

## 1. Demand for EHC Assessments

The Local Area submitted an Accelerated Progress Plan (APP) to the Department for Education (DfE) on 6th October for the two areas of concern against which sufficient progress was not made outlining how improvements will be made over the next 12 months.

As part of the submission we were required to demonstrate:

- The governance and accountability structures and processes that will support our next phase of improvement.
- The actions the Local Area is now taking (and have taken since the inspectors' revisit) to respond to their outstanding concerns.
- The impact measures and milestones to which you are working, being clear on the improvements you will have delivered in the next 3, 6 and 12 months.

This scorecard addresses the final bullet point and provides data relating to the impact measures that were identified as clear criteria for success. The identified indicators are listed below along with an update in relation to their current development:

### Improve the timeliness of EHC Plans and Reviews

**Requests for assessment that are refused** (Section 2. Demand - Fig 2.4 and 2.5)

**Number of open assessments at each stage** (Section 5. Decision Making - Fig 5.2a, Fig 5.3a and Fig 5.4)

**Number of open assessments over 20 weeks** (Section 4. Timeliness - Fig 4.3)

**Percentage of assessments completed within 20 weeks** (Section 4. Timeliness - Fig 4.1 and Fig 4.2) - Walsall currently record very few exceptions for EHC plans so the difference in performance is minimal, therefore only assessments completed within 20 weeks including exceptions has been reported. This will be reviewed if the number of reported exceptions increases.

**Number and percentage of advices received within timescales by partner agency** (Section 5. Decisions Making Fig 5.1)

**Total number of annual reviews due** (Section 6. Reviews)

**Number and percentage of reviews completed on time** (Section 6. Reviews)

### Improve the quality of EHC Plans

**Number and percentage of plans which meet quality standards** - (Section 3. Plans)

**Number and percentage of advices which meet quality standards by partner agency** (Section 5. Decision Making)

**Number of complaints, mediations and tribunals, reasons, and outcomes** (Section 7. Complaints, Mediations and Appeals)

**Number and percentage of mediations that lead to tribunal** (Section 7. Complaints, Mediations and Appeals Fig 7.1 and Fig 7.3)

**Parent and carer and child and young person feedback** - specific indicators to be identified as surveys and feedback loops are developed but will include whether parents, carers, children, and young people feel that their voices are reflected in their plans.

### Increase Co-production with parents, carers, children, and young people in relation to the Local Offer

**Percentage of parents and carers who say they know about and have used the Local Offer** - this will be a measure built into our annual survey which is being developed.

**Percentage of children and young people who say they know about and have used the Local Offer** - this will be a measure built into our annual survey which is being developed.

**Percentage of parents and carers who say they were able to find what they were looking for on the Local Offer** - this will be a measure built into our annual survey which is being developed.

**Percentage of children and young people who say they were able to find what they were looking for on the Local Offer** - this will be a measure built into our annual survey which is being developed.