

**23rd April 2019**

**Walsall Safeguarding Children and Adult Boards**

**Ward(s)** All

**Portfolios:** Cllr T Wilson – Children’s Services portfolio holder  
Cllr R Martin – Adult Social Care portfolio holder

**Executive Summary:**

This report provides an update on the partnership delivery of the statutory Safeguarding Adult and Children Board arrangements, prior to the Annual Reports which will be available in the Autumn (2019).

**Reason for scrutiny:**

For the committee to have the opportunity to review the current functioning of the Safeguarding Boards and have an understanding of some of the forthcoming changes in advance of the 2018/19 Annual Report.

**Recommendations:**

**That:**

1. Scrutiny notes the contents of the report, including the current activity to re-develop the Safeguarding Partnership Arrangements.
2. Scrutiny considers and challenges the partnership on the delivery of the Boards key functions.

**Background papers:**

Care Act 2014  
Children and Social Work Act 2017  
Working Together to Safeguard Children 2018

**Resource and legal considerations:**

The Safeguarding Board Business Unit which supports the delivery of the Board’s statutory functions is funded by the partnership and hosted by the LA.

A pooled budget has been agreed to support the delivery of this partnership arrangement, and has also been agreed for 2019-20. This supports the requirement in Working Together to Safeguard Children (2018) that the partners ‘should agree the level of funding secured from each partner, which should be equitable and proportionate .....to support the local arrangements’.

**Council Corporate Plan Priorities:**

- People have increased independence, improved health and can positively contribute to their communities.
- Children have the best possible start and are safe from harm, happy, healthy and learning well.

**Citizen impact:**

The effective delivery of high quality services to protect Walsall residents from the risk of abuse or neglect has a direct impact on the welfare and well-being of children, young people, families and adults with care and support needs in Walsall.

**Environmental impact:**

None.

**Performance management:**

Assurance meetings between the Chief Executive (LA) and the Statutory Safeguarding Partners, Chair of the Board and Portfolio Holders, enables the LA to oversee their responsibility to discharge their statutory functions.

The performance of the partnership in successfully delivering services which protect and support people affected by abuse and neglect is monitored by the Walsall Safeguarding Boards at quarterly Board meetings, through multi-agency audits and at the Quality Assurance and Performance Subgroup and in the production of an Annual Report. The Annual Reports will be shared with Scrutiny in Autumn 2019.

**Reducing inequalities:**

The co-ordinated provision of services designed to address the protection of children and adults with care and support needs provides specific support for those who are at risk of significant harm. This includes those protected characteristics of gender, disability, race and religion

**Consultation:**

Community and user voice is an important part of quality assuring safeguarding services. This will be developed further in our new Multi-Agency Safeguarding Arrangements as children, young people and adults become our '4<sup>th</sup> partner'.

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## **1. The Statutory Context**

1.1 The Care Act 2014 made all local authorities responsible for ensuring that any adult who needs care and support, who is at risk of or experiencing abuse or neglect, and as a result of their needs is unable to protect themselves, is protected by the local authority.

1.2 It also required the local authority to set up a Safeguarding Adults Board to coordinate local work to safeguard adults who need care and support. Walsall's board has an independent chair who is accountable for the effective working of the board.

1.3 Section 13 Children Act 2004 required each local authority to establish a Local Safeguarding Children Board (LSCB) for their area and specified the organisations and individuals who should be represented on LSCB's. LSCB's have a range of roles and statutory functions.

1.4 In 2017 the Children and Social Work Act replaced the requirement for LSCBs with new 'local multi-agency safeguarding arrangements' led by the three named statutory safeguarding partners, specifically local authorities, chief officers of police and clinical commissioning groups. The implementation of this was then set out in the publication of Working Together to Safeguard Children 2018 and supplementary guidance.

1.5 There is work being undertaken across the partnership and in particular by the 3 statutory partners on developing a new model to deliver our local safeguarding arrangements across children's and adult services. To date this has included regular development meetings and 2 independently facilitated partnership workshops. These arrangements will be published in early June 2019 and implemented by early September 2019 to meet legislative requirements.

1.6 The new arrangements will be shared with scrutiny committee in due course.

## **2 Board Membership**

2.1 The Care Act 2014 specifies that there are three core members for the Safeguarding Adult Board:

- the local authority
- clinical commissioning group (CCG)
- the police

2.2 The Care Act allows for further members to be specified. For a SAB to fulfil its responsibilities and duties effectively, other agencies need to be involved in its work. A full list of local SAB members and their recent attendance is listed in Appendix 1.

2.3 LSCB membership is also set out in statutory guidance and must include:

- Children's Social Care Services

- Adults' Social Care Services
- NHS England and Clinical Commissioning Groups
- NHS Trusts and NHS Foundation trusts
- Police
- Probation
- Youth Offending Team
- CAFCASS
- Lay member(s)
- Representation from schools
- Elected members should also be involved, as 'participating observers'

2.4 Due to the wide geographical area, and thus large number of Boards, covered by some of these organisations e.g. NHS England and CAFCASS, arrangements have been made that they attend each Board on a rotational basis i.e. 1 meeting per year or more frequently if requested by the Chair.

2.5 The attendance of the LSCB is outlined in Appendix 2.

2.6 Attendance at both Boards has been variable and is being challenged and monitored by the Chair.

### **3 Role of the Board**

3.1 The overarching purpose of a Safeguarding Board is to ensure that local safeguarding practice is keeping the most vulnerable in our communities safe. It does this by:

- assuring itself that local safeguarding arrangements are in place as defined by the legislation and statutory guidance
- assuring itself that safeguarding practice is person-centred and outcome-focused
- working collaboratively to prevent abuse and neglect
- ensuring agencies and individuals give timely and appropriate responses when abuse or neglect have occurred
- assuring itself that safeguarding practice is continuously improving and enhancing the quality of life for children, families and adults in the area.

