

Portfolio Holder Briefing Note

Reference:	2024/25 priorities and pledges
Recipient:	Councillor Pedley, Portfolio Holder, Adult Social Care
Date:	5 September 2024
Purpose of note	<p>To communicate a set of 2024/25 Adult Social Care priorities for consideration by the Portfolio Holder which are underpinned by our vision for Adult Social Care, our commitment and desired outcomes for our residents.</p> <p>For the Portfolio Holder to note the alignment of the priorities against the Portfolio Holder Pledges and the Adult Social Care Continuous Improvement Programme.</p>

Context

Demand for ASC is forecasted to continue to increase. It is not affordable for budgets to increase at the same rate. Therefore, ASC needs to transform how it operates, adopting new and innovative ways to meet individual's needs, ensure the right support is provided by the right person whilst delivering quality care. ASC needs to ensure that best social care practice is permeated in all areas, to drive forward improvements across the care sector and achieve efficiencies.

Our vision

*“Working together we promote health, wellbeing and independence for Walsall’s residents. We will provide **the right support, at the right time, at the right place** for those who need it. We respect and listen to the voice of our residents and their carers.”*

To make this happen, we are working to a set of guiding principles which aims to put the person at the heart of everything we do.

Our principles

- **The right support** - We will provide the appropriate amount of support to keep people safe and prevent, reduce, or delay the need for long term help, delivered by the right people with the right skills
- **At the right time** - We will intervene to prevent things getting worse, increase resilience and maximise independence.
- **At the right place** - We will ensure people are cared for in the best setting whether at home, in the community or in a specialist setting – according to need and what is most cost-effective.

Our commitments to residents

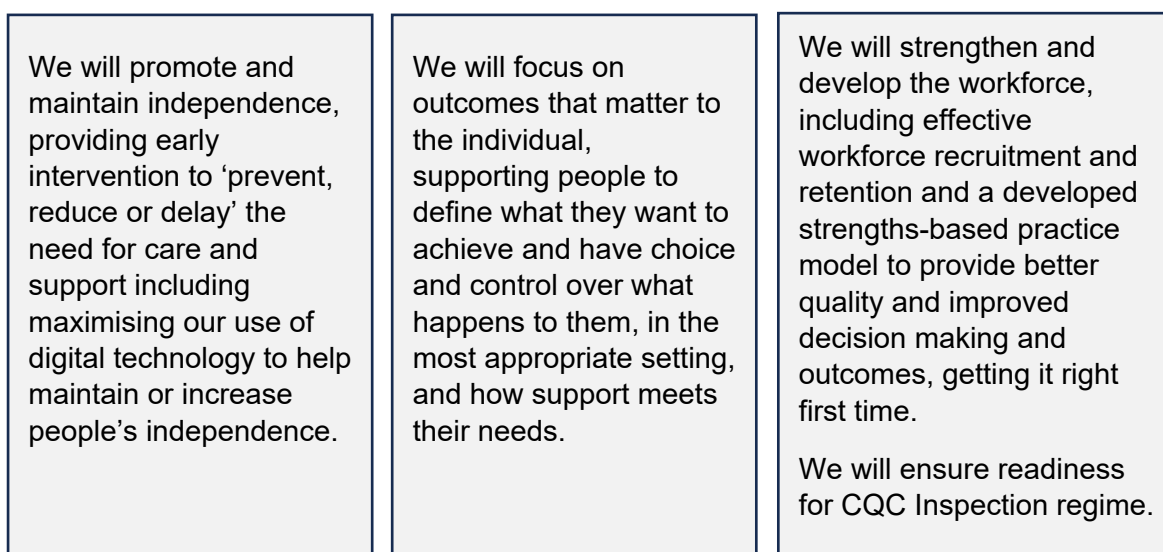
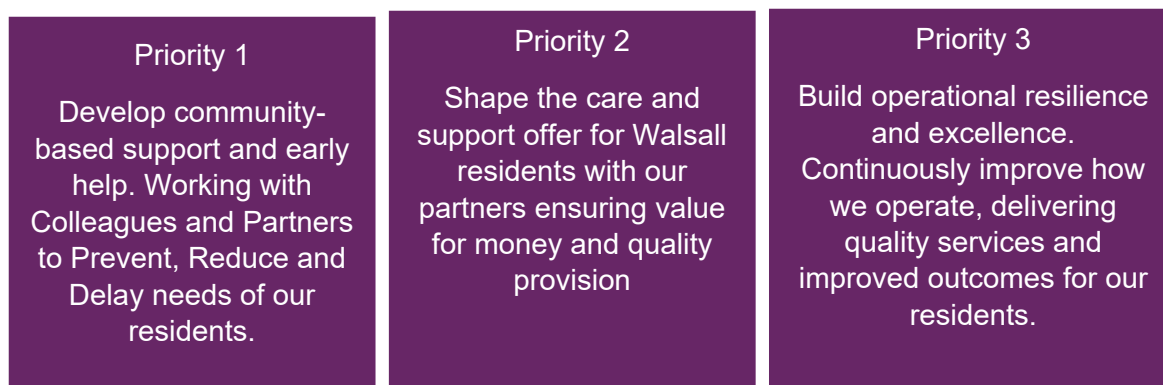
We will:

- Listen to you, so you shape your own support.
- Provide you with information and advice when you need it.
- Enable you to regain your wellbeing and independence.
- Ensure you have quality care that is value for money.

