#### AGENDA ITEM

# **AUDIT COMMITTEE**

16 OCTOBER 2006

#### **NEIGHBOURHOOD RENEWAL FUND (NRF)**

#### Summary of report:

This report attaches the joint internal audit/Audit Commission report summarising their findings from the recent follow up of the implementation status of recommendations contained within three previous NRF internal audit reports. These reports were issued with audit committee's 4 September 2006 papers to enable preparation for discussion at this meeting.

#### Background papers:

Internal audit reports previously distributed – please bring with you to this meeting.

#### Reason for scrutiny:

To update members on actions taken on the recommendations contained within the 3 NRF reports issued at the 4 September 2006 meeting.

#### **Recommendations:**

1. To note the progress made in the status of implementation of recommendations contained within 3 NRF audit reports.

| Signed: . |  |
|-----------|--|
|-----------|--|

**Executive Director: Carole Evans** 

2006

6 October

#### Resource and legal considerations:

None directly relating to this report.

#### Citizen impact:

None directly relating to this report.

#### **Environment impact:**

None arising directly from this report.

#### Performance Management and Risk Management Issues:

Many audit committee activities are an important and integral part of the council's performance management and corporate governance frameworks.

#### **Follow Up of NRF Reports**

The progress on the recommendations contained within the 3 unplanned / irregularity investigations regarding NRF have been jointly reviewed by internal audit and the Audit Commission. The 3 original reports were completed by internal audit under a joint arrangement with the Audit Commission.

As part of the follow up, a review of 10 NRF allocations issued during 2005/06 was undertaken. The findings of this work are set out and any additional recommendations arising have been included as further recommendations / action plan at section E.

#### **Progress on the Recommendations**

Of the 99 agreed recommendations contained within the 3 reports, 61 had been implemented, 21 were partially implemented, 2 were no longer relevant and 4 have not yet been implemented. This follow up audit has also identified recommendations that officers have been unable to progress due to a lack of audit trail (being unable to source documentation). Without evidence of follow up, these 11 recommendations have been categorised within the report as incapable of implementation.

A summary of the status of implementation of recommendations for per NRF report is given in the table below.

| Internal Audit Report:   | Period subject to audit: | Status of Implementation of Recommendations  |  |  |
|--|--------------------------|--|--|--|
| NRF Administrative Costs<br>Internal Audit Report<br>(November 2004) | 2003/04<br>2004/05       | 3 Implemented 3 Partially Implemented  |  |  |
| NRF Approvals & Spend<br>Internal Audit Report<br>(June 2005)        | 2003/04                  | 13 Implemented 2 Partially Implemented 2 No Longer Relevant                          |  |  |
| NRF Internal Audit Report<br>(February 2006)                         | 2003/04<br>2004/05       | 45 Implemented 16 Partially Implemented 11 Unable to Implement 4 Not Yet Implemented |  |  |

Overall, it is considered that satisfactory progress has been made in implementing the agreed recommendations contained within the 3 NRF reports. The follow up report is attached at **Appendix 1**.

#### **Equality Implications:**

None arising from this report.

#### Consultation:

All internal audit reports, including these, are discussed and agreed with relevant senior managers. Following completion of each piece of audit work, and before issuing the final version, the manager's agreement to implement recommendation(s) listed in the audit report action plan is sought.

#### Vision impact:

None directly related to this report.

#### **Contact Officer**

David Blacker - Chief Internal Auditor

**2** 01922 652831

#### Walsall Council Internal Audit Service

#### Neighbourhood Renewal Fund (NRF) Follow up Report

#### Audit Report 2006/2007 October 2006

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#### **EXECUTIVE SUMMARY**

#### A. <u>Introduction</u>

- 1. The implementation status of previously agreed audit recommendations contained within the 3 unplanned/irregularity investigations regarding NRF namely:
  - NRF administrative costs (issued November 2004);
  - NRF approvals & spend (issued June 2005); and
  - NRF (issued in February 2006)

has recently been followed up by internal audit and the Audit Commission.

- The 3 original NRF reports were completed by internal audit under a joint arrangement with the Audit Commission. The arrangement has been used again in undertaking this follow up.
- 3. To obtain assurance regarding controls operating in the administration of NRF in 2005/06, the Audit Commission and internal audit selected a sample of 10 NRF project / commission files for detailed review. The findings from this work have been incorporated into this follow up report. Any additional recommendations arising from this work have been included in section E further recommendations / action plan.
- 4. The scope of the audit is as set out on the contents' page. An overall opinion, points of good practice and an improvement action plan for each of the areas audited are attached. Audit recommendations, in general, are prioritised as high (\*\*\*), medium (\*\*) or low (\*).

#### B. Overall Audit Opinion

- 1. Overall, satisfactory progress has been made in implementing the agreed recommendations contained within the 3 NRF reports. Generally, the structures and framework for improvement have been put in place, namely;
  - a constitution and accountable body agreement have been finalised and approved by the council and the WBSP;
  - procedures for LAA programme and performance management have been drafted and issued to all relevant staff; and
  - roles and responsibilities for the management and administration of NRF have now been clearly defined.

This follow up audit has identified that the new arrangements are still in the process of being fully embedded and officers should therefore continue to work towards ensuring that these arrangements are fully implemented and evidenced as such.

- 2. Of the 99 agreed recommendations contained within the 3 reports, 61 had been fully implemented, 21 partially implemented, 2 were no longer relevant and 4 have not yet been implemented. This follow up audit has also identified recommendations that officers have been unable to progress due to a lack of audit trail (being unable to source documentation). Without evidence of follow up, these 11 recommendations have been categorised within the report as now being incapable of being implemented.
- 3. The table below summarises the status of implementation of agreed recommendations as shown in the report:

|                                | No<br>of<br>Recs | Implemented | Partially<br>Implemented | No<br>Longer<br>Relevant | Unable to<br>Implement | Not Yet<br>Implemented |
|--------------------------------|------------------|-------------|--------------------------|--------------------------|------------------------|------------------------|
| NRF<br>Administrative<br>Costs | 6                | 3           | 3                        | -                        | -                      | -                      |
| NRF<br>Approvals &<br>Spends   | 17               | 13          | 2                        | 2                        | -                      | -                      |
| NRF                            | 76               | 45          | 16                       | -                        | 11                     | 4                      |
| TOTAL                          | 99               | 61          | 21                       | 2                        | 11                     | 4                      |

Note the definitions below:

- Implemented the recommendation has been satisfactorily implemented.
- Partially implemented while some / good progress has been made, the recommendation has not yet been fully implemented / embedded. Relevant officers should therefore revisit progress made against the recommendation to ensure full implementation is achieved.

- No longer relevant the recommendation is no longer relevant. For example, the requirement no longer exists or satisfactory compensating systems or controls have been introduced in place of the original recommendation.
- Unable to implement officers have not been able to implement the recommendation. For example, audit trail is incomplete; original documentation could not be sourced.
- Not yet implemented the recommendation has not yet been implemented and therefore remains outstanding. Relevant officers should therefore ensure that the recommendation is implemented promptly.
- 5. Following despatch of the final reports for each of the three areas in November 2004, June 2005 and February 2006, a memorandum was issued on 17/5/06 to the head of finance (regeneration & neighbourhood services), the WBSP partnership director and the principal partnership officer seeking their formal response to the progress made in implementing the agreed action plan recommendations. On 25 May 2006 a response was received from the WBSP director confirming that all 6 administrative recommendations had been implemented, 17 of the 18 approvals and spend recommendations had been implemented and 42 of the 76 NRF recommendations had been implemented. The outstanding recommendations were covered under three specific pieces of work:
  - a review of 2003/04 project files;
  - implementation of the WBSP constitution and accountable body agreement; and
  - a review of the commissioning process.

#### C. Acknowledgements

1. Please thank officers for their help, support and co-operation during this follow up audit.

# D. FOLLOW UP AUDIT OPINION

# 1. NRF – ADMINISTRATIVE COSTS

| ACTI | ACTION PLAN   |          |   |  |  |   |             |  |  |  |
|------|---------------|----------|---|--|--|---|-------------|--|--|--|
| No   | Report<br>Ref | Priority | Recommended Action  | Response   | Responsibility & Timescale               | Action Taken  | Status      |  |  |  |
| 1.1  | 1             | ***      | Consultation with GOWM regarding the use of NRF to support LSP administrative costs should be sought as a matter of urgency. This should constitute a letter to GOWM detailing a breakdown of the administration costs of the LSP for 2003/04 and projected administration costs of the LSP for 2004/05. The letter should seek GOWM's consultation on these costs. The letter should also demonstrate how this expenditure is considered proportionate and represents good value for money. Further, evidence from GOWM that this expenditure is acceptable should be obtained and retained on file. | Letter sent to GOWM dated 18 August 2004 detailing a breakdown of the administration costs of the LSP for 2003/04 and projected administration costs of the LSP for 2004/05. GOWM's consultation was requested. A recent discussion with GOWM confirms that a response has been prepared which will be forwarded on receipt. | Partnership<br>Director /<br>August 2004 | A letter was sent to GOWM on 18.08.04 seeking consultation on 2003/04 and 2004/05 administrative costs. No response, however, was received from GOWM.  A further letter was sent to GOWM on 16.8.06 seeking consultation on 2004/05; 2005/06; 2006/07 and 2007/08 administrative costs. GOWM responded on 23.8.06 that consultation was no longer a requirement; but that costs quoted for 2005/06 and 2006/07 seem to be within historic guidelines. | Implemented |  |  |  |

| 1.2 | 2 | *** | In 2005/06, NRF guidance from GOWM should be reviewed and action taken where necessary to ensure the council's full compliance with government expectations.  | This recommendation assumes that government guidance will be available for 2005/06.   | Partnership<br>Director /<br>2005/06  | It was confirmed by the principal policy officer (JL) that the guidance for 2005/06 had been received and reviewed.   | Implemented              |
|-----|---|-----|---|---|---|---|--------------------------|
| 1.3 | 3 | *** | Formal approval should be obtained (and clearly minuted) for WBSP administrative costs at the next meeting of the LSP. Any subsequent spend identified as not formally approved in minutes of the LSP should also be sought as a matter of urgency. | This can be undertaken at the WBSP Board on 11 November 2004.  This will be programmed in for the next year at the AGM on March / April 2005.   | Partnership Director / November 2004  Partnership Director / March /April 2005  | The 8/9/06 executive committee retrospectively approved WBSP administrative costs of £462,388 for 2004/05 and £501,801 for 2005/06. In 2005/06 a further £10,000 was approved under officer delegations on 1 September 2005. However, a copy of the signed delegated letter of approval was not placed on the project file. | Partially<br>Implemented |
| 1.4 | 4 | *** | Accounting arrangements for administration costs of the LSP should be reviewed. This should include the urgent address of the following:- • Each NRF project should be accounted for separately under a   | With the move to the commissioning framework and a major change in the way NRF funding is allocated i.e. by monthly claims based on evidence of defrayed expenditure, the accounting arrangements have been fundamentally restructured. | Implemented.  To date GOWM have not agreed a final definition of 'administrative costs' the NRF guidance refers to 'core costs' to 'run' the LSP. | Accounting arrangements have been reviewed:  • Each NRF project, including WBSP administration is allocated under a discrete ledger code.  • WBSP administrative costs clearly  | Partially implemented    |

|                      | Tollow op Hoport         |                      |
|----------------------|--------------------------|----------------------|
| discrete ledger      |                          | identifiable on the  |
| code.                | A procedure note for     | ledger, guidance     |
| Administrative       | reimbursement            | notes referring to   |
| costs of the LSP     | following approval by    | the definition of    |
| should be clearly    | the commissioning        | administrative       |
| identifiable and     | executive has now        | costs have been      |
| transparent on the   | been produced. All       | obtained.            |
| ledger. A definition | claims for projects /    | Spreadsheets         |
| of what constitutes  | commissions will be      | continue to be       |
| LSP administrative   | reimbursed from the      | used to monitor      |
| costs should be      | specific code. Income    | NRF spend. A         |
| sought from          | received by Walsall      | reconciliation to    |
| GOWM and             | Council as accountable   | the ledger has so    |
| applied.             | body will be held on a   | far not been         |
| Where                | specific NRF Oracle      | undertaken due to    |
| spreadsheets are     | code set up for that     | the absence of       |
| used to monitor      | purpose.                 | access to Oracle;    |
| NRF spend, the       |                          | or receipt of        |
| balance should be    | Spreadsheets are still   | regular monthly      |
| reconciled to        | maintained and will be   | Oracle reports.      |
| ORACLE on a          | reconciled to Oracle,    | Oracle reports are   |
| regular monthly      | within WBSP              | now, however,        |
| basis.               | secretariat to ensure    | being received (as   |
| Support from a       | no unauthorised          | at 3 October 2006)   |
| finance              | expenditure is           | and this             |
| professional should  | allocated to this code.  | recommendation       |
| be sought as a       |                          | will be fully        |
| matter of urgency.   | The head of finance,     | implemented          |
|                      | RHBE and group           | shortly.             |
|                      | accountant,              | Professional         |
|                      | community,               | financial support is |
|                      | regeneration and         | provided by the      |
|                      | housing, both have an    | group accountant,    |
|                      | active role in providing | regeneration and     |
|                      | financial support to the | leisure.             |
|                      | partnership director     |                      |
|                      | and commissioning        |                      |

