



## Licensing Act 2003 – Representation Form

Personal Details	
<b>Title:</b>	Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Miss <input checked="" type="checkbox"/> Ms <input type="checkbox"/> Other <input type="checkbox"/> (please specify)
<b>First Name:</b>	Kirsty
<b>Surname:</b>	Steward
<b>Address:</b>	Walsall Council, Licensing Authority, Civic Centre, Darwall Street, Walsall
<b>Postcode:</b>	WS1 1TP
<b>Contact Telephone Numbers:</b>	<b>Daytime:</b> 01922 653060 <b>Mobile:</b>

Premises Details (please give as much information as possible)	
<b>Application Ref:</b>	
<b>Name of Premises</b>	King George V Hotel
<b>Address of Premises:</b>	Wallows Lane, Walsall, West Midlands, WS2 9BZ

Reasons for Representation
Please provide your reasons under the relevant licensing objective below. You are not required to complete all sections. Complete only those that you consider are relevant to your representation.
<b>The Prevention of Crime and Disorder</b>
<b>The Prevention of Public Nuisance</b> Noise complaints stemming from customers leaving the premises, revving car engines, alleged fighting and using the large garden/ patio area at the rear in a manner which is a nuisance to residents who live adjacent to the premises. Also, loud music and loud sporting events played from televisions and speakers placed near the garden entrance.
<b>Public Safety</b>
<b>The Protection of Children from Harm</b>
In accordance with the provisions of the Licensing Act 2003, the Licensing Authority is required to include all personal details in the Committee report. Should there be exceptional circumstances, which require the protection of your identity, please explain the reasons below: n/a I support the review of a premises licence under section 51 or the Licensing Act 2003 for the premises described as King George Hotel, Wallows Lane, Walsall, WS2 9BZ.  On 15th July 2020, an email complaint from a resident was received by Walsall Council that since 4th July 2020, new management had reopened the pub and the noise had

become really bad. The complainant described loud music, shouting and screaming in the rear garden and anti-social behaviour on the car park at the front of the building. They described a bass speaker which allegedly shakes the complainants house and was being used until the early hours of the morning, specifically Monday 13th July 2020 where the music had continued until 01:30. The complainant claimed that the customers were arriving at the end of the night and racing up and down the road, revving engines outside the pub and blocking his drive. They claim to have been threatened by someone from the pub when they were asked to move a car from the front of the drive.

On 24th July 2020, an email complaint from a resident was received. The complainant stated that since 1965 when they moved into their home, they had never experienced noise at night like they were reporting currently. They stated that the noise was going on until 02:45 in the morning from the back lawn of the pub. They stated this was disturbing their sleep at night as their home is very close to the pub's rear garden. They said that they had been told by another resident that they had written to the pub asking them for help but had decided to sell their house and move away because they had no response.

On 27th July 2020, an email complaint from a resident was received. They describe cars revving engines outside the front of the pub and cars speeding up and down the road. They also mention customer fighting outside the pub between 03:00 and 04:00, breaking lockdown regulations by letting in customers and state they had called the Police on multiple occasions.

On 3rd August 2020, an email complaint from a resident who stated that Police had been called to a disturbance at the premises around 3am that morning. Customers from the pub were allegedly smashing up cars with crates.

On 3rd August 2020, a telephone complaint was received from a resident stating that there was 20 to 30 people shouting and swearing in the street outside the pub.

On 7th August 2020, a telephone complaint was received by a resident complaining about the incident on 3rd August 2020 and also about loud music.

On 10th August 2020, an email complaint was received by a resident stating people drinking in the pub during lockdown, drinkers shouting in the pub garden and loud music which could be heard over their television. They claimed that the pub was regularly open until 3am. This complainant stated they had reported the problems to Crimestoppers but had received no feedback.

On 17th August 2020, a telephone complaint was received by a resident reporting chanting, swearing and loud talking from the pub.

On 18th August, a telephone complaint was received from a resident stating there was loud music until 03:00, people laughing and racing cars up and down the street.

On the 18th August, an email complaint was received at 01:30 from a resident stating the the pub was open still and having a 'lock in'. They stated there was loud music and 'general rowdiness' coming from inside the pub.

On 18th August 2020, an anonymous caller made a complaint about loud music until 02:00 to 03:00. No other details given apart from they were afraid to leave their details.

