

## **Cabinet – 8 June 2011**

### **Personalisation – Response to Report of the Social Care and Inclusion Scrutiny and Performance Panel.**

**Portfolio:** Councillor McCracken, Social Care and Health

**Service:** Social Care and Inclusion

**Wards:** All

**Key decision:** No

**Forward plan:** No

#### **1.0 Summary of report**

This report is a response to the recommendations of the personalisation working group that was supported by a number of officers and was led by Councillor A Paul on behalf of the Social Care and Inclusion Scrutiny and Performance Panel. The working group report was presented by Councillor A Paul to the Social Care and Inclusion Panel at its meeting on 24 March 2011. The Panel voted unanimously to endorse the report and to recommend to Cabinet the proposals, contained within it.

#### **2. Recommendations**

That the Cabinet endorse the recommendations made by the Social Care and Inclusion Scrutiny and Performance Panel, and note the response to those recommendations as set out in paragraph 3.3

#### **3. Background information**

- 3.1 The Social Care and Inclusion Scrutiny and Performance Panel identified the introduction of Personalisation as an appropriate service to investigate during 2009/10, continuing its activity on this issue from the previous municipal year.
- 3.2 A working group lead by Councillor A Paul undertook an investigation into the impending introduction of Personalisation in Walsall on behalf of the Social Care and Inclusion Scrutiny and Performance Panel. This included consideration of key local issues as well as the work being undertaken by officers in responding to the requirements of the programme.
- 3.3 The recommendations made by the working group, along with comments addressing them are set out below:

- **That all members are invited to receive guidance in the operation of support plans;**

Support plan information sessions to members will be arranged for the year, sessions will be facilitated by the Strategic Lead for Self Directed Support. This will give members a greater insight into the operational aspects of personalisation.

- **That the auditing of individual budgets is proportionate;**

An audit for up to 10% of each client group that are in receipt of an individual budget will be carried out in the financial year. This will ensure that the auditing process is proportionate and that public funds are been spent appropriately.

- **That further work is undertaken to link Personalisation with other services across the council to reinforce working smarter, with regular guidance provided to relevant Portfolio Holders;**

This will be undertaken by the Head of Service for Strategic Development who will liaise with the Executive Director for Resources to agree a cross directorate working smarter themed programme.

## **Background papers**

Personalisation working group report

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Paul Davies  
Executive Director

26 May 2011



Signed by the Leader  
for and on behalf of the Portfolio holder

27 May 2011