|     |   |     |  | executive.  |   |   |                       |
|-----|---|-----|--|---|---|---|-----------------------|
| 1.5 | 5 | *** | The LSP should ensure that administrative costs remain proportionate to the total NRF spend and represent good value for money. Consideration could be given to applying the 5% rule (a ceiling of 5% of total cost of grant funded scheme can be spent on management and administration) as recommended for other programme management arrangements such as Single Regeneration Budget (SRB). | The total cost of the staff supporting NRF is £450,526 (including revenue costs and programme management). This equates to 6.4% of the current year's allocation of £7.12 million and includes programme management support, finance support and operational management. This is well within the 10% limits set for NDC and European funding programmes. Furthermore, a meeting is scheduled for 4 November 2004 with key partners to discuss the implications for mainstreaming the costs of the WBSP secretariat. | Partnership<br>Director /<br>November 2004.                         | Administrative costs remain proportionate. The finance report to the executive committee on 26/5/06 shows that at 5/5/06 the total spend on LSP support & administration was £484,134 from a total spend of £6,568,573 which equates to 7.4%. | Implemented           |
| 1.6 | 6 | *** | The partnership director should receive regular and prompt financial information detailing NRF spend against codes and the available budget should be provided. Budgets should be monitored  | RHBE finance provide a monthly financial monitoring report to the commissioning executive which details:-  • The amount allocated to each project /   | Head of Finance,<br>RHBE / Group<br>Accountant RHBE<br>Implemented. | Regular and prompt financial information from Oracle had not been received. Oracle reports are now, however, being received (as at 3 October 2006) and this recommendation will   | Partially implemented |

|                   | i i i i i i i i i i i i i i i i i i i |                       |
|-------------------|---------------------------------------|-----------------------|
| and managed by    | •                                     | be fully implemented  |
| partnership direc |                                       | shortly.              |
| accordance with   | the date / profiled                   |                       |
| council budget    | spend to date                         | Sound budgetary       |
| management an     |                                       | control is, however,  |
| control manual a  |                                       | demonstrated by the   |
| corrective action | taken • Approved                      | finance report to the |
| where necessary   |                                       | executive committee   |
| Should administ   | ation future years;                   | on 26/5/06, which     |
| costs exceed that | it and                                | shows that a total of |
| budgeted / cons   |                                       | £484,134 had been     |
| GOWM, GOWM        | should indicators.                    | spent against the     |
| be notified imme  |                                       | 2005/06 WBSP          |
| to enable approp  | riate incorporated into the           | administrative costs  |
| action to be take | n. monthly consolidated               | budget of £511,851,   |
|                   | RHBE financial                        | resulting in an under |
|                   | monitoring report that                | spend of £27,717.     |
|                   | is reported to the                    |                       |
|                   | RHBE management                       |                       |
|                   | team (of which the                    |                       |
|                   | partnership director is a             |                       |
|                   | member). The report is                |                       |
|                   | also incorporated in the              |                       |
|                   | corporate monitoring                  |                       |
|                   | report that is reported               |                       |
|                   | to cabinet. While                     |                       |
|                   | recognising the                       |                       |
|                   | significance of this                  |                       |
|                   | issue, as accountable                 |                       |
|                   | body we need to put                   |                       |
|                   | into context against the              |                       |
|                   | backdrop of the risk to               |                       |
|                   | the council of NRF                    |                       |
|                   | spend in total. This is a             |                       |
|                   | more significant risk                 |                       |
|                   | and therefore we                      |                       |
|                   | should be mindful                     |                       |

|  |  | about notifying         |  |  |
|--|--|-------------------------|--|--|
|  |  | government office       |  |  |
|  |  | immediately of          |  |  |
|  |  | overspending on         |  |  |
|  |  | administration costs.   |  |  |
|  |  | GOWM are not            |  |  |
|  |  | prepared to establish a |  |  |
|  |  | precedent of approving  |  |  |
|  |  | funding for one LSP in  |  |  |
|  |  | the country, where      |  |  |
|  |  | there are no processes  |  |  |
|  |  | or mechanisms in        |  |  |
|  |  | place to approve        |  |  |
|  |  | funding of any LSP.     |  |  |

# 2. NRF – APPROVALS & SPEND

#### **APPROVALS**

### ACTION PLAN

| No  | Report<br>Ref        | Priority | Recommended Action   | Response  | Responsibility & Timescale                 | Action Taken   | Status  |
|-----|----------------------|----------|--|---|--|--|---|
| 2.1 | E2.4                 | ***      | NRF spend on projects initially 'approved' by the council as part of the 2001/02 allocation, but funded in subsequent years (i.e. 2002/03, 2003/04, 2004/05 and 2005/06) which have not been formally approved by the LSP, should be retrospectively approved by the LSP, to ensure an open and accountable approach to the use of NRF. This will also ensure complete compliance with government guidance which states 'the local authority shall agree the use of (NRF) grant with the LSP'. | Any outstanding projects identified will be ratified by the   | Head of<br>Finance<br>(RHBE)<br>July 2005. | A report of all projects funded from 2002/03 onwards is to be submitted to the executive committee sub group on 9 October 2006 for approval. | Implemented -<br>subject to<br>approval on<br>9/10/06 |
| 2.2 | E2.4<br>E2.5<br>E2.8 | ***      | Formal approval from<br>the LSP should be<br>retrospectively obtained<br>for all projects where<br>formal evidence of<br>approval has not been   | Any outstanding projects identified will be ratified by the board's July meeting. This will be for actual expenditure incurred. | Head of<br>Finance<br>(RHBE)<br>July 2005. | As 2.1.  | Implemented -<br>subject to<br>approval on<br>9/10/06 |

| 1   | 1    | 1   | 1                        | <u> </u>                |            |                            | 1             |
|-----|------|-----|--------------------------|-------------------------|------------|----------------------------|---------------|
|     |      |     | formally obtained or     |                         |            |                            |               |
|     |      |     | where approval is not    |                         |            |                            |               |
|     |      |     | clear. This review       |                         |            |                            |               |
|     |      |     | should include all       |                         |            |                            |               |
|     |      |     | projects funded via NRF  |                         |            |                            |               |
|     |      |     | in 2002/3, 2003/04 and   |                         |            |                            |               |
|     |      |     | 2004/05.                 |                         |            |                            |               |
|     |      |     | Further, it should be    |                         |            |                            |               |
|     |      |     | ensured that amounts     |                         |            |                            |               |
|     |      |     | retrospectively approved |                         |            |                            |               |
|     |      |     | match actual             |                         |            |                            |               |
|     |      |     | expenditure for the year |                         |            |                            |               |
|     |      |     | approval is being        |                         |            |                            |               |
|     |      |     | sought.                  |                         |            |                            |               |
| 2.3 | E2.4 | *** | Where additional         | Agreed – any            | Head of    | As 2.1.                    | Implemented - |
|     |      |     | allocations of NRF are   | outstanding projects    | Finance    |                            | subject to    |
|     |      |     | made to existing         | will be ratified at the | (RHBE)     | The principal              | approval on   |
|     |      |     | projects from the        | board's July 2005       | July 2005. | partnership officer        | 9/10/06       |
|     |      |     | amount originally        | meeting.                |            | confirmed that             |               |
|     |      |     | approved, any additional | 3                       |            | additional awards where    |               |
|     |      |     | amounts allocated        | Now under the           |            | applicable are approved    |               |
|     |      |     | should also be taken for | Commissioning           |            | by the executive           |               |
|     |      |     | approval or              | Framework, both         |            | committee or by            |               |
|     |      |     | retrospective approval   | original and additional |            | delegated approval.        |               |
|     |      |     | by the LSP.              | allocations are         |            | and game a spipe com       |               |
|     |      |     | 3, 11.0 20. 1            | approved by the         |            | Officers have been         |               |
|     |      |     |                          | Commissioning           |            | reminded that payments     |               |
|     |      |     |                          | Executive.              |            | in excess of the amount    |               |
|     |      |     |                          |                         |            | approved should only       |               |
|     |      |     |                          | Any budget changes      |            | be made with sufficient    |               |
|     |      |     |                          | are reflected in the    |            | prior approval. A copy of  |               |
|     |      |     |                          | monthly financial       |            | the approval details and   |               |
|     |      |     |                          | monitoring report.      |            | the letter of approval are |               |
|     |      |     |                          |                         |            | now held on the project    |               |
|     |      |     |                          |                         |            | file and recorded on the   |               |
|     |      |     |                          |                         |            | documentation record       |               |
|     |      |     |                          |                         |            | documentation record       |               |

|     |              |     |   |  |              | held at the front of each project file.  A review of a sample of 3 files in 2005/06 identified that approval had been obtained where necessary for additional allocations. On 1 occasion (H09) the additional approval had not been detailed on the project file. This has now been placed on the file.   |             |
|-----|--------------|-----|---|--|--------------|---|-------------|
| 2.4 | E2.4<br>E2.6 | *** | Where NRF allocations are approved by the LSP in future periods, the following should be clear from the minutes:  • the name of the project / commission;  • the amount (£) of NRF allocated; and  • the financial period to which funding will relate (i.e. 2004/05, until 2005/06 etc.) | The commissioning executive minutes now reflect all of these requirements. Letters are issued to each commission lead officer detailing what has been approved, as reflected in the minutes.  Grant agreements / commissioning agreements are issued each financial year, which detail milestones and financial profiles, per month. | Implemented. | The executive committee meetings, where NRF project allocations are approved, are attended for minuting purposes by the principal partnership officer (JL) who confirmed that she ensured that all the necessary information is detailed within the approved minutes.  In the sample of 10 2005/06 files selected for review it was found that minutes clearly showed the name of the project / commission, | Implemented |

|     |      |     |                             | A monthly financial     |              | the amount of NRF         |             |
|-----|------|-----|-----------------------------|-------------------------|--------------|---------------------------|-------------|
|     |      |     |                             | monitoring report is    |              | allocated and the         |             |
|     |      |     |                             | taken to each           |              | funding period to which   |             |
|     |      |     |                             | commissioning           |              | it related. However, it   |             |
|     |      |     |                             | executive meeting.      |              | was identified that in 1  |             |
|     |      |     |                             | This reflects the total |              | case the amount of NRF    |             |
|     |      |     |                             | approved budget,        |              | approved for 2004/05      |             |
|     |      |     |                             | forecast expenditure    |              | and 2005/06 was           |             |
|     |      |     |                             | and any actual /        |              | unclear from the          |             |
|     |      |     |                             | forecast variation.     |              | minutes as only the total |             |
|     |      |     |                             | The report identifies   |              | approved for the 2 years  |             |
|     |      |     |                             | any perceived risks to  |              | was recorded. The letter  |             |
|     |      |     |                             | the spend on            |              | of approval did however   |             |
|     |      |     |                             | individual projects /   |              | make clear the amounts    |             |
|     |      |     |                             | commissions and         |              | approved for each         |             |
|     |      |     |                             | overall NRF             |              | financial year. (A23).    |             |
|     |      |     |                             | allocation.             |              |                           |             |
| 2.5 | E2.4 | *** | Where projects are          | This is ensured         | Implemented. | The principal             | Partially   |
|     |      |     | known under similar         | through the             |              | partnership officer       | implemented |
|     |      |     | names, for example:         | commissioning           |              | confirmed that each       |             |
|     |      |     | domestic violence unit      | process and             |              | commission / project      |             |
|     |      |     | management and              | commissions maintain    |              | now has a unique          |             |
|     |      |     | domestic violence           | their title throughout  |              | reference number which    |             |
|     |      |     | stepping stones; Walsall    | all documents.          |              | is used to identify       |             |
|     |      |     | work and health             |                         |              | documentation to a        |             |
|     |      |     | (employees) and             | Each commission has     |              | project (audit trail) and |             |
|     |      |     | Walsall work and health     | an individual project   |              | care is taken to ensure   |             |
|     |      |     | (employers), care           | reference.              |              | consistency in the        |             |
|     |      |     | should be taken to          |                         |              | project name.             |             |
|     |      |     | ensure that the LSP and     |                         |              |                           |             |
|     |      |     | NRF administrators do       |                         |              | In examining 10           |             |
|     |      |     | not confuse projects.       |                         |              | 2005/06 files, however,   |             |
|     |      |     | Approvals, payments         |                         |              | 1 project was identified  |             |
|     |      |     | and management of           |                         |              | (B15) which was           |             |
|     |      |     | projects should be          |                         |              | referred to in all        |             |
|     |      |     | clearly identifiable to the |                         |              | documentation on the      |             |
|     |      |     | relevant project.           |                         |              | project file as           |             |

|  | i ollow op itepe | , i • |                            |
|--|------------------|-------|----------------------------|
|  |                  |       | 'increasing life           |
|  |                  |       | expectancy by reducing     |
|  |                  |       | inequality commission';    |
|  |                  |       | but as 'reducing           |
|  |                  |       | inequality commission'     |
|  |                  |       | on the spreadsheet         |
|  |                  |       | compiled for the annual    |
|  |                  |       | return to GOWM.            |
|  |                  |       |                            |
|  |                  |       | Examination of a further   |
|  |                  |       | 3 2005/06 files identified |
|  |                  |       | that:                      |
|  |                  |       | the NIACE learning         |
|  |                  |       | toolkit (C23) had          |
|  |                  |       | been recorded as           |
|  |                  |       | the learning               |
|  |                  |       | champions                  |
|  |                  |       | commission when            |
|  |                  |       | submitted to the           |
|  |                  |       | commissioning              |
|  |                  |       | executive for              |
|  |                  |       | approval; learning         |
|  |                  |       | champions toolkit in       |
|  |                  |       | the minutes of the         |
|  |                  |       | commissioning              |
|  |                  |       |                            |
|  |                  |       | executive meeting          |
|  |                  |       | and NIACE learning         |
|  |                  |       | toolkit in the grant       |
|  |                  |       | agreement.                 |
|  |                  |       | the caper recycling        |
|  |                  |       | commission (H08)           |
|  |                  |       | file recorded caper        |
|  |                  |       | project in the report      |
|  |                  |       | to the                     |
|  |                  |       | commissioning              |
|  |                  |       | executive and              |
|  |                  |       | minutes of the             |

