

# Cabinet

**Wednesday 19 April 2023 at 6:00 p.m.**

Meeting venue: Conference Room 2, Council House, Lichfield Street, Walsall.

Livestream <http://www.WalsallCouncilWebcasts.com>

## Portfolios

Councillor M.A. Bird,  
Leader of the Council



Councillor G. Perry,  
Deputy Leader  
Resilient Communities



Councillor A. Andrew  
Deputy Leader and  
Regeneration



Councillor Ken  
Ferguson  
Internal Services



Councillor K. Pedley  
Adult Social Care



Councillor Gary Flint  
Health and Wellbeing



Councillor S. Elson  
Children's



Councillor M. Statham  
Education and Skills



Councillor K. Murphy  
Clean and Green



Councillor Gaz Ali  
Customer



**Quorum** 3 members

Democratic Services, The Council House, Walsall, WS1 1TW

Contact name: **Craig Goodall** ☎ (01922) 65 65 ✉ [craig.goodall@walsall.gov.uk](mailto:craig.goodall@walsall.gov.uk)

## The Relevant Authorities (Disclosable Pecuniary Interests) Regulations 2012

### Specified pecuniary interests

The pecuniary interests which are specified for the purposes of Chapter 7 of Part 1 of the Localism Act 2011 are the interests specified in the second column of the following:

| Subject   | Prescribed description   |
|---|--|
| Employment, office, trade, profession or vocation | Any employment, office, trade, profession or vocation carried on for profit or gain.   |
| Sponsorship                                       | <p>Any payment or provision of any other financial benefit (other than from the relevant authority) made or provided within the relevant period in respect of any expenses incurred by a member in carrying out duties as a member, or towards the election expenses of a member.</p> <p>This includes any payment or financial benefit from a trade union within the meaning of the Trade Union and Labour Regulations (Consolidation) Act 1992.</p>  |
| Contracts   | <p>Any contract which is made between the relevant person (or a body in which the relevant person has a beneficial interest) and the relevant authority:</p> <p>(a) under which goods or services are to be provided or works are to be executed; and</p> <p>(b) which has not been fully discharged.</p>  |
| Land  | Any beneficial interest in land which is within the area of the relevant authority.  |
| Licences  | Any licence (alone or jointly with others) to occupy land in the area of the relevant authority for a month or longer.   |
| Corporate tenancies                               | <p>Any tenancy where (to a member's knowledge):</p> <p>(a) the landlord is the relevant authority;</p> <p>(b) the tenant is a body in which the relevant person has a beneficial interest.</p>   |
| Securities  | <p>Any beneficial interest in securities of a body where:</p> <p>(a) that body (to a member's knowledge) has a place of business or land in the area of the relevant authority; and</p> <p>(b) either:</p> <p>(i) the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body; or</p> <p>(ii) if the share capital of that body is more than one class, the total nominal value of the shares of any one class in which the relevant person has a beneficial interest exceeds one hundredth of the total issued share capital of that class.</p> |

**Schedule 12A to the Local Government Act, 1972 (as amended)**

**Access to information: Exempt information**

**Part 1**

**Descriptions of exempt information: England**

1. Information relating to any individual.
2. Information which is likely to reveal the identity of an individual.
3. Information relating to the financial or business affairs of any particular person (including the authority holding that information).
4. Information relating to any consultations or negotiations, or contemplated consultations or negotiations, in connection with any labour relations matter arising between the authority or a Minister of the Crown and employees of, or office holders under, the authority.
5. Information in respect of which a claim to legal professional privilege could be maintained in legal proceedings.
6. Information which reveals that the authority proposes:
  - (a) to give any enactment a notice under or by virtue of which requirements are imposed on a person; or
  - (b) to make an order or direction under any enactment.
7. Information relating to any action taken or to be taken in connection with the prevention, investigation or prosecution of crime.
8. Information being disclosed during a meeting of a Scrutiny and Performance Panel when considering flood risk management functions which:
  - (a) Constitutes a trades secret;
  - (b) Its disclosure would, or would be likely to, prejudice the commercial interests of any person (including the risk management authority);
  - (c) It was obtained by a risk management authority from any other person and its disclosure to the public by the risk management authority would constitute a breach of confidence actionable by that other person.

## **Part I – Public session**

1. Apologies
2. Minutes – 22 March 2023 **Enclosed**
3. Declarations of interest
4. **Local Government (Access to Information) Act, 1985 (as amended):**  
  
To agree that the public be excluded from the private session during consideration of the agenda items indicated for the reasons shown on the agenda.
5. **Petitions.**  
  
(Note: For advice on how to submit petitions, contact Democratic Services. Contact details on the front page of the agenda).
6. **Questions**  
  
(30 minutes will be allowed for pre-submitted questions from non-executive members and the public. All questions will have been submitted at least 7 clear days before the meeting. Answers will be provided at the meeting - no supplementary questions will be allowed.)
7. Forward plan **Enclosed**

### **Leader of the Council: Councillor Bird**

#### **Non-Key Decisions**

8. Council Plan Markers of Success 2022-23 Quarter 3 **Enclosed**

#### **Issues arising from Overview and Scrutiny**

9. Recommendations from Scrutiny Overview Committee regarding School Gate Parking **Enclosed**

## **Part II – Private Session**

### **Portfolio Holder for Internal Services: Councillor Ferguson**

#### **Key Decision**

10. Temporary Workers (Agency) Provision **Enclosed**

**Portfolio Holder for Adult Social Care: Councillor Pedley**

**Key Decision**

11. Adult Social Care Market Sustainability

**Enclosed**

**Portfolio Holder for Education and Skills: Councillor Statham**

**Key Decision**

12. Special Educational Needs Sufficiency Contract Award – Education Development  
Centre - Oakwood School

**To Follow**

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# Cabinet

**Wednesday 22 March 2023**

**Minutes of the meeting held in Conference Room 2 at the Council House,  
Lichfield Street, Walsall at 6pm.**

## **Present**

|                         |   |
|-------------------------|---|
| Councillor Bird (Chair) | Leader of the Council                   |
| Councillor Ali          | Customer                                |
| Councillor Andrew       | Deputy Leader and Regeneration          |
| Councillor Ferguson     | Internal Services                       |
| Councillor Flint        | Health and Wellbeing                    |
| Councillor Pedley       | Adult Social Care                       |
| Councillor Perry        | Deputy Leader and Resilient Communities |
| Councillor Murphy       | Clean and Green                         |
| Councillor M. Statham   | Education and Skills                    |

## **In attendance – in person**

D. Hindson, Chief Executive  
K. Allward, Executive Director - Adult Social Care and Hub  
J. Greenhalgh, Interim Executive Director - Resources  
S. Neilson, Executive Director - Economy, Environment and Communities  
S. Rowe, Executive Director – Children’s Services  
S. Darcy, Director – Finance Corporate Performance and Corporate Landlord  
S. Portman, Head of Law  
C. Goodall, Principal Democratic Services Officer  
E. Cook, Assistant Democratic Services Officer

## **In attendance – remote**

D. Brown, Director – Place and Environment  
S. Gunther, Director of Public Health

## **Part 1 – Public Session**

### **4051 Welcome**

Councillor Bird opened the meeting by welcoming everyone and explaining that the Cabinet was meeting that evening in person and that the agenda and reports for this meeting were available on the Council’s website. He explained that voting would be by way of a show of hands which would be witnessed and recorded by the Democratic Services officer in attendance.

### **4052 Apologies**

Apologies were received from Councillor Elson.

**4053 Minutes**

The minutes of the meeting of 8 February 2023 were submitted.

**Resolved**

That the minutes of 8 February, a copy having been sent to each member of the Cabinet, be approved and signed as a correct record.

**4054 Declarations of interest**

The following Members declared an interest relating to Agenda Item 13 - Letting Agent Enforcement Policy:

Andrew (pecuniary)

Ali (pecuniary)

Murphy (personal)

**4055 Local Government (Access to Information) Act, 1985**

**Resolved**

That the public be excluded from the meeting during consideration of the items set out in the private part of the agenda for the reasons set out therein and Section 100A of the Local Government Act, 1972.

**4056 Petitions**

No petitions were submitted.

**4057 Questions**

No questions were received..

**4058 Forward plan**

The forward plan as at March 2023 was submitted:

(annexed)

**Resolved** (by assent)

**That the forward plan be noted.**

**4059 Renewal of the Council's Oracle Cloud licenses**

Councillor Bird introduced a report which sought approval for the renewal of the Council's Oracle Cloud licenses.

(annexed)

It was **Moved** by Councillor Bird and **Seconded** by Councillor Andrew and it was;

**Resolved** (unanimously)

1. That Cabinet approved the award of the contract for provision of Oracle Cloud licences for a period of 5 years, commencing on 31 May 2023.
2. That Cabinet delegate authority to the Director of Finance, Corporate Performance and Corporate Landlord (Section 151 Officer), in consultation with the Leader of the Council as the relevant Portfolio Holder, to subsequently sign contracts or other related documents for the services that have been procured.
3. That Cabinet authorise the signing of this contract under hand, as due to the nature of the services provided it is unlikely the Council would benefit from 12 years of protection under seal.
4. That Cabinet delegate authority to the Director of Finance, Corporate Performance and Corporate Landlord (Section 151 Officer), to authorise any variations to the contractual arrangements or other related documents for such services should this be required throughout the duration of the term of any contracts and provided they are in line with the Council's Contracts Rules and any relevant legislation, including Public Contract Regulations 2015.

#### 4060 **Approval of the Black Country Joint Committee Collaboration Agreement**

Councillor Bird introduced a report which sought to set into place the arrangements agreed by the four Black Country Local Authorities (BCLA's), required to retain and continue the successful administration of legacy funding in the Black Country, following the abolition of the Black Country Local Enterprise Partnership

(annexed)

It was **Moved** by Councillor Bird and **Seconded** by Councillor Andrew and it was;

**Resolved** (unanimously)

1. That Cabinet approve the revised Collaboration Agreement, attached as Appendix A, with significant changes set out in further detail in this report.
2. That Cabinet delegate authority to the Director of Finance, Corporate Landlord and Corporate Performance (s151) in consultation with the Leader, to make any final amendments and authorise the sealing by the Council of the Collaboration Agreement.
3. That Cabinet delegate authority to the Director of Finance, Corporate Landlord and Corporate Performance (s151) in consultation with the Leader, to negotiate, approve and sign the Memorandum of Understanding for Enterprise Zones.



#### 4061 **LGA Corporate Peer Challenge: Action Plan**

Councillor Bird introduced a report which presented the findings of the recent Local Government Association (LGA) Corporate Peer Challenge (CPC) and sought approval for a high-level action plan responding to the recommendations made by the LGA.

(annexed)

Cabinet thanked all Members and Officers who had taken part and congratulated the Audit Committee for their work.

It was **Moved** by Councillor Bird and **Seconded** by Councillor Andrew and it was;

**Resolved** (unanimously)

- 1. That Cabinet note and celebrate the successes highlighted by the Corporate Peer Challenge report.**
- 2. That Cabinet approve the Council's action plan, which responds to the Corporate Peer Challenge in January 2023.**

#### 4062 **West Midlands Local Transport Plan Settlement and Transport Capital Programme 2023/24**

Councillor Andrew introduced a report which sought to ensure the delivery of a programme of transport capital projects in 2023/24 that supported the implementation of the West Midlands Local Transport Plan (LTP) and City Region Sustainable Transport Settlement (CRSTS) objectives in various locations across Walsall.

(annexed)

It was **Moved** by Councillor Andrew and **Seconded** by Councillor Bird and it was;

**Resolved** (unanimously)

- 1. That Cabinet approve the Walsall Council Transport Capital Programme 2023/24 funding of £5.252m as set out at Table 2 in Section 4 of this report.**
- 2. That Cabinet approve the utilisation of the Local Network Improvement Plan element of the grant funding for 2023/24 (£1.563m) as described in paragraphs 4.40 and 4.41 of this report and appendices A to G, including the provisional allocation of carry forward from 2022/23 to the 2023/24 programme.**
- 3. That Cabinet approve the utilisation of the Promotion of Community Health and Safety – Council capital funding for 2023/24 (£0.12m) as set out in Appendix A, including the provisional allocation of carry forward from 2022/23 to the 2023/24 programme.**

4. That Cabinet delegate authority to the Executive Director for Economy, Environment & Communities, in consultation with the Cabinet Member for Regeneration, to manage any required changes to the 2023/24 Local Network Improvement Plan capital programme, including amending individual scheme budgets (within the overall programme budget); adding new projects (to replace or part-replace other projects that can no longer be delivered); and managing carry forward, to maximise the use of the grant.
5. That Cabinet delegate authority to the Executive Director for Economy, Environment & Communities, in consultation with the Cabinet Member for Regeneration, to negotiate on its behalf with the West Midlands Combined Authority and government departments to maximise the values of future financial resources allocated to the Council in pursuit of its transport priorities, including signing relevant agreements and contracts for schemes which are approved within the Walsall Transport Capital Programme 2023/24.

#### 4063 Response to Sandwell Local Plan Consultation

Councillor Andrew introduced a report which sought endorsement of the consultation response submitted by Walsall Council to consultation on the Sandwell Local Plan Issues and Options Review.

(annexed)

It was **Moved** by Councillor Andrew and **Seconded** by Councillor Bird and it was;

**Resolved** (unanimously)

1. That Cabinet confirm approval of the response to the Sandwell Issues and Options Review, as agreed by Planning Committee and attached at Appendix 1, which has been submitted to the consultation which closed prior to the date of this Cabinet meeting.
2. That Cabinet approve a delegation to the Executive Director, Economy Environment and Communities, in consultation with the Portfolio Holder for Regeneration, to submit future responses to neighbouring authority consultations, subject to Planning Committee approval.

#### 4064 Letting Agent Enforcement Policy

*At this point, Councillors Andrew, Ali and Murphy left the room, having declared interests in the next item on the agenda.*

Councillor Perry introduced a report which set out and sought approval for the Council's new Letting Agent Enforcement Policy.

(annexed)

It was **Moved** by Councillor Perry and **Seconded** by Councillor Bird and it was;

**Resolved** (unanimously)

1. That Cabinet approve the adoption of the enforcement policy in relation to relevant letting agency legislation as set out in Appendix A of the report.
2. That Cabinet authorise the Executive Director Economy Environment and Communities to make amendments to the financial penalty charge matrices to reflect any changes necessary as a result of amendments to legislation, legal decisions, statutory and best practice guidance.

*Following the conclusion of the above item on the agenda, Councillors Andrew, Ali and Murphy returned to the room.*

#### 4065 **The use of Drones to deal with off-road vehicles**

Councillor Perry introduced a report which provided an update on measures taken to tackle the major impact of off-road vehicles on the communities and environment of Walsall, through intensive partnership efforts between Walsall Council and West Midlands Police.