3.2 The partnership boards must lead safeguarding arrangements across the locality and oversee and coordinate the effectiveness of the safeguarding work of its member and partner agencies.

### **4. Risks**

4.1 Both Boards identify risks to the safeguarding system in a variety of ways.

4.2 Both Boards have Quality Assurance and Performance Subgroups, multi-agency audit processes and statutory review processes i.e. Serious Case Review or Safeguarding Adult Review. Case studies and user experiences are also presented to the Board meetings to capture the voice of the user.

4.3 These activities enable the Boards to identify themes, data trends and shared learning opportunities.

4.4 Current areas of development focus or concern identified by the Board through these activities include:

- a) MASH functioning, consistent implementation of early help pathway and thresholds and decision making
- b) Concerns regarding the quality of Care Homes in the Borough
- c) Partnership engagement and commitment e.g. attendance at meetings, timely completion of actions, consistent dissemination of learning by partners to their agency, commitment to the multi-agency training pool
- d) Less well informed strategic priorities within the adult Board, due to a previous, disproportionate focus on the Children's agenda
- e) Multi-agency learning and development resulting in strategy and programme not being sufficiently robust and supported by partners
- f) Improvements needed in:
  - our approach to 'Think Family',
  - the visibility of the Board,
  - quality of multi agency practice,
  - developing a culture of shared accountability
  - join up with the Safer Walsall Partnership (Community Safety Partnership) on issues such as Domestic Abuse and Modern Day Slavery.
- g) Until very recently the pace of work on these areas has not been sufficient (e.g. care homes, thresholds, training, evaluating impact of SCR learning). Improvements in this are now starting to be evident.

## **5. What are we going to do as Safeguarding Boards to address the risks?**

5.1 Work is being undertaken with Camden, a 'Good' authority, with Partners in Practice status for the DfE to review the MASH arrangements including consistent application of thresholds and decision making.

The CCG are currently undertaking a review to scope what the local health system response needs to be within the MASH. This will include capacity/resource required and the processes that health staff will work to. It is intended that this information will then be considered as part of whole MASH review. This review will be completed by June 2019.

5.2 New Multi-Agency Threshold Training has been developed and currently being rolled out.

5.3 A review of the multi-agency learning and development strategy and programme being undertaken in April 2019. This will include a review of the model for the delivery of any training and learning. The 2018/19 offer is detailed in Appendix. 3.

This work will also enable us to ensure the closer alignment of working relationships between adult and children's services in developing a 'Think Family' approach, through shared training.

The pooled budget for both Boards has been reviewed and realigned to enable additional resources to be identified to support more training opportunities, and improve user engagement and participation.

5.4 The need to improve attendance of senior representatives of the partner agencies is being kept under review and actively monitored. The independent Chair has also met with executive and strategic leads of relevant agencies to escalate attendance at meetings.

5.5 The Boards have established specific work streams in relation to Quality in Care Homes, Self-Neglect and Neglect in respect of children to take these area of work forward.

5.6 Practice issues and priority areas for the Boards in 2019/20 have been identified from the 2018/19 activity and it is proposed they will be:

- Transitions (between services, children to adults)
- Self-Neglect (adults)
- Quality in Care Homes (adults)
- Neglect (children)
- Right Help, Right Time (ensuring children and families receive the right services at the time they need it)

## **6. Evidence of Impact and Good News**

6.1 Some progress has been made in some of the key performance indicators reviewed by the Boards. A few of these are summarised in Appendix 4. These will be reported on in more detail within the annual report.

6.2 The Safeguarding Children's Board held two successful events in the past 12months.

In June 2018, the LSCB launched both the revised Threshold document and the Neglect strategy. This event was well attended and included a Q&A session with senior safeguarding practitioners from all agencies.

In November 2018, a celebration event was held to mark the success of the 12month PANTS campaign. This is a national campaign, delivered by the NSPC in primary schools, designed to help primary age children to stay safe from sexual abuse, to say 'No' and tell a trusted adult if someone suggests something or touches them in a sexual way. This campaign reached over 7000 primary school children in the Borough.

In January 2019, a learning event in respect of serious case reviews was held. This was well attended and enabled the dissemination of practice issues identified as the result of a local serious case review.

6.3 Work has begun on establishing a young people's group; the group is as yet unnamed as we are working with the members to enable them to find their own name.

Once established, this group will become the children and young people's element of the 4<sup>th</sup> partner in line with the new safeguarding partnership arrangements

6.4 In April 2019 the WSAB hosted a Self-Neglect Conference attended by over 85 practitioners for across the adult workforce. It was an opportunity to launch the new local Self- Neglect Pathway (linked to our locality panels) as well as hearing from national experts in the fields of self-neglect and hoarding and offering practitioners the opportunity to immerse themselves in a scenario via a theatre production.

The new local pathway is currently being piloted for 6 months and its impact will be reviewed. This will include a review of the membership of the Operational Locality Panels to ensure the appropriate expertise is party to each case discussion.

6.5 Following the publication of a Safeguarding Adult Review in which a gentleman lost his life through suicide, the Board has developed an action plan in relation to mental health and contributed to the Suicide Prevention Strategy, so was pleased to recently receive a presentation on a service users experience on this subject. It outlined his previous traumatic personal experiences which had led him to become isolated and suicidal. Through the support of a community engagement project (Commissioned by the CCG) he was able to achieve the following positive changes (in his own words):

- I have now come out of my shell
- I am lot more confident in public
- I feel my life is now worth living.
- I no longer feel committing suicide.
- I was able to pursue my hobbies
- Out of everything, the volunteering opportunity worked for me like magic, gaining my confidence. I absolutely love doing this.
- This has motivated me, encouraging my unemployed neighbour to volunteer for the service and now we both attend together, serving the disadvantaged.
- The food we receive from the service we both share together which further reduces my chance of being alone.
- I have found a purpose in my life.