| -   |                      |     |   |  |              |  |                       |
|-----|----------------------|-----|---|--|--------------|--|-----------------------|
|     |                      |     |   |  |              | commissioning executive meeting. However, the grant agreement detailed caper/dry recycling commission.   |                       |
| 2.6 | E2.4<br>E2.5<br>E2.6 | *** | Where decisions are taken on projects or commissions by the LSP, care should be taken to ensure the correct project name / commission is minuted against the decision, for the avoidance of doubt.  | As above.  | Implemented. | As 2.5.  | Partially implemented |
| 2.7 | E2.5                 | *** | Where projects are submitted for approval by the LSP but are either 'delegated' elsewhere, 'approved in principle', or 'approved subject to the provision of further information', the appropriate follow up action should be included on the agenda of the next meeting of the LSP to ensure issues have been appropriately resolved and decisions made are clearly minuted as such. | The commissioning executive is the only group to approve any NRF spend, therefore, removing the need to delegate approval to another group. Any "agreed in principle" are reported back to the Executive for approval. This is recorded in the minutes and actions brought forward to the following meeting. | Implemented. | An agenda for each meeting is produced and there is now a standing item regarding delegated authority decisions. The principal partnership officer (JL) confirmed that where further information is requested for the next meeting, it is ensured that a report is submitted.  In examining the executive committee minutes for January to May 2006, it was noted that a report had been submitted to the commissioning executive on 13/1/06 | Implemented           |

|     |              |     |   | Tollow op Rope   | _            |   |             |
|-----|--------------|-----|---|--|--------------|---|-------------|
|     |              |     |   |  |              | requesting funding for additional WBSP support posts. The minutes show that this had been agreed in principle with a request for a further report to the next meeting. This had continued to be reported and discussed at the meetings on 3/2/06, 3/3/06, 7/4/06 and 26/5/06. No exceptions were noted. |             |
| 2.8 | E2.5<br>E4.3 | *** | Duplicate payments from NRF have been identified. A clear procedure for the processing of payments in respect of NRF should be drafted, detailing relevant roles and responsibilities and should be communicated to officers. Further, prior to allocations / payments being made, officers responsible for authorising such transactions should be reminded to ensure:  • that payment / allocation is in respect of an approved | Programme management is now solely responsible for processing claims / payments and ensuring that evidence is collected to back up any claim. A working group meets which brings together the principal partnership officer (leading on commissioning {NRF}), programme management and finance to ensure spend is on track, claims are being made and milestones are reached.  A monthly financial | Implemented. | A procedure note has been compiled for LAA programme and performance management, which gives guidance on the submission and payment of grant claims.  | Implemented |

| <br>  |  |  |  |
|---|--|--|--|
| project; that payment / allocation has not already been made; that payment / allocation is accurate; that the correct ledger code has been applied; and that payment is made against an appropriate invoice in the case of external payments. | monitoring report is taken to the commissioning executive by head of finance (RHBE), to determine what the current position is, ask questions and see areas of responsibility for any underperformance. This reflects the total approved budget, forecast expenditure and any actual / forecast variation. The report identifies any perceived risks to the spend on individual projects / commissions and overall NRF allocation. |  |  |
|   | The executive is chaired by executive director (corporate services), which allows for robust advice / guidance on the accountable body contract and financial and contract rules. A joint performance report is being developed to give feedback on both   |  |  |

|     |      |     |  | renew ep nept   |              |   |             |
|-----|------|-----|--|---|--------------|---|-------------|
|     | F0.0 | *** |  | performance<br>(indicators) and<br>financial overview of<br>each commission.  |              |   |             |
| 2.9 | E2.6 | *** | Officers should be reminded that all decisions made at meetings of the LSP should be made by a quorate LSP. Where a decision is made at an inquorate LSP, it must be approved at the next available quorate meeting. | constitutional services<br>for the WBSP board<br>now ensures<br>decisions are | Implemented. | A review of both executive committee and WBSP board minutes between January and May 2005 identified that core members and support officers are listed separately. No issues with quoracy were identified. | Implemented |

#### **EVIDENCE OF SPEND**

| No   | Report<br>Ref | Priority | Recommended<br>Action  | Response  | Responsibility & Timescale | Action Taken  | Status      |
|------|---------------|----------|--|---|----------------------------|---|-------------|
| 2.10 | E4.3          | ***      | The process of raising cheques in advance within programme management requires urgent review by the programme management team. This point was raised in the 2003/04 SRB internal audit report.  It is recommended that this practice ceases immediately in respect of NRF payments and the recommendation made at 1.8 of this report is immediately implemented. | No payment is made for a claim unless sufficient and auditable evidence has been received.  In some cases, claims have not been fully paid, while evidence is sought to back up the full claim. This allows some payment to go through to the relevant organisation, but also shows commitment to providing the correct evidence. | Implemented.               | A procedure note has been compiled for "LAA Programme and Performance Management". This gives guidance on the submission and payment of grant claims and specifies that "expenditure will be defrayed by the commission lead agency before any claim is made".  It was noted that a payment in advance for £1.2m was made to SERCO in 2005/06. On this exceptional occasion, the payment in advance was considered appropriate and justified in order to assist schools with their budgets and was approved by the commissioning executive on 13/1/06. In examining the 2005/06 learning commission file it was identified that full evidence of spend had been provided. | Implemented |

|      |      |     | T                                 | - Chou op Roport             |              | T                        | <del></del> |
|------|------|-----|-----------------------------------|------------------------------|--------------|--------------------------|-------------|
| 2.11 | E4.3 | *** | The overall process               | See above.                   | Implemented. | A procedure note has     | Implemented |
|      |      |     | for management and                |                              |              | been compiled for LAA    |             |
|      |      |     | administration of NRF             | All payments are             |              | programme and            |             |
|      |      |     | payments within the               |                              |              | performance              |             |
|      |      |     | programme                         | accountant and the head      |              | management, which        |             |
|      |      |     | management team                   | of programme                 |              | gives guidance on the    |             |
|      |      |     | requires review.                  | management and               |              | submission and payment   |             |
|      |      |     | This review should                | neighbourhoods, before       |              | of grant claims. These   |             |
|      |      |     | include a documented              | being issued.                |              | procedure notes have     |             |
|      |      |     | and agreed procedure              |                              |              | been issued to all       |             |
|      |      |     | by which NRF is                   | Improved programme           |              | relevant officers who    |             |
|      |      |     | managed within that               | management monitoring        |              | have signed to           |             |
|      |      |     | section and what                  | forms have been              |              | acknowledge receipt.     |             |
|      |      |     | deliverables are                  | produced, which will allow   |              | Roles and                |             |
|      |      |     | required from the                 | for better management of     |              | responsibilities are now |             |
|      |      |     | partnership to enable             | each commission, monthly     |              | clearly defined.         |             |
|      |      |     | the team to robustly              | profiled spend, earlier      |              |                          |             |
|      |      |     | administer and control            | warnings if a commission     |              |                          |             |
|      |      |     | payments made from                | is not performing (either    |              |                          |             |
|      |      |     | NRF. It is                        | financially or milestones),  |              |                          |             |
|      |      |     | recommended that the              | which allows the             |              |                          |             |
|      |      |     | following is                      | commissioning executive      |              |                          |             |
|      |      |     | established and                   | to take actions at the       |              |                          |             |
|      |      |     | communicated to                   | earliest opportunity and     |              |                          |             |
|      |      |     | relevant members of               | makes the lead officers      |              |                          |             |
|      |      |     | staff:-                           | more accountable.            |              |                          |             |
|      |      |     | <ul> <li>evidence of</li> </ul>   |                              |              |                          |             |
|      |      |     | approval of                       | Grant agreements /           |              |                          |             |
|      |      |     | NRF spend                         |                              |              |                          |             |
|      |      |     | communicated                      | agreements are issued to     |              |                          |             |
|      |      |     | to the                            | lead officers, by            |              |                          |             |
|      |      |     | programme                         | programme management,        |              |                          |             |
|      |      |     | management                        | signed by the partnership    |              |                          |             |
|      |      |     | team from the                     | director, head of            |              |                          |             |
|      |      |     | partnership;                      | programme management         |              |                          |             |
|      |      |     | and                               | and neighbourhoods, and      |              |                          |             |
|      |      |     | <ul> <li>authorisation</li> </ul> | finance, as well as the lead |              |                          |             |

|      |      |     |   | Tollow op Roport            |                                   |  |                    |
|------|------|-----|---|-----------------------------|-----------------------------------|--|--------------------|
|      |      |     | required before payments are made.  | officer.                    |                                   |  |                    |
| 2.12 | E4.3 | *** | An overall review of the roles and responsibilities in relation to the council's management and administration of NRF between the partnership and programme management is required. This should provide a clear demarcation of responsibilities which are documented and communicated to relevant staff.  An accountable body agreement for the management and administration of NRF is also recommended between the council and the LSP to assist in this respect. | Currently under discussion. | Head of finance (RHBE) July 2005. | The constitution was approved by the WBSP board on 26/6/06 and adopted at the annual general meeting of the same day. Cabinet approval was obtained on 27/9/06. An accountable body agreement has been finalised and was approved by WBSP on 25.09.06. | Implemented        |
| 2.13 | E4.3 |     | NRF recipients requesting payment   | As 2.1 / 2.2 above.         | Implemented.                      | Invoices are no longer submitted. Payments are   | No longer relevant |
|      |      |     |   |                             |                                   |  |                    |

|      |      |     |   | • •                                   |              |   |             |
|------|------|-----|---|---------------------------------------|--------------|---|-------------|
|      |      |     | on invoice should be asked to make clear on their invoice the following information:  • the name of the project / commission to which their invoice relates; • the financial year for which the allocation relates; and • a correct invoice date.  Any invoice received without this information should be queried and resolved before payment is made. |                                       |              | made based on grant claims which are submitted on a monthly basis with evidence of spend Grant claims are submitted monthly detailing the name of the project/commission, the relevant financial year and are signed and dated.  A procedure note has been compiled for LAA programme and performance management, which gives guidance on the submission and payment of grant claims. |             |
| 2.14 | E4.3 | *** | Officers should be reminded that payment should only be made in respect of a proper VAT invoice and in accordance with financial procedure rule 8.2.2.  | Advice on VAT is sought from finance. | Implemented. | Advice was provided on VAT issues for grant payments by the group accountant (KG) on 7/10/03. This was forwarded to the programme management officer (LT) on 16/12/05.  A review of VAT arrangements will be undertaken when arrangements for the LAA are audited in  | Implemented |

|      |      |     |  |  |              | November 2006.   |                       |
|------|------|-----|--|--|--------------|--|-----------------------|
| 2.15 | E4.3 | *** | The process by which payments are made from NRF in respect of SERCO should be clarified and communicated to relevant officers.               | Now contained within the learning commission. Invoices and full evidence are received. Journal transfers are processed. All finance communication with SERCO is undertaken with their accountant.  | Implemented. | As 2.13.   | No longer<br>relevant |
| 2.16 | E4.3 | *** | Officers should be reminded that payments from NRF should not be raised to external organisations based on a Walsall MBC proforma invoice.   | Not Agreed.  It is important to recognise that some external organisations cannot raise invoices to the council.  The process is that claims are submitted by the external organisation, along with satisfactory evidence to validate the claim, eg, invoices paid. A pro forma invoice is then raised to pay the claim. | NA           | N/A  | N/A                   |
| 2.17 | E4.4 | *** | Officers should be reminded to ensure that journal input forms detailing the internal transfer of NRF to council budgets are filed securely. | Files have been standardised. These are being updated on advice from Head of Finance (RHBE).  A journal only takes place if we have received a valid claim, with the appropriate supporting evidence.  | Implemented. | In examining 10 2005/06 project files, it was identified that a copy of the journal transfer completed by programme management is placed on the project / commission file. | Implemented           |
| 2.18 | E4.4 | *** | Officers responsible for internally managed NRF projects should  | Covered in monthly commissioning executive   | Implemented  | A monthly finance report is submitted to the executive committee by  | Implemented           |

|                         | Tollow op Roport        |                            |
|-------------------------|-------------------------|----------------------------|
| be reminded that        |                         | the head of finance –      |
| expenditure should be   | Advice sought from Head | regeneration and           |
| kept within the initial | of Finance (RHBE)       | neighbourhood services.    |
| allocation of NRF.      | regarding management    |                            |
| Where overspends        | information.            | A report is also submitted |
| are likely, relevant    |                         | to each executive          |
| approvals should be     | Commissioning executive | committee regarding the    |
|                         | approvals are all       | performance of             |
| relevant sub group of   |                         | commissions.               |
| the LSP.                |                         |                            |
|                         |                         | In examining 10 2005/06    |
| Management              |                         | project files no           |
| information in respect  |                         | overspends were            |
| of internally managed   |                         | identified.                |
| NRF allocations         |                         |                            |
| should be reviewed by   |                         |                            |
| a responsible officer.  |                         |                            |
| This review should      |                         |                            |
| ensure that any         |                         |                            |
| potential overspends    |                         |                            |
| are identified and the  |                         |                            |
| relevant corrective     |                         |                            |
| action taken on a       |                         |                            |
| timely basis.           |                         |                            |

