

Primary Care Quality

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The New Commissioning Landscape

- Clinical Commissioning Groups
- NHS England
- Local Authorities

Improving outcomes • Delivering equality • Improving experience

Quality in Primary Care

- Joint responsibility between Area Teams and CCGs
 - Management responsibility - Area Teams
 - CCGs - have a statutory duty to assist and support the NHSE in securing continuous improvement in the quality of primary medical services
- Underpinned by the NHS constitution
- Work stream within the commissioning assembly
- Supporting the implementation of the national strategy and policy at local level

Aim of the Primary Care Strategic Framework

- Support and develop all four contractor groups in providing quality healthcare by;
 - Raising quality
 - Reducing unwarranted variation
 - Increasing access to services
 - Reducing inequalities
- *Medical, Pharmacy, Optometry and Dentistry

Core Principles

- Promote equality of access to treatment
- Quality metrics aligned to the five domains of the national outcome frameworks
- Promotion of a clinically driven system
- Facilitate strong and productive local contractor relationship - proportionate and sensitive
- Support innovation

Core Principles (continued)

- Consistent national framework- fair, transparent intentions, implemented locally, with local discretion rooted in cultural and behavioral consistency
- Commissioning decisions on the basis of firm data, shared with contractors, CCGs, HWB complemented by local intelligence
- Minimize bureaucracy
- Early engagement and collaboration with LMCs

National & Regional guidance

- National primary care strategy framework to be published in November 2013
- Focus on identifying with Clinical Commissioning Groups (CCGs) their immediate priorities for 2013/14
- Further development of QIPP plans
- Area team directors to establish a longer timeframe for the development of comprehensive primary care strategies with initial focus on developing the vision for primary care locally with partners
- Work on remaining contractor groups in similar way to above

National Primary Medical Services Assurance & Quality Improvement Framework

- Primary Care Web Tool
 - Medical
 - GPHLI
 - » General Practice High Level Indicators
 - GPOS
 - » General Practice Outcome Standards
 - Dental?
 - Pharmacy?
 - Optometry?

The Primary Care Web Tool

- An easy to use, consistent analysis of readily available statistical data which simply identifies GP practices associated with data which is for some reason outside what is considered the statistical norm.
- It is easily and widely accessible through the internet.
- It supports practices, CCGs and NHS England in securing continuous improvement in the quality of primary medical services.

What it is...

- One part of the assurance framework
- Nationally consistent
- A way of mobilising existing data
- Suitable for different audiences
 - (GP, LMC, CCG, AT, CSU, CQC and PHE)
- Available to anyone with 'nhs.net' or 'nhs.uk' or '.gov' in their email address

GPHLI

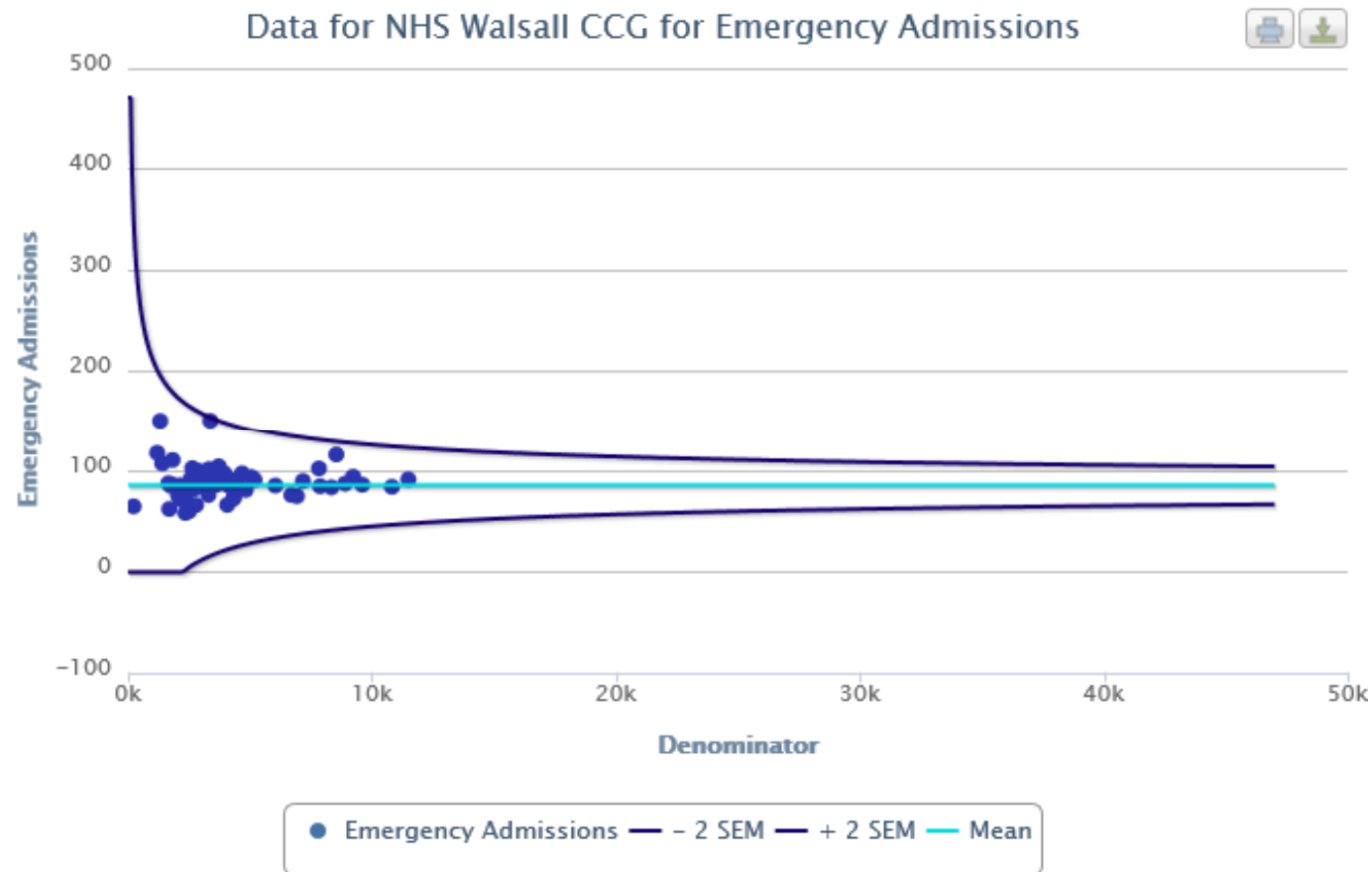
- General Practice High(er) Level Indicators
 - Assurance is the key
 - Developed by NHS England and DoH colleagues
 - 38 indicators (many in common with GPOS)
 - ‘Outliers’
 - High outliers as well as low
 - Examples of best practice
- A starting point for NHS England to potentially begin conversations with practices