## **7. Next Steps**

7.1 Work will continue to ensure that the existing Local Safeguarding Children Board arrangements cease and the new safeguarding partnership arrangements are in place in order that Walsall complies with the new legislative requirements.

7.2 The themes already identified will form the basis of the Business plans for the Boards in 2019/20. This will enable the safeguarding partnerships to continue to focus on a range of activities designed to improve safeguarding

7.2 The 2018/19 Annual Reports for both Boards will be completed and presented at their respective Boards in September 2019. This will then enable the Annual Reports to be shared at both Scrutiny and Health and Well-Being Board.



## Appendix 1:

### Membership and Attendance

#### Walsall Safeguarding Adult Board Membership

Adult Social Care (Walsall Council)  
Black Country Partnership Trust (BCPFT)  
Dudley and Walsall Mental Health Trust  
Elected Member, Portfolio Holder  
Health Watch  
Lay member  
National Probation Service  
One Walsall  
Public Health (Walsall Council)  
Walsall Clinical Commissioning Group  
Walsall Housing Group  
Walsall College  
Walsall Healthcare NHS Trust  
West Midlands Fire Service  
West Midlands Police

#### Walsall Children's Safeguarding Board Membership

Elected Member, Portfolio Holder  
Children's Social Care (Walsall Council)  
Public Health (Walsall Council)  
Walsall Clinical Commissioning Group  
Walsall Healthcare NHS Trust  
Dudley & Walsall Mental Health Trust  
West Midlands Police  
Walsall College  
Walsall School representatives  
Lay Member  
National Probation Service  
CAFCASS  
Youth Offending Service

| WSAB<br>Organisation / Member   | June 18                          | Sept 18                | Dec 18                      | Mar 19                   |
|---|----------------------------------|------------------------|-----------------------------|--------------------------|
| <b>Independent Chair</b><br>Liz Murphy  | ✓                                | ✓                      | ✓                           | ✓                        |
| <b>Lead Member/Councillor</b><br>Cllr Rose Martin –Lead Member Adult Social Care  | ✓                                | Apologies              | ✓                           | ✓                        |
| <b>WSAB Business Unit</b><br>Sarah Barker-WSCB/WSAB Board Manager<br>Lisa Burn-WSCB/WSAB Assistant Board Manager  | ✓<br>✓                           | ✓<br>✓                 | ✓<br>✓                      | ✓<br>✓                   |
| <b>Adult Social Care, Walsall Council</b><br>Paula Furnival-Executive Director, Adult Social Care<br>Martin Thom/Carl Griffiths-Head of Community Care<br>Seanna Lassetter-Principal Social Worker, Adult Social Care | ✓<br>✓<br>✓                      | Apologies<br>✓<br>✓    | Apologies<br>Apologies<br>✓ | Apologies<br>✓<br>✓      |
| <b>Clinical Commissioning Group</b><br>Sarah Shingler- Chief Nursing Officer/Director of Quality<br>Andrew Colson-Quality, Adult Safeguarding Lead  | ✓<br>✓                           | ✓<br>Apologies         | ✓<br>✓                      | ✓<br>✓                   |
| <b>Walsall Healthcare NHS Trust</b><br>Karen Dunderdale-Director of Nursing (Commenced in post July 2018)<br>Kara Blackwell- Deputy Director of Nursing<br>Di Rhoden- Corporate Senior Nurse, Quality & Safeguarding  | Not in post<br>✓<br>✓            | Apologies<br>✓<br>✓    | Apologies<br>Apologies<br>✓ | ✓<br>Did not Attend<br>✓ |
| <b>Walsall College</b><br>Jayne Holt-Director of Student Journey (Left and replaced by C Eagan)<br>Carol Egan- Director of Student Journey  | ✓                                | ✓                      | Apologies                   | ✓                        |
| <b>West Midlands Police</b><br>Andy Parsons-Chief Superintendent<br>Sue Parker-Superintendent   | Apologies<br>✓                   | ✓<br>Not required      | ✓<br>Not required           | Apologies<br>✓           |
| <b>National Probation Service</b><br>Viv Townsend- Head of Black Country Cluster<br>Dave Mullis-Senior Operational Support Manager  | Did not Attend<br>Did not Attend | Apologies<br>Apologies | Apologies<br>✓              | Did not Attend<br>✓      |
| <b>West Midlands Fire Service</b><br>Kate Houghton- Partnerships Officer<br>Melanie Grainger-Partnerships Team  | Apologies<br>✓                   | Apologies              | ✓                           | ✓                        |
| <b>Lay Member</b><br>Elaine Maher-Lay Member  | ✓                                | ✓                      | ✓                           | ✓                        |

