

## **Performance Reviews of Markets and Business Services**

The approach to these reviews will be to:

- Determine the services provided by the council
- Assess the performance of those services within the service area
- Consult with stakeholders to determine their view of the existing services
- Produce a final report and improvement plan

The improvement plan may suggest further work to produce an improvement strategy to support the delivery of vision 2008

### **Business Services**

<b>Key stages of review</b>	<b>deliver</b>	<b>date due</b>
1. Initial assessment	baseline assessment of services	March
2. Assess & analyse	consult, compete, compare, challenge the delivered services	April
3. Conclude review	results of review and improvement plan	April

### **Markets**

<b>Key stages of review</b>	<b>deliver</b>	<b>date due</b>
1. Initial assessment	baseline assessment of services	March
2. Assess & analysis	consult, compete, compare, challenge the delivered services	April
3. Conclude review	results of review and improvement plan	April