(annexed)

It was **Moved** by Councillor Perry and **Seconded** by Councillor Bird and it was;

**Resolved** (unanimously)

**That Cabinet note the content of the report and support the partnership approach to tackle this issue through enforcement, education and other security measures known as target hardening.**

#### 4066 **Homelessness and Rough Sleeping Strategy 2023 to 2028**

Councillor Ali introduced a report which sought to ensure that the Council met its statutory requirement to have in place a strategy (reviewed on a maximum five-year cycle) setting out the authority's plans for the prevention of homelessness and for securing that sufficient accommodation and support was available for people who became homeless or who were at risk of becoming so

(annexed)

It was **Moved** by Councillor Ali and **Seconded** by Councillor Bird and it was;

**Resolved** (unanimously)

1. That Cabinet approve the Walsall Homelessness and Rough Sleeping Strategy 2023 to 2028 (Appendix A).

2. That Cabinet delegate authority to make any future amendments to the **Walsall Homelessness Strategy 2023 to 2028 to the Director of Customer Engagement in consultation with the Portfolio Holder for Customer.**

#### 4067 **Walsall Civic Centre and Council House Improvement Works**

Councillor Ferguson introduced a report which sought to ensure that the Civic Centre and Council House were maintained to a satisfactory level with improved energy efficiency and working environments; and remained fit for purpose in the future.

(annexed)

It was **Moved** by Councillor Ferguson and **Seconded** by Councillor Bird and it was;

**Resolved** (unanimously)

1. That Cabinet delegate authority to the Director of Finance, Corporate Landlord & Assurance to award the contract to the successful tender applicant to undertake the supply and installation of the new replacement windows, frames and doors in the Civic Centre complex.
2. That Cabinet delegate authority to the Director of Finance, Corporate Landlord & Assurance to award the contract to the successful tender applicant to undertake the supply and installation of the new air source heating and ventilation systems in the Civic Centre and Council House.
3. That Cabinet delegate authority to the Director of Finance, Corporate Landlord & Assurance to award the contract to the successful tender applicant to undertake the supply and installation of the new replacement hybrid fire alarm detection system in the Civic Centre and Council House.
4. That Cabinet delegate authority to the Director of Finance, Corporate Landlord & Assurance to award the contract to the successful tender applicant to undertake the refurbishment of the Civic Centre ground floor. That Cabinet delegated authority to the Director of Finance, Corporate Landlord & Assurance to subsequently authorise the sealing of Deeds and/or signing of contracts and any other related documents for the provision of such services as well as any variation of the contractual arrangements or other related documents should this be required throughout the duration of the contract.

#### 4068 **Proposed High Needs Local Funding Formula 2023/24 – Including an Overview of the DSG Management Plan**

Councillor Statham introduced a report which provided an update on the Local high Needs Funding Formular for 2023/24 to ensure a fair, needs led and child centred approach to allocating funding for school aged children with Special Educational Needs & Disabilities (SEND).

(annexed)

It was **Moved** by Councillor Statham and **Seconded** by Councillor Bird and it was;

**Resolved** (unanimously)

1. That Cabinet approve the Local High Needs Funding Formula for 2023/24 with the increased top-up rates for all provisions, as recommended by Schools Forum at their meeting on 7 March 2023.
2. That Cabinet note the work that has been undertaken to develop the Dedicated Schools Grant Management Plan, the position that this identifies and direction of travel and actions that will be required, and that this plan will be subject to ongoing (at least annual) review and update and in-year reporting.

4069 **Proposed Early Years Funding Formula for two, three & four years olds - 2023/24**

Councillor Statham introduced a report which sought approval of the proposed Early Years Funding Formula used to allocate the Early Years block of the Dedicated Schools Grant (DSG) funding that the Council receives to the early years providers in Walsall.

(annexed)

It was **Moved** by Councillor Statham and **Seconded** by Councillor Bird and it was;

**Resolved** (unanimously)

1. That Cabinet approve the local Early Years Funding Formula (Appendix A) recommended by Walsall's Schools Forum at their meeting on 7th March 2023, with the exception of the Maintained Nursery Schools Supplementary funding that is subject to the recommendation in paragraph 3.2.
2. That Cabinet delegate authority to the Director of Children's Services in consultation with the Portfolio Holder for Education and Skills to agree the final allocation methodology within the totality of Maintained Nursery Schools Supplementary funding that will be available.

4070 **Recommendations from the Social Care and Health Overview and Scrutiny Committee regarding the outstanding debt owed to the Council for Adult Social Care.**

Councillor Pedley introduced a report which received a recommendation from the Social Care and Health Overview and Scrutiny Committee made on 19 January 2023 regarding outstanding debt owed to the Council for Adult Social Care.

(annexed)

Councillor Pedley provided an update on work being undertaken to resolve the issues set out in the report and recommendations from Scrutiny.

**Resolved** (unanimously)

**That Cabinet noted the recommendations of the Social Care and Health Overview and Scrutiny Committee.**

4071 **Exclusion of public**

**Resolved**

**That during consideration of the remaining items on the agenda, the Cabinet considers that the items for consideration are exempt information by virtue of Paragraph 3 of Part I of Schedule 12A of the Local Government Act, 1972, and accordingly resolves to consider the items in private.**

*Private Session: The following is a public summary of the decisions taken in the private session.*

4072 **Town Deal Walsall Adult Learning Campus project**

Councillor Andrew introduced a report which set out amendments to the Town Deal programme and sought approval for these changes.

(annexed)

It was **Moved** by Councillor Andrew and **Seconded** by Councillor Bird and it was;

**Resolved** (unanimously)

- 1. That Cabinet agree to support removal of the Town Centre Theatre project from the Town Deal programme;**
- 2. That Cabinet agree to submit to government the Town Deal summary documents for the Adult Learning Campus project;**
- 3. That Cabinet delegate authority to the Director of Finance, Corporate Landlord and Corporate Performance (Section 151 Officer) in consultation with the Deputy Leader of the Council, to negotiate and enter into all necessary legal agreements to successfully deliver the Adult Learning Campus project, subject to an updated Outline Business Case**

There being no further business, the meeting terminated at 6:45 p.m.

Chair:

Date:



**Walsall Council**

## **FORWARD PLAN OF KEY DECISIONS**

**Council House,  
Lichfield Street,  
Walsall, WS1 1TW**  
[www.walsall.gov.uk](http://www.walsall.gov.uk)

**3 April 2023**

## FORWARD PLAN

The forward plan sets out decisions that are termed as “key decisions” at least 28 calendar days before they are due to be taken by the Executive (Cabinet). Also included on the plan are other decisions to be taken by the Cabinet (“non-key decisions”). Preparation of the forward plan helps the Council to programme its work. The purpose of the forward plan is to give plenty of notice and an opportunity for consultation on the issues to be discussed. The plan is updated each month with the period of the plan being rolled forward by one month and republished. Copies of the plan can be obtained from Democratic Services, Walsall MBC, Council House, Walsall, WS1 1TW [craig.goodall@walsall.gov.uk](mailto:craig.goodall@walsall.gov.uk) and can also be accessed from the Council’s website at [www.walsall.gov.uk](http://www.walsall.gov.uk). The Cabinet is allowed to make urgent decisions which do not appear in the forward plan, however, a notice will be included on the agenda for the relevant Cabinet meeting which explains the reasons why.

Please note that the decision dates are indicative and are subject to change. Please contact the above addressee if you wish to check the date for a particular item.

The Cabinet agenda and reports are available for inspection by the public 7 days prior to the meeting of the Cabinet on the Council’s website. Background papers are listed on each report submitted to the Cabinet and members of the public are entitled to see these documents unless they are confidential. The report also contains the name and telephone number of a contact officer. These details can also be found in the forward plan.

Meetings of the Cabinet are open to the public. Occasionally there are items included on the agenda which are confidential and for those items the public will be asked to leave the meeting. The forward plan will show where this is intended and the reason why the reports are confidential. Enquiries regarding these reasons should be directed to Democratic Services ([craig.goodall@walsall.gov.uk](mailto:craig.goodall@walsall.gov.uk)).

“Key decisions” are those decisions which have a significant effect within the community or which involve considerable expenditure or savings. With regard to key decisions the Council’s Constitution states:

- (1) A key decision is:
  - (i) any decision in relation to an executive function which results in the Council incurring expenditure which is, or the making of savings which are, significant, having regard to the Council’s budget for the service or function to which the decision relates or
  - (ii) any decision that is likely to have significant impact on two or more wards within the borough.
- (2) The threshold for “significant” expenditure/savings is £500,000.
- (3) A decision taker may only make a key decision in accordance with the requirements of the Executive Procedure Rules set out in Part 4 of this Constitution.



**FORWARD PLAN OF KEY DECISIONS  
MAY 2023 TO AUGUST 2023 (03.04.23)**

| 1  | 2  | 3                                      | 4  | 5                 | 6   | 7                          |
|--|--|--|--|-------------------|---|----------------------------|
| Reference No./<br>Date first entered in Plan | Decision to be considered (to provide adequate details for those both in and outside the Council)  | Decision maker                         | Background papers (if any) and Contact Officer   | Main consultees   | Contact Member (All Members can be written to at Civic Centre, Walsall) | Date item to be considered |
| 15/23<br>(6.3.23)                            | <p><b>Council Plan Markers of Success Q3:</b></p> <p>To note the Quarter 3 2022/23 (outturn) performance against the Markers of Success in the Council Plan 2022/25</p>  | <p>Cabinet</p> <p>Non-key decision</p> | <p>Karen Griffiths</p> <p><a href="mailto:Karen.Griffiths@walsall.gov.uk">Karen.Griffiths@walsall.gov.uk</a></p> | Internal Services | Cllr Bird   | 19 April 2023              |
| 16/23<br>(22.3.23)                           | <p><b>Adult Social Care budget increase:</b></p> <p>To seek Cabinet approval of an increased budget to Adult Social Care to fund adult social care market rate pressures.</p> <p><i>This will be a private session report containing exempt information.</i></p> | <p>Cabinet</p> <p>Key Decision</p>     | <p>Tony Meadows</p> <p><a href="mailto:Tony.Meadows@walsall.gov.uk">Tony.Meadows@walsall.gov.uk</a></p>          | Internal Services | Cllr Pedley   | 19 April 2023              |
| 20/23<br>(3.4.23)                            | <p><b>Temporary Workers (Agency) Provision:</b></p> <p>To appoint the Council's temporary agency provider.</p> <p><i>This will be a private session report containing exempt information.</i></p>  | <p>Cabinet</p> <p>Key Decision</p>     | <p>Michelle Leith</p> <p><a href="mailto:Michelle.Leith@walsall.gov.uk">Michelle.Leith@walsall.gov.uk</a></p>    | Internal Services | Cllr Ferguson   | 19 April 2023              |

|                     |  |                                 |   |                   |  |           |
|---------------------|--|---------------------------------|---|-------------------|--|-----------|
| 155/22<br>(7.11.22) | <b>Council Plan: Review of Achievements 2021/22:</b><br><br>To note the Review of Achievements for 2021/22, highlighting successes and progress towards achieving our Council priorities.  | Cabinet<br><br>Non-key decision | Karen Griffiths<br><br><a href="mailto:Karen.Griffiths@walsall.gov.uk">Karen.Griffiths@walsall.gov.uk</a>   | Internal Services | Leader of the Council                      | June 2023 |
| 17/23<br>(3.4.23)   | <b>Pre-Audit Outturn 2022/23:</b><br><br>To receive the pre-audit revenue and capital financial outturn position for 2022/23 and approve recommended carry-forwards, and financial and treasury indicators for 2022/23.  | Cabinet<br><br>Key decision     | Vicky Buckley<br><br><a href="mailto:Vicky.Buckley@walsall.gov.uk">Vicky.Buckley@walsall.gov.uk</a>   | Internal Services | Leader of the Council                      | June 2023 |
| 18/23<br>(3.4.23)   | <b>Treasury Management Annual Report 2022/23:</b><br><br>To note and forward to Council, for consideration and noting (and in line with the requirements of the Treasury Management Code of Practice (2017), the annual report for treasury management activities 2022/23 including prudential and local indicators. | Council<br><br>Non-key decision | Treasury Management Code of Practice.<br><br>Richard Walley<br><br><a href="mailto:Richard.Walley@walsall.gov.uk">Richard.Walley@walsall.gov.uk</a> | Internal Services | Leader of the Council                      | June 2023 |
| 6/23<br>(9.1.23)    | <b>Borough Playing Pitch Strategy:</b><br><br>To adopt and publish the Walsall Playing pitches strategy and the Black Country strategic framework  | Cabinet<br><br>Key Decision     | Liz Stuffins<br><br><a href="mailto:Liz.Stuffins@walsall.gov.uk">Liz.Stuffins@walsall.gov.uk</a>  | Internal Services | Portfolio Holder for Health and Wellbeing  | June 2023 |
| 129/22<br>(5.9.22)  | <b>Update on Resilient Communities Safer Streets Programme:</b><br><br>To report back on Safer Streets activity and recommend any  | Cabinet<br><br>Non-key Decision | Paul Gordon<br><br><a href="mailto:Paul.Gordon@walsall.gov.uk">Paul.Gordon@walsall.gov.uk</a>   | Internal Services | Portfolio Holder for Resilient Communities | June 2023 |

|                   |   |  |  |   |  |                  |
|-------------------|---|--|--|---|--|------------------|
|                   | adjustments/additions to the programme.   |  |  |   |  |                  |
| 14/23<br>(6.2.23) | <p><b>Growth Funding for Schools:</b></p> <p>To enable the Local Authority to fulfil its duty to secure sufficient primary and secondary school places, through the adoption of a policy for the application of revenue funding for school growth.</p>  | <p>Cabinet</p> <p>Key Decision</p>     | <p>Alex Groom</p> <p><a href="mailto:Alex.Groom@walsall.gov.uk">Alex.Groom@walsall.gov.uk</a></p>          | <p>Internal services, Schools Forum</p> | <p>Portfolio Holder for Education and Skills</p> | <p>June 2023</p> |
| 19/23<br>(3.4.23) | <p><b>Corporate Financial Performance 2023/24, approach to Budget Setting for 2024/25, and changes to the council's Tax Strategy:</b></p> <p>To report the financial position based on 3 months to June 2023, and to set out our approach and timeline for the 2024/25 budget process and amendments to the Tax Strategy.</p> | <p>Cabinet</p> <p>Non-key decision</p> | <p>Vicky Buckley</p> <p><a href="mailto:Vicky.Buckley@walsall.gov.uk">Vicky.Buckley@walsall.gov.uk</a></p> | <p>Internal Services</p>                | <p>Leader of the Council</p>                     | <p>July 2023</p> |

## **Cabinet – April 2023**

### **Council Plan: Markers of Success Q3 22/23**

|                            |                        |
|----------------------------|------------------------|
| <b>Portfolio:</b>          | Councillor Bird        |
| <b>Related portfolios:</b> | All                    |
| <b>Service:</b>            | Policy & Strategy Unit |
| <b>Wards:</b>              | All                    |
| <b>Key decision:</b>       | Yes                    |
| <b>Forward plan:</b>       | Yes                    |

#### **1. Aim**

- 1.1 To report on Quarter 3 of the 2022/23 Council Plan Markers of Success – highlighting achievements for that period and any support requirements to ensure the Markers are met.

#### **2. Summary**

- 2.1. The new Council Plan was published In May 2022 and continues to present Walsall's intention to focus on the five (5) EPICC<sup>1</sup> priorities, which were first introduced in the 2018/21 publication.
- 2.2. These priorities are underpinned by 10 outcomes (two outcomes per priority) and each outcome has two Markers of Success (two markers per outcome).
- 2.3. These 20 Markers of Success are the tools to measure performance throughout 2022/23, which informs the Council, Walsall residents and businesses and provides data/information to review and monitor throughout the year.
- 2.4. The performance for each Marker of Success will be reported to Cabinet on a quarterly basis.
- 2.5. This Paper is the report on the Markers of Success, covering the period October – December 2022 (i.e. Quarter 3).