|  |                                     |                                     |  |                             |
|--|-------------------------------------|-------------------------------------|--|-----------------------------|
| <b>Health Watch</b><br>Simon Fogell-Executive Director ( <b>now</b> left)<br>Paul Higgitt-Manager<br>Tom Collins- Engagement and Information Lead  | Did not Attend<br><br>Not required  | Left post<br>✓<br>Not required      | Apologies<br>✓                         | ✓<br>Not required           |
| <b>Public Health, Walsall Council</b><br>Barbara Watt-Director of Public Health<br>Uma Viswanathan-Assistant Director, Public Health   | Apologies                           | Apologies                           | ✓                                      | Apologies                   |
| <b>Dudley &amp; Walsall Mental Health Partnership Trust</b><br>Rosie Musson-Head of Nursing, Quality and Innovation<br>Sharon Latham-Vulnerable Adults and Children's Lead<br>Liz Whitehouse-Vulnerable Adults and Children's Practitioner | Did not Attend<br>✓<br>Not required | Did not attend<br>✓<br>Not required | Apologies<br>Apologies<br>Not required | Apologies<br>Apologies<br>✓ |
| <b>Black Country Partnership Foundation Trust</b><br>Eva Rix-Associate Director of Safeguarding<br>Julie Price-Head of Adult Safeguarding  | Did not Attend<br>Did not Attend    | Apologies<br>Apologies              | ✓<br>Apologies                         | Apologies<br>Apologies      |
| <b>Housing-whg</b><br>Clare Thomas- Head of Health and Wellbeing   | ✓                                   | ✓                                   | Apologies                              | ✓                           |
| <b>One Walsall</b><br>Alex Boys-Chief Executive  | ✓                                   | Apologies                           | Did not Attend                         | Did not Attend              |

## Appendix 2.

### Walsall Safeguarding Children Board attendance

| Organisation / Member   | June 18   | Sept 18  | Oct 18   | Dec 18                                     | Mar 19                                |
|---|---|--|--|--|---------------------------------------|
| <b>Independent Chair</b><br>Liz Murphy  | ✓   | ✓  | ✓  | ✓  | ✓                                     |
| <b>Lead Member/Councillor</b><br>Cllr Tim Wilson-Lead Member Children's Health and Wellbeing  | Apologies   | ✓  | Apologies  | Apologies                                  | Apologies                             |
| <b>WSCB Business Unit</b><br>Sarah Barker-WSCB/WSAB Board Manager<br>Lisa Burn-WSCB/WSAB Assistant Board Manager  | ✓<br>✓  | ✓<br>✓   | ✓<br>✓   | ✓<br>✓                                     | ✓<br>✓                                |
| <b>Children's Services, Walsall Council</b><br>Sally Rowe-Executive Director of Children's Services<br>Deb Carter-Assistant Director of Children's Social Care & Safeguarding<br>Andrea Potts-Assistant Director of Early Help<br>Carol Boughton-Head of Safeguarding<br>Lisa Harris-Principal Social Worker<br>Helena Kucharczyk-Head of QA&PI | ✓<br>✓<br>✓<br>✓<br>Apologies<br>✓                              | ✓<br>✓<br>Apologies<br>✓<br>Apologies<br>Apologies | ✓<br>✓<br>Apologies<br>✓<br>✓<br>Apologies         | ✓<br>Apologies<br>Apologies<br>✓<br>✓<br>✓ | ✓<br>Apologies<br>✓<br>✓<br>✓<br>✓    |
| <b>Clinical Commissioning Group</b><br>Sarah Shingler-Chief Nursing Officer/Director of Quality<br>Jackie Haden-Designated Nurse for Safeguarding Children  | ✓<br>✓  | ✓<br>✓   | ✓<br>✓   | ✓<br>✓                                     | ✓<br>✓                                |
| <b>Education</b><br>Anne Birch – Assistant Director Access and Achievement<br>Janet Catto – School Improvement Advisor<br>Andrina Flinders – Nursery Rep (resigned Sept)<br>Lorna McGregor – Secondary Rep (resigned Dec)<br>Natalie Boys-Head teacher, Primary Rep   | Did not attend<br>✓<br>Apologies<br>Did not attend<br>Apologies | Did not attend<br>✓<br>✓<br>✓<br>Apologies         | Did not attend<br>✓<br>X<br>Apologies<br>Apologies | Did not attend<br>Apologies<br>X<br>X<br>✓ | Did not attend<br>Left<br>X<br>X<br>✓ |
| <b>Walsall Healthcare NHS Trust</b><br>Karen Dunderdale (Commenced in post July 2018), Director of Nursing<br>Kara Blackwell-Deputy Director of Nursing<br>Di Rhoden-Corporate Senior Nurse, Quality & Safeguarding   | Not in post<br>✓<br>✓   | Did not attend<br>✓<br>✓                           | Apologies<br>Apologies<br>✓                        | Apologies<br>✓<br>✓                        | ✓<br>✓<br>✓                           |