The outcomes we want for residents

- Independence and wellbeing are maximised
- Choice and control over care and support
- Access to a place called home
- Positive experience of social care
- Reduced inequalities and increased inclusion
- People at risk can live free from abuse, harm, and neglect

To enable us to deliver against our commitments we have identified three key priorities which will enable us to strive towards our vision for Adult Social Care and achieve the outcomes we want to see for our residents during 2024/2025.



Our commitment to safeguarding, to listening to the views of residents who are experts by experience, and putting the people we support at the heart of all we do remains integral to our plans.

Our ASC Continuous Improvement Programme (CIP) designed and developed to address challenges of increasing demand, financial pressures, improving service quality, remains our conduit to deliver better outcomes for residents.

Our focus on co-production and co-designing services demonstrates our commitment to empowering our communities to ensure that their views and voices shape and improve the services that ASC provides now and in the future. Working with our Partners and Providers, building stronger relationships, developing innovative solutions has resulted in creating more choice and control over the type of care and support that our residents receive.

With the expertise and knowledge of our existing workforce we have the right people with the right skills to provide the best possible support for our residents.

Our focus for 2024/2025

1. Ensure readiness for CQC Inspection regime
2. Reablement - Create a pathway and service to provide community reablement to maximise the independence of adults with physical health needs at initial assessment and review.
3. Enhance our support offer to carers to ensure carers are recognised and valued and are supported to maintain their caring role.
4. Improve the experience of transitioning from Children Services to Adult Social Care.
5. Enablement - create a pathway and support offer to maximise the independence of adults with a learning disability (LD), autism or mental health (MH) needs.
6. Improve our early intervention and prevention offer in communities to prevent, reduce and delay the need for adult social care services and where people do make contact, improve our advice, information and signposting.
7. Strength based practice - Maximise individuals' independence and improve use of resources in support plans by utilising 'levers' to meet care needs, such as aids & adaptations, assistive technology, moving and handling techniques, community support offers etc.
8. Ensure all adult provision, older people, Learning Disability, Autism and Mental Health Needs (predominantly supported living and complex residential) are good quality, cost effective and fit for purpose.
9. Build on our success with our Walsall Together Alliance.
10. Continue our great work with colleagues and partners ensuring people experience a seamless care and support journey, and their support is co-ordinated across different agencies and services.

Our Continuous Improvement projects for 2024/2025

ASC Continuous Improvement Projects	Priority alignment	Our approach
Establish an In-House Reablement Service.	Priority 2	Create a pathway and service to provide community reablement to maximise the independence of adults with physical health needs at initial assessment and review.
Support for Carers	Priority 2	Enhance our support offer to carers to ensure carers are recognised and valued and are supported to maintain their caring role.
Shared Lives	Priority 2	Increase shared lives availability and use as an alternative to people moving to residential or supported living accommodation.
Learning Disability, Mental Health & Autism, Market Management	Priority 2	Ensure that Provision for Adults with a Learning Disability, Autism and Mental Health Needs (predominantly supported living and complex residential) is good quality, cost effective and fit for purpose.
Strength Based Practice Reviews	Priority 3	Maximise individuals' independence and improve use of resources in support plans by utilising 'levers' to meet care needs, such as aids & adaptations, assistive technology, moving and handling techniques, community support offers etc
Health Funding	Priority 3	Ensure appropriate pathways, process and practice is in place to ensure that people eligible for health funding (CHC, S117 and Joint Funding) receive this funding.
Adult Social Care Charging	Priority 3	Ensure appropriate policies, pathways, processes and practice enabling client fees and charges to be collected in a timely way and minimise individual debt.

Our Enablers

ASC Market Management and Quality Improvement
 Workforce Strategy
 Co-production
 Technology
 Performance and Quality Framework

Alignment to our pledges

Pledges 2024/26	Our Priority	Our focus for 2024/25 (bullet point number)
Continue the Walsall Together Alliance Success	Priority 2	9,10
Enhance Transitions for Children to Adult Services	Priority 2	4
Establish an In-House Reablement Service	Priority 2	2
Develop an Integrated Early Intervention and Well-being Offer	Priority 1	6

Glossary of terms

ICB – Integrated Care Board

ADASS – Directors of Adult Social Care

UKHSA - UK Health Security Agency

OHID – Office for Health and Disparities