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<sup>1</sup> Economic growth, People, Internal focus, Children, Communities

**3. Recommendations**

- 3.1. That Cabinet note the baseline measures set for 2022/23 and the performance in Q3 relating to the period October-December 2022
- 3.2. That Cabinet note any key achievements, identified interdependencies and support required to achieve the Outcomes, set out in this report

**4. Report detail - know**

**Context**

- 4.1. A three-year Council Plan for 2022-25 was approved by Council and published in May 2022.
- 4.2. The Council Plan sets out 5 areas of focus (EPICC), 10 outcomes and 20 markers of success to assess performance and progress in delivery of the plan.
- 4.3. The quarterly reports present the Council directorates’ performance in relation to the agreed areas of focus (*see priorities and aimed outcomes below*)

**Council Plan priorities**

- 4.4. The five Council Plan priorities and ten outcomes:

| <b>Priorities:</b>  | <b>Outcomes:</b>  |
|---|---|
| <b>Economic:</b> enable greater local opportunities for all people, communities and businesses  | 1. Supporting a dynamic, resilient and diverse economy where businesses invest, and everyone has the right jobs and the right housing in the right place  |
|   | 2. Education, training and skills enable people to contribute to their community and our economy  |
| <b>People:</b> encourage our residents to lead active, fulfilling and independent lives to maintain or improve their health and wellbeing | 3. People can access support in their community to keep safe and well and remain independent at home  |
|   | 4. People are supported to maintain or improve their health, wellbeing and quality of life  |
| <b>Internal focus:</b> Council services are customer focused effective, efficient and equitable   | 5. We get things right, first time and make all services accessible and easy to use   |
|   | 6. The Council will deliver trusted, customer focused, and enabling services, which are recognised by customers and our partners for the value they bring |
| <b>Children:</b> have the best possible start and are safe  | 7. Children and young people thrive emotionally, physically, mentally and feel they are achieving their potential   |

|  |  |
|--|--|
| from harm, happy, healthy and learning well  | 8. Children grow up in connected communities and feel safe everywhere  |
| <b>Communities:</b> empower our communities so that they feel they are connected and belong in Walsall, creating safe and healthy places whilst building a strong sense of community | 9. Our communities will be more resilient and supportive of each other |
|  | 10. People are proud of their vibrant town, districts and communities  |

- 4.5. Responsibility for reporting performance against the Council Plan from 2022/23 onwards now lies with the Policy & Strategy Unit. This will allow the teams across the Hub to work closely with services to develop an insightful understanding of performance to help drive the achievement our outcomes. However, Hub development is still ongoing and it is not yet operating at its full complement, so it was agreed with Corporate Management Team and Directors' Group that the existing Markers of Success would be continued for 2022/23, alongside development of the future process.
- 4.6. Each Marker of Success has an agreed baseline, the 'point zero' from which this year's Outcomes will continue to be measured. Each quarter, a template questionnaire is completed by the named 'data owner' and signed off by a director, which then populates the Dashboard.
- 4.7. Following adoption of the Council Plan 2022/25, some of the Outcomes and Markers of Success have been revised and the measures reported last year no longer reflect the Outcome. Where this is the case, new measures and baselines are being developed with Directors and data owners.
- 4.8. The summary below shows overall progress against targets. All outcomes have either met or exceeded the target set or are on course to do so by the end of 22/23 (including some outcomes where measures are still being developed and a narrative update has been provided).

| Performance | Qtr 3 |  |
|-------------|-------|--|
| Green       | 7     | MoS met / exceeded target                |
| Amber       | 13    | MoS close / on track to achieving target |
| Red         | 0     | MoS did not achieve target               |
| Grey        | 0     | Data/information not yet available       |

- 4.9. Overall performance compared with last year will be possible once returns are available for all priorities and further Key Achievements will be included as an appendix should additional data be provided.
- 4.10. Data owners were also asked to identify 'interdependencies' alongside performance returns. While these are clearly understood for some Markers of Success, this is not the case across all, so gives only a partial picture of the work that is happening. Going forward, a more complete set of interdependencies will be identified and expanded, to fully understand the directorates' focus on building

and developing partnerships, internally and externally, to optimise service delivery. These will be included in a future quarterly performance report.

### ***Risk management***

- 4.11. Risks have been identified with regards to submitting quarterly and updating data for the agreed quarterly returns:
- i. Incomplete / current data unavailable,
  - ii. Resource constraints e.g. staffing,
  - iii. Unexpected demands from COVID e.g. having to redirect capacity to support the impact of the virus
- 4.12. Directors have identified what actions they will be taking and what additional support is required next quarter to achieve the 2022/23 Marker. These risks will be regularly reviewed.

### ***Financial implications***

- 4.13. There are no specific financial implications of this report

### ***Legal implications***

- 4.14. There are no direct legal implications from this report.

### ***Procurement Implications/Social Value***

- 4.15. There are no direct procurement implications from this report.

### ***Property implications***

- 4.16. There are no direct property implications from this report.

### ***Health and wellbeing implications***

- 4.17. Achieving the Outcomes published will contribute significantly to having a positive impact on the health and wellbeing of our residents and staff.
- 4.18. The importance of continuing to closely monitor these Measures of Success is acknowledged by all stakeholders.

### ***Staffing implications***

- 4.19. There are no direct staffing implications from this report.

### ***Reducing Inequalities***

- 4.20. The implications for and ability to reducing inequalities were considered when agreeing the Measures of Success for the new Council Plan.

- 4.21. Every successful Outcome will contribute to reducing inequalities in the Borough and supporting residents and staff desires to maximise their potential.

***Climate Change***

- 4.22. There are no direct implications to climate change from this report.

***Consultation***

- 4.23. Council directors discuss the Measures of Success at Directors' Group and submit the data for the quarterly returns, which informs and populates the Dashboard and appendices.

**5. Decide**

Cabinet agrees to the continuation of reviewing and reporting on the Markers of Success in this format on a quarterly basis in order for the Council to monitor the Outcomes outlined in the 2022-25 Council Plan, which will inform Cabinet on the 2022-25 forward plan.

**6. Respond**

Progress on Markers of Success is currently monitored through the Corporate Management Team on a quarterly basis prior to submission to Cabinet.

**7. Review**

Updates will be collated and presented to Cabinet on a quarterly basis.

**Background papers - none**

**Annexes:**

Appendix 1 Q3 Markers of Success Dashboard

Appendix 2 Q3 Key Achievements

Appendix 3 Q3 Identified Interdependencies

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Kerrie Allward  
Executive Director  
Adult Social Care, Public Health & Hub

6 April 2023



Councillor Bird  
Leader of the Council

6 April 2023

Council Plan Performance Reporting: Q2 22/23

|         | Outcome   | Marker of Success  | Lead Director(s)                 | Performance / Data owner contacts                        | Baseline measures - updated for 22/23   | Qtr1:<br>Apr - Jun<br>2022 | Qtr2:<br>Jun - Sep<br>2022   | Q2 Comment / Progress achieved to date   |
|---------|---|--|----------------------------------|--|---|----------------------------|--|--|
| ECONOMY | 1. Supporting a dynamic, resilient and diverse economy where businesses invest and everyone has the right jobs and the right housing in the right place | 1a. Better connectivity, improved reliability and well maintained transport networks creating an environment where businesses are supported to thrive and grow | Philippa Venables                | Kathryn Moreton (Richard Pohribnyj)                      | Highways condition: free from defects (Source: Safety Inspections Monitor, Tarmac Contract KPI, UTC Dashboard)  | G                          | G  | 1. Highway safety inspections completed on time = 100%<br>2. Emergency defects attended to within 1 hour = 99%<br>3. Number of Urgent traffic signal faults repaired within time by contractor (%) = 100%<br>4. Number of Non-Urgent traffic signal faults repaired within time by contractor (%) = 99%<br>5. Traffic signal inspections completed on time = 100%  |
|         |   |  |                                  | Simon Tranter (Dan Turner)                               | Business Engagements (Source: Evolutive CRM & Walsall Works Records)  | G                          | G  | 77 business engagements logged for Q2 2022. This is through a range of one-to-one engagements, one of our business engagement days which took place in Darlaston, other networking sessions held by local partners and continued support for businesses already enrolled on our ERDF AIM for Gold programme.   |
|         |   | 1b. Regenerating the borough to support places where people are proud to live and work, delivering affordable homes and attracting inward investment           | Philippa Venables                | Simon Tranter (Joel Maybury)                             | Progress on the delivery of a range of development projects that will provide new housing and employment floorspace and enhance the town and district centres with a total package of investment of circa £500m | G                          | G  | A 2 year programme of remediation for the 18ha Phoenix 10 site has begun, once completed the site will be developed for circa 620,000sqft of new employment floorspace located directly adjacent to the M6 between J9 and J10 providing around 1100 jobs; work has also begun on another Enterprise Zone site with construction of a 113,000sqft unit commencing at Parallel 113 which can create a further 195 jobs; the Willenhall Framework Plan was supported by Cabinet in February 2022 and work is now ongoing to progress delivery of Phase 1 at Moat Street / Villiers Street for the development of 111 new homes; the Council has been awarded £11.4m from Future High Street Fund for the Connected Gateway project and detailed design work is now underway; work is taking place to progress projects that are part of both Walsall and Bloxwich Town Deals with £23.5m awarded to each area respectively. |
|         | 2. Education, training and skills enable people to contribute to their community and our economy  | 2a. Provide access to education, apprenticeships and training to improve productivity and skills   | Philippa Venables                | Simon Tranter (Jane Kaur Gill)                           | Walsall Apprentices on programme (BC Data Cube, April 2021)   | G                          | G  | Starts & Achievements for the academic year 2021/22 show that 1,920 apprentices were Walsall residents who began an apprenticeship (3,990 are participating in a programme of learning). 730 completed an apprenticeship and achieved a qualification. Walsall had the highest increase in starts, from 1740 in 2020/21 to 1920 in 2021/22 in the Black Country.   |
|         | 2b. Reducing unemployment through collaborative working with employers and partners   | Philippa Venables  | Simon Tranter (Jane Kaur Gill)   | Walsall Universal Credit Claimant Data (ONS, March 2021) | A   | A                          | ONS data shows a reduction in Universal Credit Benefit Claimants who are actively seeking employment from 10,285 in April 2022 to 9,545 in November 2022. This is a reduction of 805 claimants from the start of quarter one (April 2022) and end of quarter two (Sept 2022). There are still more than expected claimants who are aged 55 plus. |  |
| PEOPLE  | 3. People can access support in their community to keep safe and well and remain independent at home  | 3a. People are supported to build on their strengths and those in their communities to sustain their independence.   | David Hamilton                   | Jennie Pugh/Jeanette Knapper (Anne Doyle)                | Our success will be measured by the percentage of people approaching the Council for support who are successfully redirected to universally accessible community-based support to meet their needs              | G                          | G  | Total contacts received = 2439 (excluding Hospital contacts)<br>Number signposted = 1205<br>Percentage = 49%<br><br>Supplementing this 22.18% of Connection Assessments were signposted some of these with the addition of equipment, an improvement on the 17.6% of assessments signposted during Quarter 1.  |
|         |   | 3b. People feel safe in their home and community   | David Hamilton                   | Jennie Pugh/Jeanette Knapper (Anne Doyle)                | Our success will be measured by the percentage of people who report as part of their annual review, that assessed need delivered through community based services is contributing to feeling safe               | G                          | G  | 947 connections undertaken and completed during the quarter<br>Of these 311 led to a care and support plan equating to 32.84% of assessments leading to the start of a provision of long term services.<br><br>In Making Safeguarding Personal the percentage of people asked about their desired outcomes and where an outcome was expressed is 88%, of these 54% had their outcomes fully achieved   |
|         |   | 4a. People know how to maintain or improve their health and wellbeing and get timely support for this, where required.   | Stephen Gunther / David Hamilton | Jennie Pugh/Jeanette Knapper (Anne Doyle)                | Our success will be measured by outputs from the Healthy Lifestyle single wellbeing service, and aligned to development of the wider Wellbeing Outcomes Framework   | G                          | G  | Measures from existing Healthy Lifestyle single wellbeing service<br><br>2324 referrals into the service<br>515 received more intensive targeted support   |

|          |   |  |                |                                       |   |   |   |  |
|----------|---|--|----------------|---------------------------------------|---|---|---|--|
|          | 4. People are supported to maintain or improve their health, wellbeing and quality of life  | 4b. People can access timely social care support and reablement to prevent a hospital admission or facilitate a timely discharge | David Hamilton | Jennie Pugh/Kerrie Thorn (Anne Doyle) | Success will be measured by a reduction in emergency admissions and delayed transfers of care attributable to ASC - linked to ICS and reablement figures  | G | G | During Q2 - 143 service users were referred as hospital avoidance cases<br>The Outcomes for the service users referred for hospital avoidance:<br>•0 service users were fast tracked (Pathway 4)<br>•25 service users were Pathway 0 - signposted to other services and did not require care or reablement<br>•103 service users were admitted to Pathway 1 for reablement<br>•6 services users were admitted to Pathway 2 into a bed-based rehab facility<br>•9 service users were admitted to Pathway 3 for ongoing health and social care assessments in a bed-based facility<br>During Q2 – 660 service users were referred as hospital discharge cases onto Pathway 1 (Reablement in the community)<br>Total = 803 services users discharged, or admission avoided in Q2 of 22/23   |
| INTERNAL | 5. We get things right, first time and make all services accessible and easy to use   | 5a. Services will be accessible and easy to use with improved customer satisfaction  | Elise Hopkins  | Michelle Dudson                       | Infrastructure and tools to monitor on-going customer satisfaction are still under development. These are anticipated to be available when the right resources are in the Hub, and when we have introduced the additional functionality available in the Genesis Cloud system (and later on CRM). A quarterly progress update will be provided. Proxy baselines may be available from the annual customer survey. | A | A | Customer satisfaction survey is under development expected in Q2 2023 to capture feedback. Genesys telephony data shows that we are improving customer experience by reducing abandoned calls, wait times and a reduction in calls indicating a shift to self-service channels. Overall Customer Engagement services have 72% of customers opting to transact online. All 26 Walsall Connected sites are live offering customer's face to face support in accessing Council services digitally.  |
|          |   | 5b. Customers and partners report that they would recommend working with us in the future  | Tony Meadows   | Tony Meadows                          | Annual proxy measures to be used - sustaining/improving on performance from 21/22 - % of adult social care users reporting that the services they receive make them feel safer (85.8%) - % of people raising safeguarding alerts reporting that they achieved their desired outcome (88.8%)   | A | A | % of adult social care users reporting that the services they receive make them feel safer (85.8%)<br>% of people raising safeguarding alerts reporting that they achieved their desired outcome (88.8%)<br>There has been improved partner engagement within ASC provider forums to support the Reimagining Care transformation project that is taking place  |
|          | 6. The Council will deliver trusted, customer focused, and enabling services, which are recognised by customers and our partners for the value they bring | 6a. Services will provide value for money measured through delivery of outcomes within agreed resources                          | Shaun Darcy    | Vicky Buckley                         | Delivering on our 3 Proud Promise measures:<br>• Improved outcomes and customer experience from current level of 73% to 77% by Apr 23<br>• Improved employee satisfaction and engagement from current level of 61% to 67% by Apr 23<br>• Improved service efficiency and performance (deliver within approved budget and deliver Proud savings)   | A | A | Customer experience and employee satisfaction annual surveys are planned for Q4 2022/23. Budget position and Outturn 2022/23: At Q2, the reported corporate financial position indicated a potential council wide variance to budget of £11m, primarily arising from children in care and Adult Social Care demand costs, delays in delivering adults social care savings and from the national pay award. Actions to address these had been identified, resulting in a net variance to budget of £50k. Since then, the position has improved. There is high confidence that the council will outturn on budget, with reserves intact. Ongoing pressures within social care and the cost of living are reflected in the draft 2023/24 proposals. There is some risk, primarily around the fair cost of care reforms within Adult Social Care. Regular updates are being provided on the position and actions to address these variances. |
|          |   | 6b. Services are trusted and customer focused measured through staff satisfaction/ engagement scores.                            | Michele Leith  | Michele Leith                         | Enabling Communication and Culture (ECC) work stream has been re-scoped, the themes in the new plan to be delivered include:<br>- Updating the action plan developed after the staff survey<br>- A pay and reward review<br>- Workforce Strategy<br>- Organisation Development Strategy<br>- Culture Stocktake: where are we now?   | A | A | A 3 year high level action plan has been produced, in addition to performance reporting to cabinet on staff satisfaction and engagement, progress against the actions will be measured within ECC workstream and by Proud Board. Rated Amber while themes are still being established and embedded   |
|          |   |  |                |                                       | % of children who attend good and outstanding schools   | G | G | 82% of children attended good and outstanding schools as at 30/09/2022<br>- direction of travel - improving  |
|          |   |  |                |                                       | % of 16, 17 and 18 year olds who are not in Education, Employment and Training  | G | G | 1.3% of young people are NEET, and 1.5% of young people are 'unknown', giving a total official figure of 2.8% - direction of travel – improving from baseline. Q2 data is at the start of the academic year is incomplete and will be updated in the Q3 report   |

