Health Scrutiny and Performance Panel

Agenda Item No. 5

30 SEPTEMBER, 2010

Abbey Square Surgery

Portfolios: Councillor B. McCracken – Social Care and Health

Report:

Enclosed at Appendix 1 to this report is a copy of the report that will be considered by the NHS Walsall Board on 30 September 2010 presenting the outcome of the public consultation and a formal evaluation of the options for GP services in the Dudley Fields and Mossley areas of Walsall.

Please note that the report contains a series of recommendations which will be considered by the NHS Walsall Board on 30 September 2010. The final decision of the NHS Walsall Board will be reported to the Health Scrutiny and Performance Panel at the meeting.

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NHS WALSALL BOARD

Subject	Future Access to primary care (GP services) to the Mossley and Dudley Fields community, Walsall: Outcome of public consultation and formal evaluation of options.	
Report From	Assistant Director Primary Care Contracting	
Date of Meeting	30 September 2010	

AIM OF REPORT

Following a public consultation undertaken, concerning future access to primary care (GP services) to the Mossley and Dudley Fields community, Walsall, to seek Board approval to the recommendations below The consultation period ran from 4th January 2010 to 30th June 2010.

EXECUTIVE SUMMARY

The following report details the public consultation process which was undertaken by NHS Walsall (PCT) between 4th January 2010 and 30th June 2010. The public consultation examined future access to GP services for the residents of Mossley and Dudley Fields, Walsall. The report details the outcomes of the consultation and the degree of support for the Options consulted on from members of the public and other key stakeholders. The report also details the outcome of the formal PCT evaluation with the proposal detailed in paragraph 10 of the report being recommended to the Board for approval.

RECOMMENDATION(S)

The Board are asked to agree the following recommendations:

- 1. To form ally note the outcome of the public consultation to the PCT consultation document as summarised in the attached report
- 2. To accept that in the light of the consultation comments and the formal PCT evaluation that neither Options 2 or 4 are viable and therefore to support the alternative model as summarised in Paragraph 10 of the report
- 3. That the proposed model for the registered lists at All saints and Abbey Square to merge to form a larger medical practice that can work in a federated way with other GP practices in the area commissioning and provision providing opportunities to raise the quality of primary care in Mossley and Dudley Fields is approved.
- 4. That the Board note that the proposed model envisages that the list is open so there will no restrictions on patients joining the list provided they are within the newly merged practice catchment area
- That the Board note that the proposed model ensures that primary medical services continue to be provided <u>as now</u> at the 2 locations – ie Abbey Square and All saints - under one GMS contract and that this contract is held by the All saints medical Practice.
- 6. That the Board note that the proposed model ensures that services commissioned and provided by the larger practice will provide the depth and breadth of primary care services needed with good access to the whole practice population with "specialist" services being provided at the Pinfold and/or on an outreach basis at Abbey Square
- 7. That the Board note that the proposed model ensures that community services that currently use the Pinfold

as their base, will provide out reach services to Mossley and Dudley Fields and that with on going public and patient engagement, services will be designed and redesigned in the future to more effectively meet the needs of the Mossley and Dudley Fields population

- 8. That the Board note that as there is a potential for the population in Mossley and Dudley Fields to increase over time the proposed solution recognises that the PCT with other stakeholders will continuously evaluate how we are commissioning services for that area, so we can build them up as the population grows and as the population will change..
- 9. That the Board note that in order to respond to some of the comments raised from the public consultation relating to accessibility including appointment times to a health care professional and a named doctor, choice, attitude of staff and telephone access, these are all areas that will be incorporated as part of the contract discussions with the All saints Medical practice and will be robustly monitored and managed by the PCT as part of contract monitoring arrangements.
- 10. That the Board note that the proposed model will ensure that patient satisfaction will continue to be monitored and measured through the National General Practice Patient Survey. It will be important for a Patient Participation Group to be formed and for ongoing meetings with the practice relating to services accessed and delivered.
- 11. That the Board note that The proposed model involves the merger of 2 practice teams The Abbey Square staff will transfer in accordance with TUPE provisions and follows an agreed integration development plan.

Board Action Required	(please tick)
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WCC Competency

Walsall Teaching Primary Care Trust

Approval [v] Assurance [

IMPLICATIONS Priorities (please tick) Comment - Health Service not Illness Service [V] - Evidence-based Excellence V - Alliances the Key to Success V - Listening to Local People ĺv - True Choices, Accessible Services [v] - Hitting the Hard Targets [v] Risks Risks of outcome not reflecting views identified through consultation and delivery of improved primary care guality. These risks are mitigated through development of the model of paragraph 10 of the report. Recurrent Costs of model to be resourced from PCT Resource resources N/A Environment Equality Impact Assessment Health Impact Assessment completed Engagement (eq PPI, Clinical, Non-Clinical) Communications and engagement Plan dveloped and executed N/A Legal **Timescales and Implementation** 1 February 2011 N/A Review Key Standard(s) for Better Health v

V

Author	Phil Griffin
Director Checked (Initials)	
Date Received by Board Secretary	