

PERFORMANCE ACTION PLAN

PI INFORMATION AND ACCOUNTABILITY

PI NUMBER & TITLE Identify type of PI – BV,CPA,PAF,Local, etc.		BV203 - % change in number of families in TA	
SERVICE	Supported Housing	DIRECTORATE	SC&I
OFFICER	Andrea Potts	CABINET MEMBER	Cllr Paul

PERFORMANCE DATA

LAST YEAR			THIS YEAR						NEXT YR
Target	Outturn	Quartile	Target	Q1	Q2	Q3	Q4	Est'd outturn	Target
-1%	1.86%	Top	-0.25%	36%	36%			31%	-0.5%

WHY IS CURRENT/PROJECTED PERFORMANCE NOT ON TARGET?

Briefly explain the reasons. List the most significant reasons first. Be clear and up-front. Mention targets, resources, environment, change, other issues.

- The number of families in TA as at the end of each quarter in 2006/7 has been significantly higher than 2005/6 despite reductions in presentations and acceptances.
- Q1 05/ 06= 38; Q2 05/ 06 = 39
- Total = 77; Overall average = 38.5
- Q1 06/ 07= 53; Q2 06/07 = 52
- Total = 105 ; Overall average = 52.5
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BV203 calculates the % difference in the 2 average figures

The increased numbers in TA (and therefore decline in performance) can in part be attributed to a particular increase in the number of families in refuge accommodation, which in turn can be due to the positive promotion of DV campaigns and the active encouragement for women not to tolerate DV

The target of -0.25% was based on a average for the year of 39.75 (159 households) which will not be achievable in view of numbers in TA to date; if numbers / usage remain constant then likely average for 06/07 is 52.75 and year end is estimated at 31% variance

PLEASE COMPLETE PAGE 2

WHAT ARE YOU DOING TO IMPROVE PERFORMANCE?

What has already been done? To what extent has it worked? What else is planned? What else needs to happen? Exactly how and why will these actions make a positive difference? When will we see a difference and by how much?


- Increased focus (in terms of structure of services and resources) on prevention activities
- Launch of a Sanctuary scheme as an alternative for families suffering domestic violence allowing them to remain in their own home avoiding admittance to refuge accommodation – take up limited / not a realistic option for all DV cases – target to fund 10 “sanctuary” prevention cases
- Continued reductions in homeless presentations (down 115 on previous quarter) and acceptances (down 20% on previous quarter) through a range of prevention initiatives
- Secondary “prevention” nomination category with RSL’s to increase numbers being rehoused direct, avoiding temporary accommodation
- Increase in resources available for rent deposits – 20 households to be assisted financially to access private tenancies
- But opportunities in the private sector need to be maximised further so that households see this as a real alternative to social housing – perhaps by developing a scheme offering private tenancies as qualifying offers, allowing the LA to discharge duty owed to homeless families

WHAT ARE THE RISKS AND OPPORTUNITIES?

What issues/factors may adversely impact on performance and stop you achieving your targets? What are you doing to reduce this risk? What else needs to happen e.g. a change in council policy? Why? When? By whom?

We now know that the target set (based on use of TA in 05/06) was overly ambitious
Performance is adversely affected by a range of issues including
The continued demand for temporary accommodation from homeless households, some cases which are more difficult to prevent / delay homelessness eg DV cases
A reduction in offers of social housing tenancies/ delays in commencement of tenancies
Inability to “tap” into” and access private sector options

SIGN OFF

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ED’s SIGNATURE	Kathy McAteer	DATE	16/10/06