

## **BRIEFING NOTE**

**TO: Children's and Young People Scrutiny and Performance Panel**  
**DATE: 20 December 2007**

**RE: Performance Management 6-month Update**

### **Purpose**

To provide Members with a 6 month update on how the services within their remit are performing against priorities, performance indicators and customer satisfaction.

### **Background**

Members have been provided with a considerable amount of information within the first 6 months of the municipal year. This started with the presentation from lead officers at the first panel meeting outlining priorities and hot issues and has been carried through with various reports and information coming to subsequent panels.

The attached report provides a more detailed picture of performance of the areas for the Children's and Young People Scrutiny and Performance Panel. This report has been split into the following sections to help provide a more holistic overview of performance for the panel to consider:

- 1. Progress against Priorities**
- 2. Performance Data**
- 3. Customer Focus**
- 4. Corrective Actions**
- 5. Assessment Predictions**

### **Recommendations**

That subject to any comments Members may wish to make, the Children's and Young Scrutiny and Performance Panel note the report.

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