 1 April 2015.

The PNA informs NHS England of the need for pharmaceutical services across Walsall. This includes decisions on applications for new pharmacy and dispensing appliance contractor premises. Walsall Council Public Health service and Walsall Clinical Commissioning Group (CCG) will also use the PNA to inform their commissioning decisions.

The mandatory 60 day consultation has commenced (taking place from Wednesday 1st October to Friday 5th December 2014), with 10 responses received overall from the list of defined stakeholders within the regulations. The PNA working group has collated, commented and where necessary, acted upon the feedback provided. These will be documented within appendix 6 of the final PNA report.

In addition, 57 responses were received from residential groups who use Walsall pharmacies via a survey conducted by Healthwatch Walsall and have been fed into the PNA report.

The final refreshed PNA report needs to be completed and implemented by 1st April 2015 to meet the requirements of the regulations.

In order to achieve this, a presentation of the PNA's key findings are to be presented to enable the HWB to feed in any comments / suggested amendments / additions into the final version. HWB member comments can be sent to Hema Patel – Community Pharmacy Facilitator – hema.patel1@nhs.net by 26 January 2015.

The final draft PNA is available at the link below:

http://cms.walsall.gov.uk/index/health_and_social_care/healthwellbeing.htm

Please note a presentation and colour coded maps illustrating service locations will accompany this report.

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Date

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Walsall Pharmaceutical Needs Assessment 2015 (PNA)

A PNA is defined as the statement of need for pharmaceutical services in a given area

Dr Barbara Watt – Interim Joint Director of Public Health



Background

- From 1 April 2013, every Health and Wellbeing Board (HWB) in England has a statutory responsibility, under the Health and Social Care Act 2012, to publish and keep up to date, a statement of the needs for pharmaceutical services for the population in its area, referred to as a 'pharmaceutical needs assessment' (PNA)
- Pharmaceutical and Local Pharmaceutical Regulations 2013 set out the requirements for PNAs
- Walsall's last PNA was produced in 2011



Purpose

The PNA enables NHS England, Walsall Council, Walsall CCG, Local Pharmaceutical Committees (LPC), pharmacy contractors and other key stakeholders to:

- Understand the current and future pharmaceutical needs of the local population
- Gain a clear picture of pharmaceutical services currently provided
- Clearly identify and address any local gaps in pharmaceutical services
- Make appropriate decisions regarding applications for NHS pharmacy contracts
- Commission appropriate and accessible services from community pharmacy as the PNA can identify areas for future investment or development or areas where decommissioning is required.



Development of Walsall PNA

- Formed PNA working group
(Primary care contracting (NHS England), Public Health, Medicines Management, Local Pharmaceutical Committee , Community pharmacy contractors, Healthwatch Walsall)
- Identified local health needs, HWB and CCG priorities
- Identified local pharmaceutical service provision
- Sought patient experience via Healthwatch Walsall
- Mapped and synthesised data
- Undertook consultation
- Revised PNA where appropriate, following consultation



What services do pharmacies deliver?

There are different levels of Pharmaceutical Service provision:

1. Essential Services (all pharmacies must provide)
2. Advanced Services (pharmacies choose to provide)
3. Enhanced Services (commissioned locally by NHS England, pharmacies choose to provide)
4. Locally Commissioned Services (LCS)
(commissioned locally by LA / CCG pharmacies choose to provide)



Essential Services – all pharmacies

- Dispensing medicines
- Repeat dispensing
- Medicines waste – out of date drugs etc.
- Public Health – health messages, lifestyle advice
- Signposting to other services
- Support for self care
- Clinical Governance – adhering to regulations / guidance



Access to Essential Services in Walsall

- Walsall has 28 pharmacies per 100,000 population, when compared to the Area team of 26 pharmacies per 100,000 population. 78 pharmacies in total.
- Walsall has a higher number of pharmacies compared to other West Midlands CCGs
- Dispensing demands are lower compared to WM and England

Conclusion - provision of essential services in Walsall is sufficient to meet need



Advanced Services – some pharmacies (negotiated & funded nationally)

- Medicine Usage Review (MUR) and Prescription Interventions Service – this can only be provided from accredited premises, which have a private consultation area.
- New Medicine Service (NMS)
- Appliance Usage Review (AUR)
- Stoma Appliance Customisation (SAC)



Access to Advanced Services in Walsall

- Medicine Usage Review (70 out of 78 provide this)
- New Medicine Service (69 out of 78 provide this)
- Stoma Appliance Customisation (14 out of 78 provide this)
- Appliance Use Review (0 out of 78 provide this)

Conclusion – Good coverage of MUR & NMS.

SAC & AUR coverage low, but similar to trend across England as they are specialist services. Support usually provided to patients via a clinic or hospital.



Enhanced Services – some pharmacies (Commissioned locally by NHS England)

- Flu vaccination (see map handout)
- Rota service – to ensure pharmacies are accessible during bank holidays



Locally Commissioned Services (LCS) – some pharmacies (commissioned by Walsall Council (Public Health) & Walsall CCG) (see map handout)

Walsall Council Public Health:

- EHC & Chlamydia screening
- Supervised consumption of prescribed medicines
- Needle exchange
- Smoking cessation
- NHS Health Checks

Walsall CCG:

- Minor ailments
- Palliative care service
- Medicines management support to care homes
- Anti coagulant service



Patient Experience – Healthwatch Walsall Pharmacy User Survey

- 57 responses (majority aged 55+)
- Overall satisfaction of pharmacy and GP performance in process for receiving medication is very high – 99% report average / happy / very happy

Suggestions for additional services include:

- Chiropody
- BMI testing / weight management service
- Hearing tests / advice

Conclusion – some suggested additional services already offered, better communication of what is provided needed

Mandatory 60 day Consultation on draft PNA

- Took place between 01/10/14 05/12/14
- Accessed electronically via Walsall Council website (http://cms.walsall.gov.uk/index/health_and_social_care/healthwellbeing.htm) or could request a hard copy
- 10 responses ranging from pharmacies, Public Health, Public Health England, LPC, Medicines Management Committee (MMC) and South Staffs LPC



Feedback from PNA Consultation

- Correction of some pharmacy opening times
- Additional information on what services pharmacies currently provide
- Oral health queries raised covered as part of commissioned Minor Ailments service (mouth ulcers in particular)
- Gap recognised but met by pharmacy opening in North Willenhall thereby alleviating potential access issues
- Proposal that weight management services offered by pharmacies be re visited
- Recognition that communication needs to be improved between GPs and pharmacists



Next Steps...

- Any HWB member comments to Hema Patel (Community Pharmacy Facilitator) – hema.patel1@nhs.net by 26 Jan 2014
- Final PNA to HWB 2nd March for approval and sign off
- Publication of PNA by 1st April 2015 on Walsall Council website