On 19th August 2020, a telephone complaint was received by a resident stating that the music from the pub is louder than their television and fan.



Of the 13 residents that called or emailed to complain about noise from the pub, 2 residents made recordings through The Noise App.

The Noise App was launched in April 2019 and is offered to Walsall Council residents to use as a way of gathering evidence in noise nuisance cases. The Noise App allows the user to record up to 30 seconds of sound from their handheld device from their home. The App records the user's address and position through GPS. The App provides an intelligence base in order to further potential action by either Walsall Council or the Police.

The first resident from Wallows Lane sent one recording from 12:39 on 14th August 2020. It was of loud voices from the garden at the pub.

The second resident from Wallows Lane sent multiple recordings from 12th August 2020 to 18th September 2020 as follows:

12.08.2020 - 23:39 - loud voices  
12.08.2020 - 23:43 - loud voices  
14.08.2020 - 00:17 - loud voices  
14.08.2020 - 23:33 - loud music  
15.08.2020 - 00:52 - loud voices  
15.08.2020 - 01:33 - anti- social behaviour  
16.08.2020 - 00:36 - loud voices  
16.08.2020 - 01:08 - loud voices  
16.08.2020 - 01:32 - loud voices  
16.08.2020 - 01:40 - anti- social behaviour  
16.08.2020 - 01:43 - loud voices  
16.08.2020 - 14:47 - loud music  
16.08.2020 - 14:54 - loud music  
19.08.2020 - 00:00 - loud voices  
21.08.2020 - 20:41 - loud music  
21.08.2020 - 22:11 - loud music  
21.08.2020 - 22:19 - loud music  
22.08.2020 - 00:05 - loud voices  
22.08.2020 - 00:56 - loud voices  
22.08.2020 - 01:32 - loud voices  
22.08.2020 - 01:34 - loud voices  
22.08.2020 - 01:40 - loud voices  
22.08.2020 - 23:37 - loud voices  
22.08.2020 - 23:55 - loud voices  
29.08.2020 - 00:35 - loud voices  
29.08.2020 - 01:00 - loud voices  
29.08.2020 - 01:20 - loud voices  
18.09.2020 - 23:27 - loud voices

On the 21st August 2020, I visited the pub with Jennifer Mellor from West Midlands Police to speak with the DPS Mr Raman Singh about the complaints received about noise and ASB. Mr Raman Singh agreed to ensure his customers were not making noise in the garden after around 23:00. Mr Raman Singh admitted that he had been open and played recorded music outside of permitted hours. Mr Raman Singh agreed to employ doorstaff who would be positioned near to the entrance to the garden to ensure noise levels were reduced and manage the customers when leaving the premises at closing time. Mr Raman Singh agreed to close the garden area at 00:30 and turn all music off at the same time.

All the above was confirmed by email to Mr Raman Singh from Jennifer Mellor.

On the 25th August 2020, I visited the pub again with Jennifer Mellor following a report of a fight at the pub in the garden on the 22nd August 2020. Mr Raman Singh said that there had been a boxing match on the television and the customers were watching the screen which was angled to be seen from the rear garden. He was advised to stop showing sports events from the television that is seen from the garden to avoid the noise from the customers shouting in the future. We checked the CCTV inside the pub from Mr Raman's Singh's mobile phone and confirmed there was no fighting that night, we could see the customer getting very excited in the rear garden which would match up with Mr Singh's explanation.

On the 15th October 2020, I visited the pub with Jennifer Mellor, West Midlands Police, Paul Rooney, Environmental Health and Anthony Stewart, Environmental Health to speak again with Mr Raman Singh about multiple incidents that had been recorded by the Walsall Anti-Social Behaviour camera positioned across the road from the pub. We requested to view footage from the CCTV and Mr Raman Singh stated he was having technical difficulty with the television. We didn't manage to see the dates or times requested from him and his CCTV time stamp showed to be over an hour different. We were shown a CCTV clip what Mr Raman Singh told was a recent Saturday night. We could not hear sound but it was clearly very busy and customers did not appear to be adhering to Covid Regulations.

#### Declaration

I confirm that the information I have provided is true and correct.

Signed:

*WJ Stewart*

Dated:

*12-02-2021*