GPOS

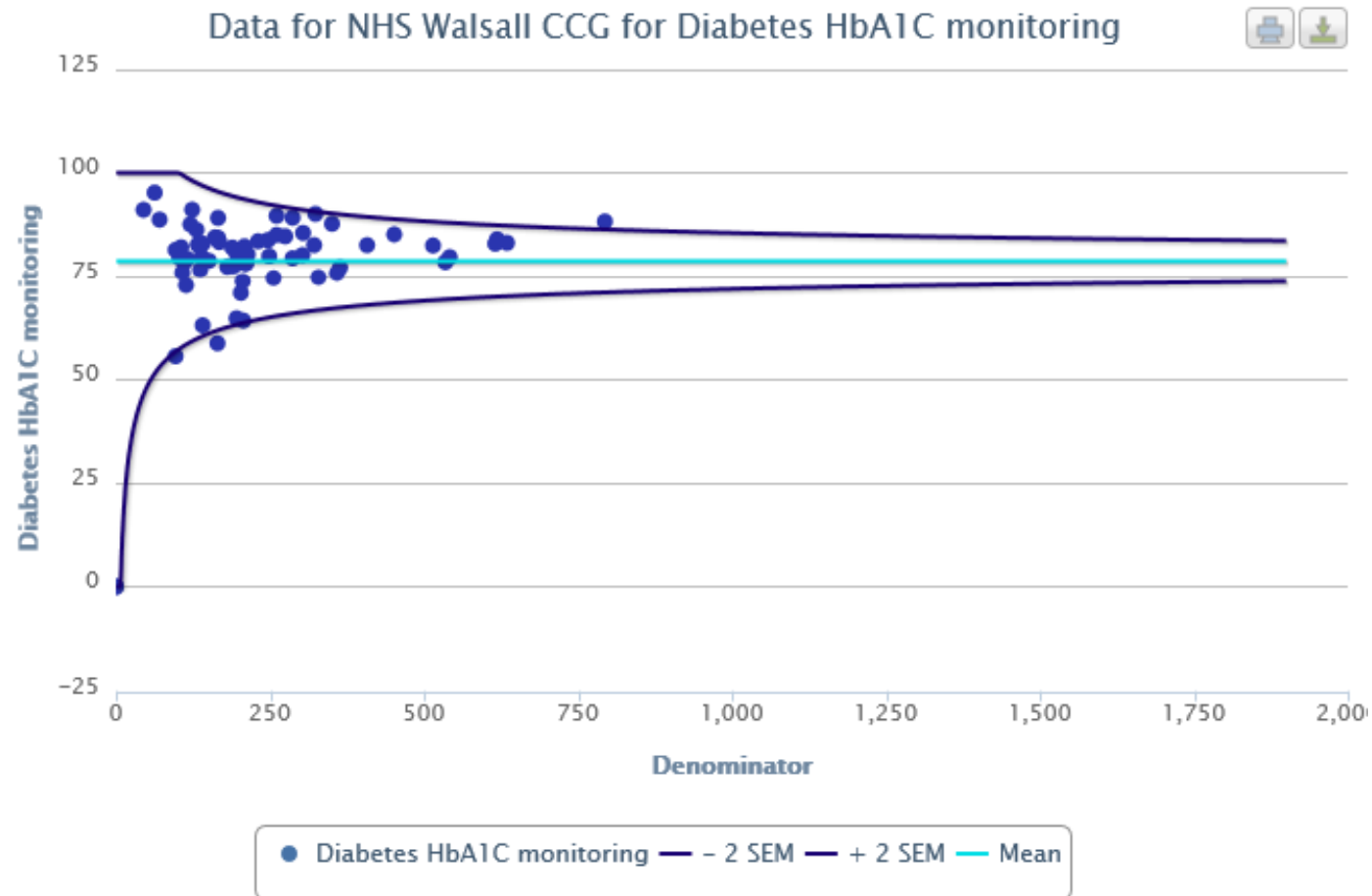
- General Practice Outcome Standards
 - Achievement, performance & quality
 - Developed in London region
 - Used in London for 2 years (HSJ award in 2012)
 - 28 indicators (originally 22)
- A starting point for a holistic overview of the service provided by a practice over time which should encourage practices to strive for better results

