

BRIEFING NOTE

TO: HEALTH SCRUTINY & PERFORMANCE SUB-PANEL
DATE: 3 MARCH 2009

RE: PERFORMANCE MONITORING REVIEW

Purpose

For Members to consider how and who they wish to receive performance information from in the future.

Report

The Panel currently considers performance information from the following organisations on the following topics:

- Walsall Hospitals – Complaints and Serious Infections
- NHS Walsall Complaints
- Ambulance Response Times

Reviewing these issues contributes towards the Panels work as part of Healthcare Commission Annual Healthcheck.

Members will recall that at their meeting on 26 January 2009 it was felt that complaints reports from Walsall Community Health and the Dudley and Walsall Mental Health Trust should also be received.

If reports on all of these topics were received at each meeting then a situation would be created where the Panel would be considering performance related reports for a significant amount of time at each of their meetings. Thus reducing the amount of time available to consider other important issues.

Future

Therefore it was felt an opportune time for the Panel to review the way they received performance information from NHS partners.

Members are asked to consider:

- What performance information they require and from whom
- The timing and frequency of reports from each organisation
- How they want to receive the information, for example, at a meeting or outside of one

Recommendations

That Members decide on how they want to receive performance information from NHS partners in the future.

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