# 3. <u>NEIGHBOURHOOD RENEWAL FUND</u>

| ACTI | ON PLAN       |          |   |  |   |   |                     |
|------|---------------|----------|---|--|---|---|---------------------|
| No   | Report<br>Ref | Priority | Recommended Action  | Response   | Responsibility & Timescale  | Action Taken  | Status              |
| 3.1  | 1.2           | ***      | Management should consider undertaking a complete file review of 2003/04 NRF projects to ensure that files clearly detail evidence of how NRF funded projects benefit priority neighbourhoods / floor or local targets set out in the local neighbourhood renewal strategy. Where discrepancies are identified, project managers should be asked to source the relevant supporting documentation and place clearly on file. Project Officers should be reminded to ensure that such supporting documentation is present on all currently funded projects and commissions. | Complete file review of 2003/04, 2004/05 and 2005/06 to be undertaken. | Principal partnership officer (JL) / assistant programme manager (BF)  January 2006 | The WBSP director has informed audit that a complete review of all 2003/04 projects cannot be undertaken due to:-  documents now being virtually impossible to source;  staff resources required to undertake this task;  the time lapse involved;  changes in officers responsible;  No evidence has therefore been provided to audit to enable follow up. | Unable to implement |
| 3.2  | 1.2           | ***      | Project submission forms should be identified for the projects cited in 1.2.2 and placed on the relevant project  | Complete file review of 2003/04 files to be undertaken.                | Principal partnership officer (JL) / assistant programme manager (BF)               | As 3.1.   | Unable to implement |

|     |     |     |  | i ollow op ivebo                              |    |   |   |                        |
|-----|-----|-----|--|---|----|---|---|------------------------|
|     |     |     | file.  |   |    | January 2006  |   |                        |
| 3.3 | 1.2 | *** | The 6 project submission forms cited in 1.2.2 should be forwarded to the applicant for signing before being placed on the relevant project file.   | 2003/04 files to undertaken.                  | be | Principal partnership officer (JL) / assistant programme manager (BF)  January 2006 | As 3.1.   | Unable to<br>Implement |
| 3.4 | 1.2 |     | Management should consider undertaking a complete file review of all commissions funded in 2004/05 to ensure that a completed commissioning proforma is detailed on each commission file. A review should include the project cited in 1.2.3. Project officers should further be reminded to ensure that a completed commissioning proforma is detailed on each currently funded project file. | Complete file review 2004/05 files undertaken |    | Principal partnership officer (JL) / assistant programme manager (BF) Implemented   | The principal partnership officer has confirmed that all 2004/05 and 2005/06 files have been reviewed and a project file documentation record placed at the front of each file to detail documents held on the file.  An examination of the project files highlighted in 1.2.3 of the audit report identified that a commissioning proforma had now been placed on the commissioning file.  In examining 10 2005/06 files it was, however, identified that in 2 cases a project submission had not been placed on file (LSP admin/C20). The | Implemented            |

| _   |       |     |  |   |   |   |             |
|-----|-------|-----|--|---|---|---|-------------|
|     |       |     |  |   |   | principal partnership<br>officer stated that<br>project submissions<br>were not completed at<br>the time the original   |             |
| 3.  | 5 1.2 | *** | A complete file review of 'non commissioned' project files in 2004/05 should be considered to ensure that completed pro-formas are detailed on all non 'commissioned project' files. This review should include those projects cited in 1.2.4. Project officers should further be reminded to ensure that a completed proforma is detailed on all currently funded 'non commissioned' files. | Complete file review of 2004/05 files undertaken.   | Principal partnership officer (JL) / assistant programme manager (BF) Implemented | As 3.4.  An examination of the 6 project files highlighted in 1.2.4 of the audit report identified 4 cases where a copy of the project submission had not been placed on the file (G10 / UG1 / G03 / F17). The principal partnership officer (JL) stated that project submissions were not completed at the time the approvals were made. | Implemented |
| 3.0 | 5 1.5 | *** | The WBSP has benefited from the minute taking expertise of officers from constitutional services. The commissioning executive should consider utilising the services of constitutional services for the production of their minutes.   | As part of the suggested commissioning executive governance review, the use of constitutional services will be considered.  Minutes have been tightened up considerably, with reports, minutes, approval letters, grant / commissioning agreements all refer to the same information for clarity. | Principal partnership officer (JL)/chair of commissioning executive Implemented   | After due consideration, the WBSP executive committee minutes remain the responsibility of the principal partnership officer (JL) using the new LAA programme and performance management procedure note which states that the minutes   | Implemented |

|     |     |     |  |  |  | of the executive committee will reflect the decision(s) taken, including amount of funding, which financial year(s) the funding relates and any other conditions that need to be addressed.  As 2.4. |             |
|-----|-----|-----|--|--|--|--|-------------|
| 3.7 | 1.5 | *** | Although improvements have been noted, it would be prudent for minute takers to be reminded to ensure that any documentation presented to either the WBSP or the commissioning executive is clearly referenced within the appropriate minutes. | Minute takers have been reminded and minutes have been tightened up considerably, with reports, minutes, approval letters, grant / commissioning agreements all referring to the same information for clarity.  As part of the suggested commissioning executive governance review, the use of constitutional services will be considered. | Principal partnership officer / chair of commissioning executive Implemented | As 3.6.  | Implemented |
| 3.8 | 1.6 | *** | Officers should be reminded to ensure that where work / consultancy is commissioned by either the WBSP or the commissioning executive, that the findings of this work should be presented  | A programme of agenda items is kept (currently by the principal partnership officer), including standing agenda items, and follow up on actions are reported back to the commissioning executive at the appropriate time.  | Principal partnership officer (JL) Implemented                               | The principal partnership officer (JL) confirmed that this now was the case. An example of this was now given as the economic development and communication commission where a presentation had been | Implemented |

|      |     |     |   | Tollow op Roport   |   |  |                       |
|------|-----|-----|---|--|---|--|-----------------------|
|      |     |     | and discussed in full.  |  |   | given to the commissioning executive on 8.04.05 on the findings of the research undertaken via this commission.  |                       |
| 3.9  | 1.6 | *** | Officers may consider undertaking an evaluation exercise at the end of each commission of consultancy work to ascertain the value of the work together with any learning points for future. | An independent review of commissioning and commissions is being developed with IDeA.   | Principal partnership officer (JL) / assistant programme manager (BF) February 2006 | A report is presented annually to the executive committee detailing the outcomes and achievements of all NRF funded projects. The last report of this nature went to the executive committee on 8.09.06 for all 2005/06 projects.  | Implemented           |
| 3.10 | 1.7 | *** | Officers should be reminded to ensure that the appropriate approval has been obtained before NRF commission / grant recipients are informed of their award of NRF.                          | Adequate evidence of approval is now detailed within the minutes. An approval letter is issued to each recipient, detailing how much, for which financial year, and what the reporting requirements are, after approval has been obtained. | Principal partnership officer (JL) / chair of commissioning executive Implemented   | A procedure note has been compiled for LAA programme and performance management giving guidance on the approval and notification process. The procedures state that a letter will be issued by the executive committee chair to the commission lead officer detailing amount of funding approved, for which financial year the funding relates and other conditions that need to be addressed. | Partially implemented |

|  |  | Tonon op Hoport |                                      |
|--|--|-----------------|--------------------------------------|
|  |  |                 | In examining 10                      |
|  |  |                 | 2005/06 files it was                 |
|  |  |                 | identified that:                     |
|  |  |                 | In 1 case there                      |
|  |  |                 | was no project                       |
|  |  |                 |                                      |
|  |  |                 | approval on the file                 |
|  |  |                 | (C20). The                           |
|  |  |                 | approval for C20                     |
|  |  |                 | has now been                         |
|  |  |                 | placed on the file.                  |
|  |  |                 | <ul> <li>In 4 cases there</li> </ul> |
|  |  |                 | was no letter of                     |
|  |  |                 | approval on the file                 |
|  |  |                 | (LSP admin/A23/                      |
|  |  |                 | C20/E04). In the                     |
|  |  |                 | case of A23 the                      |
|  |  |                 | letter of approval                   |
|  |  |                 | has now been                         |
|  |  |                 | placed on file. The                  |
|  |  |                 | principal                            |
|  |  |                 | partnership officer                  |
|  |  |                 |                                      |
|  |  |                 | stated that C20,                     |
|  |  |                 | E04 and LSP                          |
|  |  |                 | admin had been                       |
|  |  |                 | approved prior to                    |
|  |  |                 | the use of the                       |
|  |  |                 | letter of approval.                  |
|  |  |                 | In 1 case the                        |
|  |  |                 | amount approved                      |
|  |  |                 | for 2004/05 and                      |
|  |  |                 | 2005/06 was                          |
|  |  |                 | unclear from the                     |
|  |  |                 | minutes as only                      |
|  |  |                 | the total approved                   |
|  |  |                 | for the 2 years was                  |
|  |  |                 | recorded. The                        |
|  |  |                 |                                      |
|  |  |                 | letter of approval                   |

|      |     |     |  | • •     |  |   |             |
|------|-----|-----|--|---------|--|---|-------------|
|      |     |     |  |         |  | did however make clear the amounts approved for each financial year. (A23).  In 1 case the approved date recorded on the project file documentation record did not agree with the actual date the project was approved (LSP admin). |             |
| 3.11 | 1.8 | *** | Consideration should be given to providing a standard entry on the commissioning proforma and pro-forma for non commissioned NRF funded projects, to ensure that projects submitted for approval are not already subject to existing funding (to prevent duplicate funding); or existing regeneration activity. The council should extend this recommendation to all council funding regimes to ensure that there is a specific requirement to check for duplicate | Agreed. | Principal partnership officer (JL) Implemented | The pro-forma has been amended.   | Implemented |

|      |     |     | funding.   |  |   |  |                       |
|------|-----|-----|--|--|---|--|-----------------------|
| 3.12 | 2.2 | *** | Officers should ensure that evidence of the appropriate approval (for example, the minutes of the relevant commissioning executive) should be clearly documented on project files, including those cited in 2.2.2. | Complete file review of 2003/04, 2004/05 and 2005/06 to be undertaken. | Principal partnership officer (JL) / assistant programme manager (BF)  January 2006 | As 3.10.  An examination of the 4 projects files highlighted in 2.2.2 of the audit report identified that in:  • 2 cases (UG1 / UG6) where the projects had been approved, evidence of the approval had not been documented on the project files.  Evidence of the approval has now been placed on the file.  • in 1 case (C22) the total amount approved was not clear from the minutes. A report of all projects funded from 2002/03 onwards is, however, to be submitted to the executive committee sub group on 9 October 2006 for approval, which will include approval for this project. | Partially implemented |

|      |     |     |  | <u> </u>  |   |   |  |
|------|-----|-----|--|---|---|---|--|
| 3.13 | 2.2 | *** | Officers should be reminded that only the NRF amount approved should be awarded. Payments in excess of the amount approved should only be made with sufficient prior approval.                       | Additional amounts required are reported to the commissioning executive, either via the finance report, performance of commissions report, or a separate report for approval as necessary to the level of additional funding required.    | Principal partnership officer (JL) / head of finance (regeneration & neighbourhood services) (PS) | See 2.3.  | Implemented - subject to approval on 9/10/06 |
| 3.14 | 2.2 | *** | Officers should further<br>be reminded that<br>minuted approval should<br>include the project<br>name, amount awarded<br>and financial year(s) to<br>which this award relates                        | Adequate evidence of approval is now detailed within the minutes. An approval letter is issued to each recipient, detailing how much, for which financial year, and what the reporting requirements are after approval has been obtained. | Principal partnership officer (JL) / chair of commissioning executive Implemented                 | As 2.4.   | Implemented                                  |
| 3.15 | 2.2 | *** | Approval for the amount of NRF awarded to the improving employability in Walsall project should be clarified. Should retrospective approval be required, the opportunity for this should be pursued. | Investigation to be undertaken.   | Principal partnership officer (JL) / assistant programme manager (BF)  January 2006               | The principal partnership officer confirmed that the file had been examined and it had not been possible to verify the approved amount from the documentation held on the file.  A report of all projects funded from 2002/03 onwards is to be submitted to the executive committee sub group on 9 October 2006 for approval. | Implemented - subject to approval on 9/10/06 |
| 3.16 | 2.2 | *** | The wider issue of   | A comprehensive review of   | Head of finance   | A governance review   | Implemented                                  |

|      |     |     | annestal of NDC                 | the comparate developers       | /romonoration 0     | haa haan undantal::::  |               |
|------|-----|-----|---------------------------------|--------------------------------|---------------------|------------------------|---------------|
|      |     |     | approval of NRF                 | the corporate governance       | (regeneration &     | has been undertaken    |               |
|      |     |     | projects / commissions          | arrangements of the            | neighbourhood       | and the resulting      |               |
|      |     |     | should be considered as         | WBSP/commissioning             | services) (PS) /    | constitution was       |               |
|      |     |     | part of a recommended           | executive will be carried out. | WBSP director       | approved by the WBSP   |               |
|      |     |     | review of the overall           | This will resolve any areas of |                     | board on 26/6/06 and   |               |
|      |     |     | governance                      | uncertainty in terms of the    | March 2006          | adopted at the annual  |               |
|      |     |     | arrangements of the             | current arrangements as well   |                     | general meeting of the |               |
|      |     |     | partnership and their           | as to facilitate the           |                     | same day. Cabinet      |               |
|      |     |     | associated groups.              | implementation of the local    |                     | approval was obtained  |               |
|      |     |     | Under current                   | area agreement.                |                     | on 27/9/06.            |               |
|      |     |     | arrangements, the               |                                |                     |                        |               |
|      |     |     | WBSP or the                     |                                |                     | An accountable body    |               |
|      |     |     | commissioning                   |                                |                     | agreement was          |               |
|      |     |     | executive have no               |                                |                     | finalised and was      |               |
|      |     |     | delegated powers to             |                                |                     | approved by the WBSP   |               |
|      |     |     | approve NRF spend.              |                                |                     | board on 25/9/06.      |               |
|      |     |     | Officers of the council,        |                                |                     | 200.0.01.20,0,00.      |               |
|      |     |     | as representatives of           |                                |                     |                        |               |
|      |     |     | the accountable body,           |                                |                     |                        |               |
|      |     |     | only, have such                 |                                |                     |                        |               |
|      |     |     | delegations. A review of        |                                |                     |                        |               |
|      |     |     | governance                      |                                |                     |                        |               |
|      |     |     | arrangements should             |                                |                     |                        |               |
|      |     |     | therefore seek to ensure        |                                |                     |                        |               |
|      |     |     |                                 |                                |                     |                        |               |
|      |     |     | that payments are authorised in |                                |                     |                        |               |
|      |     |     | accordance with an              |                                |                     |                        |               |
|      |     |     |                                 |                                |                     |                        |               |
|      |     |     | appropriate scheme of           |                                |                     |                        |               |
| 0.47 | 0.4 | *** | council delegation.             | Commission file review of      | Duin ain al         | A = 2.4 a = 4.2.2      | l le elele te |
| 3.17 | 3.1 |     | Grant agreements                | Complete file review of        | Principal           | As 3.1 and 3.2.        | Unable to     |
|      |     |     | should be sourced and           | 2003/04 files to be            | partnership officer |                        | Implement     |
|      |     |     | detailed on the project         | undertaken.                    | (JL) / assistant    |                        |               |
|      |     |     | files of those 2003/04          |                                | programme           |                        |               |
|      |     |     | projects referenced in          |                                | manager (BF)        |                        |               |
|      |     |     | 3.1.1. Also, where              |                                |                     |                        |               |
|      |     |     | possible and for                |                                | January 2006        |                        |               |
|      |     |     | completeness,                   |                                |                     |                        |               |

