

## Scrutiny Overview Committee – Recommendation Tracker (23/24)

Committee Meeting Date	Agenda Item	Action/Recommendation	Officer responsible	Status	Target Completion Date	Notes
12 December 2022	Customer Engagement	That data be shared with Members regarding:  a. A detailed breakdown on the time it takes calls to be answered across the Council.	Elise Hopkins	In Progress	16 March 2023	
15 <sup>th</sup> June 2023	Areas of Focus	That Overview and Scrutiny Committees discuss working group topics at their next round of meetings and feedback be considered by the Scrutiny Overview Committee at its meeting due to be held on 28 <sup>th</sup> September 2023.	Clerk/Chair	In Progress	28 <sup>th</sup> September 2023	To be considered at SOC on 28 <sup>th</sup> September 2023.
		A work programme for the municipal year be produced and be circulated to members of the Committee.	Clerk	Complete	28 <sup>th</sup> September 2023	Work programme drafted.

12 <sup>th</sup> July 2023	Call-in of Cabinet decision – Temporary Workers (Agency) Provision	That a report containing the Scrutiny Overview Committees recommendations be submitted to Cabinet on 19 <sup>th</sup> July 2023.	Clerk	Complete	19 <sup>th</sup> July 2023	Cabinet accepted the recommendations of the Committee on 19 <sup>th</sup> July 2023.
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