

HEALTH AND SOCIAL CARE SCRUTINY AND PERFORMANCE PANEL

DATE: 30 NOVEMBER 2006

COMMISSION FOR SOCIAL CARE INSPECTION OF OLDER PEOPLE'S SERVICES ACTION PLAN

Wards: All

Portfolio: Councillor A Paul

Background

As part of their national programme of service themed inspections of local authority social care, the Commission for Social Care Inspection (CSCI) conducted an inspection of Walsall council's social care services for older people between the 8 and 19 May 2006. At their meeting on 28 September 2006, the Health, Social Care & Inclusion Scrutiny and Performance Panel received the formal report from CSCI of their findings from the inspection of older people's services. At that meeting it was agreed that once the action plan arising from the inspection report was available, it would be subject to scrutiny.

Purpose of Report

The action plan addressing the recommendations of the Commission for Social Care Inspection's report into social care service for older people in Walsall is attached.

The action plan has been formulated through a process of active discussion with CSCI. It was formally submitted to them and now has been approved by them as the appropriate action plan to respond to their recommendations. The action plan sets out a detailed set of actions to produce the required outcomes to respond to the recommendations of the CSCI report.

Monitoring Arrangements

The action plan will be monitored through the council's normal performance monitoring arrangements. It will be reviewed on a monthly basis by the Older People's Services Performance & Development Group. Exceptions will be reported to the Adults Services Performance Board and onwards to the Strategic Performance Board. In addition because this is a major project with significance to the council it will be subject of a monthly report to the Executive Management Team.

Crucially, the action plan will be the subject of ongoing monitoring by the Commission of Social Care Inspection through their business relationship

manager for Walsall council. CSCI as the statutory regulator and inspector have responsibility to ensure that the council delivers on its action plan.

The action plan is intended to have a life of 12 months as agreed with CSCI and it is suggested that the Health and Social Care Scrutiny and Performance Panel receive further reports detailing progress in meeting the requirements of the action plan – 4 months, 8 months and 12 months from the date of this Panel.

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