


















2021/22 CORPORATE PLAN MARKERS OF SUCCESS DASHBOARD

PRIORITIES	OUTCOMES	MARKERS OF SUCCESS	BASELINE	Lead	Qtr 1 : Apr - Jun 2021	Comment / Progress achieved to date	Submitted Report	Qtr 2 : Jul - Sept 2021	Comment / Progress achieved to date	Submitted Report	Qtr 3 : Oct - Dec 2021	Comment / Progress achieved to date	Qtr 4 : Jan - Mar 2022	Comment / Progress achieved to date	
Overall Aim: Inequalities are reduced and all potential maximised															
ECONOMIC - Growth for all people, communities and business	1. Creating an environment where businesses invest and everyone who wants a job can access one	1. Businesses accessible to staff, suppliers and customers. Transport networks free from defects and congestion.	Free from defects Highway condition – as per 2019/20:	Deborah Hindson		% of safety inspections completed on time – 100% % of Cat 1 emergencies completed on time (via Tarmac) – 100%			Highway safety inspections completed on time = 100% Emergency defects attended to within 1 hour = 96.2% Number of Urgent traffic signal faults repaired within time by contractor (%) = 100% Number of Non-Urgent traffic signal faults repaired within time by contractor (%) = 99% Traffic signal inspections completed on time = 100%						
		2. A combination of low unemployment figures and high vacancy figures	Walsall Universal Credit Claimant Data (source: NOMIS March 2021) shows 15,380 claimants	Philippa Venables		During the Quarter 1 period a total of 355 local people enrolled to our Walsall Works programme with a majority of these being Universal Benefit Claimants who have been displaced due to Covid ie on furlough, made redundant or have left education without an offer of employment.		Walsall Universal Credit Claimant Data (source: NOMIS October 2021) shows a reduction in claimants since the last quarter. The current UC claimant count has dropped to 12,640 claimants from 15,310 claimants in late March 2021.							
	EMSI Walsall Unique Job Posting Analytics (source: EMSI April 2021) shows 5,512 unique vacancy postings		Philippa Venables		We support these clients by enrolling them to our Walsall Works programme which resulted in a total of 133 local people being supported to access employment, training, apprenticeships and paid work placements, as set out in the table in the attachment.		The volume of unique Walsall Job Postings identified at the start of this financial year, shows an increase in unique job postings to 5,512 vacancy postings								
	2. Education, training and skills enable people to fulfil their personal development	3. Partnership working with businesses to offer apprenticeships, graduate programmes and training programmes for those wishing to re-enter the workforce	Walsall Apprentices on programme (source: BC Data Cube April 2021) shows 2186 apprentices (averaging 547/qr) The total number of apprenticeships from Walsall who have started or participating in an apprenticeship are set out below across levels in the period August 2020- April 2021 were • Apprenticeships Starts – 1350 (1800/yr = averaging @ 450/qr) • Apprenticeship Participation – 3590 (4767/yr = averaging @ 1457/qr)	Philippa Venables		Apprenticeships on Programme: During the Quarter 1 period a total of 355 local people enrolled to our Walsall Works programme with a majority of these being Universal Benefit Claimants who have been displaced due to Covid ie on furlough, made redundant or have left education without an offer of employment. We found that a significant volume of these were young people who have left university and looking for their first employment, so they would not have been suitable to apply for apprenticeship vacancies. In the quarter of the 133 people supported into a positive outcome but only 5 of these were apprenticeships.		During the Quarter 2 period a total of 567 local people enrolled to our Walsall Works programme with a majority of these being Universal Benefit Claimants who have been displaced due to Covid ie on furlough, made redundant or have left education without an offer of employment. In the quarter of the 200 people supported into a positive outcome but only 2 of these were into apprenticeships that were known to us. At the next quarter, a position for the last full academic year will be presented							
			Walsall Council Kickstart Gateway Profile (source: DWP April 2021) shows a profile of 150 work placements			Kickstart Placements – Walsall Council Gateway. As a Kickstart Gateway Organisation We have secured 150 work placement pledges from local private sector employers and in the first quarter we recruited approximately 40 placements into these roles. The current performance on our Gateway is set out in the attachment		In the second quarter we recruited young people into 40 placements into these roles.							
