

Health and Wellbeing Board

3 March 2020

Adult Social Care Outline Commissioning Intentions 2020/21

1. Purpose

To share with the Health and Wellbeing Board the Commissioning Intentions of the Walsall Council Adult Social Care directorate.

2. Recommendations

- 2.1 That the board notes the content of the commissioning intentions document attached at **Appendix 1** and confirms alignment with the HWBB priorities.


3. Report detail

- 3.1 Our commissioning intentions are linked to:
- The Adult Social Care Directorate Plan for 2020/21 and how they are aligned with the corporate vision for Adult Social Care.
 - The drivers for Walsall ASC Directorate Plan
 - The Strategic priorities for Adult Social Care 2020/21
 - The Adult Social Care Commissioning Priorities 2020/21

4. Implications for Joint Working arrangements

- 4.1 The Adult Social Care Directorate Plan and Commissioning Intentions, attached, are aligned with PROUD, the Better Care Fund Policy Framework and identified priorities across the borough. Our intentions will be shared with Walsall CCG for alignment to health priorities.

Appendices

Appendix	Title	Attachment
Appendix 1	Commissioning Intentions 2020/21	 Commissioning Intentions 2020-21.dc

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ASC COMMISSIONING INTENTIONS

During 2019/2020 we achieved the following;

Managing the market

- Reviewed our 2018/2019 Market Position Statement
- Mobilisation of the Adult Social Care Quality Team
- Market analysis of the true cost of care for residential and nursing provision across the Borough
- Decommissioning of the Community Alarms service
- Implementation of transitional arrangements for advocacy contracts (IMCA, IMHA, ICAS) to prepare for the implementation of the Liberty Safeguards Protections legislation
- Contract management of non-care contracts to ensure compliance and sustainability
- Increased nursing bed capacity within the Borough to meet increased demand and support discharges from the local acute service
- Delivery of care market engagement events supporting collaboration with suppliers to manage demand pressures
- Review of carers contracts in line with national policy and local practice
- Funding secured to review Integrated Community Equipment Service.
- Successful award of the supported living framework for Adult Social Care and Children and Young People

During 2020/2021 our intentions are to achieve the following in line with organisational priorities;

Directorate priority – Market Shaping

Intentions

1. Review of services to identify lean and efficient solutions to reduce service costs

Conducting value and functional analysis of commissioned services to ensure value for money and tangible outcomes for the citizens of Walsall

2. Mobilisation of the Supported Living framework and procurement of the Community Based Services framework

Our Supported Living framework provides the infrastructure to call off care in accordance with an individual's assessed care needs for people with complex care and mental ill health living in the community.

Our Community Based Service framework covers a range of service provisions which include domiciliary and respite care. The framework predominantly provides care and support for people aged 65 and over. The re-tendering of the framework ensures that the Council is compliant with Public Contract Regulations 2015.

3. Increase bed capacity across residential and nursing EMI provision within the Borough

Demand for Nursing EMI provision is greater than capacity and the range of good quality residential EMI is limited so we continue to work with the care market to encourage the development of additional capacity and increased choice across the borough

4. Develop and deliver the Autism Self-Assessment action plan and the 10-year review of the national strategy

The Council will be developing an action plan to deliver on the findings within the local NHSE Autism Self Assessment. On the publication of the national autism strategy, a local implementation plan will be developed.

5. Implement an Alliance Operating Model with partners through Walsall Together

Walsall Together is an ambitious and exciting programme to transform the health and social care you receive in Walsall. The programme brings together all the local NHS organisations; NHS Walsall Clinical Commissioning Group made up of GP practices across Walsall; Walsall Healthcare Trust; Dudley and Walsall Mental Health Partnership Trust and Walsall Council. As well as the voice of Walsall residents and key representatives from the voluntary sector.

Our joint vision is to address the changing needs of our population with Integrated Care Models that maximise the potential of the individual person, the teams that support them and the wider health and care system

6. Increase the number of Providers who are rated 'Good' or above by the Care Quality Commission (CQC) within the Borough

Walsall has a high number of providers in the borough who are rated by CQC as 'inadequate' or 'requires improvement'. Working with our newly commissioned 'Quality in Care Team' individual action plans and tailored support will be offered to support improved CQC ratings

7. Develop community pathways supporting the discharge and preventing admission of people with learning disabilities and autisms to in-patient services who are experiencing a period of mental ill health

Working with Walsall CCG, the Council will support the development of tailored community provision that will facilitate the discharge of people with complex health and social care needs to the community. The Council will work with the care market to ensure care staff have the necessary skills and knowledge which support people to live as independently as possible

8. Develop a model of commissioning for place-based care

Place-based commissioning is a different way of thinking about delivering services. Previously, commissioners across health and social care focused on their own priorities. By looking in a more geographically focused way allows the Council and CCGs to better allocate resources based upon the needs of the local people

9. Commission a range of services to enable carers to continue delivering informal care and promote their well – being

Working collaboratively with carers, the Council will continue to develop and improve the services it commissions for carers. This will ensure that there is a model that works for carers, supports young carers and recognises and supports the work that carers undertake.

10. Implement the S117 guidance and tool

The Council in partnership with Walsall Clinical Commissioning Group have developed a local section 117 policy and tool. This will support the Council and CCG to jointly commission packages of care supporting people to maintain their wellbeing and prevent re-admission to in-patient services

11. Continue market engagement at an operational level to address local issues

The Council will continue to facilitate multi-stakeholder events that support to improve service delivery and outcomes for the citizens of Walsall

12. Review the true cost of care data to inform future budget setting process

During 2019/20 we conducted an open book accounting exercise with providers to evidence the true cost of care. This data informed our budget setting process and uplift award to providers for 2020/21. Our intention is to review this on an annual basis so our uplifts continue to reflect the true cost of care

13. Procure a Liberty Protections Safeguard advocacy service

The Mental Capacity (Amendment) Bill has recently passed through Parliament, with Liberty Protection Safeguards due to come into force in 2020. The Bill amends the Mental Capacity Act 2005, which provides a statutory framework for people who lack capacity to make decisions for themselves.

This will replace the current Deprivation of Liberty Safeguards (DoLS). These safeguards exist to make sure that people in care homes and hospitals are looked after in a way that does not inappropriately restrict their freedom

14. Review and commission replacement care services

Replacement care, also commonly known as respite care, is any care arrangement designed to give rest or relief to unpaid carers. It aims to support carers to have a break from their caring responsibilities

15. Work in partnership to develop effective strategies and services for Dementia in line with Dementia 2020

In line with the Global Action Plan (Public Health Response to Dementia 2017-2025), World Health Organisation, the Council will continue to meet its responsibilities for people who require care and support in accordance with the Care Act 2015.

