Corporate & Public Services Overview & Scrutiny Committee Tuesday 21 February 2017

Library Petitions: Bloxwich Library, Pheasey Library and Rushall Library

1.0 Summary

- 1.1 This report is in response to three separate petitions opposing the possible closure of Darlaston, Rushall and Bloxwich Libraries as part of the draft budget proposals concerning the Library Service for 2017/18.
- 1.2 The petition to "Save Bloxwich Library" was submitted to the council on Monday 19 September 2016 by Councillor Allen. The petition contains c.544 signatures and is worded as follows:
 - "We the undersigned call on Walsall council to keep Bloxwich Library open. Although we understand the budget cuts coming from central government means that savings have to be made, we believe that Bloxwich library theatre is an asset to our town and very well used by people not just from Bloxwich, but also across the whole of Walsall."
- 1.3 The petition to "Save Rushall Library" was handed into the council on Thursday 22 December 2016 by Cllr Rattigan. The petition contains c.530 signatures and is worded as follows:
 - "We the undersigned, request the Members of Walsall Metropolitan Borough Council to reconsider their proposed closure of Rushall Library.
 - "Rushall Library is an important focal-point in Rushall Village. Closure would mean the loss of an important service. The building and the surrounding area would be adversely affected.
 - "We are sure the library could remain open and other community facilities and services could use the building."
- 1.4 The petition to "Save Pheasey Library" was submitted to the council on Monday 9 January 2017 by Councillor Towe. The petition contains c.660 signatures and is worded as follows:
 - "We the undersigned residents of Pheasey/Park Farm and all Pheasey Library users Totally Oppose the Walsall Council Budget proposals to drastically cut opening hours/or close Pheasey library and other branch libraries.

The Library provides a wide variety of activities for all ages and vital computer access for children & adults over 5 days a week. It is an important Community Hub together with the Collingwood Centre that serves a large community on the outer edge of Walsall Council boundary. Access to other facilities that our Council Tax pays for would be very difficult."

1.5 As each of the petitions contains less than the 1,500 signatures required for it to be debated at a meeting of the Council, they are to be considered by the Corporate & Public Services Overview & Scrutiny Committee.

2.0 Recommendation

2.1 That the Committee hear the petitions and the response to them and consider whether to make any recommendations.

3.0 Background Information

- 3.1. As part of the draft budget for 2017/18 there was an initial proposal to save £2.9m from the library service which, if approved, would mean the closure of up to fifteen libraries from the current network of sixteen static libraries.
- 3.2 Residents were consulted on three options, each to be within a budget of approximately £1m, these being:
 - a) To reduce the number of static library sites from sixteen down to one (Lichfield Street, Walsall), retain one Mobile Library Bus and the Home Delivery Service. The single library site would be redesigned and developed as a "Hub" in conjunction with an integrated Local History Centre and Leather Museum. The one Mobile Library Bus would be used to deliver a library service to areas of the borough with reduced access and greater need.
 - b) To reduce the number of static library sites from sixteen to a maximum of five dependent on cost. The proposal should retain a Mobile Library Bus service and the Home Delivery Service. The libraries to be retained would be selected on consideration of viability.
 - c) To suggest alternative proposals subject to a budget limit of £1m.
- 3.3 During the consultation period people could have their say via a range of methods; (figures are at the time of report writing):
 - a) Online via the council's generic budget questionnaire (available 27 October to 31 December 2016 3 responses received) and / or via a more detailed online questionnaire specifically for libraries (available 27 October to 31 December 2016 182 responses received),
 - b) 11,600 postal questionnaires were sent to households all over the borough. A random sample of addresses were selected ensuring every household had an equal chance of being sent a questionnaire. This approach meant that both library users and non users were engaged in the consultation process and given the opportunity to have their say. Larger print and alternative formats were available on request (1,212 responses received),

- c) 94 emails were received along with 17 letters,
- d) On-site, unannounced, face to face interviews with library users were completed at every static library, the Leather Museum and Local History Centre & Archive (just over 100 interviews were completed).
- 3.4 Consultation on the budget proposal for the Library Service closed on 31 December 2016. Feedback from the consultation was reported back to Cabinet and Councillors considered this information when finalising its budget proposals on 8 February 2017.
- 3.6 After due consideration of all information and the consultation responses, The Cabinet's preferred model (Option 1) to have the Lichfield Street "Hub" (including Leather Museum and Local History Centre & Archive) along with one mobile and the Home Delivery Service, on its own, did not meet the feedback from the council's consultation exercise. As a result Cabinet decided to opt for a Town Centre and District Centre Library Service with the addition of a Community Library, augmented by volunteers, at Streetly.