|      |     |     | signatures should be sought on the grant agreements referenced in 3.1.1.   |   |   |  |             |
|------|-----|-----|--|---|---|--|-------------|
| 3.18 | 3.1 | *** | The revised grant agreement form should include the date of the signatures of the grant recipients and the council to ensure evidence is available of the timeliness of the agreement.                             | Agreed.   | Principal partnership officer (JL) / assistant programme manager (BF) Implemented   | The grant agreement now includes the date of the signatures of the grant recipients and the council.  In all 10 2005/06 files examined it was found that all grant agreements had been signed and dated by appropriate officers/ grant recipients. | Implemented |
| 3.19 | 3.1 | *** | Where commissions are £100k or over, officers should ensure that all relevant sections of the grant agreement are completed and actioned including those referenced in 3.1.2.                                      | This appears to be a "hangover" from the fact that the NRF grant agreements are based on SRB agreements. This procedure is not necessary and will be stopped. | Head of finance<br>(regeneration &<br>neighbourhood<br>services) (PS)<br>March 2006 | This section has now been removed from the grant agreement.  | Implemented |
| 3.20 | 3.1 | *** | Where grant agreements have been amended, each amendment must be signed and dated by all parties to the agreement. Dependent on the number of amendments, consideration should be given to issuing a revised grant | Agreed.   | Assistant programme manager (BF) Implemented  | The LAA programme and performance management procedure now includes this.  | Implemented |

|      |     |     | agreement.  |  |   |  |                       |
|------|-----|-----|---|--|---|--|-----------------------|
| 3.21 | 3.2 | *** | Where additional amounts are approved to the original NRF approval, officers should be reminded that either a revised grant agreement form or a variation to the original grant agreement should be issued. Revised grant agreements / variations should also be subject to the same authorisations / approvals as grant agreements themselves. | Agreed.  | Assistant programme manager (BF) Implemented                                      | As 3.20.  In examining 10 2005/06 files it was identified that in one case the amount of funding had reduced but a revised grant agreement or a variation to the original grant agreement had not been issued (C20).  In carrying out a review of a further 3 2005/06 files it was found that delegated approval had been granted on 27/2/06 for an additional £600 for the State of the Environment project (H09). However, it was found that this approval had not been placed on file. This approval has now been placed on the file. | Partially Implemented |
| 3.22 | 3.2 | *** | In light of the recommendation above, a check of all projects currently funded back to their original grant agreements should be undertaken and revised grant agreements /  | Complete review of 2004/05 files to be undertaken. | Principal partnership officer (JL) / assistant programme manager (BF) Implemented | As 3.1 (unable to implement) and 3.4 (implemented).  Audit's examination of the 2 projects files highlighted in 3.2.1 of the audit report  | Partially implemented |

|      |     |     |   |  |  | 1  |                       |
|------|-----|-----|---|--|--|--|-----------------------|
|      |     |     | variations to the original grant agreement issued where required. This should include the projects referenced in 3.2.1.   |  |  | identified that in both cases (G03 / F17) a revised grant agreement had not been issued.   |                       |
| 3.23 | 4.2 | *** | Robust and regular monitoring arrangements of project outcomes/ targets / spends should be completed. This should include evidence that the project has met / is targeted to meet the outcomes agreed at project approval, including those relating to floor targets and tackling deprivation. Evidence of such monitoring should be clearly recorded on project files. | This recommendation is perhaps best answered with reference to the Audit Commissions review of the governance arrangements of the WBSP, which stated that:  The commissioning executive receives updates at each of its monthly meetings on progress with commissions in addition to finance reports on NRF spend. The finance reports are also presented to the WBSP Partnership Board. The head of finance for the council's regeneration and neighbourhood services directorate has taken the lead on preparing the finance reports, and the quality of these reports has improved considerably:  • Each project or commission is clearly shown, with named lead officers  • the format is very clear, and includes | Principal partnership officer (JL) Implemented | A procedure note has been compiled for LAA programme and performance management, which gives guidance on the submission and payment of grant claims.  A monthly finance report is submitted to the executive committee by the head of finance — regeneration and neighbourhood services.  A report is also submitted to each executive committee regarding the performance of commissions.  Grant claims have to be submitted on a monthly basis with evidence of spend. These detail the name | Partially implemented |
|      | 1   | 1   | I.  |  | l .  | l  | 1                     |

| colour flags to highlight the overall financial health' of each project  actual and projected spend is shown, with any projected under/over spend highlighted  The covering reports are concise and clear, and highlight the key issues and risks  The commissioning executive receives regular performance of commissions report detailing whether milestones / targets are being met, which is risk assessed, and a financial report. The WBSP Board receives quarterly reports on where Walsall's position is regarding floor targets. Programme management ensure that robust evidence is produced by recipients  of the project/commission, the relevant financial year and is signed and dated. In examining 10 2005/06 project files it was identified that:  was identified that:  i in 2 cases the monthly claim for NRF spend had not been signed by the grant recipient on 2 occasions (LSP admin/C20). The claims for C20 have now been signed but the LSP admin claims have now been signed but the LSP admin claims have not feel on file (C20).  In one case full evidence of spend of £43,964 was not held on file (C20).  Invoices from activity providers were not submitted with the grant claims for |
|--|
| regarding claims. Including provision of monthly / This project is managed within leisure, culture and lifelong learning and due to the programme officer has been employed.   |

|  |   | Follow Up Report             |      |                       |  |
|--|---|------------------------------|------|-----------------------|--|
|  |   | (and ultimately the LAA) is  |      | was agreed that       |  |
|  |   | being strengthened even      |      | the evidence of       |  |
|  |   | further with the recruitment |      | spend would not       |  |
|  |   | of an accounting technician. |      | have to be            |  |
|  |   | -                            |      | provided in full.     |  |
|  |   |                              |      | Although the          |  |
|  |   |                              |      | programme officer     |  |
|  |   |                              |      | carried out a spot    |  |
|  |   |                              |      | check examination     |  |
|  |   |                              |      | of invoices held,     |  |
|  |   |                              |      | no record of this     |  |
|  |   |                              |      | check was             |  |
|  |   |                              |      | evidenced.            |  |
|  |   |                              |      |                       |  |
|  |   |                              | Mo   | nitoring visits are   |  |
|  |   |                              | req  | uired by programme    |  |
|  |   |                              |      | nagement officers,    |  |
|  |   |                              | alth | nough the number of   |  |
|  |   |                              | visi | its per year is not   |  |
|  |   |                              |      | ecified. In examining |  |
|  |   |                              | 10   | 2005/06 project files |  |
|  |   |                              | it w | vas identified that:  |  |
|  |   |                              |      |                       |  |
|  |   |                              | • i  | n 2 cases only one    |  |
|  |   |                              |      | monitoring visit had  |  |
|  |   |                              |      | peen undertaken       |  |
|  |   |                              |      | (A21 / A23) during    |  |
|  |   |                              |      | 2005/06.              |  |
|  |   |                              | • i  | n 8 cases no          |  |
|  |   |                              |      | monitoring visits had |  |
|  |   |                              |      | peen undertaken       |  |
|  |   |                              |      | (LSP                  |  |
|  |   |                              |      | admin/C22/C20/D12     |  |
|  |   |                              |      | B15/E04/G09/D15).     |  |
|  |   |                              |      | n 1 case the          |  |
|  |   |                              |      | monitoring visit form |  |
|  |   |                              |      | was incomplete        |  |
|  | 1 |                              | · ·  |                       |  |

| -    |     |     |  |   |  |  |             |
|------|-----|-----|--|---|--|--|-------------|
| 3.24 | 4.2 | *** | Whore monitoring   | This recommendation is  | Principal                                      | (A21).  In 4 cases a monitoring return had not been completed by the grant recipient (A23/G09/D12/D15).  | Implemented |
| 3.24 | 4.2 |     | Where monitoring reveals that a grant recipient has failed / is in danger of failing to meet agreed outcomes, then a procedure should be drafted detailing actions / reporting requirements in the event of a projects failure to deliver. | Inis recommendation is perhaps best answered with reference to the Audit Commissions review of the governance arrangements of the WBSP, which stated that:  The commissioning executive receives updates at each of its monthly meetings on progress with commissions in addition to finance reports on NRF spend. The finance reports are also presented to the WBSP Partnership Board. The head of finance for the council's regeneration and neighbourhood services directorate has taken the lead on preparing the finance reports, and the quality of these reports has improved considerably:  • Each project or commission is clearly shown, with named lead officers • the format is very | Principal partnership officer (JL) Implemented | A procedure note has been compiled for LAA programme and performance management which details the action that should be taken when a target or programme is identified as having problems. | Implemented |

|  | i chan op Roport   |  |
|--|--|--|
|  | clear, and includes colour flags to highlight the overall financial 'health' of each project   |  |
|  | actual and projected spend is shown, with any projected under/over spend highlighted   |  |
|  | The covering reports are concise and clear, and highlight the key issues and risks   |  |
|  | The commissioning executive receives regular performance of commissions report detailing whether milestones / targets are being met, which is risk assessed, and a financial report. The WBSP Board              |  |
|  | receives quarterly reports on where Walsall's position is regarding floor targets. Programme management ensure that robust evidence is produced by recipients regarding claims. Including provision of monthly / |  |
|  | quarterly monitoring reports. Site visits have also been programmed in. A dedicated NRF programme officer has been   |  |

|      |     |     |  | employed. The financial support to NRF (and ultimately the LAA) is being strengthened even further with the recruitment of an accounting technician. |  |  |                       |
|------|-----|-----|--|--|--|--|-----------------------|
| 3.25 | 4.2 | *** | A review of projects cited in 4.2.1 should be undertaken to ensure that sufficient evidence of NRF spend has been obtained and that duplicate evidence has not been accepted to support evidence of spend. | Investigations to take place.  | Principal<br>partnership officer<br>(JL) / assistant<br>programme<br>manager (BF)<br>February 2006 | As 3.1.  | Unable to implement   |
| 3.26 | 4.2 | *** | Officers should be reminded that all project correspondence should be date stamped.  | Agreed.  | Assistant programme manager (BF) Implemented   | Examination of 3 2005/06 project files (H08, H09 and C23) identified not all correspondence on file had been date stamped.   | Partially implemented |
| 3.27 | 4.2 | *** | The overpayments to SERCO and neighbourhood management detailed in 4.2.2. should be addressed and recovered as a matter of urgency.  | This is being investigated currently.  | Head of finance<br>(regeneration &<br>neighbourhood<br>services) (PS)<br>January 2006              | The overpayment to SERCO has not been recovered. It was agreed by the head of finance (regeneration and neighbourhood services) that as evidence of spend had been duplicated, that if SERCO could provide further evidence of spend for the sum identified of | No longer<br>relevant |

|      |     |     |   | Tollow op Roport                                     |  |  |                     |
|------|-----|-----|---|--|--|--|---------------------|
|      |     |     |   |  |  | £41,773.86, the payment would not be recovered. Full evidence of spend was provided by SERCO.  The overpayment of £5,400 in respect of neighbourhood management has not been recovered. On 23 June 2006 retrospective delegated approval was obtained to cover the over spend on the neighbourhood management 2004/05 project. However the copy of the delegated approval letter had not been signed by the delegated officers. Further the delegated approval had not been submitted to the executive committee. The details are to be submitted to the executive committee sub group on 9.10.06. | Not yet implemented |
| 3.28 | 4.2 | *** | Officers should ensure  | Claim forms have been                                | Assistant                                | sub group on 9.10.06.<br>As 3.23.  | Partially           |
|      |     |     | that grant recipients<br>complete claim forms for<br>all funding requested. | made more robust, including the supporting evidence. | programme<br>manager (BF)<br>Implemented |  | implemented         |
| 3.29 | 4.2 | *** | VAT arrangements require immediate  | Agreed.  | Head of finance (regeneration &          | As 2.14.   | Implemented         |

|      |     |     | clarification.   |                                 | neighbourhood<br>services) (PS)<br>March 2006                                       |   |  |
|------|-----|-----|--|---------------------------------|---|---|--|
| 3.30 | 4.2 | *** | The practice of raising cheques and holding them should be ceased. Cheques should not be returned to originators as this represents a control risk. Such events should only be in exceptional / emergency circumstances. This issue has been the subject of previous internal and external audit reports, regarding programme management (including SRB audit report 2003/04). | Agreed.                         | Programme management team / finance support Implemented                             | The programme officer (LT) confirmed that most payments are now made by BACS. Collection of cheques did, however, take place on 2 exceptional occasions towards the end of 2005/06 for Walsall Lifelong Learning Alliance and Walsall Black Sisters Collective. | Implemented                                  |
| 3.31 | 4.2 | *** | The anomalies identified in the improving employability in Walsall project should be investigated and resolved.  | Investigation to be undertaken. | Principal partnership officer (JL) / assistant programme manager (BF)  January 2006 | As 3.15.  | Implemented - subject to approval on 9/10/06 |
|      |     |     | Officers should be reminded to ensure consistency between figures quoted in finance reports, grant   | Agreed.                         | Principal partnership officer (JL) / assistant programme manager (BF)               | As 3.10.  | Partially implemented                        |

