

**Q.1 Identified Interdependencies:**

<b>Outcomes:</b>	<b>Markers of Success:</b>	<b>Interdependencies:</b>
1. Creating an environment where businesses invest and everyone who wants a job can access one	1. Businesses accessible to staff, suppliers and customers. Transport networks free from defects and congestion	Data interlinks with Road works management, emergency and Road Safety response and air quality
	2. A combination of low unemployment figures and high vacancy figures	Our service depends on and relies on a healthy working relationship and collaborative working with all four local jobcentre offices to identify and refer Universal Benefit Claimants to our employability support services.
2. Education, training and skills enable people to fulfil their personal development	3. Partnership working with businesses to offer apprenticeships, graduate programmes and training programmes for those wishing to re-enter the workforce	<u>Apprenticeships / Kickstart</u> - our service depends on and relies on a healthy working relationship and collaborative working with all Apprenticeship providers, employers and our internal service areas to create and growth new Apprenticeship vacancies.  <b>Partnership Working and Signposting</b>  Our efforts to ensure that Walsall remains a health place to start a new business relies on our relationship with colleagues both internally and externally at business representative and membership organisations. We need to continue our good work of helping businesses (large or small) to navigate the local landscape. This is one our USP's as a local authority business support team.
	4. Increase in local supported employment and educational opportunities for residents who have additional needs. Numbers of folk from hard to reach groups helped into training	Reliant on partner organisations to continue to referral clients from vulnerable target groups.
3. People live a good quality of life and feel that they belong	5. Increase in people accessing reablement opportunities. Less number of vulnerable residents who are in statutory services or having out of area placements	Walsall Together, providers, procurement, commissioning
	6. Increase numbers of residents not requiring ongoing services and living independently in the community. Information and advice is accessible and signposting at the front door of community services	CAM work stream and the work with Agilest
4. People know what makes them healthy and they are encouraged to get support when they need it	7. Reduced numbers of residents having formal ASC assessments who are empowered to take control and informed choices with the correct information	CAM work stream and the work with Agilest
	8. More people using active travel modes. Safe and convenient cycleways and footways	WM LCWIP Review – WMCA commission. WM Cycle Hire launch – WMCA lead project. Black Country Cycling and Walking Strategy – Black Country Transport commission. WM LCWIP corridors – Strategic, interconnected and cross-boundary. Starley Network Map – Shows cross boundary corridors, as well as individual ATF schemes. Black Country Cycling and Walking Corridors - Strategic, interconnected and cross-boundary. Black Country Transport – promotes cross-authority working/sharing of resources e.g. NGDP Grads. WMRSG – joint work with regional road safety group promoting the safer use of active modes of travel A*STARS Black Country Road Safety Forum – cross authority working and sharing of resources
5. Internal services deliver quality and adapt to meet the needs of customer facing services	9. Smarter commissioning of service resulting in required outputs being delivered to realise quality outcomes	Motivational Interviewing Training, Risk Enablement Training and Coaching Services contracts support achievement of the Council's STPs/transformation ambitions.
	10. Internal Services are regularly reviewed and delivered within budget.	Ensuring the workforce has the right skills, knowledge and behaviours to deliver our transformation ambitions.
6. Services are efficient and deliver value for money	11. Internal Services have staff and processes able to adapt to meet the emerging needs of customers	There are clear interdependencies with other PROUD work streams particularly Customer Access Management (CAM) and the Wider Enabling Support Services (ESS) we are working together to try to make sure that any 'End to End' Process mapping is done once and used multiple times.

		<p>Systemising the APC within One Source should enable us to more successfully track progress against objectives within the corporate plan as they are aligned to the corporate priorities. It will also enable us to more effectively manage our talent.</p> <p>Managers and Employees recognise the benefits of mediation</p>
	12. Online portals that allow self-service, payments and order tracking are in place for ease of use for all.	Service, directorate interdependencies and internal systems compatibility.
7. Children thrive emotionally, physically, mentally and feel they are achieving their potential	13. Children have access to high quality education and training opportunities and schools are more inclusive. Children and young people engage with education, fewer children are excluded and educational outcomes improve.	<p>Schools are largely responsible for improvements required to achieve this marker of success. We continued to work closely with them to improve the quality of education for children and young people in Walsall.</p> <p>As we move out of Covid, both schools and children and young people will need additional support to deal with the fallout and long term impacts of Covid-19.</p>
	14. Children with special educational needs and disabilities are identified and supported effectively. Children in care and care leavers are supported physically and emotionally through access to health checks and health histories and are able to achieve their potential through high quality education, employment and training opportunities.	The percentage of children in care with up to date health assessments is reliant on Health Colleagues being available to complete the assessments and submitting the paperwork back to the LA so that the child's record can be updated. There have been some issues with the timely submission of paperwork in particular, however, we continue to work with health colleagues to address this, and are assured that performance is likely better than reported as the assessments have actually taken place. Health provide assurance of their capacity to deliver health assessments via the Corporate Parenting Board.
8. Children grow up in connected communities and feel safe everywhere	15. Children, young people and families are involved in service design and development and the needs of children and families are well understood in each locality. Services and support is responsive to needs of different communities, partners are proactive in responding to these needs and children and families have easier and timelier access to services.	<p>The number and timeliness of contacts and the proportion leading to a referral is highly dependent on partners making</p> <p>NFA rates remain high and work is being undertaken to look at the quality of MARFs with partners. Consent remains an issue - where there are no CP concerns we are pushing back to referrers in some cases to get consent before progressing. In other cases, where consent has not been gained by the referrer, the contact is NFA due to parents refusing consent on contact. We are considering alternative options in the management of the consent issue with partners.</p>
	16. Children and families are better connected with community resources to enable them to build resilience, are involved in developing their plans and can provide regular feedback. More children and young people are supported in their family home, the response in meeting the needs of vulnerable adolescents is local and proactive with risks around exploitation reduced and fewer young people enter the Criminal Justice system.	<p>We will continue to work with partners in order that a more rounded data analysis can be provided that supports the family safeguarding model and its impact on children being maintained in school, call outs from the police and presentation at A and E.</p> <p>The exploitation pathway is dependent upon partnership commitment to resource and continued support to ensure the exploitation panel functions as a mechanism to identify and respond to risk, threat and harm.</p> <p>Continued collaboration with the violence reduction unit and support to enable the inclusion of children/young people in education where criminal exploitation is a known vulnerability.</p> <p>The number of first time entrants to the criminal justice system has increased in this period due to the easing of restrictions caused during Covid, and it is expected that this will stabilise during the next period.</p> <p>Missing children numbers were much lower last year and a decrease of numbers year on year is not to be expected at this point until work can begin to understand why children are going missing and prevention work can progress throughout 2021.</p>
	17. Less residents in statutory building based services	We await the further development of community resilience corporately linked to our developing strength based approach utilising individual and community assets

9. Housing meeting all people's needs - is affordable, safe and warm	18. Increase in residents who are accessing community voluntary sector opportunities	We await the further development of community resilience corporately linked to our developing strength based approach utilising individual and community assets
10. People are proud of their vibrant town, districts and communities	19. Council and partners maintain open communication with all communities and engage in cultural awareness resulting in wide range and high quality cultural offers	<i>No submission due to annual leave</i>
	20. High quality, well maintained public realm and safe community spaces	Revised waste strategy and policy required.