The redesigned service will therefore now consist of:-

- A Walsall Town Centre "Hub" the Local History Centre & Archive service will move to the Central Library building in Lichfield Street, Walsall
- 5 District Centres libraries at: Aldridge, Bloxwich, Brownhills, Darlaston and Willenhall
- A Community Library based at Streetly: augmented with volunteers who will support this service. This model came as a direct result of input from the community
- One mobile library and a Home Delivery Service will be retained. The
 mobile service route to be redesigned to meet 'Marmot' objectives. This
 model will address the areas of greatest need in the borough
- Walsall Leather Museum will remain at its current Wisemore venue, reflecting the significant economic heritage. Officers will also seek out new commercial opportunities to maximise income.
- 3.7 The council has now finalised its budget spending and income assumptions, and as a result, has been able to release further funds which members have chosen to prioritise to allow the "Hub" plus local library offer. Through Members making a variety of choices across the whole breadth of the council's budget, additional funding has been identified which allows a total budget of £2.5m to be allocated to the Library Service, Local History Centre and Leather Museum to deliver a service which is in-line with residents' feedback.
- 3.8 Using the universally recognised two mile radius (not a legal requirement) to each library coverage, the South East corner of the borough would not receive

library provision. It is acceptable to assume that access to Birmingham's Kingstanding library could provide a service however this would be outside of Walsall's own library service. A proposition to support the "Save Streetly Library" campaign group would mean that the uncovered area would fall under Walsall's provision. One small area of sparsely populated Walsall would still not meet the two mile radius however these dwellings are very close to the A34 Birmingham Road, a major bus route and links to the town centre. If necessary, consideration to redesigning the Mobile Library bus route may also be required.

A map of the borough showing the libraries and the two mile radius is attached.

- 3.9 Nine current libraries will not form part of the Council's redesigned statutory Library Service. The library service from the following sites will cease from 30 June 2017:
 - Beechdale
 - Blakenall
 - New Invention
 - Pelsall
 - Pleck

- Pheasey
- Rushall
- South Walsall
- Walsall Wood
- 3.10 To mitigate the closure of these libraries the Service will approach community organisations to assess their interest in providing community "book exchanges", together with other community activities, either from the former library building or from their own venue. These facilities could provide access to books for loan to local residents who may prefer that facility in their local community.
- 3.11 The council has invited staff to consider considering voluntary redundancy and will look to minimise compulsory redundancies wherever possible.
- 3.12 In previous years (2014/15 and 2015/16) work was undertaken with local community organisations to assess their interest in a partnership to provide community book exchange facilities in their local areas. It was confirmed to the Corporate & Public Services Overview & Scrutiny Committee of 24 November 2016 that this work would not commence until 2017, once the public consultation had closed and the shape of the redesigned service had been confirmed by Cabinet. On 14 December 2016 Cabinet noted this, together with feedback and recommendations from other Scrutiny Committees, to consider the feedback in preparation for final budget recommendations in February.

Background papers

Cabinet papers of 8 February 2017

On-line consultation information via www.walsall.gov.uk/haveyoursay Including:Visitor data 2014/15
Visitor data 2015/16
High level budget information

Accessibility paper Lichfield Street "hub" paper

Chris Holliday
Head of Leisure, Culture & Operations

10 1922 650339

| chris.holliday@walsall.gov.uk

Walsall Hub (Library & Local History Centre) & 5 District Centres and Leather Museum & Community Book Exchange at Streetly, Kingstanding with 2 mile buffer