| -    |     |     |   |  |   |   |                       |
|------|-----|-----|---|--|---|---|-----------------------|
|      |     |     | agreements and amounts subsequently paid out in respect of projects. Where variances exist a clear audit trail, documenting the necessary approvals should exist.   |  |   |   |                       |
| 3.32 | 4.2 | *** | The difference between the compact officer project amount included on the finance report and that included on the project file should be investigated and resolved.   | Investigation to take place.   | Principal<br>partnership officer<br>(JL) / assistant<br>programme<br>manager (BF)<br>January 2006 | Investigation to take place.  | Not yet implemented   |
| 3.33 | 4.2 | *** | The monitoring visit form should be updated to include the signature and date of the officer undertaking the visit.   | Agreed.  | Principal partnership officer (JL) / assistant programme manager (BF)                             | The monitoring and audit visit form has been updated.   | Implemented           |
| 3.34 | 4.2 | *** | As unspent NRF can be subject to claw back by GOWM, care should be taken with the commissioning approach to ensure that projects / commissions are approved in sufficient time to enable sufficient project expenditure to be defrayed within the financial year. | One of the key requirements of the commissioning approach is the ability of the project to deliver within the timeframe of a financial year. This is rigorously monitored during the course of the year and each finance report highlights the risk of not spending the total allocation in year. As a "back-up" a sub-group of the executive meet to re-allocate funding to other commissions where | Head of finance<br>(regeneration &<br>neighbourhood<br>services) (PS)<br>Implemented              | A monthly finance report is submitted to the executive committee by the head of finance – regeneration and neighbourhood services to maintain the focus on ensuring resources are fully utilised.  A report is also submitted to each | Partially implemented |

| - | Follow of Kepolit |  |  |                               |  |                          |  |  |  |
|---|-------------------|--|--|-------------------------------|--|--------------------------|--|--|--|
|   |                   |  |  | underspends are forecast.     |  | executive committee      |  |  |  |
|   |                   |  |  |                               |  | regarding the            |  |  |  |
|   |                   |  |  | It should be noted that       |  | performance of           |  |  |  |
|   |                   |  |  | GOWM allow a 5% carry         |  | commissions.             |  |  |  |
|   |                   |  |  | forward, and the carry-       |  |                          |  |  |  |
|   |                   |  |  | forward from 04/05 was well   |  | A procedure note has     |  |  |  |
|   |                   |  |  | within this limit, which is   |  | been compiled for LAA    |  |  |  |
|   |                   |  |  | particularly pertinent given  |  | Programme and            |  |  |  |
|   |                   |  |  | that the carry forward was in |  | Performance              |  |  |  |
|   |                   |  |  | excess of £1m in the          |  | Management which         |  |  |  |
|   |                   |  |  | previous year.                |  | details the action that  |  |  |  |
|   |                   |  |  | providus year.                |  | should be taken when     |  |  |  |
|   |                   |  |  |                               |  | a target or programme    |  |  |  |
|   |                   |  |  |                               |  | is identified as having  |  |  |  |
|   |                   |  |  |                               |  | 9                        |  |  |  |
|   |                   |  |  |                               |  | problems.                |  |  |  |
|   |                   |  |  |                               |  | le the finence report to |  |  |  |
|   |                   |  |  |                               |  | In the finance report to |  |  |  |
|   |                   |  |  |                               |  | the executive            |  |  |  |
|   |                   |  |  |                               |  | committee on 26/5/06 it  |  |  |  |
|   |                   |  |  |                               |  | was reported that from   |  |  |  |
|   |                   |  |  |                               |  | a total budget of        |  |  |  |
|   |                   |  |  |                               |  | £7,711,476 for 2005/06   |  |  |  |
|   |                   |  |  |                               |  | a total of £7,471,169    |  |  |  |
|   |                   |  |  |                               |  | claims had been          |  |  |  |
|   |                   |  |  |                               |  | settled resulting in a   |  |  |  |
|   |                   |  |  |                               |  | provisional out-turn for |  |  |  |
|   |                   |  |  |                               |  | 2005/06 of an            |  |  |  |
|   |                   |  |  |                               |  | underspend of            |  |  |  |
|   |                   |  |  |                               |  | £240,307 which           |  |  |  |
|   |                   |  |  |                               |  | equates to 3.1%. This    |  |  |  |
|   |                   |  |  |                               |  | is below the 5%          |  |  |  |
|   |                   |  |  |                               |  | threshold allowed by     |  |  |  |
|   |                   |  |  |                               |  | GOWM.                    |  |  |  |
|   |                   |  |  |                               |  |                          |  |  |  |
|   |                   |  |  |                               |  | In examining 10          |  |  |  |
|   |                   |  |  |                               |  | 2005/06 files it was     |  |  |  |
|   |                   |  |  |                               |  | identified that:         |  |  |  |
|   |                   |  |  |                               |  | idoniillod triat.        |  |  |  |

| 7 |      |     |     | 1   | <u> </u>                                       |   |   |             |
|---|------|-----|-----|---|--|---|---|-------------|
|   |      |     |     |   |  |   | <ul> <li>in 3 cases claims         were not being         submitted until the         latter part of the         financial year         (A21/D12/D15).         This was due to         problems being         encountered with         the recipients         submitting late         claims.</li> <li>in 1 case 16 claims         were submitted in         March 2006 (A23).</li> </ul> |             |
|   | 3.35 | 4.7 | *** | Procedure notes should be produced regarding the financial and performance management arrangements of NRF project administration. Once complete, these should be issued to all relevant officers who should sign for their receipt. | Agreed.  | Principal partnership officer (JL) / assistant programme manager (BF) / head of finance (regeneration & neighbourhood services) (PS)  Implemented | A procedure note has been compiled for LAA programme and performance management and issued to all relevant officers. These procedure notes have been issued to all relevant officers who have signed to acknowledge receipt. A copy of the procedure is also issued to all grant recipients who sign to acknowledge receipt.  | Implemented |
|   | 3.36 | 5.2 | *** | The procedure for declaration of interests of members of the commissioning  | To be undertaken as part of governance review. | Head of finance<br>(regeneration &<br>neighbourhood<br>services) (PS) /   | The constitution stated that agendas for both the executive committee and WBSP  | Implemented |
|   |      |     |     | executive and LSP;  |  | WBSP director   | board should include  |             |

|      |     |     | when decisions regarding the use of NRF funds are made, should be clarified with constitutional services to ensure that sound governance arrangements exist. This should form part of the overall review of governance recommended   |  | March 2006  | declaration of interests.                                      |             |
|------|-----|-----|--|--|---|--|-------------|
| 3.37 | 5.3 | *** | previously in this report.  Minute takers should be reminded that care should be taken in providing concise and accurate minutes of meetings of the LSP to ensure there is little scope for alternative interpretation of a comment. | As part of the suggested commissioning executive governance review, the use of constitutional services will be considered.  Minutes have been tightened up considerably, with reports, minutes, approval letters, grant / commissioning agreements all refer to the same information for clarity.  Draft minutes are overseen by the chair, commissioning executive, and WBSP director. These are then | Principal partnership officer (JL) / chair of commissioning executive Implemented | As 3.6.  | Implemented |
| 3.38 | 5.6 | *** | A quorate membership should always be present when the minutes of the previous meeting are being   | agreed at the next meeting.  This is now the case for both the WBSP board and the commissioning executive.  Quoracy is checked at the  | WBSP director /<br>minute taker /<br>chair of<br>commissioning<br>executive       | As 2.9.  In examining a sample of agendas and minutes for both | Implemented |

| _    |     |     |  | <u> </u>   |   |  |             |
|------|-----|-----|--|--|---|--|-------------|
|      |     |     | formally approved. To assist this process the agenda item of the approval of the previous meeting minutes should be brought forward to one of the first items of business. | start of the meeting.  | Implemented   | executive committee and WBSP board meetings it was found that  • the minutes of the previous meeting are one of the first items of business.  • core members and support officers are listed separately.  • the meetings were quorate.  • substitutions are listed in the minutes of each meeting. |             |
| 3.39 | 5.7 | *** | Where a meeting becomes inquorate, minute takers should be reminded to notify the meeting as such and record this in the minutes.  | This is agreed. To ensure that decisions are taken in accordance with established constitutional arrangements, minute takers notify the meeting if / when a meeting becomes inquorate. | Principal partnership officer / chair of commissioning executive  Implemented  Head of finance (regeneration & neighbourhood services) (PS) / WBSP director  March 2006 | As 3.38.   | Implemented |
| 3.40 | 5.8 | *** | The membership of the WBSP should be clarified at the start of each meeting. Where substitutes are allowed   | Membership is clarified at the start of each meeting.  Nominated substitutes have been made for the  | WBSP director February 2006   | As 3.38.   | Implemented |

| _    | 1    | 1   |  |                                     |                  |                                       |                     |
|------|------|-----|--|-------------------------------------|------------------|---------------------------------------|---------------------|
|      |      |     | and appointed, these should be determined in   | commissioning executive.            |                  |                                       |                     |
|      |      |     | advance and included                           | Nominated substitutes for           |                  |                                       |                     |
|      |      |     | within the terms of reference / constitutional | the WBSP board are being            |                  |                                       |                     |
|      |      |     |  | sought.                             |                  |                                       |                     |
|      |      |     | arrangements of the WBSP.                      |                                     |                  |                                       |                     |
| 3.41 | 5.8  | *** | A review of the minutes                        | A letter confirming these           | WBSP director    | The principal                         | Unable to           |
| 3.41 | 5.0  |     | of meetings attended by                        | arrangements has been               | WBSF director    | partnership officer (JL)              | Implement           |
|      |      |     | Etty Martin in which she                       | signed by Etty Martin and           | Implemented      | confirmed that there                  | implement           |
|      |      |     | substituted for Terry                          | Terry Mingay.                       | Implemented      | was a letter confirming               |                     |
|      |      |     | Mingay, while acting in                        | Terry wiirigay.                     |                  | the arrangements                      |                     |
|      |      |     | her capacity as interim                        |                                     |                  | signed by Etty Martin                 |                     |
|      |      |     | civic commissioning                            |                                     |                  | and Terry Mingay but a                |                     |
|      |      |     | manager, should be                             |                                     |                  | copy of the letter could              |                     |
|      |      |     | reviewed to confirm the                        |                                     |                  | not be located.                       |                     |
|      |      |     | validity of the decisions                      |                                     |                  |                                       |                     |
|      |      |     | made.  |                                     |                  |                                       |                     |
| 3.42 | 5.9  | *** | The WBSP should                                | Agreed. To be undertaken            | Head of finance  | A governance review                   | Implemented         |
|      |      |     | continue to ensure that                        | as part of governance               | (regeneration &  | has been undertaken                   |                     |
|      |      |     | it holds its AGM in                            | review.                             | neighbourhood    | and the resulting                     |                     |
|      |      |     | accordance with its                            |                                     | services) (PS) / | constitution was                      |                     |
|      |      |     | constitution.                                  |                                     | WBSP director    | approved by the WBSP                  |                     |
|      |      |     |  |                                     |                  | board on 26/6/06 and                  |                     |
|      |      |     |  |                                     | March 2006       | adopted at the annual                 |                     |
|      |      |     |  |                                     |                  | general meeting of the                |                     |
|      |      |     |  |                                     |                  | same day. The                         |                     |
|      |      |     |  |                                     |                  | constitution was                      |                     |
|      |      |     |  |                                     |                  | approved by cabinet on                |                     |
| 0.40 | 5.40 | *** | Office and the Little                          | Deposite detail                     | WDOD 4. (        | 27.09.06.                             | lease la care de la |
| 3.43 | 5.10 |     | Officers should be                             | Reports detail consequences         | WBSP director    | The pro-forma                         | Implemented         |
|      |      |     | reminded to ensure that                        | / implications of proposed actions. | Implemented      | completed for the executive committee |                     |
|      |      |     | the board are fully                            | actions.                            | Implemented      | includes environment /                |                     |
|      |      |     | aware of any associated                        |                                     |                  |                                       |                     |
|      |      |     | consequences /                                 |                                     |                  | liveability implications              |                     |
|      |      |     | implications of all                            |                                     |                  | and equalities /                      |                     |
|      |      |     | proposed actions.                              |                                     |                  | diversity implications.               |                     |

| -    |      |     |  |  |  |   |             |
|------|------|-----|--|--|--|---|-------------|
| 3.44 | 5.13 | *** | Where decisions are  | A comprehensive review of  | Head of finance  | A report is also submitted to each executive committee regarding the performance of commissions.  Delegated authority   | Partially   |
| 3.44 | 5.15 |     | made based on delegated approval, they should be documented as such on project / commission files. These decisions should also be reported back for information to the next available meeting of the commissioning executive / WBSP as appropriate to ensure complete transparency / accountability. | the corporate governance arrangements of the WBSP/commissioning executive will be carried out. This will resolve any areas of uncertainty in terms of the current arrangements as well as to facilitate the implementation of the local area agreement.  Letters of approval, detailing how much and for which financial year, are issued to recipients. Letters are from the WBSP director, and signed by four commissioning executive officers with delegated authority. Copies of these | (regeneration & neighbourhood services) (PS) / WBSP director  March 2006  Principal partnership officer (JL) / chair of commissioning executive  Implemented | decisions are a standing item on the agenda for each executive committee meeting.  Letters of approval detailing amounts approved and financial year are issued to each recipient. Copies are placed on the project file.  As 3.27. | implemented |
|      |      |     |  | letters are placed on file, and grant / commissioning agreements issued.  A standing agenda item is now reported to the commissioning executive of any delegated authority decisions taken.  |  |   |             |

