# BRIEFING NOTE

**TO:** **CORPORATE SCRUTINY AND PERFORMANCE PANEL**
**DATE:** **25 OCTOBER 2007**

**RE: QUARTER ONE BEACON INDEX AND BEST VALUE PERFORMANCE INDICATOR OUTCOMES**

## Purpose

To consider overall quarter one performance of the Beacon Index, Best Value Performance Indicators and performance action plans for those indicators not on target as referred to the Panel from Cabinet.

## Beacon Index

The Beacon Index (BI) was revised to incorporate the new service pledges for 2007/08 and was approved by cabinet on 18 April 2007. The BI closely monitors the council's delivery of its vision, pledges and corporate health indicators.

Quarter 1 performance was considered by Cabinet at its meeting on 19 September 2007 and is summarised in the table below and sets out actual and predicted performance on all BL measures as at 30 June 2007 (i.e. the first three months of 2007/08). Measures that can only be reported annually have been excluded from the analysis shown below. 73.7% of performance indicators (PIs) are on track (Green), 10.5% need close monitoring to ensure performance remains on track (amber), and 15.8% require corrective action (red).

| | Red | | Amber | | Green | | Total | |
|---|---|---|---|---|---|---|---|---|
| | **No** | **%** | **No** | **%** | **No** | **%** | **No** | **%** |
| **Level 1** | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 0% |
| **Level 2** | 3 | 12% | 2 | 8% | 20 | 80% | 25 | 100% |
| **Level 3** | 3 | 23% | 2 | 15% | 8 | 62% | 13 | 100% |
| **Total** | 6 | 15.8% | 4 | 10.5% | 28 | 73.7% | 38 | 100% |

Cabinet has requested that Scrutiny and Performance Panels consider the BI measures that are currently off target that fall within their remits. Currently the red measures for the Corporate Scrutiny and Performance Panel are:

| People | | | | |
|---|---|---|---|---|
| 3.1.1 | Employee Satisfaction – Proud to work for Walsall. Agree – tend to agree (survey every two years) | Paul Smith | R |
| 3.1.5 | Number of working days/shifts lost due to sickness absence per FTE (BVPI 12) | Paul Smith | R |
| 3.1.6 | % of council employees declaring they meet the Disability Discrimination Act 1995 disability definition (BVPI 16a) | Paul Smith | R |

Performance Action Plans detailing the corrective action required for these indicators are attached at Appendix 1 please note there is no action plan for BI 3.1.1.

## Best Value Performance Indicators

At its meeting on 19 September 2007 Cabinet considered first quarter performance data for all statutory best value performance indicators (BVPIs) for 2007/08.  69% of BVPIs are on track (green), 11% need close monitoring to ensure performance remains on track (amber), and 20% are red.  All amber and red PIs are being monitored via directorate performance boards with a view to taking positive action.  The overall picture for BVPIs within the remit of the Corporate Scrutiny and Performance Panels are:

### Table 1 - BVPI Summary at Quarter 1 2007/08

|  | Total number of measures | Number of measures Reported | Red | | Amber | | Green | |
|---|---|---|---|---|---|---|---|---|
|  |  |  | No | % | No | % | No | % |
| Corporate Health | 15 | 14 | 3 | 21% | 1 | 7% | 10 | 71% |

As with the Beacon Index Cabinet has requested that Scrutiny and Performance Panels consider the BVPI measures that are currently off target that fall within their remits. Currently the red measures for the Corporate Scrutiny and Performance Panel are:

### Table 2 - Red BVPIs Q1 2007/08

| PI Ref | PI Description | 2006-07 Out-turn | Q1 2007-08 Profile | Q1 2007-08 update | 2007-08 annual Target |
|---|---|---|---|---|---|
| **Corporate Health** | | | | | |
| BV 8 | Percentage of invoices for commercial goods and services paid by the authority within 30 days of receipt or within the agreed payment terms | 90.90% | 100.00% | 92.30% | 100% |
| BV 12 | The number of working days/shifts lost to the Local Authority due to sickness absence | 14.53 | 12.50 | 15.59 | 12.50 |
| BV 16a | The percentage of Local Authority employees with a disability | 2.67% | 3.00% | 2.61% | 3.00% |

Performance Action Plans detailing the corrective action required for these indicators are attached at Appendix 1.  Please note that action plans for BV 12 and 16a are the same as those for 3.1.5 and 3.1.6 respectively.

## Recommendations

**That the Panel review the red measures and performance action plans falling within their remit and make recommendations and comments as they see fit.**

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