			New business registrations and closures (Nomis) Business Engagements (Source Evolutive CRM & Walsall Works Records)			Business Engagements (Source Evolutive CRM & Walsall Works Records). Business and Employer Engagements led by the Walsall Works team resulted in 71 new vacancies being sourced and promoted in the quarter. Business Engagement Numbers: Walsall Council's Business Growth Team have recorded 84 business engagements on a range of issues for Q1 2021. The most common business engagement in Q1 2021 was general Business Support (40), followed by Access to Finance (31) and Sites & Premises inquiries (8).		Business Engagements (Source Evolutive CRM & Walsall Works Records) Business and Employer Engagements led by the Walsall Works team resulted in 78 new vacancies being sourced and promoted in the quarter. Walsall Council's Business Growth Team logged 111 enquiries with 82 businesses during Q2 2021. Mid-September also saw another of the team's engagement days in Walsall Wood. The team continue to deliver the AIM for Gold programme and currently have 28 enrolled on the programme at least at P13 (three hours of support) stage. The latest news for the programme sees a 50% intervention rate for businesses interested in capital investment.							
		4. Increase in local supported employment and educational opportunities for residents who have additional needs. Numbers of folk from hard to reach groups helped into training	Number of residents supported with employability who present with additional needs i.e. poor health. (Source: Walsall Works, BC Impact or Kickstart programmes)	Philippa Venables		The BC Impact Programme continues to identify and support 16-29 years olds who present with complex backgrounds and barriers ie health. The programme continues to provide dedicated support to young care leavers, young offenders, those with SEND, poor physical and mental health. A lifetime review of the data shows the average breakdown of participants as: • 1.9% homeless • 2.1% care leavers • 3.0% ex offenders • 10.3% lone parents • 31.3% health barriers, of which one third were those with mental health issues		The Employment and Skills Team delivers on approx 70% of the performance targets for the BC Impact programme. Since the programme inception, 4436 enrolments which have resulted in a total of 2461 interventions and 1328 outcomes achieved (of which 55 young people have gone into apprenticeships). 16-25 year olds (total) Outcomes: Education = 414 Employment = 540 Apprenticeship = 55 Traineeship = 92 We have already achieved our targets for support key groups such as leavers but continue to service the needs by providing a dedicated Employment Advisor lead for the Probation Service, Youth Justice Team, Transitional Leaving Care, Adult Social Care, Teenage Pregnancy Unit, Sure Start Centres, Refugee Migrant Centre and many other community organisations.							
	PEOPLE have increased independences, improved health and can positively contribute to their communities	3. People live a good quality of life and feel that they belong	5. Increase in people accessing reablement opportunities. Less number of vulnerable residents who are in statutory services or having out of area placements	The number of NEW clients who received reablement during 20-21 = 1674 (averaging 419/qr) (Note: we will include the previous year's outturn of 1165 as a further bench mark and caveat as 2020/21 may be an outlying year for this measure so use this figure as last year's data)	Paul Gordon / Karen Jackson		441 people accessed reablement during quarter 1 The reablement review is taking place – and we are at the midpoint of the review		350 people accessed reablement during quarter 2						
			6. Increase numbers of residents not requiring ongoing services and living independently in the community. Information and advice is accessible and signposting at the front door of community services	The number of contacts "signposted" during the year = 2497 (averaging 624/qr)			703 contacts signposted during quarter 1		659 contacts signposted during quarter 2 Strength Based Practice using the three connections has now been rolled out across all the locality teams, LD and MH Connection 1 has had a significant impact in reducing the number of people moving onto support plans						
			7. Reduced numbers of residents having formal ASC assessments who are empowered to take control and informed choices with the correct information	The number of assessments completed that did not lead to a Care and Support Plan/provision of long term services = 2089 (averaging 522/qr)			547 assessments/connections undertaken during quarter 1 that did not progress to Care plan.		569 assessments/connections undertaken during quarter 2 that did not progress to Care plan,						
