

Scrutiny Overview Committee – Recommendation Tracker (23/24)

Committee Meeting Date	Agenda Item	Action/Recommendation	Officer responsible	Status	Target Completion Date	Notes
12 December 2022	Customer Engagement	<p>That data be shared with Members regarding:</p> <p style="margin-left: 40px;">a. A detailed breakdown on the time it takes calls to be answered across the Council.</p>	Elise Hopkins	In progress	January 2024	This item has been delayed due to progress on a new customer demand dashboard
28 th September 2023	West Midlands Police – Update on Policing within Walsall	<p>That Cabinet are requested to:</p> <p style="margin-left: 40px;">a. Ensure Walsall Council works with West Midlands Police to improve road safety and reduce road harm in the Borough.</p> <p style="margin-left: 40px;">b. Consider the feasibility of co-locating the Council's community protection teams alongside West Midlands Police to increase co-operative working.</p>	Democratic Services	Completed	13 December 2023 – Cabinet	Awaiting response back to Scrutiny.

28 th September 2023	Areas of Focus 2023- 24	Democratic Services assess the feasibility of collating all items related to police and judicial matters which could be considered by the Council's Overview and Scrutiny Committees.	Craig Goodall	In progress	April 2024	
9 November 2023	WMCA Annual Report	That those members appointed to the West Midlands Combined Authority, Transport for West Midlands, Fire Authority and the Police and Crime Panel provide an annual report to full Council.	Democratic Services	In progress	TBC	
9 November 2023	Recruitment and Retention	<p>A Member requested figures relating to internal promotions with a specific breakdown on ethnic backgrounds. Response would be provided in writing.</p> <p>Electronic exit interview forms were provided to those employees leaving the Council. In addition, face to face exit interviews could be requested on demand as appropriate. A breakdown of the reasons and figures on exit monitoring would be provided to the Committee in writing.</p>	Michele Leith Nicola Rickhuss	In progress	TBC	

9 November 2023	Local Authority Control of Housing Waiting List	A discussion ensued on the rights of tenants in respect of disrepair and notice of repossession. It was agreed for information on this matter to be disseminated to all Councillors.	Elise Hopkins	Completed	Circulated to Members of the Working Group on 23 January 2024	
11 December 2023	Budget and Capital Programme Feedback	<p>A number of questions were raised in respect of discussions from the Budget and Capital Programme (Forecast Revenue & Capital Outturn):</p> <ul style="list-style-type: none"> • Renovation of Park Tennis Courts • One Palfrey Big Local • Social Housing Decarbonisation Scheme Reduction 	Stuart Wootton	Completed	Circulated on 20 December 2023	
	Budget and Capital Programme Feedback	A breakdown of temporary accommodation numbers would be circulated to the Committee.	Elise Hopkins	In progress	TBC	

	Budget and Capital Programme Feedback	Officers confirmed that a study would be carried out on whether it would be feasible for the Council to incentivise one-off annual Council Tax payments. This would be subject to whether the Council achieved better investment returns and cashflow as a result.	Shaun Darcy	In progress	TBC	
--	---------------------------------------	--	-------------	-------------	-----	--