

Scrutiny Overview Committee – Recommendation Tracker (23/24)

Committee Meeting Date	Agenda Item	Action/Recommendation	Officer responsible	Status	Target Completion Date	Notes
12 December 2022	Customer Engagement	<p>That data be shared with Members regarding:</p> <p style="margin-left: 40px;">a. A detailed breakdown on the time it takes calls to be answered across the Council.</p>	Elise Hopkins	In progress	January 2025	This item has been delayed due to progress on a new customer demand dashboard
28 th September 2023	West Midlands Police – Update on Policing within Walsall	<p>That Cabinet are requested to:</p> <p style="margin-left: 40px;">a. Ensure Walsall Council works with West Midlands Police to improve road safety and reduce road harm in the Borough.</p> <p style="margin-left: 40px;">b. Consider the feasibility of co-locating the Council's community protection teams alongside West Midlands Police to increase co-operative working.</p>	Democratic Services	In progress	13 December 2023 – Cabinet	

28 th September 2023	Areas of Focus 2023- 24	Democratic Services assess the feasibility of collating all items related to police and judicial matters which could be considered by the Council's Overview and Scrutiny Committees.	Craig Goodall	In progress	April 2024	
9 November 2023	WMCA Annual Report	That those members appointed to the West Midlands Combined Authority, Transport for West Midlands, Fire Authority and the Police and Crime Panel provide an annual report to full Council.	Democratic Services	In process	TBC	
9 November 2023	Recruitment and Retention	<p>A Member requested figures relating to internal promotions with a specific breakdown on ethnic backgrounds. Response would be provided in writing.</p> <p>Electronic exit interview forms were provided to those employees leaving the Council. In addition, face to face exit interviews could be requested on demand as appropriate. A breakdown of the reasons and figures on exit monitoring would be provided to the Committee in writing.</p>	Michele Leith Nicola Rickhuss	In process	TBC	

9 November 2023	Local Authority Control of Housing Waiting List	A discussion ensued on the rights of tenants in respect of disrepair and notice of possession. It was agreed for information on this matter to be disseminated to all Councillors.	Elise Hopkins	In process	TBC	
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