4. People know what makes them healthy and they are encouraged to get support when they need it		8. More people using active travel modes. Safe and convenient cycleways and footways	11WM's most recent Covid-19 travel survey: • 65% of respondents from the West Midlands stated that they would like to become more physically active; • 28.3 of West Midlands' residents don't walk at least once a month; • 22.4% of children in the West Midlands are either overweight or obese; • 48.9% of disabled people are inactive in the West Midlands Annual Travel survey figures for Walsall	Deborah Hindson		- 240 children have received Bikeability level 1 & 2 training - 12 secondary school students have received Bikeability level 3 training The number of residents engaging in Active Travel in Walsall has significantly increased during the last 12 months, as a result of the COVID-19 lockdown According to CRT, the average daily count of pedestrians and cyclists on Walsall's canals pre-lockdown was 89 compared to 228 post-lockdown – this an increase of 154%.J15		Better street projects have been delivered at Haws Rd and Harden Rd/Station Rd. A new shared cycleway on Lichfield Rd is 50% complete. The Walsall cycle hire scheme was promoted in the run up to the Women's Tour cycle event. The Council website contains up to date information on active travel projects: https://walsallwalking-and-cycling.commonplace.is/	Email						
	5. Internal services deliver quality and adapt to meet the needs of customer facing	9. Smarter commissioning of service resulting in required outputs being delivered to realise quality outcomes	- Keeping within budget (OH / Physio / EAP contracts) - Agency completion rates - Evidence of adding Social Value (Agency contract)	Tony Meadows		We have been able to utilise spare capacity within an existing Children's Services contract for Motivational Interviewing training for the benefit of the Adult Social Care workforce thus saving time and ensuring both workforces are adopting the same methodology.			TONY MEADOWS						

INTERNAL Focus – All Council services are efficient and effective	services	10. Internal Services are regularly reviewed and delivered within budget.	Proposed – Keeping within budget (HR)		Supporting the recruitment of apprentice social workers in Children's Services and Adults to ensure a pipeline of talent for the future. - As at June 2021 HR Budget was £25k underspent		R&T within budget for Qtr 2 monitoring – underspend £260k (R&T underspend of £180k in Qtr 1, which includes HR £25k underspend)								
	6. Services are efficient and deliver value for money	11. Internal Services have staff and processes able to adapt to meet the emerging needs of customers	Quantities Data is not currently available. It is being prepared as part of the OneSource Closure Report and Implantation Lessons learnt process	Michele Leith / Shaun Darcy	The migration of Payroll function from Itrent System onto the integrated Enterprise Resource Platform (ERP) OneSource. This was completed as scheduled on 5 th July 2021. The standing up of the Admin and Business Support Function, with the transfer of core administrative and Business Support activities to the new teams. Successful Recruitment to two key Director roles - Director of HR,OD & Administration and Director of Transformation & Digital. Successful completion of ILM accreditation in Mediation by a number of HR officers		Implementation of Payroll in OneSource and training to staff to improve digital inclusion and utilise the system for payslip and overtime purposes and ironing out of bugs post Go Live. This is enabling the integration of staff/payslip data with budget/actuals/commitment data to improve the forecasting ability across the council for budget holders to view in real time once posted. This will also support the Business Insights work moving forward to be able to blend financial and non-financial data to better plan service delivery and likely need in the future.	Internal Q2 - Shaun Darcy & Michele Leith.docx							
		12. Online portals that allow self-service, payments and order tracking are in place for ease of use for all.	As part of the deployment of on line portals/self service through the CRM are developed data from the relevant services will form the baseline. Services will monitor, measure and track data as part of an end to end process.	Elise Hopkins / Michelle Dudson	CRM phase 1 does not go live until September 2021 Discovery sessions have been held with wave 1 services in preparation for build out		A strategic partner was appointed to help undertake CRM development. So far 80 processes have been reviewed, and approximately 50% are now in digital development. The first set of processes for clean and green and complaints are expected to go live for customer use before the end of 2021.	Internal Q2 - Elise Hopkins 51121.docx							
CHILDREN have the best possible start, are safe from harm, happy, healthy and learning well	7. Children thrive emotionally, physically, mentally and feel they are achieving their potential	13. Children have access to high quality education and training opportunities and schools are more inclusive. Children and young people engage with education, fewer children are excluded and educational outcomes improve.	• % of children who attend good and outstanding schools – as at 31st March 2021 (74%, compared with 82% regionally and 84% nationally) – target direction of travel – to increase; • % of 16, 17 and 18 year olds who are not in Education, Employment and Training - as at 31st March 2021 (1.4% of young people are NEET and 1.5% of young people are 'unknown', giving a total of 2.9%, compared with 3.9% in the Black Country, 5.7% in the West Midlands and 5.5% nationally) – target direction of travel – to decrease; • % of children excluded from school (fixed term and permanent) – Data is based on academic year with the baseline for the 2019-20 year and the 2020-21 academic year measured as part of the markers of success. (Primary – Fixed Term – 0.53% (142), Permanent – 0.04% (10), Secondary – Fixed Term – 2.63% (468), Permanent – 0.20% (36)) – target direction of travel – to decrease;	Andrea Potts, Sharon Kelly, Sally Rowe, Colleen Male		• % of children who attend good and outstanding schools – as at 30 th June 2021 - 74%, – direction of travel - stayed the same		• % of children who attend good and outstanding schools – as at 30/09/2021 - 74%, – direction of travel - stayed the same							
