



**Walsall Council**

# **BRIEFING NOTE**

**TO: Resources and Performance Scrutiny and Performance Panel**

**DATE: Thursday, 13 April 2006**

**RE: Performance Information Management System (PIMS) Update**

## **Where are we now?**

- First two phases of rollout are almost complete - so far 32 users have been given access to PIMS on their desktops. Many users who have been given a demonstration of PIMS have provided some very useful and constructive feedback which will be used to make improvements to the system.
- Demonstrations have been carried out for Councillors Sarohi, Sanders & Griffiths. Presentations and demonstrations of the system have been made to the Neighbourhood Management team and to the Regeneration Directorate performance board. Demonstration to the HR management team will take place on 4<sup>th</sup> April and a demonstration to cabinet at the next informal cabinet meeting with EMT on the 5<sup>th</sup> April is scheduled.
- 3 quarters Beacon Index data for 2005/06 is held in the Beacon Index scorecard. BVPI data for 03/04 and 04/05 and a 6 month 05/06 update is available along with top, median, bottom and average quartile information for 04/05 BVPI's for all England and all Mets within the Directorate Scorecard.
- Directorate briefing books are currently being developed and still require some work in terms of ensuring users can easily link from one screen to another and ensuring PI's are allocated to the correct services. Feedback is being gathered from directorates via PIG reps and during rollout demonstrations to ensure accuracy and to make improvements where needed.
- The LAA scorecard has been built.

## **Future developments:**

- Phase 3 of rollout – to cover all remaining assistant directors and heads of service not already covered in previous phases, 2 new PIG reps and QPM managers.
- The first draft of the user documentation is to be updated to include directorate scorecard / briefing book instructions. A link to this documentation will be made available within PIMS.
- Profile targets and Local Indicators are to be taken from the 2006/07 service plans and entered into PIMS to allow tracking and reporting of these measures. Briefing books will then need to be updated to display all local indicators for each service.
- Reports based around analysis of measures are to be created which users can access through links within PIMS.
- Reports to show measures within the Beacon Index which have improved, declined or remained static between two quarters have been developed. Further reports will now be built as a priority to build on this work and enhance the analysis capabilities of PIMS. First priority is to produce a set of reports based on the Beacon Index, followed by further reports based on the directorate scorecard measures.

Briefing note prepared by:

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