RED 1 - Immediate life threatening A cat calls such as cardiac arrests

8 min initial response, 19 minute transportable resource response.

RED 2 – all other A cat calls

8 min initial response, 19 minute transportable resource response.

No more Category B calls, these are now categorised as either Red2 or Green 1, 2 or 3

Green 1

20 min emergency response

old B cats and some C cats

Green 2

30 min emergency response

old B cats and some C cats NFT

Green 3

Telephone assessment within 20 mins

old C cat

Green 4

Telephone assessment within 60mins

> old VFT C cats