|   |                                  |                     |                |                        |                     |
|---|----------------------------------|---------------------|----------------|------------------------|---------------------|
|   |                                  |                     |                |                        | ✓                   |
| <b>Walsall College</b><br>Jayne Holt - Director of Student Journey<br>Carol Egan-Director of Student Journey  | ✓<br>Not in post                 | Left<br>✓           | Apologies      | Apologies              | ✓                   |
| <b>West Midlands Police</b><br>Andy Parsons-Chief Superintendent<br>Dez Lambert-DCI, Public Protection Unit<br>Sue Parker- Superintendent                                     | Apologies<br>Apologies<br>✓      | ✓                   | Apologies<br>✓ | ✓<br>✓                 | ✓<br>✓              |
| <b>National Probation Service</b><br>Viv Townsend- Head of Black Country Cluster<br>Dave Mullis-Senior Operational Support Manager  | Did not attend<br>Did not attend | Did not attend<br>✓ | Apologies<br>✓ | Did not attend<br>✓    | ✓                   |
| <b>Lay Member</b><br>Elaine Maher-Lay Member  | ✓                                | ✓                   | ✓              | ✓                      | ✓                   |
| <b>Designated Doctor for Safeguarding</b><br>Dr Qureshi-Designated Doctor for Safeguarding  | Apologies                        | Apologies           | Apologies      | Apologies              | ✓                   |
| <b>Public Health, Walsall Council (new member from June 2018)</b><br>Barbara Watt- Director of Public Health<br>Uma Viswanathan-Consultant in Public Health Medicine          |                                  | Apologies<br>✓      | Apologies<br>✓ | ✓<br>✓                 | Did not attend<br>✓ |
| <b>Dudley &amp; Walsall Mental Health Partnership Trust</b><br>Rosie Musson – Head of Nursing, Quality and Innovation<br>Sharon Latham – Vulnerable adult and children's lead | ✓<br>Apologies                   | Apologies<br>✓      | ✓<br>✓         | ✓                      | ✓                   |
| <b>CRC (Reducing Reoffending Partnership)</b><br>Kate Lucchesi – Head of Black Country CRC<br>Natalie Lau-Deputy Head of Black Country CRC                                    | Did not attend                   | ✓                   | Apologies      | Apologies              | Did not attend      |
| <b>Youth Justice</b><br>Phil Rutherford-Group Manager<br>Frances Bate – Team Manager  | ✓<br>Not required                | ✓<br>Not required   | Apologies      | ✓<br>Not required      | Apologies<br>✓      |
| <b>CAFCASS</b><br>Diane Jackson – Service Manager<br>Rabindra Nathshah – Service Manager  | ✓                                | Did not attend      | Did not attend | Left<br>Did not attend | Did not attend      |

Appendix 3:  
Multi Agency Training Programme

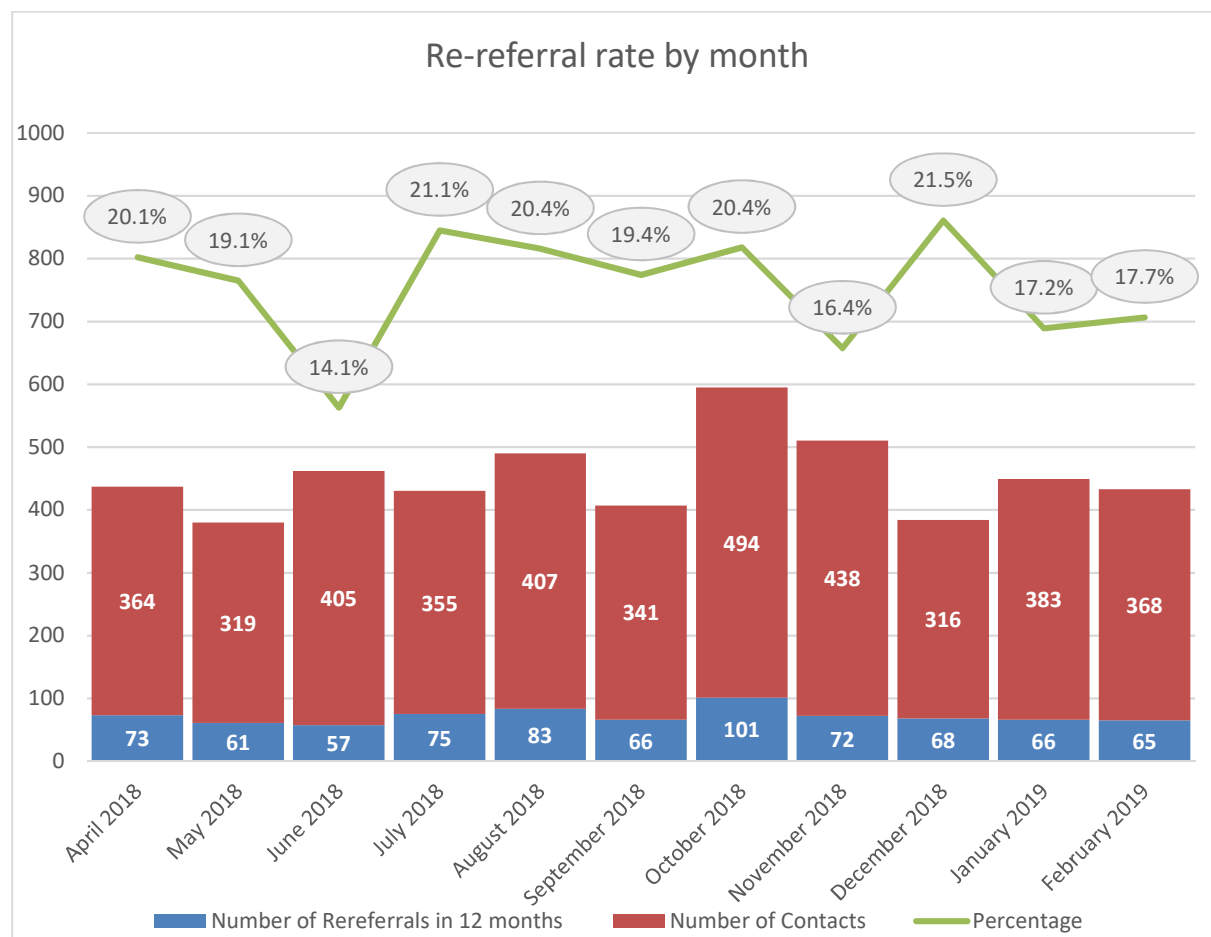
| <b>CORE TRAINING EVENTS</b>  |  | <b>Number of courses –<br/>approximate frequency internal</b>                            |
|--|--|--|
| <b><u>Children's Workforce</u></b>   |  |  |
| <b>Online Safety Awareness</b>   |  | 1 * half day - October 2018  |
| <b>Core Working Together</b>   |  | 2 * full day - June 2018, January 2019   |
| <b>Disguised Compliance</b>  |  | 4 * half day – July 2018, February 2019  |
| <b>Safeguarding Children and Young People</b>  |  | 3 * half day – June 2018, September 2018, January 2019                                   |
| <b>Safeguarding &amp; Protecting Children with a Disability</b>                        |  | 2 * full day – May 2018, December 2018   |
| <b>Understanding Neglect</b>   |  | 3 * full day – July 2018, November 2018, March 2019                                      |
| <b>Multi Agency Threshold Workshop</b>   |  | 6 * half day – November 2018, December 2018, January 2019, x 2 February 2019, March 2019 |
| <b>Children Who Display Sexually Harmful Behaviour Training</b>                        |  | 2 * full day – September 2018, February 2019   |
| <b>Child Sexual Abuse</b>  |  | 3 * full day – June 2018, September 2018, November 2018                                  |
| <b>Working with Fathers</b>  |  | 2 * full day – September 2018, January 2019  |
| <b>Child Sexual Exploitation Awareness Training</b>                                    |  | 4 * half day – July 2018, September 2018, December 2018, January 2019                    |
| <b>Managing Allegations Against People in a Position of Trust</b>                      |  | 2 * half day – June 2018, January 2019   |
| <b>Effective Professional Challenge and Developing Professional Curiosity Training</b> |  | 2 * full day – November 2018, March 2019   |
| <b>Substance Misuse Awareness Training – Impact on Parents, Children and Families</b>  |  | 3* half day – May 2018, October 2018, March 2019   |

