

Walsall Council Scrutiny and Performance Panel Work Group
Initiation Document

Work Group Name:	Domiciliary (Home) Care
Panel:	Social Care and Inclusion
Municipal Year:	2009/10
Lead Member:	Councillor Oliver
Lead Officer:	Gary Mack
Support Officer:	Matthew Underhill
Membership:	Councillor Oliver Councillor Martin Councillor Barton Councillor Robertson
1. Context	
	The working group has been set up to look at the domiciliary care market in Walsall in light of recent lessons learned from the tender and the implementation of the contract from 1/10/08.
2. Objectives	
	<ul style="list-style-type: none"> • Diagnose the current issues with the domiciliary care market and resolve them; • Look at all the difficulties faced by stakeholders (service users, social workers, commissioners, brokerage staff and providers) when trying to place packages of care and resolve them; • Review the lessons learned for all stakeholders; • Look at how Personalisation will affect the market.
3. Scope	
	<ul style="list-style-type: none"> • Look at the effectiveness of block contracts; • Develop working partnerships with providers; • Help providers to develop their business skills, in order to respond to tenders or changes in the market.
4. Equalities Implications	
	Domiciliary Care is an area of local service delivery that operates in a way that recognises its legal and moral responsibilities in respect of equalities. This includes Equality Impact Assessments which the working group will have the opportunity to review.
5. Who else will you want to take part?	
	<ul style="list-style-type: none"> • People First Team (Brokerage); • Procurement Team • A working group has been set up recently which is pulling all the strands of the domiciliary care project together. This is an officer group, and is currently meeting to resolve contracting and operational issue. The outcome of these meetings can be shared with the SCI Panel working group as required.
6. Timescales & Reporting Schedule	
	The working group will look to feed into work to be undertaken this autumn to develop an action plan to vary contracts or re-tender by 1 st October 2010 where there is a break clause in the contract.
7. Risk factors	
	The personalisation issues relating to Domiciliary Care are very reliant upon the development of "Putting People First" strategies led by the

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	People First transformation team.
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Date Agreed:	13 July 2009	Date Updated:	
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Work Group Name:	Personalisation Agenda Working Group
Panel:	Social Care and Inclusion
Municipal Year:	2009/10
Lead Member:	Cllr C Ault
Lead Officer:	Elaine Carolan; Mark Pitcher; Emma Palmer
Support Officer:	Matthew Underhill
Membership:	Cllr Ault (Lead) Cllr Paul Cllr Robertson

1.	Context
	The Personalisation Agenda Working Group has been re-established from last year. It was created to look at implementation in Walsall of the personalisation agenda. (A national programme aimed at creating more individual choice in the way people receive their care). The Department of Health has stated, "personalisation of social care services means that every person who receives support whether provided by statutory services or funded by themselves, will have choice and control over the shape of that support in all care settings".
2.	Objectives
	<ul style="list-style-type: none"> To receive regular updates on progress around the People First Programme and make recommendations to the SCI Panel regarding specific issues raised within the working group; To play an active part in understanding the implications of personalisation for a range of current policies, procedures and strategies; To give direction to the SCI Panel with regard to key recommendations arising from the People First Programme.
3.	Scope
	<p>This will include:</p> <ul style="list-style-type: none"> Response Centre project; Introduction of personal budgets; Fairer charging policies; Commissioning; Process, procedure, policy and strategies around personalisation; Introduction of self-assessment, resource allocation system and personal budgets; Organisational design and infrastructure.
4.	Equalities Implications
	The working group will have the opportunity to review completed and emerging Equality Impact Assessments completed as part of the project documentation for the People First Programme. These have been undertaken to ensure new policies, procedures, services and strategies recognise and reflect the services equalities duties.
5.	Who else will you want to take part?
	Other key stakeholders might include:

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	<ul style="list-style-type: none"> • NHS Walsall; • Third sector partners; • Special interest groups or forums.
6.	Timescales & Reporting Schedule
	The working group will seek to support the ongoing development of the People First Programme and with the introduction of personal budgets in April 2010.
7.	Risk factors
	The development of "Putting People First" strategies in respect of personalisation will also be relevant to Domiciliary Care.

Date Agreed:	28 July 2009	Date Updated:	
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