

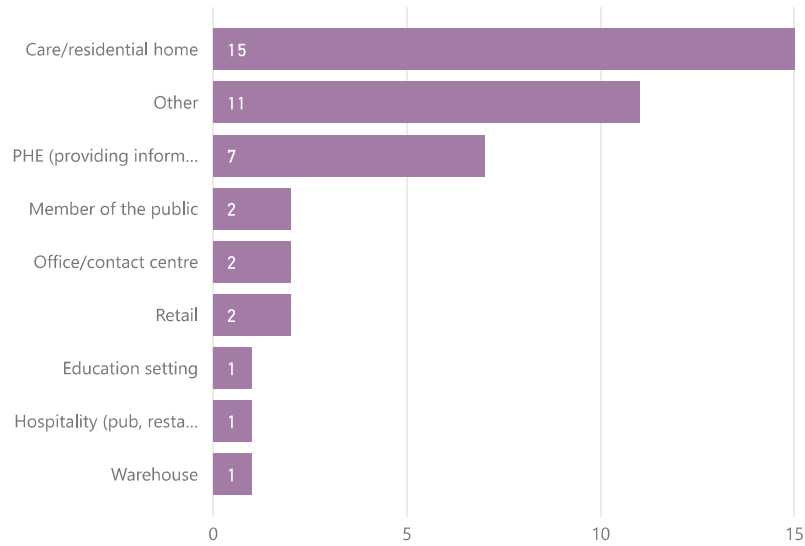
ODCaR Summary Report

Overview of data from the On-call Data Collection and Reporting system

This report presents data since the ODCaR system was implemented (on the 20th July 2020), filtered using the date range specified below.

Historic calls from the Excel solution will be added to ODCaR in due course.

Location of call



Total calls

42

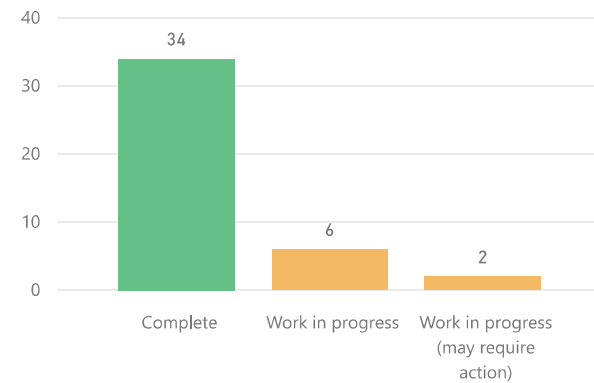
Date range of calls

24/08/2020

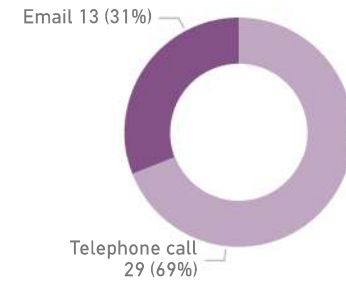
30/08/2020



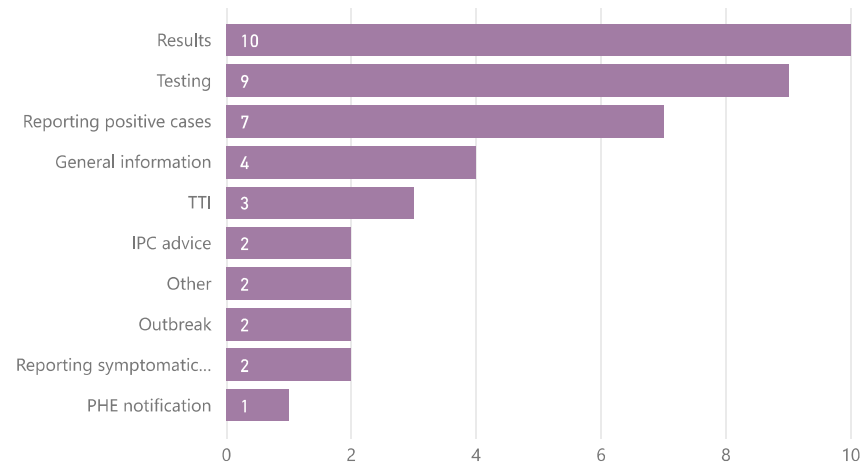
Call status



Communication Method



Type of query



Action category and call status

ActionCategory	Complete	Work in progress	Work in progress (may require action)	Total
Direct advice information	12			12
Direct advice isolation	1	1		2
Direct advice results	5			5
Direct advice testing	3	1		4
Escalated environmental health	2			2
Escalated health protection	5	1		6
Escalated other	1	1		2
Escalated TTI	1			1
Requires further action	4	2	2	8
Total	34	6	2	42