

Cabinet – 08 September 2021

Cabinet Report - Corporate Plan: Markers of Success Q1

Portfolio: Councillor Mike Bird

Related portfolios: All

Service: Policy & Strategy Unit

Wards: All

Key decision: Yes

Forward plan: Yes

1. Aim

- 1.1 To report on the Council's first quarter 2021/22 Corporate Plan Markers of Success – highlighting current achievements, identified interdependencies and any support requirements to ensure Markers are met.

2. Summary

- 2.1 Following on from the 10 February Cabinet Report, the 2021/22 Corporate Plan¹ was published on 01 April 2021. The Corporate Plan presents Walsall's intention to continue focusing on the 5 priorities - EPICC² - (first introduced in the 2018/21 publication), which are underpinned by 10 outcomes in which our residents can refer to in order to review whether the priorities had/have been achieved.
- 2.2 To ensure progress is measureable towards our outcomes over the year, each outcome has two Markers of Success. These 20 Markers of Success will be the tools to measure progress over the year – 2021/22 - on achievement to the given outcomes and will be reported to Cabinet on a quarterly basis.
- 2.3 This Paper is the first report on the Markers of Success, covering the period April – June 2021 (i.e. Quarter 1)

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¹ [Corporate Plan \(walsall.gov.uk\)](https://www.walsall.gov.uk/corporate-plan)

² Economic growth, People, Internal focus, Children, Communities

3. Recommendations

- 3.1. That Cabinet note the achievements, identified interdependencies and requirements set out in the report relating to the period April – June 2021, being the 1st quarter of 2021/22.

4. Report detail - know

Context

- 4.1. The 2021/22 Corporate Plan is a refreshed version of the 2018/21 edition, which was published as a one-year edition due to the disruption that the COVID-19 pandemic created to all services locally, nationally and globally.
- 4.2. A three-year Plan will be published to cover 2022-25 in April 2022, following the updating and completion of the JSNA and allowing for an improved, more informed understanding of the impact of COVID-19 on our local community and the actions the Council will need to take to mitigate these impacts.
- 4.3. The 2021/22 Corporate Plan sets out 5 areas of focus (EPICC), 10 outcomes and 20 markers of success to assess progress in delivery of the plan.

Council Corporate Plan priorities

- 4.4. The five Corporate Plan priorities and ten outcomes:

Priorities:	Outcomes:
1. E conomic Growth for all people, communities and businesses	1. Creating an environment where businesses invest and everyone who wants a job can access one
	2. Education, training and skills enable people to fulfil their personal development
2. P eople have increased independence, improved health and can positively contribute to their communities	3. People live a good quality of life and feel that they belong
	4. People know what makes them healthy and they are encouraged to get support when they need it
3. I nternal focus. All council services are efficient and effective	5. Internal services deliver quality and adapt to meet the needs of customer facing services
	6. Services are efficient and deliver value for money
4. C hildren have the best possible start and are safe from harm, happy, healthy and learning well	7. Children thrive emotionally, physically, mentally and feel they are achieving their potential
	8. Children grow up in connected communities and feel safe everywhere

5. Communities are prospering and resilient with all housing needs met in safe and healthy places.	9. Housing meeting all people's needs - is affordable, safe and warm
	10. People are proud of their vibrant town, districts and communities

4.5. Each Measure of Success has an agreed baseline (see Dashboard, column D - Appendix 1), which have been presented to CMT and reviewed by Audit [08 July]. These baselines will be the equivalent of 'zero' from which this year's Outcomes will be measured. Each quarter, a template questionnaire (see Appendix 2) will be completed and signed off by a director, which will then populate the Dashboard (see Appendix 1).

4.6. In accordance to the information provided and populated in the Dashboard:

Red	12% of the MoS did not achieve the target for Q1
Amber	45% of the MoS were close to achieving the target for Q1
Green	39% of the MoS met / exceeded the target for Q1
White	3% did not submit data/information, due to annual leave

All submitted MoS returns have highlighted Key Achievements for the first quarter (see Appendix 3)

All submitted MoS returns have identified interdependencies (see Appendix 4)

Risk management

4.7. Risks have been identified with regards to submitting quarterly, updated data for the agreed quarterly returns:

- Incomplete/current data unavailable
- Resource constraints e.g. staffing
- Unexpected demands from COVID e.g. having to redirect capacity to support the repercussions of another outbreak

4.8. Directors have identified what actions they will be taking next quarter to achieve the Marker and what additional support is required to meet their ambition.

Financial implications

4.9. There are no specific financial implications of this report.

Legal implications

4.10. There are no direct legal implications from this report.

Procurement Implications/Social Value

- 4.11. There are no direct procurement implications from this report.

Property implications

- 4.12. There are no direct property implications from this report.

Health and wellbeing implications

- 4.13. Achieving the Outcomes published will contribute significantly to having a positive impact on the health and wellbeing of our residents. Therefore, it is imperative that the Measures of Success are closely monitored to ensure total achievement for all.

Staffing implications

- 4.14. There are no direct staffing implications from this report.

Reducing Inequalities

- 4.15. The implications for and ability to reducing inequalities were considered when agreeing the Measures of Success in the 2021/22 Corporate Plan. Every successful Outcome will contribute to reducing inequalities in the Borough.

Climate Change

- 4.16. There are no direct implications to climate change from this report.

Consultation

- 4.17. Council directors discuss the Measures of Success at Directors' Group and submit the data for the quarterly Returns, which populates the Dashboard.

5. Decide

Cabinet agree to the continuation of reviewing and reporting on the Markers of Success in this format on a quarterly basis in order for the Council to monitor the Outcomes outlined in the 2021/22 Corporate Plan, which will inform Cabinet on the planning of 2022-25 forward plan.

6. Respond

The Quarterly Returns will be presented to CMT before Cabinet to ensure sign-off from Executive Board members.

7. Review

Quarterly updates will be collated and presented to Cabinet:

Q2:	December 2021
Q3:	March 2021
Q4:	tbc
Annual Review:	tbc

Background papers

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27 August 2021



Councillor Bird
Leader of the Council

26 August 2021