|   |   |  |                                |  |  |     |  |  |
|---|---|--|--------------------------------|--|--|-----|--|--|
| CHILDREN  | 7. Children and young people thrive emotionally, physically, mentally and feel they are achieving their potential | 7a. Children and young people have access to high quality education and training opportunities and schools are more inclusive  |                                | Helena Kucharczyk (Scott Degville)   | % of children excluded from school (fixed term and permanent)  | A   | A  | Quarter 2: New academic year started 5th September 2022, figures for quarter two include September 2022 only.<br>Primary<br>Suspensions – 0.02% (6) a decreased from 0.06% (16) when compared to September 2021-22 academic year - <i>direction of travel - decreasing</i><br>Permanent – 0.00% (0) – direction of travel – remained same when compared to September 21-22 academic year - <i>direction of travel - stable</i><br>Secondary<br>Suspensions – 0.33% (61) decreased from 0.32% (60) when compared to September 2021-22 academic year - <i>direction of travel - decreasing</i><br>Permanent – 0.01% (1) – decreased from 0.01% (2) when compared to September 2021-22 academic year - <i>direction of travel - decreasing</i>  |
|   |   | 7b. Children and young people with additional needs or in specific circumstances are identified and supported to have their health and education needs met.  |                                | Helena Kucharczyk (Scott Degville)   | % of Care Leavers who are in Education, Employment and Training  | A   | A  | 54.5% of care leavers aged 19 to 21 were in EET at the end of Sept 22 – <i>direction of travel – increasing</i>  |
|   |   |  |                                |  | % of EHC assessments completed within 20 weeks   | R   | R  | Between 1st October 2021 and 30th September 2022 - 12.7% of EHC assessments were completed within 20 weeks - <i>direction of travel – decreasing</i>   |
|   | 8. Children grow up in connected communities and feel safe everywhere   | 8a. Services and support is responsive to needs of different communities, partners are proactive in responding to these needs and children and families have easier and timelier access to services. |                                | Helena Kucharczyk (Scott Degville)   | % of social care contacts which lead to a referral   | A   | A  | 34.7% of requests for social care contacts led to a referral between 01/04/2022 and 30/09/2022 - <i>direction of travel – stable</i>   |
|   |   |  |                                |  | % of social care assessments completed within 45 days  | G   | G  | 89.6% of social care assessments completed within 45 days between 01/10/21 – 30/09/22 - <i>direction of travel – stable</i>  |
|   |   | 8b. Children and families are better connected with community resources to enable them to build resilience, are involved in developing their plans and can provide regular feedback.                 |                                | Helena Kucharczyk (Scott Degville)   | % of children and young people who contribute to their CP conferences  | G   | G  | 96.4% of children and young people who contribute to their CP conferences between 01/10/21 – 30/09/22 – <i>direction of travel – increasing from baseline</i>  |
|   |   |  |                                |  | % of children and young people who contribute to their LAC review  | A   | G  | 99.5% of children and young people in care contributed to their review between 01/10/21 – 30/09/22 – <i>direction of travel – improved slightly</i>  |
|   |   |  |                                |  | Number / Rate per 10,000 of children entering care   | G   | G  | 173 or 25.3 per 10,000 age 0-17 of children entered care between 01/10/21 – 30/09/22 - <i>direction of travel – decreasing</i>   |
|   |   |  |                                | Number of first time entrants into the criminal justice system   | A  | A   | Number of first time entrants into the criminal justice system - 63 with a rate 213.7 rate per 100,000 01/10/2021 and 30/09/2022 – <i>direction of travel – Increase</i>   |  |
|   | 9. Our communities will be more resilient and supportive of each other  | 9a. There will be a vibrant and diverse community and voluntary sector providing help and support where people need it with a range of volunteering opportunities                                    | Paul Gordon                    | Paul Gordon (Irena Hergottova)   | - Number of volunteering opportunities (One Walsall)<br>- Development of improved and joint volunteering infrastructure (PG designing through new tender)<br>- Number of new groups involved in voluntary sector (One Walsall)<br>- Qualitative feedback | TBC | A  | One Walsall Contract prepared for retendering in February/March 2023 setting out targets for community development, infrastructure support, capacity building and dealing with increasing diversity. Volunteering volumes and KPIs linked to key borough wide-plans (e.g. health inequalities, Council plan...etc) are included. Walsall Community Association Network expanded its activity to meet 'cost of living' pressures - leading on Slipper swap, slips and trips, Warm Walsall and Winter Coat campaigns. Walsall for All (W4A) Board agreed a new 'caretaker organisation and Chair (AANA Community Hub) new terms of reference, membership and plan of activity 2023-25. W4A Partnership communication campaign starts in March 2023- linked to the Building Community Cohesion in Walsall Conference. Making Connections referrals on the increase - links made with Hospital discharges. |
| 9b. Trust will be built within and between communities across the Borough |   | Paul Gordon  | Paul Gordon (Irena Hergottova) | - Involvement of CVS (excluding One Walsall) in anchor organisation committees<br>- Qualitative feedback | TBC  | A   | Resilient Communities VCS network meets quarterly and delivered WAW2040 consultation & engagement work stream involving 17 diverse organisations. Focus is on building trust, raising awareness of health inequalities funding, creating a network of 'cultural associates', taking part in WMCA Race Equality Task force, Community Tension workshop of Belong Network and advice to Electoral services on Election ID changes. |  |

|             |   |   |            |                                  |  |   |   |   |
|-------------|---|---|------------|----------------------------------|--|---|---|---|
| COMMUNITIES | 10. People are proud of their vibrant town, districts and communities | 10a. The Borough's streets are clean, green and welcoming, with more waste recycled and less going to landfill              | Dave Brown | Joanne Cockbill                  | % of household waste by disposal method (reuse/recycle/composting; energy recovery; landfilled)  | A | A | <p>Outturn is available via Waste Data Flow published quarterly in arrears. Provisional figures are available for Q2 22/23 but may be subject to change.</p> <p>The Government's Circular Economy Package sets targets for the preparing for re-use and recycling of municipal waste to be 55% by 2025, 60% by 2030 and 65% by 2035 and to have no more than 10% of municipal waste going to landfill by 2035.</p> <p>In 21/22 the percentage of Walsall's household waste sent for reuse, recycling, or composting was 33.55%, so below target. In Q2 22/23 the provisional figure is 34.5%, for comparison Q2 21/22 was 37.2%. The cumulative figure for Q1 and Q2 2022/23 is 36.9%. This is predicted to decrease in Q3 &amp; 4 due to seasonal variation in garden waste sent for composting.</p> <p>Key achievements in Q2 included publishing the tender documents for the design and build of the new waste transfer station and Household Waste Recycling Centre (HWRC) facilities in Middlemore Lane. New facilities will enable more materials to be recycled and waste collections to be reviewed.</p> |
|             |   | 10b. People feel safe in their local area and anti-social behaviour and crime – particularly environmental crime is reduced | Dave Brown | Joanne Cockbill / Dave Elrington | <p>-How safe or unsafe do you feel when out and about in your local area during the day (77%) and after dark (26%) - baseline from WAW 2040 Residents' Survey.</p> <p>- Number/size/ type of Flytipping incidents dealt with by Clean and Green (Flycapture)</p> | A | A | <p>In Q2 2022/23 1106 fly tipping incidents were dealt by Clean and Green and Community Protection, giving a cumulative total of 2171 incidents for the year to date. This is a decrease from Q1 &amp; 2 2022/23 when 2243 incidents were dealt with. Flytipping incidents reported: 1,065 in Q1.</p> <p>Fly tipping enforcement complaints Q1 = 265, Q2 = 219 downward trend.</p> <p>Fixed Penalty Notices for vehicle littering Q1 = 14 Q2 = 71 upward trend</p> <p>Locality Tasking meetings were held around fly tipping and ASB issues in Blakenall as well as a Boroughwide discussion around problem void and derelict premises. A substantial piece of work has begun around Off Road Bikes ASB with Police colleagues using drones and fixed wing aircraft.</p>  |

Council Plan Performance Reporting: Q3 22/23

|                | Outcome   | Marker of Success  | Lead Director(s)                 | Performance / Data owner contacts         | Baseline measures - updated for 22/23   | Qtr1:<br>Apr - Jun<br>2022   | Qtr2:<br>Jun - Sep<br>2022 | Qtr3:<br>Sep - Dec<br>2022 | Q3 Comment / Progress achieved to date   |
|----------------|---|--|----------------------------------|---|---|--|----------------------------|----------------------------|--|
| ECONOMY        | 1. Supporting a dynamic, resilient and diverse economy where businesses invest and everyone has the right jobs and the right housing in the right place | 1a. Better connectivity, improved reliability and well maintained transport networks creating an environment where businesses are supported to thrive and grow | Philippa Venables                | Kathryn Moreton (Richard Pohribnyj)       | Highways condition: free from defects (Source: Safety Inspections Monitor, Tarmac Contract KPI, UTC Dashboard)  | G  | G                          | G                          | 1. Highway safety inspections completed on time = 100%<br>2. Emergency defects attended to within 1 hour = 99%<br>3. Number of Urgent traffic signal faults repaired within time by contractor (%) = 100%<br>4. Number of Non-Urgent traffic signal faults repaired within time by contractor (%) = 99%<br>5. Traffic signal inspections completed on time = 100%  |
|                |   |  |                                  | Simon Tranter (Dan Turner)                | Business Engagements (Source: Evolutive CRM & Walsall Works Records)  | G  | G                          | G                          | For Q3 2022, Business Growth Team recorded 69 meaningful business engagements, where businesses were receiving at least 1hour of support by a Business Growth Officer. These were majority SME engagements but also included foreign owned and strategic businesses in the borough. Access to Funding & Finance remains the most common inquiry line in to the team, with Sites & Premises seeing an increase too, pointing to business growth and expansion. The 2 year programme of regeneration for the 19th Phoenix TV site is progressing well, once completed the site will be developed for circa 620,000sqft of new employment floorspace located directly adjacent to the M6 between J9 and J10 providing around 1100 jobs; in December Cabinet gave approval to progress pre-development work for the nearby Council owned former Gasholders site with the objective of developing a high quality employment scheme which can deliver circa 250,000sqft of new floorspace; another Enterprise Zone site is close to completion with construction well advanced on a 113,000sqft unit known as Parallel 113 which can create a further 195 jobs; implementation of the Willenhall Framework Plan is ongoing with work underway to progress Phase 1 at Moat Street / Villiers Street for development of circa 111 new homes and in December Cabinet approved the developer partner procurement process; work has commenced on a Strategic Delivery Plan for the Walsall Gateway residential opportunity area located to the north of the town centre which can provide circa 500 new homes; the Council has been awarded £11.4m from Future High Street Fund for the Connected Gateway project and detailed design work is now underway. |
|                | 2. Education, training and skills enable people to contribute to their community and our economy  | 1b. Regenerating the borough to support places where people are proud to live and work, delivering affordable homes and attracting inward investment           | Philippa Venables                | Simon Tranter (Joel Maybury)              | Progress on the delivery of a range of development projects that will provide new housing and employment floorspace and enhance the town and district centres with a total package of investment of circa £500m | G  | G                          | G                          |  |
|                |   |  |                                  |   | Simon Tranter (Jane Kaur Gill)  | Walsall Apprentices on programme (BC Data Cube, April 2021)  | G                          | G                          | G  |
|                | 2. Education, training and skills enable people to contribute to their community and our economy  | 2b. Reducing unemployment through collaborative working with employers and partners  | Philippa Venables                | Simon Tranter (Jane Kaur Gill)            | Walsall Universal Credit Claimant Data (ONS, March 2021)  | A  | A                          | A                          | ONS data shows a decrease in the volume of Universal Credit Benefit Claimants who are actively seeking employment, from 10,265 claimants in April 2022 to 9,395 in December 2022. This is a reduction of 900 claimants between the start of quarter one (April 2022) and end of quarter three (Dec 2022). The data shows a reduction across all age groups from April 2022, including young people and claimants who are aged 50 plus.   |
| David Hamilton |   |  |                                  |   | Jennie Pugh/Jeanette Knapper (Anne Doyle)   | Our success will be measured by the percentage of people approaching the Council for support who are successfully redirected to universally accessible community-based support to meet their needs | G                          | G                          | G  |
| PEOPLE         | 3. People can access support in their community to keep safe and well and remain independent at home  | 3a. People are supported to build on their strengths and those in their communities to sustain their independence.   | David Hamilton                   | Jennie Pugh/Jeanette Knapper (Anne Doyle) | Our success will be measured by the percentage of people who report as part of their annual review, that assessed need delivered through community based services is contributing to feeling safe               | G  | G                          | G                          | 993 assessments were undertaken and completed during the quarter<br>Of these 331 led to a care and support plan, this equating to 33.33% of assessments leading to the start of a provision of long term services.<br>In Making Safeguarding Personal the percentage of people asked about their desired outcomes and where an outcome was expressed is 91%, of these 57% had their outcomes fully achieved.   |
|                |   |  |                                  | David Hamilton                            | Jennie Pugh/Jeanette Knapper (Anne Doyle)   | Our success will be measured by the percentage of people who report as part of their annual review, that assessed need delivered through community based services is contributing to feeling safe  | G                          | G                          | G  |
|                | 3. People can access support in their community to keep safe and well and remain independent at home  | 3b. People feel safe in their home and community   | Stephen Gunther / David Hamilton | Jennie Pugh/Jeanette Knapper (Anne Doyle) | Our success will be measured by outputs from the Healthy Lifestyle single wellbeing service, and aligned to development of the wider Wellbeing Outcomes Framework   | G  | G                          | G                          | Measures from existing Healthy Lifestyle single wellbeing service:<br><br>1649 referrals into the service<br>387 received more intensive targeted support  |