Demonstration

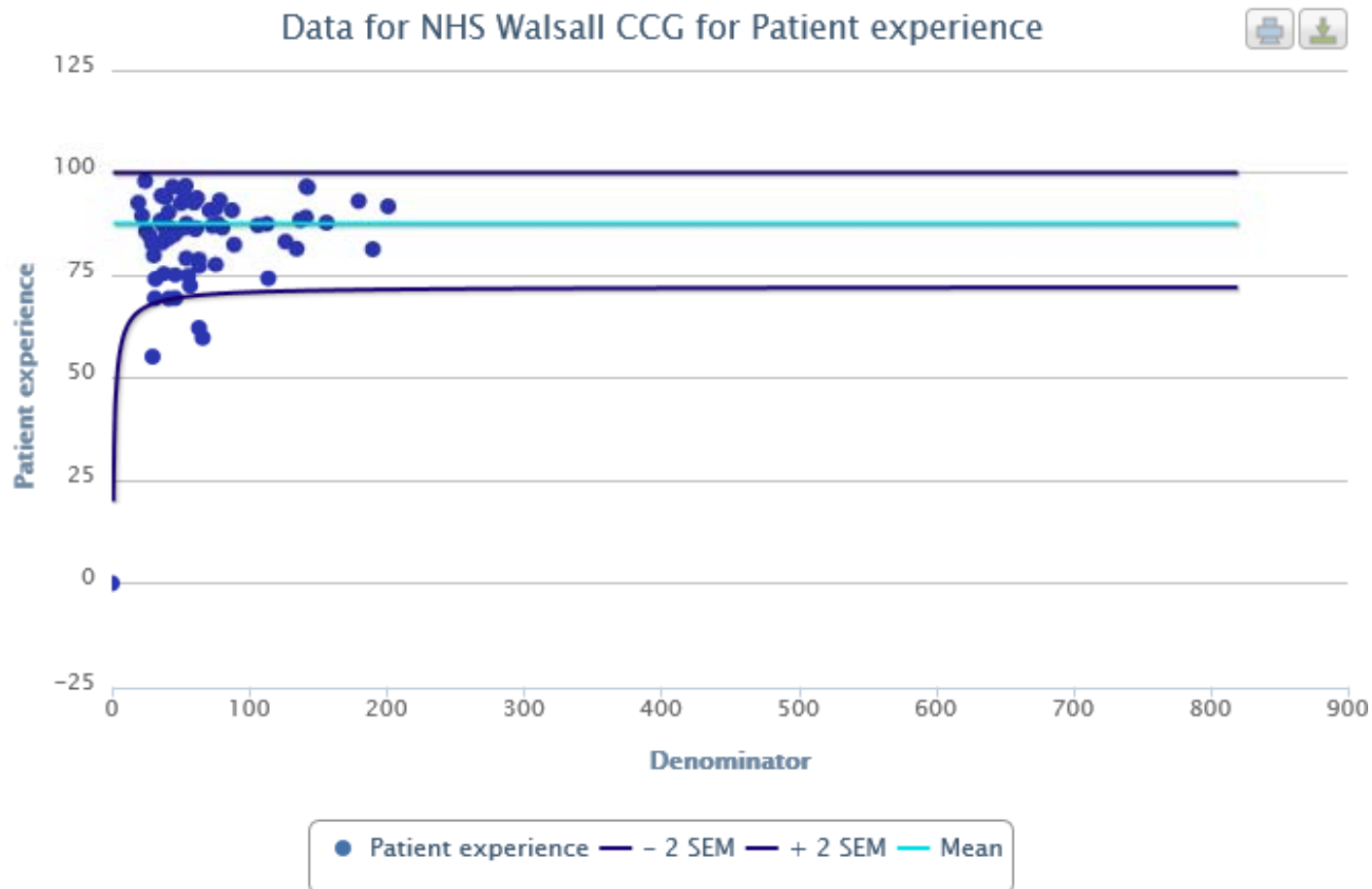
- <http://www.primarycare.nhs.uk>



Generated By the Primary Care Web Tool



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Summary

- Early stages of working through the framework and the tools available to improve primary care quality
- Will involve working jointly with the CCG to ensure a collaborative approach to quality
- Further work nationally on developing the assurance framework