| 3.45 | 5.13 | *** | Legal services should be asked to undertake a review of the legality of the granting of delegated authority for NRF spend to non council employees. This should form part of the overall review of governance arrangements recommended at 2.2.4 of this report. | A standing agenda for the WBSP board detailing decisions taken by the commissioning executive.  A comprehensive review of the corporate governance arrangements of the WBSP/commissioning executive will be carried out. This will resolve any areas of uncertainty in terms of the current arrangements as well as to facilitate the implementation of the local area agreement. | Head of finance<br>(regeneration &<br>neighbourhood<br>services) (PS) /<br>WBSP director<br>March 2006 | As 3.16. | Implemented           |
|------|------|-----|---|---|--|----------|-----------------------|
| 3.46 | 5.16 | *** | Officers should ensure that all reports submitted for the board's attention, clearly state the projects to which they refer.  | Agenda items and report titles are now identical.   | Principal<br>partnership officer<br>(JL) / partnership<br>support manager<br>(MM) /<br>WBSP director   | As 2.4.  | Implemented           |
| 3.47 | 5.16 | *** | Officers should ensure that appropriate approval has been obtained and is detailed on all project files prior to funding being awarded.   | Adequate evidence of approval is now detailed within the minutes. An approval letter is issued to each recipient, detailing how much, for which financial year, and what the reporting requirements are after approval has been obtained.   | Implemented Principal partnership officer (JL) / chair of commissioning executive Implemented          | As 3.10. | Partially implemented |
| 3.48 | 5.16 | *** | Care should be taken to ensure that the value of  | Approval is detailed within the minutes. An approval  | Principal partnership officer  | As 3.10. | Partially implemented |

|  |   | Follow op Report  |   |  |
|--|---|---|---|--|
|  | NRF awarded is consistent across grant applications; approvals        | letter is issued to each recipient, detailing how much, for which financial   | (JL) / chair of commissioning executive |  |
|  | and agreements. Any anomlies should be                                | year, and what the reporting requirements are.  | implemented                             |  |
|  | immediately investigated and corrective action taken where necessary. | Additional amounts required are reported to the commissioning executive, either via the finance report, performance of commissions report, or a separate report, as necessary to level of additional funding required. Letters of approval, detailing how much and for which financial year, are issued to recipients. Letters are from the WBSP director, and signed by four commissioning executive officers with delegated |   |  |
|  |   | authority. Copies of these letters are placed on file, and grant / commissioning agreements issued.   |   |  |
|  |   | A standing agenda item is now reported to the commissioning executive of any delegated authority decisions taken.   |   |  |
|  |   | A standing agenda for the WBSP board detailing decisions taken by the commissioning executive.  |   |  |

|      | T =  | T   |   | - Chow op Roport   | T   | T   | T =                   |
|------|------|-----|---|--|---|---|-----------------------|
| 3.49 | 5.16 | *** | Officers should ensure that grant agreements have been appropriately signed before payments are made to grant recipients.   | Agreed.  | Assistant programme manager (BF) / head of neighbourhood partnerships & programmes (JB) / head of finance (regeneration & neighbourhood services) (PS)  Implemented | A procedure note has been compiled for LAA Programme and Performance Management. This procedure, however, does not specify that grant agreements should have been appropriately signed before payments are made to grant recipients.  In examining 10 2005/06 files it was identified that in 1 case claims were made for expenditure that had been defrayed before the grant agreement had been signed (LSP) | Partially implemented |
| 3.50 | 6.1  | *** | The commissioning framework requires review and update. This review should immediately clarify the term 'commissioning' making the distinction between commissioning as a 'grant' and as 'a procurement exercise' absolutely clear. It is recommended that legal services assist in this respect. | To be undertaken as part of the overall governance review. | Head of finance<br>(regeneration &<br>neighbourhood<br>services) (PS) /<br>WBSP director<br>March 2006  | admin).  As 3.16.  The constitution / accountable body agreement do not make the distinction between commissioning as a 'grant' and as 'a procurement exercise' absolutely clear. However both documents make clear the requirement to  | Partially implemented |

| _    |     |     |  |   |  |   |             |
|------|-----|-----|--|---|--|---|-------------|
|      |     |     |  |   |  | comply with financial and contract rules which includes section 17 – trading with the council and its partners. This should be addressed in subsequent revisions                              |             |
| 3.51 | 6.1 | *** | The review of commissioning should ensure that commissioning executive has adequate arrangements in place to ensure' compliance with the council's contract and financial procedure rules and European procurement requirements. | Agreed.  This will be reinforced as part of the overall governance review.                  | Principal partnership officer (JL) Implemented Head of finance (regeneration & neighbourhood services) (PS) / WBSP director March 2006 | to these documents.  The constitution states that the partnership board, executive committee and directorate shall procure in accordance with Walsall Council's financial and contract rules. | Implemented |
| 3.52 | 6.1 | *** | To be prudent, it is also recommended that a full review of the legal arrangements for the WBSP and associated groups is undertaken.   | To be undertaken as part of the overall governance review.                                  | Head of finance<br>(regeneration &<br>neighbourhood<br>services) (PS) /<br>WBSP director<br>March 2006                                 | As 3.16.  | Implemented |
| 3.53 | 6.2 | *** | Management should request recipient commission lead organisations to document a formal exit strategy, detailing financial sustainability at the end of the project.  | Commissioning pro-formas and any request for funding requires details of any exit strategy. | Principal<br>partnership officer<br>(JL)<br>Implemented  | The commissioning pro-forma now includes details of the recipients exit strategy.   | Implemented |

| 3.54 | 6.7  | *** | The commissioning              | Agreed.                         | Principal           | As 3.51.                        | Implemented  |
|------|------|-----|--------------------------------|---------------------------------|---------------------|---------------------------------|--------------|
|      |      |     | executive is reminded to       |                                 | partnership officer |                                 | '            |
|      |      |     | ensure that their actions      |                                 | (JL)                |                                 |              |
|      |      |     | are fully in compliant         |                                 |                     |                                 |              |
|      |      |     | with contract procedure        |                                 | Implemented         |                                 |              |
|      |      |     | rules. This includes           |                                 |                     |                                 |              |
|      |      |     | ensuring:-                     | This will be reinforced as      | Head of finance     |                                 |              |
|      |      |     | in accordance                  | part of the overall             | (regeneration &     |                                 |              |
|      |      |     | with CPR 16,                   | governance review.              | neighbourhood       |                                 |              |
|      |      |     | that the value of              | geremaneeremen                  | services) (PS) /    |                                 |              |
|      |      |     | contracts is                   |                                 | WBSP director       |                                 |              |
|      |      |     | ascertained prior              |                                 | WBC: alloctor       |                                 |              |
|      |      |     | to commencing                  |                                 | March 2006          |                                 |              |
|      |      |     | the tendering                  |                                 | Water 2000          |                                 |              |
|      |      |     | procedure;                     |                                 |                     |                                 |              |
|      |      |     |                                |                                 |                     |                                 |              |
|      |      |     | that quotations or tenders are |                                 |                     |                                 |              |
|      |      |     | obtained as                    | To be presented to the          | Principal           | Approval for the                | Implemented  |
|      |      |     | necessary in                   | commissioning executive for     | partnership officer | payments made to                | - subject to |
|      |      |     | accordance with                | approval.                       | (JL) / head of      | DCA has not yet been            | approval on  |
|      |      |     | CPR 18 and 19;                 | αρρισναι.                       | finance             | sought. This will be            | 9/10/06      |
|      |      |     | or where                       |                                 | (regeneration &     | addressed in the report         | 3/10/00      |
|      |      |     |                                |                                 | neighbourhood       | that is to be submitted         |              |
|      |      |     | exemptions                     |                                 | services) (PS)      | to the executive                |              |
|      |      |     | apply under CPR                |                                 | Services) (FS)      |                                 |              |
|      |      |     | 17.                            |                                 | January 2006        | committee sub group on 9.10.06. |              |
|      |      |     | A managed from the c           |                                 | January 2000        | 011 9.10.00.                    |              |
|      |      |     | Approval for the               |                                 |                     |                                 |              |
|      |      |     | payments made to DCA           |                                 |                     |                                 |              |
|      |      |     | should be sought as a          |                                 |                     |                                 |              |
|      |      | 1   | matter of urgency.             |                                 |                     |                                 |              |
| 3.55 | 6.11 | *** | When decisions                 | As part of the suggested        | Principal           | As 3.6.                         | Implemented  |
|      |      |     | regarding the awarding         | commissioning executive         | partnership officer |                                 |              |
|      |      |     | of commissions are             | governance review, the use      | (JL) / chair of     |                                 |              |
|      |      |     | made, minute takers            | of constitutional services will | commissioning       |                                 |              |
| 1    |      |     | should ensure that the         | be considered.                  | executive           |                                 |              |
|      |      |     | specific action required       |                                 |                     |                                 |              |
|      |      |     | following the decision is      | Minutes have been tightened     | Implemented         |                                 |              |

|      | 1    | ,   |   | I dilow op Report   |  | _   |   |
|------|------|-----|---|---|--|---|---|
|      |      |     | clearly minuted.  | up considerably, with reports, minutes, approval letters, grant / commissioning agreements all refer to the same information for clarity.  Adequate evidence of approval is now detailed within the minutes. An approval letter is issued to each recipient, detailing how much, for which financial year, and what the reporting requirements are, after approval has been obtained. |  |   |   |
| 3.56 | 6.12 | *** | Officers should ensure that tender evaluation follows exactly the requirements set out in contract procedure rule 21,22,23,24 and 25. | Agreed.  This will be reinforced as part of the overall governance review.  | Principal partnership officer (JL) Implemented Head of finance (regeneration & neighbourhood services) (PS) / WBSP director March 2006 | As 3.51.  The WBSP's compliance with the council's rules in their latest procurement exercise (provision of a partnership website) are to be subject to a full contract audit review. | Implemented<br>(compliance<br>subject to<br>contract audit<br>review) |
| 3.57 | 6.12 | *** | Only officers of Walsall MBC should be involved in such processes until the position is clarified as per recommendation 5.13.         | Agreed. To be included as part of the overall governance review.  | Head of finance<br>(regeneration &<br>neighbourhood<br>services) (PS) /<br>WBSP director<br>March 2006                                 | As 3.45.  | Implemented   |
| 3.58 | 7.1  | *** | The process and   | Adequate evidence of  | Principal  | A procedure note has  | Implemented   |

|      |     |     | responsibilities for     | approval is now detailed      | partnership officer | been compiled for LAA    |             |
|------|-----|-----|--------------------------|-------------------------------|---------------------|--------------------------|-------------|
|      |     |     | informing grant/         | within the minutes. An        | (JL) / chair of     | programme and            |             |
|      |     |     |                          |                               | ` ,                 |                          |             |
|      |     |     | commission applicants    | approval letter is issued to  | commissioning       | performance              |             |
|      |     |     | of the outcome of their  | each recipient, detailing how | executive           | management which         |             |
|      |     |     | funding bids should be   | much, for which financial     |                     | gives guidance on the    |             |
|      |     |     | clarified.               | year, and what the reporting  | Implemented         | approval and             |             |
|      |     |     |                          | requirements are, after       |                     | notification process.    |             |
|      |     |     |                          | approval has been obtained.   |                     | The procedures state     |             |
|      |     |     |                          |                               |                     | that a letter will be    |             |
|      |     |     |                          |                               |                     | issued by the executive  |             |
|      |     |     |                          |                               |                     | committee chair to the   |             |
|      |     |     |                          |                               |                     | commission lead officer  |             |
|      |     |     |                          |                               |                     | detailing amount of      |             |
|      |     |     |                          |                               |                     | funding approved, for    |             |
|      |     |     |                          |                               |                     | which financial year the |             |
|      |     |     |                          |                               |                     | funding relates and      |             |
|      |     |     |                          |                               |                     | other conditions that    |             |
|      |     |     |                          |                               |                     | need to be addressed.    |             |
| 3.59 | 7.1 | *** | Grant / commission       | Adequate evidence of          | Principal           | As 3.58.                 | Implemented |
|      |     |     | applicants should not be | approval is now detailed      | partnership officer |                          |             |
|      |     |     | informed of any decision | within the minutes. An        | (JL) / chair of     |                          |             |
|      |     |     | until the necessary      | approval letter is issued to  | commissioning       |                          |             |
|      |     |     | approval has been        | each recipient, detailing how | executive           |                          |             |
|      |     |     | obtained and such        | much, for which financial     |                     |                          |             |
|      |     |     | communication has        | year, and what the reporting  | Implemented         |                          |             |
|      |     |     | been appropriately       | requirements are, after       |                     |                          |             |
|      |     |     | authorised.              | approval has been obtained.   |                     |                          |             |
| 3.60 | 7.1 | *** | Any communication with   | Adequate evidence of          | Principal           | In examining the 10      | Implemented |
|      |     |     | grant / commission       | approval is now detailed      | partnership officer | 2005/06 project files it |             |
|      |     |     | applicants should make   | within the minutes. An        | (JL) / chair of     | was identified that the  |             |
|      |     |     | clear, the project,      | approval letter is issued to  | commissioning       | approval letters         |             |
|      |     |     | amount and financial     | each recipient, detailing how | executive           | detailed the project,    |             |
|      |     |     | period to which the      | much, for which financial     |                     | amount and financial     |             |
|      |     |     | communication relates.   | year, and what the reporting  | Implemented         | period to which it       |             |
|      |     |     |                          | requirements are, after       |                     | relates.                 |             |
|      |     |     |                          | approval has been obtained.   |                     |                          |             |
| 3.61 | 8.1 | *** | The independent living   | Review to take place.         | Principal           | As 3.1.                  | Unable to   |