| CORE TRAINING EVENTS   |  | Number of courses – approximate frequency internal     |
|--|--|--|
| <b><u>Adults</u></b>   |  |  |
| <b>Safeguarding People with Learning Disabilities; Dementia &amp; Mental Health Problems</b>               |  | 1 * full day – January 2019                            |
| <b>Safeguarding Adults at Risk: Undertaking Section 42 Enquiries</b>                                       |  | 1 * full day – March 2019                              |
| <b>Responding to concerns about abuse &amp; neglect – managing the risk and reporting</b>                  |  | 1 *full day – March 2019                               |
| <b>Workshop: Financial Abuse &amp; Doro Step Scams</b>   |  | 1 * half day   |
| <b>Deprivation of Liberty Safeguards (DoLS) &amp; Mental Capacity Act (MCA) Awareness</b>                  |  | 3 * half day – November 2018, January 2019, March 2019 |
| <b><u>Joint (Children's and Adults)</u></b>  |  |  |
| <b>Safeguarding Children/Young People &amp; Adults at Risk (Part A)</b>                                    |  | 1 * half day – January 2019                            |
| <b>Safeguarding Children/Young People &amp; Adults at Risk - Vulnerability (Part B)</b>                    |  | 2 * half day – October 2018, January 2019              |
| <b>Domestic Abuse Awareness</b>  |  | 2 * half day – May 2018, September 2018                |
| <b>Domestic Abuse Advanced</b>   |  | 2 * full day – July 2018, March 2019                   |
| <b>An Understanding of Harmful Practices: Managing the Risk &amp; Reporting – FGM/HBV/ Forced Marriage</b> |  | 1 * full day – September 2018                          |
| <b>Introduction to Stalking and Harassment</b>   |  | 3 * full day - June 2018, September 2018, March 2018   |
| <b>Additional:</b>   |  |  |
| <ul style="list-style-type: none"> <li><b>Adult Safeguarding: Self Neglect Conference</b></li> </ul>       |  | 2 April 2019 Full Day                                  |

