

Cabinet – 9 December 2020

Corporate Plan delivery – Q2 update

Portfolio: Councillor Bird

Related portfolios: All

Service: All

Wards: All

Key decision: No

Forward plan: Yes

1. Aim

- 1.1 Provide Cabinet with oversight of the current levels of performance in the delivery of services aligned to the council's corporate priorities and outcomes.

Performance is reported against a set of key measures that were approved by Cabinet in June 2020.

2. Summary

- 2.1 The Corporate Plan 2018-21 sets out the council's purpose along with the priorities that it is believed will help to reduce inequalities and maximise potential. Routine monitoring of key measures aligned to the priorities and outcomes enables Cabinet to maintain oversight, celebrate successes and where necessarily ensure action is taken to address underperformance. This is the second report for 2020/21 utilising measures approved by Cabinet in June 2020.

3. Recommendations

- 3.1 That Cabinet review and endorse the performance information provided in the appendix.

4. Report detail - know

Context

- 4.1 Performance measures relating to corporate priorities and outcomes were refreshed in readiness for the current financial and municipal year and were approved by Cabinet in June 2020.

- 4.2 There are 49 performance measures that are used to track delivery of corporate priorities and outcomes. This report includes the 40 measures that were reportable as at the end of September 2020 (end of quarter 2).
- 4.3 Highlight information for the 5 corporate priorities is presented in the Appendix with some additional contextual information.

Council Corporate Plan priorities

- 4.4 Information relating to performance against corporate plan priorities is summarised above and included in the Appendix.

Risk management

- 4.5 There are no significant risks associated with regular performance reporting, however there is an increased risk of the council not delivering its corporate priorities if monitoring is not carried out regularly and does not receive ongoing oversight by senior managers. Effective risk management practice is incorporated into the planning of projects and initiatives that will support the delivery of the good performance.

Financial implications

- 4.6 There are no direct financial implications related to this report but the level of performance and whether we wish to sustain or improve performance is linked to the allocation of budgets and how services resource delivery. High level headline financial information is included in the Appendix.

Legal implications

- 4.7 There is no legal requirement to report progress against the corporate priorities, however doing so promotes good governance and transparency.

Procurement Implications/Social Value

- 4.8 N/A

Property implications

- 4.9 N/A

Health and wellbeing implications

- 4.10 Performance related to measures that deliver health and wellbeing are included in the Appendix. Cabinet should consider whether reported levels meet expectations or if additional action is required.

Staffing implications

- 4.11 There are implications for staff in that their individual and team performance will help in delivering the priorities in the Corporate Plan, as per the 'Golden Thread' approach to performance monitoring.

Reducing Inequalities

- 4.12 Delivery of corporate priorities and outcomes underpins the delivery of the council's vision that "inequalities are reduced and all potential is maximised". Monitoring the delivery of priorities and outcomes directly contributes to the vision.

Consultation

- 4.13 The progress report has been informed via submissions from lead officers in directorates and key performance individuals within services.

5. Decide

- 5.1 Recommendations for Cabinet have been included in section 3 of this report.

6. Respond

- 6.1 Portfolio holders will discuss with executive directors any action to be taken following their consideration of the information presented to ensure the expected level of service delivery is achieved.

7. Review

- 7.1 Cabinet will be provided with quarterly monitoring reports to main their oversight of the delivery of corporate priorities and outcomes.

Background papers

[Corporate Plan 2018-21 Refresh 12.02.2020](#)

[Corporate Plan – refresh of performance measures 17.06.2020](#)

[Corporate Plan delivery – Q1 update](#)

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Resources & Transformation
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