

## Overview and Scrutiny Committee

## Agenda Item No.

**DATE: 16 March, 2023**

**7**

### Our Council Plan: Markers of Success Q2 22/23

**Ward(s)** All

**Portfolios:** Cllr M Bird - Leader

#### Report:

Our Council Plan 2022-25 was approved and published in May 2022 and sets out Walsall's intention to continue focusing on the five EPICC priorities: Economic, People, Internal, Children and Communities. These priorities are underpinned by 10 outcomes (two per priority) and 20 Markers of Success (two markers per outcome).

From 2022/23 onwards, responsibility for reporting performance against the Council Plan lies with the Policy & Strategy Unit, who collate the information received from across services. Each Marker of Success (MoS) has a named director(s) and data owner(s), who have identified appropriate measures that are available to report performance.

The performance for each MoS is reported to Cabinet on a quarterly basis. The attached spreadsheet sets out performance for Quarter 2 22/23 (covering the period July – September 2022). The presentation summarises the red/amber/green (RAG) rating for each MoS overall and highlights any key issues.

The summary below shows overall progress against targets. All outcomes have either met or exceeded the target set or are on course to do so by the end of 22/23 (including some outcomes where measures are still being developed and a narrative update has been provided). Performance remains stable compared with Q1, although two MoS under Communities are now amber as an update is available (grey in Q1). Note that some MoS have more than one performance measure contributing to their overall performance RAG; one such measures (in the Children priority) is rated red – but balanced with the other measures the MoS is rated amber overall.

Performance	Qtr 2	
Green	7	MoS met / exceeded target
Amber	13	MoS close / on track to achieving target
Red	0	MoS did not achieve target
Grey	0	Data/information not yet available

Moving into 2023/24, the Policy & Strategy Unit is becoming more established and has more capacity. Officers will begin to work closely with services, and with colleagues across the Hub, to develop a more insightful understanding of performance that will help drive the achievement of our outcomes.

This will include the development of a dashboard or 'balanced scorecard' approach to provide a more rounded and timely view of progress against each MoS by including a wider range of measures and supporting information (financial, legal, staffing, national changes etc). There are opportunities to benchmark our performance more effectively against national outcomes, our neighbouring local authorities, and similar councils across the country – and we will start introducing this from Q1 23/24, where possible.

Some service areas already have well-developed performance reporting processes, with nationally recognised measures (for example in Children's Services and Adult Social Care). Therefore, our initial focus will be on working with services to understand outcomes where performance measures are not as well established.


### **Recommendations:**

#### **That:**


- Scrutiny note the Quarter 2 22/23 performance against the Markers of Success as set out in Our Council Plan 2022-25
- Scrutiny note the plans for developing the performance process from 2023/24 onwards

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