|      |     |     | centre project file should<br>be reviewed to ensure   |   | partnership officer (JL) / assistant   |  | implement           |
|------|-----|-----|---|---|--|--|---------------------|
|      |     |     | all necessary   |   | programme  |  |                     |
|      |     |     | documentation is  |   | manager (BF)   |  |                     |
|      |     |     | detailed on file.   |   | managor (Br)   |  |                     |
|      |     |     |   |   | January 2006   |  |                     |
| 3.62 | 8.2 | *** | On approving projects / commissions, the commissioning executive should ensure that projects have been thoroughly vetted, with all relevant information                         | Commissioning pro-formas or detailed reports are submitted to the commissioning executive.  Queries regarding the deliverability of commissions   | Principal partnership officer (JL) Implemented                                       | A procedure note has been compiled for LAA programme and performance management, this gives guidance on submitting and   | Implemented         |
|      |     |     | submitted, including the timeliness of potential defray of expenditure, to the Board before the decision to award funding is made.  | are brought back to following meetings before any award is made.  |  | approving a proposal.  A pro-forma for each proposal should be submitted to the executive committee for their approval.  |                     |
| 3.63 | 8.3 | *** | Officers should ensure that grant agreements correctly detail the approved amount. A senior / independent review of all grant agreements produced would assist in this process. | The head of finance will conduct a regular review of a representative sample of grant agreements and ensure that they correspond to the approved amount as agreed by the commissioning executive. | Head of finance<br>(regeneration &<br>neighbourhood<br>services) (PS)<br>Implemented | Grant agreements are signed by the WBSP director, head of neighbourhood partnerships and programmes and the head of finance (regeneration and neighbourhood services). | Implemented         |
| 3.64 | 8.3 | *** | Proof of spend should<br>be identified for the ILC<br>project 2004/05.  | Review of ILC to take place.  All claims for funding are  | Principal partnership officer (JL) / assistant programme manager (BF)                | Full proof of spend has not yet been placed on the file.  As 3.23.   | Not yet implemented |
|      |     |     | be reminded that adequate proof of spend  | now required to supply robust evidence of spend.  | January 2006   | 73 0.Z0.   |                     |

|      |      |     | is required for all  |   |   |  |                     |
|------|------|-----|--|---|---|--|---------------------|
| 3.65 | 9.1  | *** | projects.  The job creations initiative project file should be updated to ensure it contains the necessary documentation, including the report produced by the head of finance.  | Agreed – copy of report given to programme management to put on the file.   | Head of finance<br>(regeneration &<br>neighbourhood<br>services) (PS)<br>Implemented  | A copy of the report produced by the head of finance (regeneration and neighbourhood services) has now been placed on the file.  | Implemented         |
| 3.66 | 9.1  | *** | Officers should ensure that the necessary approval for the transfer of funds within the job creation initiatives project has been obtained and ensure that adequate documentary evidence exists on file to support this. | This will require retrospective approval as the use of delegated powers has not been recorded and the two officers who approved the decision are no longer employed by the council. | Head of finance<br>(regeneration &<br>neighbourhood<br>services) (PS)<br>January 2006 | It has not been possible to locate this approval.  | Unable to implement |
| 3.67 | 10.1 | *** | The skills escalator project file should be updated to ensure it contains the necessary project submission and grant agreement and then forwarded immediately to internal audit for review.                              | Complete review of 2003/04 files to be undertaken.  | Principal partnership officer (JL) / assistant programme manager (BF) January 2006    | There was no project submission as it was part of a report submitted by the programme manager to the JSB on 21.07.03, a copy of which has now been placed on the file. A grant agreement has also now been placed on the project file. | Implemented         |
| 3.68 | 10.1 | *** | Evidence of spend should also be obtained and detailed on the project file.  | Complete review of 2003/04 files to be undertaken.  | Principal<br>partnership officer<br>(JL) / assistant<br>programme                     | As 3.1.  | Unable to implement |

|      |      |     |   | · ·  | manager (BF)   |  |  |
|------|------|-----|---|--|--|--|--|
|      |      |     |   |  | January 2006   |  |  |
| 3.69 | 10.1 | *** | The arrangements for<br>the appointment of Sally<br>Hall should be identified<br>to ensure compliant with<br>the accountable body's<br>procedures.  | Complete review of 2003/04 files to be undertaken.   | Principal partnership officer (JL) / assistant programme manager (BF)  January 2006  | A separate review of the arrangements for this appointment is to be undertaken.                        | Not yet implemented.   |
| 3.70 | 12.1 | *** | Project submission forms / commission proformas, as appropriate should be completed for all projects. A review of SERCO funded projects should be undertaken to ensure this is the case for all SERCO projects. | Complete review of 2003/04, 2004/05 and 2005/06 files to be undertaken.  | Principal partnership officer (JL) / assistant programme manager (BF)  January 2006  | As 3.1 (unable to implement);<br>Commission proformas for 2004/05 and 2005/06 had been placed on file. | Implemented<br>for 2004/05<br>and 2005/06<br>(unable to<br>implement for<br>2003/04) |
| 3.71 | 12.1 | *** | SERCO should be requested to provide the council with full evidence of spend for all NRF monies defrayed. This should show clearly how funds have met original project submission arrangements and targets.     | This has already been requested, as has a profile of spend for the current financial year.   | Head of finance<br>(regeneration &<br>neighbourhood<br>services) (PS)<br>Implemented | As 3.1 (unable to implement); For 2004/05 and 2005/06 evidence of spend had been provided.             | Implemented<br>for 2004/05<br>and 2005/06<br>(unable to<br>implement for<br>2003/04) |
| 3.72 | 12.1 | *** | The practice of paying SERCO in advance for funds should be immediately reviewed.   | This facility will only be used in particular circumstances e.g. where the organisation is unable to provide sufficient cash to facilitate expenditure. The recent | Head of finance<br>(regeneration &<br>neighbourhood<br>services) (PS)                | As 2.10.   | Implemented  |

| -    |      |     |  | топон ор порон   |  |          |                       |
|------|------|-----|--|--|--|----------|-----------------------|
|      |      |     |  | payment to SERCO of £1.2m for the Learning Commission was one such example and has only been processed after due consideration and approval from the Executive Committee (formerly the Commissioning Executive), along with a formal written request to ensure that:  • Actual spending is in line with the submitted profile • Robust and sufficient evidence of spend is submitted asap after payment • All evidence of spend along with appropriate analysis is submitted by 28 April 2006. |  |          |                       |
| 3.73 | 12.2 | *** | Officers should ensure that all projects are robustly and effectively monitored. This should assist with the accuracy of returns made to GOWM. | This recommendation is perhaps best answered with reference to the Audit Commissions review of the governance arrangements of the WBSP, which stated that:   | Principal partnership officer (JL) Implemented | As 3.23. | Partially implemented |
|      |      |     |  | The commissioning executive receives updates at each of its monthly meetings on progress with commissions in addition to finance reports on NRF spend. The finance reports   |  |          |                       |

|  |  | Tollow op Roport   |  |  |
|--|--|--|--|--|
|  |  | are also presented to the WBSP Partnership Board. The head of finance for the council's regeneration and neighbourhood services directorate has taken the lead on preparing the finance reports, and the quality of these reports has improved considerably: |  |  |
|  |  | Each project or commission is clearly shown, with named lead officers  |  |  |
|  |  | <ul> <li>the format is very<br/>clear, and includes<br/>colour flags to<br/>highlight the overall<br/>financial 'health' of<br/>each project</li> </ul>  |  |  |
|  |  | <ul> <li>actual and projected<br/>spend is shown, with<br/>any projected<br/>under/over spend<br/>highlighted</li> </ul>   |  |  |
|  |  | The covering reports<br>are concise and<br>clear, and highlight<br>the key issues and<br>risks   |  |  |
|  |  | The commissioning executive receives regular performance of commissions report detailing whether milestones / targets are  |  |  |

|   | being met, which is risk   |  |  |   |
|---|--|--|--|---|
|   | assessed, and a financial report. The WBSP Board receives quarterly reports on where Walsall's position is regarding floor targets. Programme management ensure that robust evidence is produced by recipients regarding claims. Including provision of monthly / quarterly monitoring reports. Site visits have also been programmed in. A dedicated NRF programme officer has been employed. The financial support to NRF (and ultimately the LAA) is being strengthened even further with the recruitment |  |  |   |
| Where approvals are given in accordance with delegations sufficient evidence of this should be available on the project file. | A comprehensive review of the corporate governance arrangements of the WBSP/commissioning executive will be carried out. This will resolve any areas of uncertainty in terms of the current arrangements as well as to facilitate the implementation of the local area agreement.  Letters of approval, detailing how much and for which   | Head of finance<br>(regeneration &<br>neighbourhood<br>services) (PS) /<br>WBSP director<br>March 2006   | As 3.44.   | Partially implemented   |
| _   | given in accordance with delegations sufficient evidence of this should be available   | receives quarterly reports on where Walsall's position is regarding floor targets. Programme management ensure that robust evidence is produced by recipients regarding claims. Including provision of monthly / quarterly monitoring reports. Site visits have also been programmed in. A dedicated NRF programme officer has been employed. The financial support to NRF (and ultimately the LAA) is being strengthened even further with the recruitment of an accounting technician.  Where approvals are given in accordance with delegations sufficient evidence of this should be available on the project file.  Where approvals are given in accordance with delegations sufficient evidence of this should be available on the project file.  Letters of approval, detailing | receives quarterly reports on where Walsall's position is regarding floor targets. Programme management ensure that robust evidence is produced by recipients regarding claims. Including provision of monthly / quarterly monitoring reports. Site visits have also been programmed in. A dedicated NRF programme officer has been employed. The financial support to NRF (and ultimately the LAA) is being strengthened even further with the recruitment of an accounting technician.  Where approvals are given in accordance with delegations sufficient evidence of the corporate governance arrangements of the WBSP/commissioning executive will be carried out. This will resolve any areas of uncertainty in terms of the current arrangements as well as to facilitate the implementation of the local area agreement.  Letters of approval, detailing how much and for which | receives quarterly reports on where Walsall's position is regarding floor targets. Programme management ensure that robust evidence is produced by recipients regarding claims. Including provision of monthly / quarterly monitoring reports. Site visits have also been programmed in. A dedicated NRF programme officer has been employed. The financial support to NRF (and ultimately the LAA) is being strengthened even further with the recruitment of an accounting technician.  Where approvals are given in accordance with delegations sufficient evidence of this should be available on the project file.  Where approvals are given in accordance with delegations sufficient evidence of this should be available on the project file.  Head of finance (regeneration & neighbourhood services) (PS) / WBSP director his will resolve any areas of uncertainty in terms of the current arrangements as well as to facilitate the implementation of the local area agreement.  Letters of approval, detailing how much and for which |

|      |      |     |  | recipients. Letters are from the WBSP director, and signed by four commissioning executive officers with delegated authority. Copies of these letters are placed on file, and grant / commissioning agreements issued.  A standing agenda item is now reported to the commissioning executive of any delegated authority decisions taken.  A standing agenda for the WBSP board detailing decisions taken by the | Principal partnership officer (JL) / chair of commissioning executive Implemented   |         |                     |
|------|------|-----|--|--|---|---------|---------------------|
| 3.75 | 13.1 | *** | The necessary approvals for the Walsall CVS posts should be obtained and detailed on the project file.   | commissioning executive.  Complete review of 2003/04 files to be undertaken.   | Principal partnership officer (JL) / assistant programme manager (BF)  January 2006 | As 3.1. | Unable to implement |
| 3.76 | 14.1 | *** | A review of the M6 pilot project should be undertaken to ensure a clear audit trail exists linking approved amounts to grant agreements; and evidence of expenditure defrayed. | Complete review of 2003/04 files to be undertaken.   | Principal partnership officer (JL) / assistant programme manager (BF)  January 2006 | As 3.1. | Unable to implement |

### E. FURTHER RECOMMENDATIONS / ACTION PLAN

| Ref | Priority | Finding   | Recommended Action  | Response    | Responsibility & Timescale                          |
|-----|----------|---|---|-------------|---|
| 1.  | **       | Officers completing the project document record at the front of each project / commission file are not required to initial the entries that they make.  | The project document record should be amended to ensure that all entries are initialled by the officers recording the information. This should be incorporated into procedure notes and officers should then be reminded to ensure they comply. | Implemented | Principal partnership officer (JL)                  |
| 2.  | **       | Details of the amount and date of the claim; and amount and date paid are not recorded on the project document file.  | Officers should ensure that details of the amount of the claim and the amount paid are recorded on the project document record. Where amounts claimed / paid are different reasons for the difference should also be recorded.                  | Implemented | Principal<br>partnership officer<br>(JL)            |
| 3.  | **       | In examining the 10 2005/06 files, 2 cases were identified where the project document record had not been fully completed (LSP admin/C22).  | Officers should ensure that the project document record is fully completed.   | Agreed      | Principal<br>partnership officer<br>(JL)<br>9.10.06 |
| 4.  | ***      | In examining 10 2005/06 files it was identified that:  In 1 case 2 invoices received as evidence of spend related to the previous financial year (C22),  In 1 case 3 invoices received as evidence of spend related to the previous financial year (B15). | All invoices submitted as evidence of spend should relate to the appropriate financial year. Evidence of spend for these projects should be rechecked.  | Agreed      | Principal<br>partnership officer<br>(JL)            |
| 5.  | **       | The copy of the journal voucher held  | A copy of the fully completed   | Implemented | Principal   |

|    |   |   |  |        | 1   |
|----|---|---|--|--------|---|
|    |   | on the project / commission file only details the information that has been recorded by the programme officer before it is passed to the finance section for processing i.e. it only one side of the accounting entry is available on file. | journal transfer detailing both sides of the accounting entry should be retained on the project / commission file. |        | partnership officer (JL)                            |
| 6. | * | In examining 10 2005/06 files, one instance was noted where the journal transfer had not been dated (A23).  | Officers should be reminded to ensure that all journal transfers are dated.  | Agreed | Principal<br>partnership officer<br>(JL)<br>9.10.06 |