						• % of 16, 17 and 18 year olds who are not in Education, Employment and Training - as at 30 th June 2021 - 1.4% of young people are NEET and 1.3% of young people are 'unknown', giving a total official figure of 2.6% (The overall percentage is lower that the two figures combined due to the rounding up of the individual NEET & 'unknown' figures) – direction of travel - decreasing		• % of 16, 17 and 18 year olds who are not in Education, Employment and Training - as at July 2021 - 1.4% of young people are NEET and 1.3% of young people are 'unknown', giving a total official figure of 2.7% (The overall percentage is lower that the two figures combined due to the rounding up of the individual NEET & 'unknown' figures) – direction of travel – stable.							
						% of children excluded from school (fixed period and permanent) – 2020-21 academic year up to 30 th June 2021 (Primary – Fixed Period – 0.28% (74), Permanent – 0.03% (8), Secondary – Fixed Period – 3.02% (551), Permanent – 0.19% (34)) – direction of travel – fixed period and permanent for Primary and permanent for secondary have reduced, however, fixed period for secondary has increased compared with 2019-20		% of children excluded from school (fixed period and permanent) – 2020-21 academic year - (Primary – Fixed Period – 0.32% (84), Permanent – 0.03% (8), Secondary – Fixed Period – 3.18% (581), Permanent – 0.20% (36)) – direction of travel – fixed period and permanent for Primary and have reduced, permanent for secondary has remained the same, however, fixed period for secondary has increased compared with 2019-20							
		14. Children with special educational needs and disabilities are identified and supported effectively. Children in care and care leavers are supported physically and emotionally through access to health checks and health histories and are able to achieve their potential through high quality education, employment and training opportunities.	• % of Care Leavers who are in Education, Employment and Training – as at 31 st March, benchmarking data published in October (57.8%, compared to 66.8% among regional neighbours, 59.2% among national neighbours) • % of EHC assessments completed within 20 weeks – measured from January 2020 to December 2020 – benchmarking data published in May 2021 (19.7% of plans issued within 20 weeks, compared to 26.8% among regional neighbours, 20.2% among national neighbours) • % of children in care with up to date health assessments – as at 31st March, benchmarking data published in October (83.2%, compared among statistical neighbours, among Regional neighbours	Andrea Potts, Sharon Kelly, Sally Rowe, Colleen Male		% of Care Leavers who are in Education, Employment and Training – as at 30 th June – 54.6%, - direction of travel – fallen slightly		% of Care Leavers who are in Education, Employment and Training – as at 30/09/2021 – 56.3%, - direction of travel – fallen slightly from baseline but still within expected parameters							
						% of EHC assessments completed within 20 weeks – between 01st July 2020 and 31st June 2021- 37.4% of plans issued within 20 weeks - direction of travel – improving		• % of EHC assessments completed within 20 weeks – between 01/10/2020 and 30/09/2021- 40.7% of plans issued within 20 weeks - direction of travel – improving							
						• % of children in care with up to date health assessments – as at 30 th June - 90.0%, - direction of travel – fallen slightly but still within expected parameters		• % of children in care with up to date health assessments – as at 30/09/2021 – 91.3%, - direction of travel – fallen slightly from baseline but still within expected parameters							
	8. Children grow up in connected communities and feel safe everywhere	15. Children, young people and families are involved in service design and development and the needs of children and families are well understood in each locality. Services and support is responsive to needs of different communities, partners are proactive in responding to these needs and children and families have easier and timelier access to services.	• % of Early Help contacts completed within timescales - between 01/04/2020 and 31/03/2021, no benchmarking data available (89.0%) - target direction of travel – to increase; • % of social care contacts completed within 48 hours – between 01/04/2020 and 31/03/2021, no benchmarking data available (83.5%) - target direction of travel – to increase; • % of social care contacts which lead to a referral - between 01/04/2020 and 31/03/2021, no benchmarking data available (30.0%) - target direction of travel – to increase; • % of social care assessments completed within 45 days – between 01/04/2020 and 31/03/2021, benchmarking data published in October (90.2%, compared to statistical neighbours, among Regional neighbours and nationally) - target direction of travel – to increase;	Andrea Potts, Sharon Kelly, Sally Rowe, Colleen Male		• % of Early Help contacts completed within timescales - between 01/07/2020 and 30/06/2021 87.6% - direction of travel – slight dip but within expected parameters		• % of Early Help contacts completed within timescales - between 01/09/2020 and 31/08/2021 87.6% - direction of travel – slight dip but within expected parameters – data only available until 31 st August due to a change in reporting processes		Children Q2 - Helena Kucharczyk.docx					
						• % of social care contacts completed within 48 hours - between 01/07/2020 and 30/06/2021 82.9% - direction of travel – slight dip in performance due to increasing numbers of contacts at the front door.		• % of social care contacts completed within 48 hours - between 01/09/2020 and 31/08/2021 82.8% - direction of travel – slight dip in performance due to increasing numbers of contacts at the front door – data only available until 31 st August due to a change in reporting processes.							
						• % of social care contacts which lead to a referral - between 01/07/2020 and 30/06/2021 27.0% - direction of travel – there has been a slight dip in the percentage of contacts leading to a referral.		• % of social care contacts which lead to a referral - between 01/09/2020 and 31/08/2021 25.8% - direction of travel – there has been a slight dip in the percentage of contacts leading to a referral but this remains within expected parameters - data only available until 31 st August due to a change in reporting processes.							
						% of social care assessments completed within 45 days – between 01/07/2020 and 30/06/2021 91.5%- direction of travel – increasing.		% of social care assessments completed within 45 days – between 01/07/2020 and 30/06/2021 89.1%- direction of travel – there has been a slight dip in performance but this remains within expected parameters.							
		16. Children and families are better connected with community resources to enable them to build resilience, are involved in developing their plans and can provide regular feedback. More children and young people are supported in their family home, the response in meeting the needs of vulnerable adolescents is local and proactive with risks around exploitation reduced and fewer young people enter the Criminal Justice system.	• % of children and young people who contribute to their CP conferences - between 01/04/2020 and 31/03/2021, no benchmarking data available (94.0%) - target direction of travel – to maintain or increase; • % of children and young people who contribute to their LAC review - between 01/04/2020 and 31/03/2021, no benchmarking data available (97.0%) - target direction of travel – to maintain or increase; • Number / Rate per 10,000 of children entering care – between 01/04/2020 and 31/03/2021, benchmarking data published in October (24.2 per 10,000 0-17 (167) compared to statistical neighbours, among regional neighbours and nationally) - target direction of travel – to decrease; • Number of children that go missing - between 01/04/2020 and 31/03/2021, no benchmarking data available (233) - target direction of travel – to decrease; • Number of first time entrants into the criminal justice system - between 01/04/2020 and 31/03/2021, benchmarking data published in July (180 per 100,000 10-17 (53) compared to statistical neighbours	Andrea Potts, Sharon Kelly, Sally Rowe, Colleen Male		• % of children and young people who contribute to their CP conferences - between 01/07/2020 and 30/06/2021 – 95.5% - direction of travel – increasing		• % of children and young people who contribute to their CP conferences - between 01/10/2020 and 30/09/2021 – 96.2% - direction of travel – increasing							
						• % of children and young people who contribute to their LAC review - between 01/07/2020 and 30/06/2021 – 96.2% - direction of travel – decreasing		• % of children and young people who contribute to their LAC review - between 01/10/2020 and 30/09/2021 – 97.3% - direction of travel – increasing							
						• Number / Rate per 10,000 of children entering care – between 01/07/2020 and 30/06/2021 – 21.6 per 10,000 0-17 (149) - direction of travel – decreasing		• Number / Rate per 10,000 of children entering care – between 01/10/2020 and 30/09/2021 – 23.3 per 10,000 0-17 (162) - direction of travel – decreasing							
						• Number of children that go missing - between 01/07/2020 and 30/06/2021 - 305 direction of travel – increasing		Number of children that go missing - between 01/10/2020 and 30/09/2021 - 299 - direction of travel – increasing. Each child that is reported as missing living in Walsall who the council has responsibility for is offered a return home interview. It should be noted that while the target for this indicator is for it to decrease, the 2020-21 out-turn included lockdown where fewer children went missing due to the unique circumstances of the pandemic. Therefore we did anticipate seeing some increases as restrictions were lifted. Every missing incidence is considered at a multi-agency Daily Exploitation Triage meeting and follow up action taken as appropriate							
						• Number of first time entrants into the criminal justice system - between 01/07/2020 and 30/06/2021 - 207 per 100,000 10-17 (61) - direction of travel – increasing		Number of first time entrants into the criminal justice system - between 01/10/2020 and 30/09/2021– 179.9 per 100,000 10-17 (54) - direction of travel – within target range.							

COMMUNITIES are prospering and resilient with all housing needs met in safe and healthy places that build a strong sense of belonging and cohesion	9. Housing meeting all people's needs - is affordable, safe and warm	17. Less residents in statutory building based services	As at the end of May we had 850 clients in Long stay/Permanent placements	Karen Jackson		848 R & N Clients as at end of June 2021			835 R & N Clients as at end of September 2021		Communities Q2 - Karen Jackson.docx						
		18. Increase in residents who are accessing community voluntary sector opportunities	The number of contacts "signposted" during the year = 2497 of which a sub set relates to housing, but detail not held on systems.			703 contacts signposted at quarter 1		659 contacts signposted during quarter 2									
	10. People are proud of their vibrant town, districts and communities – Paul Gordon	19. Council and partners maintain open communication with all communities and engage in cultural awareness resulting in wide range and high quality cultural offers	Number of active volunteers that support cultural offers. Strength of VCS organisations involved in cultural work. Number of cultural events organised by VCS	Philippa Venables / Paul Gordon		COVID-19 Community Champions: <ul style="list-style-type: none">• We have recruited 14 community organisations to deliver the COVID-19 Community Champions programme. These organisations broadly represent a wide spectrum of diverse communities and protected characteristics groups within the borough. Over 100 champions are working in a variety of different roles, from supporting the vaccination programme to ensuring communities have access to up-to-date COVID information and ensuring mental health and wellbeing is prioritised.• Up to 27th July 2021, community champions groups have supported the mobile vaccination programme. They have successfully helped to vaccinate 1,276 people. The mobile vaccination programme consists of 3 buses (including one static bus at the Manor Hospital). There have been 77 deployments (includes 18 days at the hospital) across 38 locations. ESOL Intelligence Unit: 12 provisions were delivered in the last quarter, of which: <ul style="list-style-type: none">• 5 provisions have completed their delivery;• 7 provisions are continuing after this quarter;• Over 130 learners have engaged in learning in this quarter	 COMMUNITIES (010 MoS19) Qtr 1 Reporting - 29.07		Despite the continuing impact of COVID-19 there have been many cultural activities that have happened on-line and a small number of physical activities. Whilst the Walsall for all team has been focused on supporting the Community Champions and vaccination bus initiative we have continued to organise COVID-19 safe events. The COVID vaccination buses took part in over 150 deployments in community locations. Each deployment was supported by a community champions group. There were 9 sessions were community champions from across the borough came together to share best practice and common operational issues. Our largest housing Provider, WHG has enthusiastically adopted a resilient communities approach (open engagement). Feedback from their work will be included in the next quarter update.		Communities Q2 - Paul Gordon.docx						
		20. High quality, well maintained public realm and safe community spaces	Existing performance data is limited to outputs (e.g. cleaning frequency, number of volunteer litter picks, number of fly tips, etc). Figures to be confirmed. Outcome performance data for public realm quality is being developed: X (to be confirmed) community litter picks carried out... X% scheduled street cleans carried out									Deborah Hindson	Walsall Community Litter Watch was the winner of the Keep Britain Tidy Community Engagement award. Development of Alloy system.			A street scene strategy is being drafted and will be presented to Cabinet in December. Work is underway to set up the APSE land audit management system for performance reporting on environmental quality.	[Dave Brown /email]