## Appendix 4:

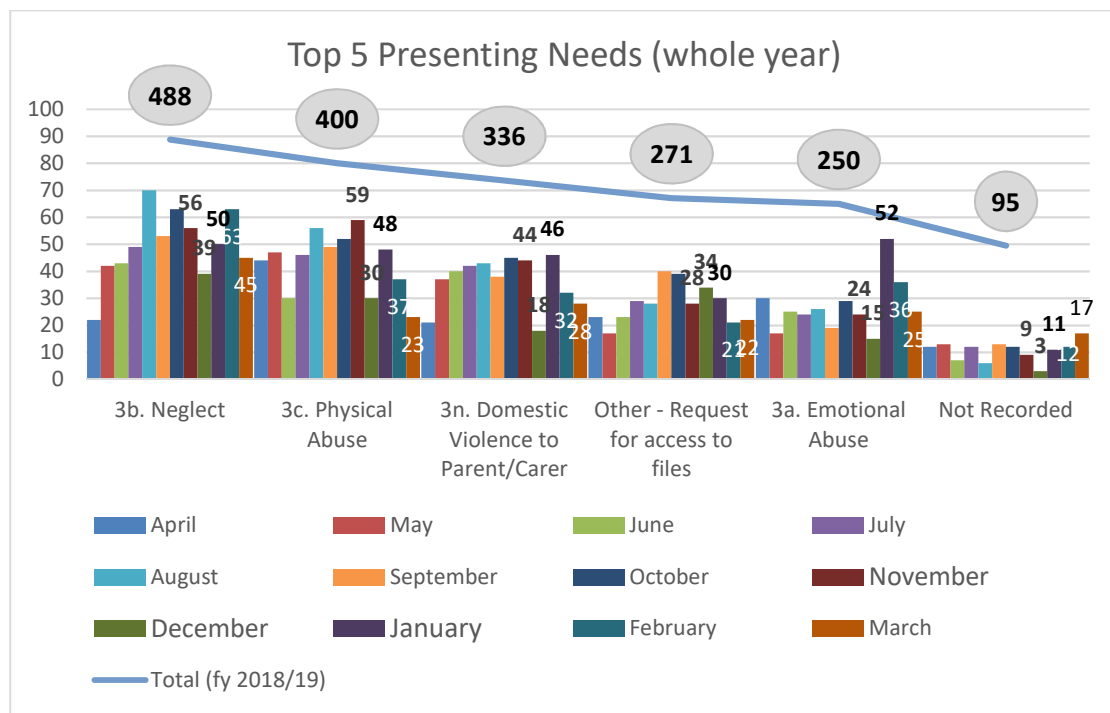
### Performance Measures – Children's

1. Number of re-referrals to Early Help within 12 months:  
Reduced from 1,098 (17-18) to 844 (18-19).

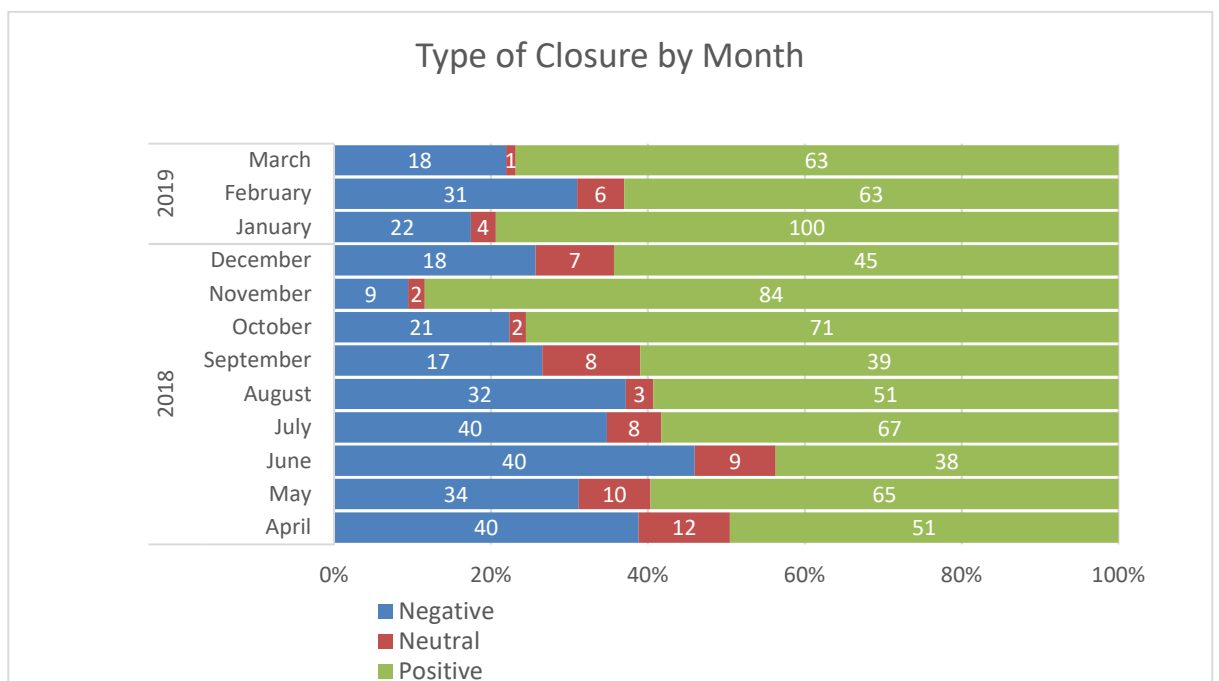


2. Number of Early Help assessments (inc. Child & Family Assessment which were stepped down): Decreased from 1,004 (17-18) to 955 (18-19).
3. Neglect has been the highest presenting need at contact for Early Help throughout the year.