|          |   |  |                |                                       |   |   |   |   |   |
|----------|---|--|----------------|---------------------------------------|---|---|---|---|---|
|          | 4. People are supported to maintain or improve their health, wellbeing and quality of life  | 4b. People can access timely social care support and reablement to prevent a hospital admission or facilitate a timely discharge | David Hamilton | Jennie Pugh/Kerrie Thorn (Anne Doyle) | Success will be measured by a reduction in emergency admissions and delayed transfers of care attributable to ASC - linked to ICS and reablement figures  | G | G | G | <p>During Q3 - 163 service users were referred as hospital avoidance cases</p> <p>The Outcomes for the service users referred for hospital avoidance:</p> <ul style="list-style-type: none"> <li>•0 service users were fast tracked (Pathway 4)</li> <li>•28 service users were Pathway 0 - signposted to other services and did not require care or reablement</li> <li>•122 service users were admitted to Pathway 1 for reablement</li> <li>•7 services users were admitted to Pathway 2 into a bed-based rehab facility</li> <li>•6 service users were admitted to Pathway 3 for ongoing health and social care assessments in a bed-based facility</li> </ul> <p>During Q3 – 731 service users were referred as hospital discharge cases onto Pathway 1 (Reablement in the community)</p>  |
| INTERNAL | 5. We get things right, first time and make all services accessible and easy to use   | 5a. Services will be accessible and easy to use with improved customer satisfaction  | Elise Hopkins  | Michelle Dudson                       | Infrastructure and tools to monitor on-going customer satisfaction are still under development. These are anticipated to be available when the right resources are in the Hub, and when we have introduced the additional functionality available in the Genesis Cloud system (and later on CRM). A quarterly progress update will be provided. Proxy baselines may be available from the annual customer survey. | A | A | A | We have not yet implemented customer satisfaction measures, although we have started to focus on the measures/questions that we will apply consistently across customer channels e.g CRM, telephony or chatbot.   |
|          |   | 5b. Customers and partners report that they would recommend working with us in the future  | Tony Meadows   | Tony Meadows                          | Annual proxy measures to be used - sustaining/improving on performance from 21/22<br>- % of adult social care users reporting that the services they receive make them feel safer (85.8%)<br>- % of people raising safeguarding alerts reporting that they achieved their desired outcome (88.8%)   | A | A | A | <p>% of adult social care users reporting that the services they receive make them feel safer (85.8%)</p> <p>% of people raising safeguarding alerts reporting that they achieved their desired outcome (88.8%)</p> <p>The engagement and co-production with the market over the re-imagining care has continued this quarter. We are developing plans for the commissioning of safer and higher quality services to be rolled out in 23/24</p>   |
|          | 6. The Council will deliver trusted, customer focused, and enabling services, which are recognised by customers and our partners for the value they bring | 6a. Services will provide value for money measured through delivery of outcomes within agreed resources                          | Shaun Darcy    | Vicky Buckley                         | Delivering on our 3 Proud Promise measures:<br>• Improved outcomes and customer experience from current level of 73% to 77% by Apr 23<br>• Improved employee satisfaction and engagement from current level of 61% to 67% by Apr 23<br>• Improved service efficiency and performance (deliver within approved budget and deliver Proud savings)   | A | A | A | Customer experience and employee satisfaction annual surveys are planned for Q4 2022/23. Budget position and Outturn 2022/23: At Q3, the reported corporate financial position indicated a potential council wide variance to budget of £7.92m, primarily arising from children in care and adult social care demand costs, delays in delivering adults social care savings and additional costs from the national pay award. This was a £4.56m improvement on the quarter 2 position. Actions to address these had been identified, resulting in a net variance to budget of £57k. There is high confidence that the council will outturn on budget, with reserves intact. Ongoing pressures within social care and the cost of living are reflected in the 2023/24 Budget approved by Council on 23 February. There is some risk, primarily around the fair cost of care reforms within adult social care. Regular updates are being provided on the position and actions to address these variances. |
|          |   | 6b. Services are trusted and customer focused measured through staff satisfaction/engagement scores.                             | Michele Leith  | Michele Leith                         | Enabling Communication and Culture (ECC) work stream has been re-scoped, the themes in the new plan to be delivered include:<br>- Updating the action plan developed after the staff survey<br>- A pay and reward review<br>- Workforce Strategy<br>- Organisation Development Strategy<br>- Culture Stocktake: where are we now?   | A | A | A | <p>Quantitative marker updates;</p> <ul style="list-style-type: none"> <li>•ECC progressing plans for a mini cultural survey in addition to previous focus groups held post employee survey 2021</li> <li>•ECC Workforce strategy sub group commenced work on Workforce Strategy draft and identified alignment with other key action plans</li> <li>•Connected Working concluded work with the initial service area engaged and report produced</li> <li>•Organisational Development Strategy draft finalised</li> <li>•Continuous Performance Management (CPM) trial commenced with two service areas</li> <li>•Drafted updated Customer Ways of Working policy</li> </ul>  |
|          |   |  |                |                                       | % of children who attend good and outstanding schools   | G | G | G | 85.9% of children attended good and outstanding schools as at 31/12/2022 - <b>direction of travel - improving</b>   |
|          |   |  |                |                                       | % of 16, 17 and 18 year olds who are not in Education, Employment and Training  | G | G | G | % of 16, 17 and 18 year olds who are not in Education, Employment and Training – as at December 2022 – 1.7% of young people are NEET, and 2.3% of young people are ‘unknown’, giving a total official figure of 4.0% - direction of travel – this has increased since the baseline, however, significant work has been done to improve recording in this area.  |

| CHILDREN   |   |  |  |  |  |   |   |   |  |
|--|---|--|--|--|--|---|---|---|--|
| 7. Children and young people thrive emotionally, physically, mentally and feel they are achieving their potential  | 7a. Children and young people have access to high quality education and training opportunities and schools are more inclusive                                     |  | Helena Kucharczyk (Scott Degville)                             | % of children excluded from school (fixed term and permanent)  | A  | A | A   | Figures from 01st October to 16th December 2022 (when the autumn term finished).<br>Primary<br>Suspensions – 0.12% (33) a decrease from 0.14% (52) when compared to October - December 2021-22 academic year - <b>direction of travel - decreasing</b><br>Permanent – 0.00% (1) a decrease from 0.01% (3) when compared to October - December 2021-22 academic year - <b>direction of travel - decreasing</b><br>Secondary<br>Suspensions – 1.47% (274) a slight increase from 1.18% (220) when compared to October - December 2021-22 academic year - <b>direction of travel – some increase within the term, but remaining within the parameters of the baseline</b><br>Permanent – 0.07% (13) a decrease from 0.04% (7) when compared to October - December 2021-22 academic year - <b>direction of travel – some increase within the term, but remaining within the parameters of the baseline</b>  |  |
|  | 7b. Children and young people with additional needs or in specific circumstances are identified and supported to have their health and education needs met.       |  | Helena Kucharczyk (Scott Degville)                             | % of Care Leavers who are in Education, Employment and Training  | A  | A | A   | 58.8% of care leavers aged 19 to 21 were in EET at the end of Dec 22 – <b>direction of travel – increasing</b>  |  |
|  |   |  |  | % of EHC assessments completed within 20 weeks   | R  | R | R   | Between 1st January 2022 and 31st December 2022 - 8.5% of EHC assessments were completed within 20 weeks - <b>direction of travel – decreasing</b> However, significant work has been undertaken in this area to improve and streamline the processes for undertaking EHC plans and the timeliness of decisions to assess and decisions to issue have improved significantly, as has the timeliness of advices received from health and other professionals during the assessment. This is having a significant impact on reducing the backlog of overdue assessments and improving the timeliness of new assessments entering the system. As a result of this early Q4 data against the 20 week target is already starting to demonstrate improvements.<br><br>In January 21.9% of assessments were completed in time and in February 26.0% of assessments were completed in time. The backlog of assessments that are over 20 weeks old has reduced from 289 in September 2022 to 154 at the end of February 2023. The average time to complete an EHC assessment has reduced from 252 days throughout 2022 to 235 days in January and February. As this backlog continues to reduce, timeliness of assessments will continue to improve.<br><br>In addition, earlier decision making in improving over 95% of decisions to assess were made within 6 weeks in Q3 and increasing numbers of decisions to issue are being made within 16 weeks – over 45% in Q3 compared with less than 30% in the previous quarter. In January, these two indicators were 97% and 82% respectively. |  |
|  |   |  |  | % of children in care with up to date health assessment  | A  | A | A   | As at the end of Dec 2022, 78.8% of children who have been in care for a continuous 12 months have had an up to date health assessment – direction of travel – increased slightly on Q2 but remains below baseline, however, there are often fluctuations in this indicator with performance improving as the year progresses.  |  |
|  | 8. Children grow up in connected communities and feel safe everywhere   | 8a. Services and support is responsive to needs of different communities, partners are proactive in responding to these needs and children and families have easier and timelier access to services. |  | Helena Kucharczyk (Scott Degville)   | % of social care contacts which lead to a referral | A | A   | A   | 31.1% of requests for social care contacts led to a referral between 01/01/2022 and 31/12/2022 - <b>direction of travel – stable</b> |
|  |   |  |  | % of social care assessments completed within 45 days  | G  | G | G   | 89.7% of social care assessments were completed within 45 days in 2021-22. This is a slight decrease on the 2020-21 out-turn of 90.9% and was significantly higher than statistical neighbours (80.0%), regional comparators (82.0%) and national out-turn (84.5%)  |  |
| 8b. Children and families are better connected with community resources to enable them to build resilience, are involved in developing their plans and can provide regular feedback. |   |  | Helena Kucharczyk (Scott Degville)                             | % of children and young people who contribute to their CP conferences  | G  | G | G   | 97.8% of children and young people who contribute to their CP conferences between 01/01/2022 – 31/12/2022 – <b>direction of travel – increasing from baseline</b>   |  |
|  |   |  |  | % of children and young people who contribute to their LAC review  | A  | G | G   | 95.1% of children and young people in care contributed to their review between 01/01/22 – 31/12/22 – <b>direction of travel – fallen slightly but within parameters of good performance</b>   |  |
|  |   |  | Number / Rate per 10,000 of children entering care             | G  | G  | G | 162 or 23.4 per 10,000 age 0-17 of children entered care between 01/01/22 – 31/12/22 - <b>direction of travel – decreasing</b>  |   |  |
|  |   |  | Number of first time entrants into the criminal justice system | A  | A  | A | 54 young people were first time entrants into the criminal justice system between 01/04/22 and 31/12/2022, a rate of 183.1 rate per 100,000 young people aged 10-17 – <b>direction of travel – stable</b> |   |  |
| 9. Our communities will be more resilient and supportive of each other   | 9a. There will be a vibrant and diverse community and voluntary sector providing help and support where people need it with a range of volunteering opportunities | Paul Gordon  | Paul Gordon (Irena Hergottova)                                 | - Number of volunteering opportunities (One Walsall)<br>- Development of improved and joint volunteering infrastructure (PG designing through new tender)<br>- Number of new groups involved in voluntary sector (One Walsall)<br>- Qualitative feedback | TBC  | A | A   | The tender process for the new Resilient Communities Locality Lead is nearly complete. The new contract will begin on 1 May 2023 with 4 organisations providing community development involving new groups, infrastructure support, capacity building and dealing with increasing diversity. Increasing volunteering is a key KPI within the new tender. Locality Leads will be responsible for improving joined up approach to volunteering across their geographical footprint. Walsall Community Association Network continue their wellbeing support run by volunteers. Services provided include: anti slip slipper sock exchange, reducing slips and trips and Warm Walsall. Cost of living work including allocating Housing Support Fund crisis support to vulnerable residents, support for food banks and promoting Warm Walsall. Walsall for All (W4A) Board agreed a new 'caretaker' organisation and Chair (AINA Community Hub) new terms of reference, membership and plan of activity 2023-25, W4A Partnership   |  |



|             |   |   |             |                                  |   |     |   |   |   |
|-------------|---|---|-------------|----------------------------------|---|-----|---|---|---|
| COMMUNITIES |   | 9b. Trust will be built within and between communities across the Borough   | Paul Gordon | Paul Gordon (Irena Hergottova)   | - Involvement of CVS (excluding One Walsall) in anchor organisation committees<br><br>- Qualitative feedback  | TBC | A | A | Walsall Community Network enables the voice of Walsall residents and communities to be heard through attendance at key decision making strategic meetings including Walsall Together board, Walsall Together Resilient Communities, Wellbeing Outcomes Framework and Town Centre Board. Training funded by UKSP has enabled over 30 community organisations to develop their skills and knowledge in funding diversification, outcomes, project management and MHEA.  |
|             | 10. People are proud of their vibrant town, districts and communities | 10a. The Borough's streets are clean, green and welcoming, with more waste recycled and less going to landfill              | Dave Brown  | Joanne Cockbill                  | % of household waste by disposal method (reuse/recycle/composting; energy recovery; landfilled)   | A   | A | A | In Q3 22/23 30.1% of Walsall's household waste was sent for reuse, recycling, or composting. By comparison Q3 21/22 was 32%. The cumulative figure for Q's 1-3 2022/23 is 34.9%. As this includes garden waste sent for composting the figure is seasonal, with higher performance being achieved in Q1 and Q2 and reducing through Q3 and Q4. In 21/22, 10.4% of household waste was sent to landfill. In Q3 22/23 the figure has reduced to 5.96%. The cumulative figure for Q's 1-3 2022/23 is 6.93%. In Q3 2022/23 the remaining household waste (63.48%) was incinerated with energy recovery. From Q1 – Q3 2022/23 56.98% of household waste has been sent for incineration with energy recovery.   |
|             |   | 10b. People feel safe in their local area and anti-social behaviour and crime – particularly environmental crime is reduced | Dave Brown  | Joanne Cockbill / Dave Elrington | -How safe or unsafe do you feel when out and about in your local area during the day (77%) and after dark (26%) - baseline from WAW 2040 Residents' Survey.<br>- Number/size/ type of Flytipping incidents dealt with by Clean and Green (Flycapture) | A   | A | A | Flytipping incidents reported: 1,065  <br>Fly tipping enforcement complaints Q1 = 265, Q2 = 219, Q3 = 136 downward trend.<br>Fixed Penalty Notices for vehicle littering Q1 = 14 = Q2 = 71, Q3 = 90 upward trend.<br>Fixed Penalty for fly tipping Q1 = 12, Q2 = 5, Q3 = 2 downward trend<br>Fly tipping prosecutions concluded Q1 = 0, Q2 = 1, Q3 = 4 upward trend<br>Vehicles seized for fly tipping offences Q1 = 0, Q2 = 1, Q3 = 2 upward trend<br>Domestic or commercial premises served with waste removal notices Q1 = 15, Q2 = 9, Q3 = 9<br>Void building secured against trespass Q1 = 3, Q2 = 7, Q3 = 1<br>Noise abatement notices served for nuisance Q1 = 0, Q2 = 0, Q3 = 1<br>Total requests for service for team = Q1 = 1732, Q2 = 1679, Q3 = 1206 downward trend (caveat each case has to be considered on it merits some being simple some being extremely complex - more proactive work is being carried out and time spent in negotiation to get to a suitable resolution often means less enforcement is needed) |

## **Cabinet – 19 April 2023**

### **Recommendations from Scrutiny Overview Committee regarding School Gate Parking**

|                            |                        |
|----------------------------|------------------------|
| <b>Portfolio:</b>          | Councillor Andrew      |
| <b>Related Portfolios:</b> | Councillor M. Statham  |
| <b>Service:</b>            | Highways and Transport |
| <b>Wards:</b>              | All                    |
| <b>Key decision:</b>       | No                     |
| <b>Forward plan:</b>       | No                     |

#### **1. Aim**

To receive the recommendations the Scrutiny Overview Committee made on 16 March 2023 regarding School Gate Parking.

#### **2. Recommendations**

That Cabinet:

- a) receives the recommendations of the Scrutiny Overview Committee in relation to School Gate Parking, and;
- b) agrees to take a report to a future meeting to respond to the working group report.

#### **3. Report detail – know**

The School Gate Parking Working group was established at the Scrutiny Overview Committee on the 16 June 2022. The Group reviewed the current approach to school gate parking across the Borough and made recommendations to improve it. At its meeting of 16 March 2023, the Scrutiny Overview Committee received the final report of the School Gate Parking Working Group and requested that the recommendations be forwarded to Cabinet for consideration.

#### **4. Decide**

Cabinet could choose to:

1. undertake the recommendation as set out;
2. reject them;
3. choose to receive a report in more depth at a future Cabinet meeting.

## **5. Respond**

Following the decision of Cabinet the Scrutiny Overview Committee will be advised of the outcome of their recommendation.

## **6. Review**

Subject to the decision of Cabinet further reports at Scrutiny Overview Committee meetings or Cabinet meetings may be required.

## **Appendices**

Appendix 1 - Improving School Gate Parking: Working Group Report

### **Background papers**

None

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Walsall Council

2022/23

# Improving School Gate Parking



Report of the School Gate Parking Working  
Group

By Nikki Gough and Jack Thompson

## Foreword

The issue of School Gate Parking is a national problem. In Walsall it effects many schools across the Borough causing daily disruption to residents with some drivers are parking with little to no regard of law or safety of others. Dangerous and illegal parking is creating a safety risk for children and is a general nuisance. With this in mind, the Working Group sought to ascertain how the Council could take a refreshed approach to tackling the issue of school gate parking.

By considering education/engagement, engineering, enforcement and partnership, the group were able to consider the issue in its widest sense and therefore the range of potential solutions that may improve the situation. A wide range of evidence was received by the Group, which informed its conclusions and recommendations.

The Group hopes that through its recommendations and the continued work of the Council a strengthened approach to school gate parking will be achieved. That this, with the continued expansion of programmes such as School Streets and A\*STARS, and the growth in partnership work will improve safety for pupils and parents and reduce the nuisance of school gate parking for residents who live near schools.

I would like to thank the witnesses who gave their time and advice to the Working Group as well as the support of officers, Kathryn Moreton, Paul Leighton, Matthew Crowton, Jack Thompson and Nikki Gough. I would also like to the thank Members of the Group for their constructive ideas and for their approach of putting the safety of our residents first.



**Councillor Suky Samra**  
**Chair, School Gate Parking Working Group**

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## **Introduction**

At many locations across the borough, roads around schools experience a surge of traffic concentrated at school drop off and pick up times. This results in an increased risk of collisions with vulnerable road users and other motorists, unlawful parking, congestion and consequential impacts on air quality. Following a report at a meeting of the Committee on 13 December 2021, the Scrutiny Overview Committee resolved to set up a working group to consider the issue which was established on 16 June 2022. The Working Group wished to review the current approach to school gate parking across the borough and understand the different approaches that could be taken to managing school gate parking, namely engineering, enforcement, outreach and collaborating with partners. The Working Group wished to identify the challenges when dealing with school gate parking with particular focus on the restrictions of the council's powers and influence.

## **Terms of Reference**

The draft terms of reference were discussed and agreed by a meeting of the working group that took place 27 July 2022. The terms of reference were subsequently approved at a meeting of the Scrutiny Overview Committee 4 October 2022.

The full version of the working group's terms of reference can be found at **Appendix 1** to this report. The working group was supported predominantly by:

|                 |   |
|-----------------|---|
| Paul Leighton   | Group Manager – Highway Network           |
| Kathryn Moreton | Head of Highways, Transport and Operation |
| Jack Thompson   | Democratic Services Officer               |
| Nikki Gough     | Democratic Services Officer               |

## **Membership**

The Working Group membership consisted of the following Councillors:

Councillor S. Samra (Lead Member)  
Councillor A. Nawaz  
Councillor S. Cooper  
Councillor A. Hicken

## **Witnesses**

The Working Group met and interviewed the following witnesses:

|                        |  |
|------------------------|--|
| Matt Crowton           | Group Manager - Transportation & Strategy    |
| Alana Saunders         | Road Safety Manager                          |
| Sam Oliver             | Strategy, Policy & Performance Officer       |
| Alex Groom             | Admissions and Education Sufficiency Manager |
| Inspector Jamie Hobday | West Midlands Police                         |



## Findings

The Working Group heard evidence that the Council took a data led multifaceted approach to tackle the problem of School Gate Parking, which comprised of Education, Engagement, Engineering and Enforcement.

### Education and Engagement

The Working Group learned that the main tool used by the Council to educate pupils and parents across pre-schools, schools and colleges was the A\*STARS Programme. This programme was designed to encourage sustainable travel and road safety on journeys to and from schools. The programme supported staff, pupils, parents and governors to deliver public health objectives and the Black Country Healthy Schools Programme. The Council engaged with schools to produce an annual action plan tailored to the needs and requirements of each school. The initiatives included:

- Pedestrian training for pupils in reception and year 3;
- Transition training;
- Scooterbility;
- Safety in the car sessions;
- Smarter parking (**Appendix 2**);
- 5-minute walk zones;
- Streetwise (interactive workshop for students in year 7).

The Working Group heard that the A\*STARS programme currently had 77 primary schools (out of a total 86) and 13 secondary schools (out of a total 18) signed up, none of whom were charged to participate. Further information on the A\*STARS programme can be found within **Appendix 3**.

Members of the Working Group were supportive of the work the programme currently carried out and questioned how more schools could be encouraged to participate. Members also questioned whether any further work could be done through the programme to improve the problem of school gate parking.

The evidence presented did not show a correlation between schools that had issues with school gate parking and those schools not currently participating in the programme. It was suggested that some schools not participating in the programme were taking their own proactive steps in regard to school gate parking. Although the Council had an overall obligation to inform and educate on road safety it could not force schools to participate in this specific programme.

Members of the Working Group recognised that ideally parents/carers would access schools via sustainable modes, but if for those parents/carers where this was not possible, the creation of five-minute walk zones for schools, which were used to encourage parents to park a five-minute walk from the school gate were supported. An example of one of these five-minute walk zone maps can be found at **Appendix 4**. The Working Group was presented with a map of the Borough, which labelled schools and council car parks. Unfortunately this highlighted that there was not a good alignment of council car parks and schools, therefore, it was not feasible for the majority of the schools to use Council car parks. In addition, there may be a

reluctance for companies to allow the free use of private car parks (for insurance reasons).

The Working Group considered the staggering of school start times across year groups, as there had been anecdotal evidence that during the Covid-19 restrictions this had improved the issue of school gate parking. Members learned that this policy may cause further disruption (especially for parents with children in multiple year groups at the same school), could disrupt the schools teaching timetable and may exacerbate the problem as parents could be parked for longer. The Council did not have the powers to compel schools to stagger their opening and closing times.

The Working Group received information from the Admissions and Education Sufficiency Manager to discern whether any changes to the school admissions policy could help alleviate the problems around school gate parking. The Working Group heard that sometimes families moved away from the school once their child was attending, meaning that they had to commute further which was usually done by car. The reason that certain schools had more of an issue with school gate parking could be because they had a higher percentage of pupils travelling longer distances to attend school and this may have been exacerbated by the increase in the number of pupils travelling from outside of the Borough to attend school in Walsall. However, due to the restrictions in legislation, the Council's policies could not be amended to counteract this.

## **Engineering**

The Working Group met with the Road Safety Team and heard that an annual review of injury collisions was undertaken to prioritise engineering schemes where road safety interventions would be most effective in reducing casualties. Furthermore, the Council ran the Safer Routes to School programme, which aimed to improve the safety of journeys to and from school and to encourage sustainable travel choices. The schemes were designed to have community wide benefits extending beyond the locality of the school, and where possible were linked with pedestrian and cycling schemes forming part of a network.

The Working Group discussed the suggested introduction of 20mph zones around all schools within the Borough as part of 'We Are Walsall 2040'. The Working Group was advised that a 20mph zone required supporting traffic calming measures to reduce vehicle speeds. It was noted that 20mph speed limits could only be implemented where average (mean) traffic speeds are likely to be 24mph or below. The Working Group were advised that implementation of such a policy would be subject to public consultation in respect to each site and could take over two years to implement as new Traffic Regulation Orders would need to be issued. Members were supportive the policy of 20mph speed limits being explored further as part of the Walsall 2040.

Members explored whether data collected by insurers could be used to determine which areas had issues with congestion and dangerous driving. However, the Working Group learnt that it would be challenging to collect this data due to General

Data Protection Regulations and that insurance companies charged for this information. Furthermore, - this data may not be relevant or aid in identifying problem areas for school gate parking. Members were assured that the Council already expended a large amount of resources on injury based data.

Members also enquired as to how the speeds and volume of traffic around schools could be monitored. The Working Group learnt that some of this information was already gathered by traffic signals, such as the volume of cars and their speed. Data was presented on modes of transport to school (see **Appendix 5**). The data evidenced that the Borough did perform under the national average for use of public transport, but a London bias was suspected in the national data. Data obtained via a survey sent out to all schools within the Borough during the autumn (as part of the A\*STARS programme) was considered which had received 11,232 responses and this data indicated that Walsall was in line with the Department for Transport target of 60% of all pupils walking or cycling to school by 2023.

The Council provided schools with banners to help deter illegal parking. These were used on a rotational basis because over time the banners lost their effectiveness at deterring illegal parking. Members considered that on the balance of the evidence it would be beneficial to produce standard road signage for use on school premises across the Borough. Although non-statutory, the signage would draw attention to the issue and without the constraints of legislation could be designed to capture the attention of school children, their parents, carers and visitors to the school.

## **Enforcement**

In order to understand the Council's existing powers in relation to enforcement, the Working Group received details on these and when they could be utilised. Members learnt that enforcement could only take place when the necessary Traffic Regulation Order (TRO), traffic signs and road markings complied with the legal requirements and were compatible with the relevant TRO. Some examples of the possible enforcement measures were:

- Double Yellow Lines.
- Single Yellow Lines.
- Yellow Kerb Blips.
- Yellow Zig Zag Lines.
- Red Routes and Clearways.
- School Streets

Please see **Appendix 6** for more information on TROs.

Members discussed at length the possibility of implementing further TROs around schools to mitigate problems with school gate parking. The Working Group were informed that the majority of schools had keep clear lines (yellow zig zag lines) at the maximum legal length. In addition, it was not possible in most cases to use 'red routes' and double/single yellow lines around schools. However, there was the

option of the School Streets Programme, which would enable the Council to implement parking restrictions around schools at certain times of the day.

Additionally, the Working Group was informed that under the current legislation it was only possible for the Council to use CCTV cameras, which enabled the issuing of automatic fines of £35 per breach, to enforce existing TROs on 'Yellow Zig Zag Lines'. The Council already had a static CCTV camera scheme in place this purpose in partnership with Derby City Council. There were currently four CCTV cameras enforcing 'Yellow Zig Zag Lines' in the Borough but this would increase to fifteen shortly. Other road markings such as red routes and double yellow lines could not be enforced using this method.

The Working Group was notified that the Council had applied for Moving Traffic Contravention powers from the Department for Transport with the support of West Midlands Police. The powers are expected to come into effect during the summer of 2023 and include the enforcement of school streets. This means that the enforcement of moving traffic contraventions would be decriminalised allowing the council to enforce restrictions that can currently only be enforced by the Police alongside other high priority demands for their service.

Moving traffic contraventions include:

- Driving through a no entry sign
- Turning left or right when instructed not to do so
- Entering yellow box junctions when the exit is not clear
- Driving where and when motor vehicles are prohibited
- Driving on routes that are for buses and taxis only
- Driving the wrong way in a one-way street
- Ignoring a Traffic Regulation Order (TRO)

Existing TROs were enforced through Civil Enforcement Officers (CEOs), delivered via a contract with APCOA. This contract provided 23 CEOs covering a pattern of shifts. In regard to schools, six to seven CEOs were on shift during peak times for school pick-up and drop-off. This included the use of a mobile CCTV camera car, foot patrols and planned duties on the road network.

Within the current resources, the Council aimed to carry out at least one visit per school per term. Additional enforcement was carried out in the first two weeks of September, at A\*STARS schools, known parking hotspots and in response to specific requests when possible.

In response to queries the Working Group were informed why the number of Penalty Charge Notices (PCNs) was limited. This was due to various overlapping factors:

- The presence of CEOs deterred drivers from parking irresponsibly;
- Drivers moved on before the end of the observation period (**Appendix 6** for more information);
- Loading and unloading was permitted, even with some TROs in place;

- A proportion of poor/illegal driving reported took place in adjacent streets and not outside of the school gates;
- A proportion of poor/illegal driving took place on roads where no TRO was in place.

The Working Group were advised that evidence suggested that CCTV was a more effective deterrent of illegal parking (on keep clear lines outside of schools) as the enforcement measure was maintained constantly rather than periodically deterring the illegal parking. The location of CCTV camera deployment was based on data to ensure that problematic areas would be prioritised. The funds generated from Parking Charge Notices (PCNs) could be used to fund new static CCTV cameras.

Members expressed concern that some schools were being visited more frequently by CEOs, and were assured that this was due the data led approach. It was suggested that the redeployment of CEOs did change the behaviour of drivers; however this was not a permanent change. The Working Group suggested that the uniform of CEOs could be made more visible to further deter drivers from parking dangerously.

## **Partnerships**

The Working Group heard from West Midlands Police (WMP) on the approach they took to school gate parking and how future work with the Council could be undertaken to help address the issue. The Police explained the limitations that resources often placed on activities carried out by Police Officers, but advised that the Police were supportive of a community partnership approach and the A\*STARS programme, suggesting that schools should be rewarded for their participation.

The Police interacted with schools, which included attendance at governors meetings where beneficial, and Police Community Support Officers aimed to visit a school every month.

Information of a police scheme operating in Alumrock was considered by the Working Group. Members had previously queried whether it was possible for the Police to train members of the public to report illegal parking outside of schools. The possibility of such a scheme was discussed by the Working Group, however, the Police stressed that it was important that any volunteers be properly trained to avoid potentially dangerous confrontations and that these volunteers were proportionate in their approach.

The Working Group were informed that civil enforcement of moving traffic offences (including school streets) were important powers for the improvement of road safety, congestion management and public transport efficiency within the region. These powers were also core to the delivery of the West Midlands Police and Crime Plan 2021-2025, which seeks collaboration between local authorities, West Midlands Police and the Office of the Police and Crime Commission. It was acknowledged that achievement of this would require a short, medium and long term collaborative

approach in place and as such, the Police and Crime Plan looks to “support local authorities” and “work together” to realise the benefits of these powers.

It was noted that CEOs did not regularly work with the Police but did so on occasion in priority areas. In addition, it was acknowledged that CEOs in the Borough had experienced physical abuse however they were trained to risk assess situations.

The Working Group discussed ‘School Streets’ programme. This was an initiative introduced in 2020. It worked by applying a management order to streets around schools, temporarily restricting access for motorised vehicles. Times for the restrictions were determined in agreement with the individual school but these could be for 30-45 minutes and only on weekdays during term time.

The Council currently had a trial of ten school streets in the Borough. These were:

- Brownhills West Primary.
- Manor Primary.
- Pool Hayes Primary.
- Whetstone Field Primary.
- Palfrey Junior School.
- Holy Trinity Primary Brownhills.
- Lodge Farm Primary.
- Pinfold Street Primary.
- Old Church Primary.
- County Bridge Primary.

The schools had been selected based on the balance of severity of the parking problems experienced and the appropriateness of applying restrictions on the roads surrounding a school based on location. The trial had highlighted that amendments needed to be made for new and existing school streets to prevent parents circumventing the restrictions. Once powers of enforcement were implemented, this would enable the use of static CCTV cameras to monitor cars entering the street when the restrictions were in place and assist in the issuing of automatic PCNs. This would also free up CEOs to cover other parts of the road network.

The Council aimed for at least ten new ‘School Streets’ to be implemented each year, subject to the school suitability under the legislation. The cost of rolling out the static CCTV cameras could be funded through PCNs, and Members requested that the use of Section 106 monies (contributions from developers towards the costs of providing community and social infrastructure) for the rollout also be explored.

The Working Group were assured that Councillor feedback would be taken into account as to which schools would be added to the ‘School Streets’ initiative in the future.

Details of a charitable road safety and walkability grant provided from Churchill insurance to a school in Birmingham were considered, however it was acknowledged that this was similar to the A\*Stars programme and some of the activity that took place as part of the grant already took place in Walsall. Members were supportive of similar grants being sought in Walsall.

The Working Group discussed public transport provision and future funding for bus routes – they were advised that the current funding arrangement from the Government ran out in March 2023, it was hoped that further support would be provided to bus operators. It was noted that the West Midlands Combined Authority had control of a consolidated, devolved transport budget, the local roads network, and bus franchising. Challenges experienced by bus operators were considered including difficulties with staff recruitment and retention. It was acknowledged that operators needed to provide confidence to passengers that a service would be reliable in order for it to be an individual's main form of transport. The Working Group heard that a plan was being created at Transport for West Midlands to help improve issues with bus routes for schools and funding was being made available. However, it was considered important that pupils have access to public transport to reduce the reliance on cars as a mode of transport. It was suggested that this issue should be escalated at a strategic level.

## **Conclusion**

It seems to be universally agreed that school gate parking is a problem, in terms of safety, congestion and resident satisfaction. Currently there are various approaches to this issue, with education being one of the most important tools. The A\*Stars programme is embedded in many schools across the Borough and fulfils the Council's obligations to inform and educate on road safety. Based on the evidence presented, the Working Group were satisfied that the A\*Stars programme is effective; it is nationally recognised by Ofsted. However the A\*Stars programme cannot be the single solution to this problem.

In addition, the Council cannot solve the problem of school gate parking in isolation. The Working Group recognise that partnership working across council directorates and partnership working with organisations such as the Police, Combined Authority and schools will be important in dealing with the issue in a holistic way. The Council does and should take the lead on school gate parking but in order to do so more effectively in the future the legislative powers it holds need to be expanded.

Traffic powers currently held by the Council should be used to their maximum advantage to improve the safety of school streets through enforcement, although it is recognised that the powers currently held restrict the activity that the Council can undertake. Therefore, the Working Group would support the further rollout of powers to Councils to allow enforcement via CCTV Traffic Regulation Orders and for loopholes in the existing legislation to be closed. The Working Group consider that it would be beneficial for the Council to be granted 'Moving Traffic Offence' powers. These changes would mean that partnership work with the Police could take place to challenge the highest risk areas and issues around schools - ensuring the most efficient use of police time. Increasingly the use of CCTV has proved, through data, to be an effective deterrent and method of enforcement in relation to problematic parking around schools, and the Working Group recommends that investment in this technology would be beneficial.



## **Recommendations**

### **Engineering**

1. That the Council continue to support the roll out of the School Streets Programme through the continuation of investment into school enforcement static cameras.
2. The Head of Highways, Transport & Operations investigate, in consultation with the Head of Planning, the use of Section 106 contributions to improve the safety of roads surrounding schools.
3. That Head of Highways, Transport & Operations investigates the potential benefit of creating 20mph zones around schools as part of 'We Are Walsall 2040'.
4. That the Head of Highways, Transport & Operations investigate the creation of standard non-statutory signage for use on school premises outside schools in Walsall to encourage responsible driver behaviour with respect to parking and idling. The signage should include a warning that CEOs operate in the area.

### **Partnership**

5. That Officers of the Council work in partnership with West Midlands Police to combat problem areas for the school gate parking. The Working Group support the establishment of a liaison group (to discuss enforcement activity) between the Council and the Police.
6. Continue to encourage parents/carers and pupils to use alternative methods of travel to and from school
7. That the Council produce a new education campaign before the start of the new school year on the issue of road safety and school gate parking
  - a. To invite schools as part of this campaign to design new road signage and contribute to a road safety video aimed at parents and pupils.
8. To request that the Council's two representatives currently sitting on the Transport for West Midlands Transport Delivery Committee raise the relevant recommendations of this working group at a strategic level.
9. Request that the Portfolio Holder for Education and the Executive Director of Children's Services write to all head teachers in the Borough to highlight best practice, and provide guidance (including the A\*Stars programme) in relation to safety of children on roads near their schools.

### **Education**

10. That the Council continue to encourage schools currently not participating in the A\*STARS programme to become involved.

11. To encourage, through the A\*STARS Programme, parents/carers to access schools via sustainable modes, but if they must drive to park five minutes' walk from the school gate to alleviate congestion and to contribute to public health.
  - a. Schools are requested to identify local parking provision (where possible) to provide park and walk opportunities.

### **Enforcement**

12. That the Head of Highways Transport & Operations explores the extension of Traffic Regulation Officers surrounding schools to maximise their use to improve safety.
13. To request that the Portfolio Holder for Regeneration write to the Secretary of State for Transport to ask that the Government support the rollout of powers to Councils to enforce via CCTV Traffic Regulation Orders and that loopholes in the existing legislation be closed, including supporting the granting of powers to Councils to enforce obstructions of highways offenses.
14. That the Council uses the Moving Traffic Offences powers once granted.
15. That the Head of Highways Transport & Operations work with APCOA to explore changing the uniform of Civil Enforcement Officers to make them more visible to the public and act as a deterrent.
16. That the level of enforcement around schools is increased.

# Scrutiny Overview Committee – School Gate Parking Working Group

## Initiation Document

|                     |  |
|---------------------|--|
| Working Group Name: | School Gate Parking Working Group  |
| Committee:          | Overview Scrutiny Committee  |
| Municipal Year:     | 2022/23  |
| Chair:              | Cllr S. Samra  |
| Lead Officers:      | Kathryn Moreton – Head of Highways & Transport<br>Jack Thompson & Nikki Gough – Democratic Services Officers |
| Membership          | Cllr S.J. Cooper, Cllr A. Hicken, Cllr A. Nawaz, Cllr S. Samra   |
| Co-opted Members    | None   |

### 1. Context

- 1.1. At many locations across the borough, roads around schools experience a surge of traffic concentrated over a 50 minute period at school drop off and pick up times. This results in an increased risk of collisions with vulnerable road users and other motorists, unlawful parking, congestion and consequential impacts on air quality.
- 1.2. On 16<sup>th</sup> December 2021 Overview Scrutiny Committee considered a report on the council's approach to school gate parking. The committee resolved to establish a working group to consider the issue in greater detail. However, due to staffing constraints with Democratic Services the original working group could not continue. On the 16<sup>th</sup> June 2022 the Overview Scrutiny Committee agreed to restart the School Gate Parking Group.

### 2. Objectives

- 2.1. The working group wishes to
  - a. Review the current approach to school gate parking across the borough.
  - b. Understand the different approaches that could be taken to managing school gate parking, namely engineering, enforcement, outreach and collaborating with partners.
  - c. Understand the challenges when dealing with school gate parking with particular focus on the restrictions on the council's powers and influence.
  - d. Explore the development of a borough wide strategy that establishes a suite of options for the management of school gate parking.

### 3. Scope

- 3.1. The working group will consider the issue of parking in the immediate vicinity of school entrances and the actions and engagement of the following council led services:
  - a. Road Safety
  - b. Traffic Management
  - c. Parking
  - d. Education
  - e. Public Health
  - f. Community Protection
- 3.2. The working group will identify key points for the development of a borough wide school gate parking strategy.

### 4. Equalities Implications

- 4.1. The Equality Act 2010 protects children, young people and adults against discrimination, harassment and victimisation in relation to housing, education, clubs, the provision of services and work.

- 4.2. The public sector equality duty in Section 149 of the Equality Act requires public bodies, including local authorities and schools, to take active steps to eliminate discrimination and to do positive things to promote equality.
- 4.3. An Equality Impact Screening for the work of this group can be found at Appendix A.

**5. Who else will contribute**

- 5.1. In addition to lead officers and members contributions will be required from the following partners and stakeholders:
  - a. Education
  - b. Public Health
  - c. Community Protection
  - d. Children’s Services
  - e. Secondary Schools Forum
  - f. Primary Schools Forum
  - g. West Midlands Police
  - h. Transport for West Midlands

**6. Timescale and Reporting Schedule**

- 6.1. The following dates are based upon the need for the working group to be completed in the same municipal year:
  - a. Terms of Reference to be agreed virtually – 21 September 2022
  - b. Terms of Reference to be approved by Overview Scrutiny Committee – 4<sup>th</sup> October 2022
  - c. Final report – 16<sup>th</sup> March 2022 (to go to Cabinet 22<sup>nd</sup> March 2022)
- 6.2. If officer resource means that the dates provided cannot be fulfilled, a revised reporting schedule will be submitted to the Chair of Overview Scrutiny Committee for approval.

**7. Risk Factors**

- 7.1. The following table documents potential obstacles to the progress of the working group:

| Risk  | Likelihood | Mitigation   |
|---|------------|--|
| Input from officers will detract from service delivery. | Medium     | Identify a manageable scope.   |
| A lack of engagement from external partners.            | Medium     | Early engagement to provide the best opportunity to identify a mutually convenient time for input. |

## Appendix A – Equality Impact Screening

|   |  |   |
|---|--|---|
| <b>Title:</b>   | School gate parking working group  |   |
| <b>Officer completing:</b>  | Kathryn Moreton  |   |
| <b>Description of proposal and/or objective:</b>  | A members working group to consider the council's approach to the specific issue of school gate parking and explore the development of a borough wide strategy that establishes a suite of options for the management of school gate parking |   |
| <b>Screening Questions</b>  | Yes/No   | Comments:   |
| <b>Could the impact of the report affect one group less or more favourably than another on the basis of:</b>          |  |   |
| Age?  | Yes  | Improvements in school gate parking arrangements will be beneficial to children and young people attending the borough's schools both in respect to safety and air quality. |
| Disability?   | Yes  | Changes that improve the ease of access to school premises may be beneficial to children, young people and parents  |
| Gender reassignment?  | No   |   |
| Marriage or civil partnership?  | No   |   |
| Pregnancy or maternity?   | No   |   |
| Race?   | No   |   |
| Religion or belief?   | No   |   |
| Sex?  | No   |   |
| Sexual orientation?   | No   |   |
| If you have identified potential discrimination, are any exceptions valid, legal and/or justifiable?                  | Yes  | The discrimination identified is positive in nature.  |
| Is the impact likely to be negative?  | No   |   |
| If yes, can it be avoided?  | N/A  |   |
| Are there any alternatives that achieve the same objectives without the impact?                                       | N/A  |   |
| Can the impact be reduced by taking a different action?   | N/A  |   |
| If you have identified a potential discriminatory impact you will need to complete a full equality impact assessment. |  |   |
| Is an EIA required:   | No   |   |

# Smarter School Parking

## Inconsiderate and dangerous parking around our schools puts children and others at risk.

We want your help to keep our children safe and to make a difference.

### The law says

#### School Keep Clear markings

Do not PARK, WAIT or STOP on these under any circumstances, these are there to protect school entrances and leave a clear view of the street for everyone.



#### Double/single yellow lines

Do not PARK, WAIT or STOP on double yellow lines at any time or single yellow lines during restricted times.

#### Double parking

Vehicles parked in the middle of the road can cause an obstruction for all road users and restrict visibility; these vehicles can be prosecuted by the Police with a Fixed Penalty Notice (FPN) or Walsall Council with a Penalty Charge Notice (PCN).

#### Resident's driveways/dropped kerbs

Do not block pavements or driveways as this causes an obstruction. The Police can issue a FPN for this and the Council can also issue a PCN where a resident has signed up to the Council's 'Dropped Kerb Scheme'.

#### Junctions/Footpaths

Do not park within 10 meters of a junction as this restricts visibility, Police can issue a FPN for this. If parking is adjacent to yellow lines, the Council can also issue a PCN.

## How can you help?

- ✓ Leave the middle of the road free for other users especially emergency services
- ✓ Make sure your child gets in and out of the car on the pavement side
- ✓ Check for cyclists and pedestrians before opening your doors
- ✓ Try not to reverse near a school if possible
- ✓ Keep your speed down as pedestrians may be crossing between parked cars
- ✓ Park away from the school and walk for the remaining 5-10 minutes
- ✓ Turn off your engine when parked. Idling vehicles outside schools can cause health problems, noise pollution and damage the environment

Walsall Council will continue to use the Camera Car to monitor parking on School Keep Clears. The Camera Car uses Automatic Number Plate Recognition technology to detect offences for review by Civil Enforcement Officers (CEO) prior to a Penalty Charge Notice being issued through the post. CEO patrols and local Police also run joint enforcement initiatives outside schools.

#### Please contact

- Local neighbourhood Police on **101** for any obstruction queries
- Parking Services on **01922 652433** for enforcement queries
- **A\*STARS** team for general queries regarding sustainable travel and road safety



## What is A\*STARS

The A\*STARS programme is a series of walking, cycling, scooting and road safety initiatives, along with training, expertise and support that is given to schools to help them to develop and promote safer, healthier lifestyle choices for all.

The programme promotes health and wellbeing by combining and providing road safety, health and sustainable travel education, training and awareness. It targets all educational establishments and school communities; supporting children's development at every stage from birth to adulthood.

### The Benefits of the A\*STARS Programme:

- Ensures that schools have access to road safety, sustainable travel, parking enforcement and other associated council traffic management and engineering services
- Offers a tailor made package of road safety and sustainable travel measures designed to suit an individual school's needs
- Offers free resources, training and support
- Raises awareness of road safety issues in and around school
- Provides opportunities to increase levels of physical activity
- Uses a dedicated A\*STARS website to support and deliver the programme

### Objectives:

- Increase the number of pupils using all forms of safer, sustainable travel on the journey to and from schools and provide evidence of modal shift
- Increase knowledge and understanding of healthy lifestyles, road safety and sustainable travel by providing education, training and encouragement
- Provide a safer, cleaner environment in the vicinity of schools to benefit everyone
- Enable schools to take ownership of the programme and promote its key messages to parents and the wider community

### Targets:

#### Short term

- Increase walking and cycling
- Every school to participate in walking/cycling/road safety campaign
- Provide training and volunteering opportunities for adults
- Every school to have a dedicated school champion
- Every school to have student advocate groups to lead the programme (Sheriffs)

#### Long term

- Majority of schools registered on the A\*STARS programme
- Increase walking and cycling levels by 1% per annum
- Increase the number of children between the ages of 10 and 16 participating in
- Bikeability Training in line with Department for Transport targets
- Every primary school participating in Child Pedestrian Training
- Educate young adults about the benefits of safer driving and sustainable travel



# 5 minute Walk Zone

## Palfrey Infant and Junior School

**5 Minute Walking Zones** aim to encourage children and families to walk at least part of their journey to and from school.

This can help to increase opportunities for healthy exercise, reduce traffic and congestion around the school gate and improve the local environment for the whole community.

**A★ Stars**

*Active Sustainable Travel and Road Safety*



Walsall Council

[www.astarswalsall.co.uk](http://www.astarswalsall.co.uk)





# Palfrey Infant and Junior School

A\*STARS sheriffs at your school have helped to develop this scheme by walking the routes to prove that they only take five minutes!!

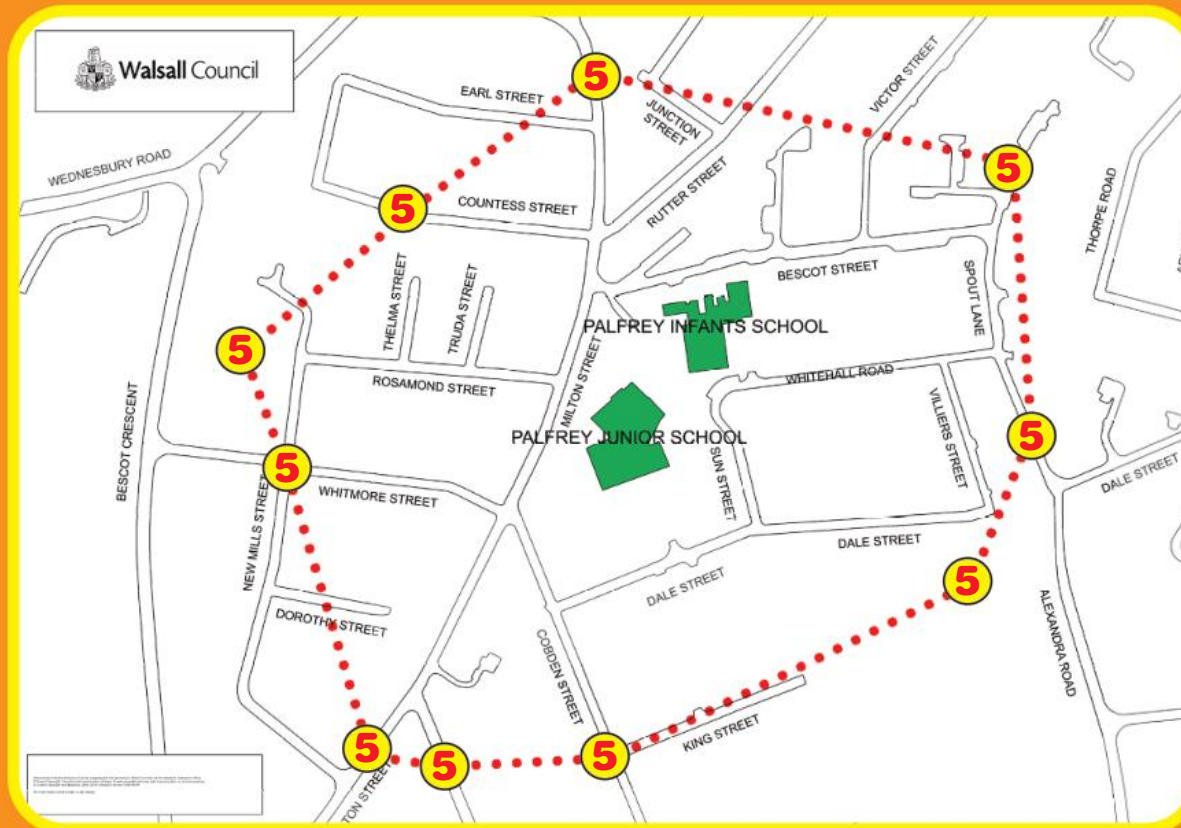
Your school has recently developed a **5 Minute Walk Zone** to encourage parents and children to change their habits by parking away from the school gates and walking the last part of the journey.

As you walk or drive around school, you will see green stickers attached to lamp posts showing where the **5 Minute Walk Zone** begins.

If you live inside the **5 Minute Walk Zone** you can walk, scoot or cycle to and from school every day.

If you live outside the Zone, try parking up where you see the stickers and travelling actively for the rest of the journey to school.

Not only does the Walk Zone keep the area around your school safer for children it also helps to develop better relationships with your neighbours and benefits the whole community.



Look out for the green stickers



## Benefits of walking:

- Improve your **Fitness**
- Spend time with your **Family**
- Have great **Fun**
- Build **Friendships**
- Save our planet for the **Future!**

**Need to drive? Why not car-share and use the 5 Minute Walk Zone.**



## Active Sustainable Travel and Road Safety

As you may be aware your school and the A\*STARS team are trying hard to reduce congestion outside school. We hope by introducing the **5 Minute Walk Zone**, the journey to school will be easier, safer and encourage more parents to walk their children to school.

The A\*STARS Programme is delivered by Walsall Council Road Safety and Sustainable Travel Team in partnership with Walsall Council Public Health. The programme promotes health and wellbeing by combining and providing road safety, health and sustainable travel education, training and awareness.

By working together, we can help to develop and promote safer, healthier lifestyle choices for all.

**Fitness • Family • Fun • Friendship • Future**



Visit [www.astarswalsall.co.uk](http://www.astarswalsall.co.uk) or email [astars@walsall.gov.uk](mailto:astars@walsall.gov.uk) for more information



walk 4 life

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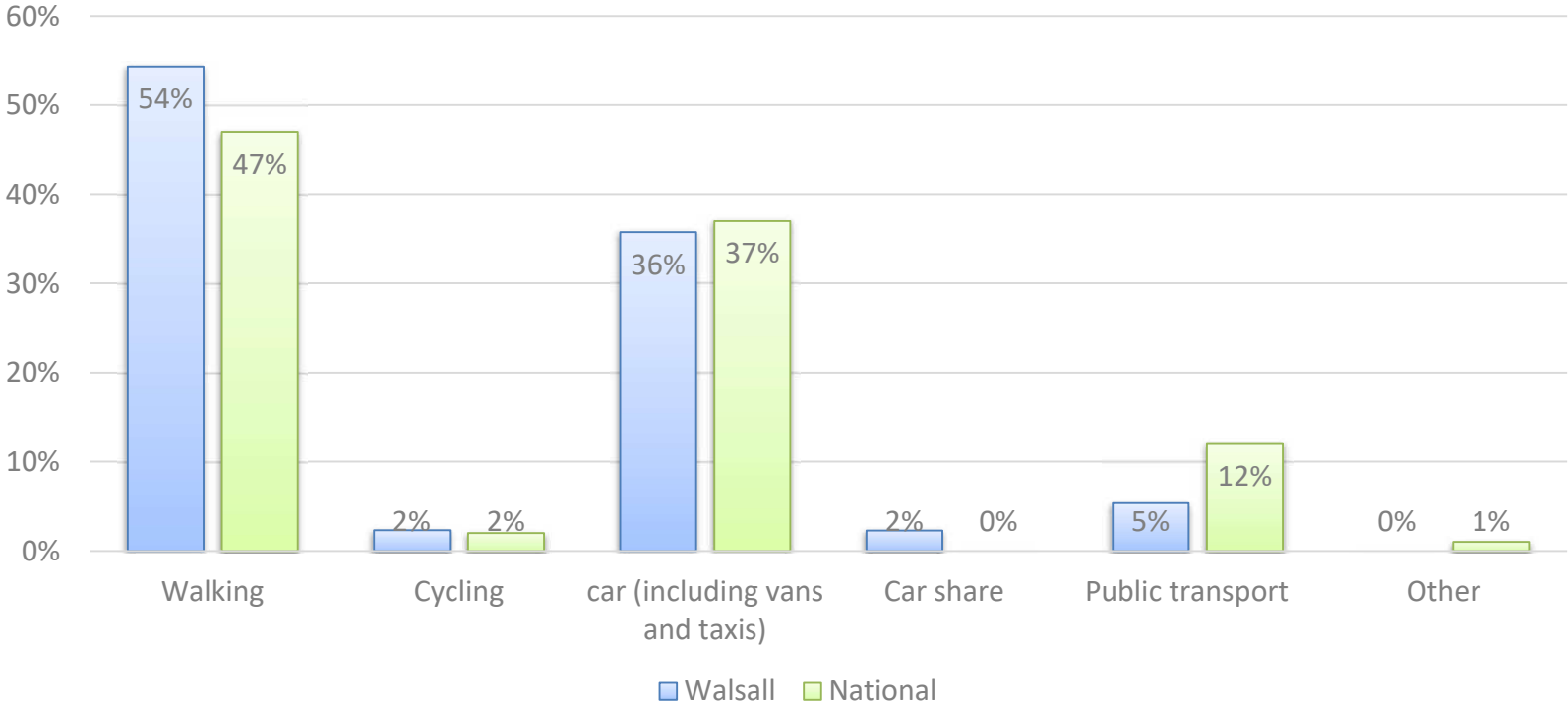


Walsall  
Council







# How children travel to school





Walsall figures compared to national figures



## Traffic Restriction Orders Table

| Measure   | Explanation   | Subject to consultation*? | Limitations  | Timescale for implementation                                | Indicative cost per site |
|---|---|---------------------------|--|---|--------------------------|
|    | <b>Double yellow lines</b><br>Parking and waiting is restricted 24 hours a day, 7 days a week except for loading and unloading. | Yes                       | <ul style="list-style-type: none"> <li>May simply displace the parking problems to adjacent thus moving rather than solving the problem.</li> <li>The requirement for an observation period of up to 10 minutes means that drivers often move on before a PCN can be legally issued.</li> <li>Imposes a restriction outside of peak school times and term times.</li> <li>Delivery of children who need to be escorted into school for whatever reason is classed as loading and unloading and is permitted according to TPT</li> <li>Blue badge holders are permitted to park for up to 3hrs</li> </ul> | 18 months – 2 years   | Up to £5,000             |
|    | <b>Single yellow lines</b><br>Parking and waiting are not permitted at the times shown except for loading and unloading.        | Yes                       | <ul style="list-style-type: none"> <li>May displace the parking problems to other nearby roads which may be even less suitable.</li> <li>The requirement for an observation period of up to 10 minutes means that drivers often move on before a PCN can be legally issued.</li> <li>Imposes a restriction all year round including outside of term times.</li> <li>Delivery of children who need to be escorted into school for whatever reason is classed as loading and unloading and is permitted according to TPT</li> <li>Blue badge holders are permitted to park for up to 3hrs</li> </ul>       | 18 months – 2 years   | Up to £5,000             |
|  | <b>Yellow kerb blips</b><br>Loading and unloading is not allowed at all [double blips] or during the times shown single blips]. | Yes                       | <ul style="list-style-type: none"> <li>May displace the parking problems to other nearby roads which may be even less suitable.</li> <li>Blue badge holders are not permitted to park on double or single yellow lines where kerb blips are present.</li> <li>Imposes a restriction outside of term times.</li> </ul>  | 12 months<br>[If double/ single lines are already in place] | Up to £5,000             |
|  | <b>Yellow zig zag lines</b><br>Stopping or waiting is strictly prohibited during the prescribed times.                          | Yes                       | <ul style="list-style-type: none"> <li>The maximum permitted length of the restriction is 43.56m as these markings are designed to preserve visibility around the school entrance.</li> </ul>  | 18 months – 2 years   | Up to £5,000             |



| Measure   | Explanation  | Subject to consultation*? | Limitations   | Timescale for implementation | Indicative cost per site |
|---|--|---------------------------|---|------------------------------|--------------------------|
|    | <p><b>School Streets</b></p> <p>A School Street is a road outside a school with a temporary restriction on motorised traffic at school drop-off and pick-up times.</p> | Yes                       | <ul style="list-style-type: none"> <li>May simply displace the parking problems to adjacent thus moving rather than solving the problem.</li> <li>Cannot currently be enforced by the council.</li> <li>Once moving traffic contravention powers are confirmed, there will be an ongoing operating cost [revenue] for enforcement.</li> </ul>   | 12 - 18 months               | £5,000 - £50,000         |
|    | <p><b>Increased parking enforcement</b></p> <p>Increase the number of Civil Enforcement officers working during peak school times.</p>                                 | No                        | <ul style="list-style-type: none"> <li>CEOs can only enforce where legal parking restrictions are in place.</li> <li>PCNs are intended to encourage compliance and not to generate sufficient income to fund service delivery.</li> <li>The presence of CEOs outside schools works more of a deterrent rather than accomplishing successful enforcement.</li> <li>CCTV vehicles are permitted to enforce SKC but are limited to the number of times a vehicle can drive by the restriction, and could possibly be seen to add to the congestion outside schools</li> <li>Increasing Parking Enforcement on SKC by CCTV static cameras is very successful. Once compliance is accomplished the CCTV camera can be moved to another school location. This is the only type of enforcement outside of schools which covers its running costs.</li> </ul> | 6 months                     | £40,000 per CEO per year |
|   | <p><b>Other engineering measures</b></p> <p>Increased investment in safer routes to schools schemes to mitigate the risk of vehicle - pedestrian conflicts.</p>        | Yes                       | <ul style="list-style-type: none"> <li>Unless new investment could be identified, investment in Safer Routes to schools would be at the expense of the Promotion of Community Health and Safety programme which is also oversubscribed.</li> <li>Engineering measures are permanent installations and therefore impact all traffic and not just the traffic at peak school times.</li> <li>Engineering measures usually have the greatest impact on accident reduction when delivered as part of area-wide safety schemes rather than focusing only on selected individual sites such as immediately outside a school.</li> </ul>   | 2 years                      | £5,000 - £150,000        |
|  | <p><b>Education and engagement</b></p> <p>Increased investment in road safety education and active engagement with schools.</p>  | No                        | <ul style="list-style-type: none"> <li>The success of road safety education is, in part, dependent on the level of engagement by schools and parents.</li> </ul>  | 3-6 months                   | Less than £1,000         |