4. Early Help: 'positive reason' for case closures (year to date):  
Increased from 61.3% (17-18) to 65.5% (18-19).

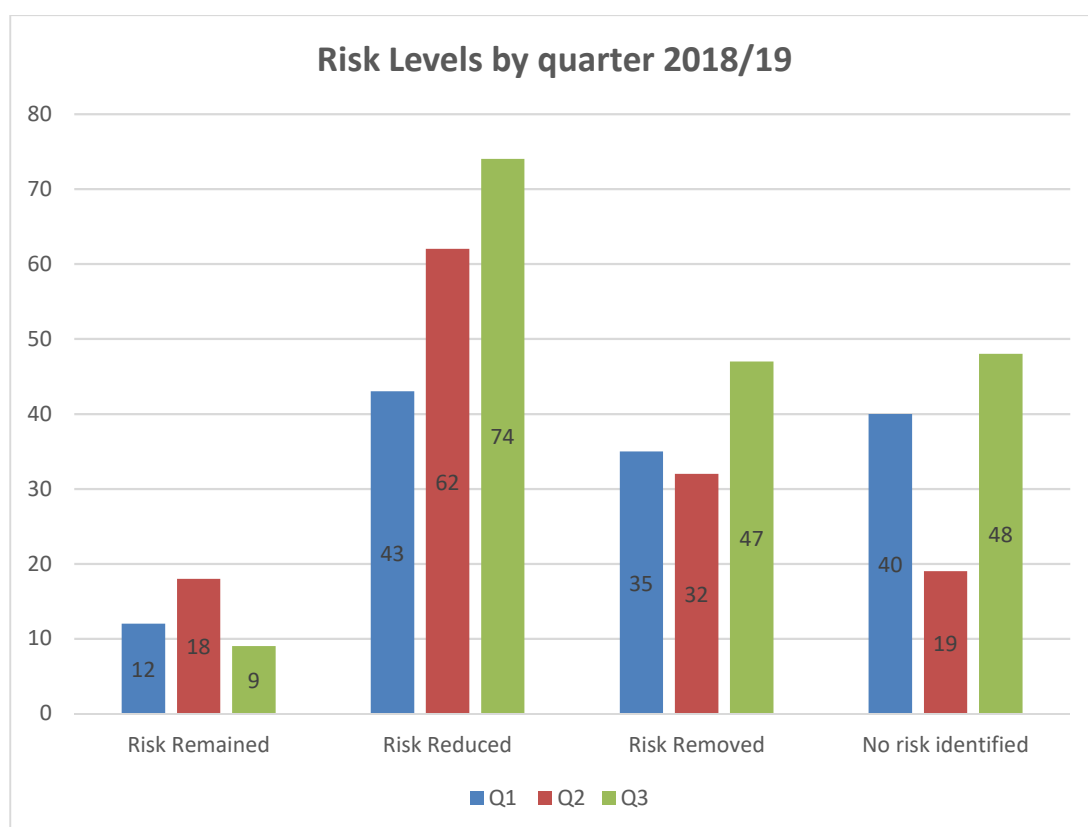


5. Children and Young People subject to a Child Protection Plan on a second or subsequent CP Plan reduced from 24.5% (17-18) to 20.7% (18-19).
6. Overall number of Child Protection Plans have reduced 421 (17/18) compared to 393 (18/19).
7. Number of LAC reduced from 639 (17/18) to 608 (18/19).
8. % of re-referrals to MASH within 12 mths. of previous referral is 18% as of March 2019.

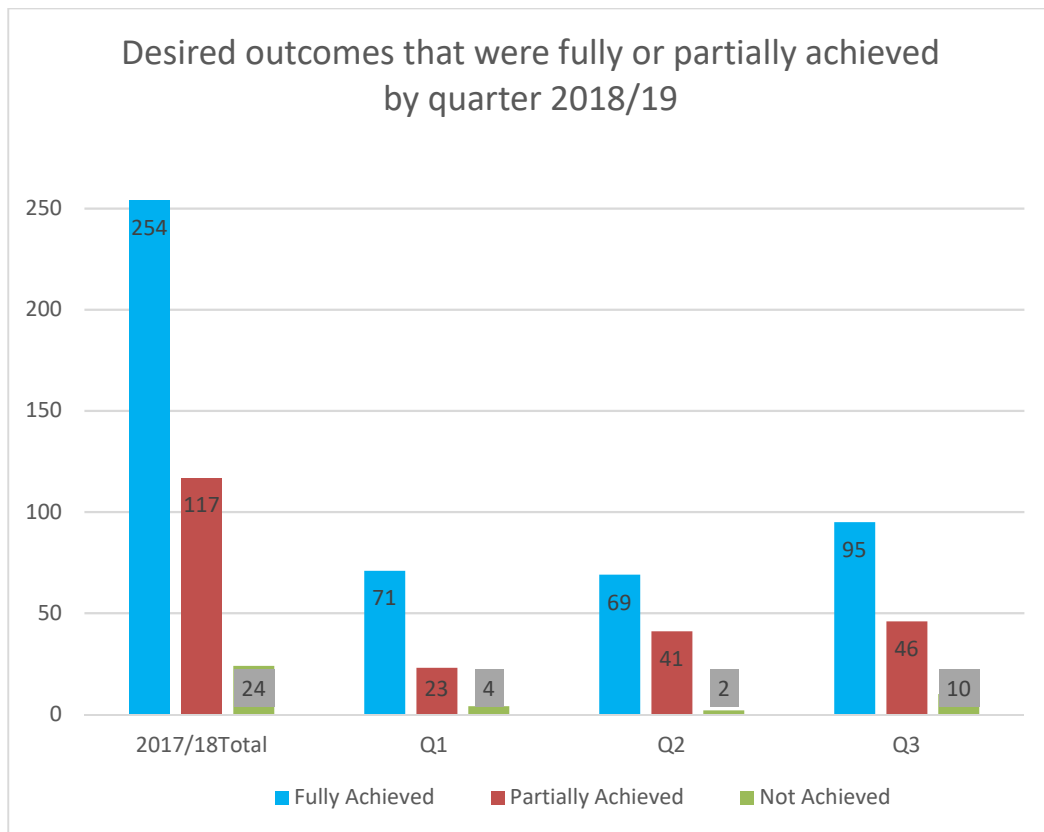
9. Analysis of the RCPC reports showed that they are now more child focused, evidence based and outcome focussed than out-turn for 17-18.  
(Child Focussed 91% 17-18 to 95% ytd Feb 2019).  
(Evidence based 97% 17-18 to 98% ytd Feb 2019).  
(Outcome Focussed 96% 17-18 to 97% ytd Feb 2019).

### **Performance Measures – Adults**

1. There has been a consistent increase in the number of risk levels reduced in Safeguarding Cases and where the risk level has been removed, from Qtr. 1 18-19 to Qtr. 3 18-19.



2. % of individuals who were asked what their desired outcomes were has increased to 84.8 % in Qtr. 3 compared to 73.6 % in Qtr. 3 17/18. The number of enquiries that resulted in outcomes being achieved is 141 in Qtr. 3. Compared to 94 in Qtr. 1 and 110 in Qtr. 2 of 2018-19. This demonstrated a steady increase in the number where we have fully or partially achieved the desired outcomes of the individual.



3. 10 safeguarding enquiries had self-neglect listed as a concern.
4. Whilst there are more referrals overall there is a reduction in the number of repeat referrals for domestic abuse, 24% (Jan 18 – Dec 18) compared to 47.8% (Jan 17 – Dec 17) (MARAC data.).
5. One residential home was recently inspected (18 Jan 2019) by CQC and has improved from an overall rating of Good to Outstanding. They were identified as outstanding in the categories of Responsive and Well-led. Walsall previously had no care homes rated as Outstanding.
6. Quality in Care Homes:

