

Health and Wellbeing Board

6 March 2017

Measures and progress report for the priorities under the Health and Wellbeing Strategy theme: 'Healthy Ageing and Independent Living'

1. Purpose

There is one priority identified under the theme described above which is shared with Walsall Healthcare NHS Trust and Walsall Council – 'seek assurance from the Integration Board (IB) that the integrated approach to health and social care for frail elderly people is evidencing good progress in developing a fully integrated, joint team for Intermediate Care and Community Services in health and social care alongside Primary Care to develop a shared approach to risk stratification thereby lowering emergency admissions to hospital for over 75s and reducing use of long-term residential care'.

These links are acknowledged through reference to strategic documents and/or strategic Board priorities within Walsall Council and partner organisations – shown in the penultimate column of Appendix 1.

In order for the Health & Wellbeing Board to assure itself of current progress, a performance dashboard has been developed using the agreed performance measures for these priorities and the dashboard has been populated using the information currently being used to assess progress by the named Boards and relevant commissioners and operational managers.

2. Recommendations:

- 2.1 That the Health and Wellbeing Board considers the performance dashboard being presented and decides whether the information provided is sufficient to give members assurance that either adequate progress is being made or that the named lead Boards have adequate corrective action plans in place to tackle poor performance.
- 2.2 That the Health and Wellbeing Board notes the linkages with partner strategies and/or references to shared priorities shown in this performance dashboard and is satisfied that all partners are taking the Health and Wellbeing Strategy priority relating to 'Healthy Ageing and Independent Living' into account when considering commissioning priorities.

3. Report detail

Appendix 1 shows the Health and Wellbeing Strategy priorities relating to the 'Healthy Ageing and Independent Living' theme and their identified performance measures. It should be noted that the performance measures are a mixture of

national and local indicators and therefore comparison with other local authorities, via quartile performance and ranking, is not always possible.

As the Health and Wellbeing Board is primarily seeking assurance from the named Boards that adequate progress is being made against the priority, it is not expected that the Health and Wellbeing Board will receive all the reports and information currently received by these Boards.

A summary of work being undertaken to overcome the problem is expected where overall rating is Red or Amber.

Where there is a time lag for data reporting, this needs to be tolerated unless there is recent local data that could be included. In some cases, there is currently no natural performance measure that fully captures progress towards meeting the priority outcome, and work is therefore currently underway to develop some appropriate local measures.

The last 5 columns in Appendix 1 show the exception reports. They contain summaries of the following:

- What is preventing or limiting improvement
- What actions are being done, or need to be done, to ensure improvement
- The named leads for these actions.
- Links to relevant partner strategies and priorities as well as the name of any corrective action plans
- The name of the Board(s) leading on implementation of any corrective action plan

The performance dashboard has been designed this way to avoid duplicating all the work of the other Boards whilst enabling the Health and Wellbeing Board to have:

1. an overview of current progress against the Health and Wellbeing Strategy priorities
2. easily identify where adequate progress is not being made
3. assure itself that adequate steps are being undertaken to overcome the challenges and begin to reverse poor performance

Whilst detailed delivery or improvement plans will not be reported to the Board, it is expected that accountable leads will maintain plans for improvement to ensure that actions are planned and impact monitored.

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Theme	Priority	Measure	Reporting Frequency / date of Latest Available Data	Measure source	Baseline (and date of info)	Latest Metric	Direction of Travel	Current Quartile Performance	National Rank Change (out of 152 LAs)	Overall Performance Rating	What is preventing improvement ?	What needs to be done to progress improvement actions undertaken to meet challenges?	Named lead for actions	Which Partner Plans / Strategy does this HWB priority link to?	Lead Board
Healthy ageing and independent living	Seek assurance from the Integration Board (IB) that the integrated approach to health and social care for frail elderly people is evidencing good progress in developing a fully integrated, joint team for Intermediate Care and Community Services in health and social care alongside Primary Care to develop a shared approach to risk stratification thereby lowering emergency admissions to hospital for over 75s and reducing use of long-term residential care	Emergency hospital admissions - Non-elective General & Acute, First Finished Consultant Episodes	Quarterly	Performance & Information Team, Walsall Healthcare NHS Trust	7,608 Quarter average between 2015/16 Q1 and Q3	7,735 Quarter average between 2016/17 Q1 and Q3	→	Between Q1-Q3 2015/16 and Q1-Q3 2016/17 the number of non-elective hospital admissions increased by 1.7%	Not currently available	Not currently available	<p>Commentary sourced from: Walsall Healthcare NHS Trust: Two Year Operational Plan 2017 - 2019</p> <p>The system has seen an underlying year on year increase in emergency hospital admissions for Walsall of 2-3%. Therefore, keeping elective and emergency activity stable represents a significant challenge and a risk to the delivery of our plan if not achieved. We have identified a series of areas in which we will work with the CCG. The areas of focus include: Elective care, emergency care and use of independent sector.</p> <p>Emergency care – making maximum use of our integrated community teams, rapid response team and frail elderly service to reduce emergency admissions by providing alternatives, for example, for patients with respiratory conditions. Community teams have restructured and work alongside both our GP partners and the acute sector to minimise the requirement for increased bed capacity.</p> <p>Staffing - We have implemented a revised staffing model across staff groups in the Emergency Department to retain experienced staff and introduce new roles to replace hard to fill medical middle grade positions.</p> <p>Capacity Planning - The Trust is developing a business case for the upgrade and expansion of A&E facilities to include an emergency ward, this work required in anticipation of the flow of additional patients that will occur following development of the Midland Metropolitan hospital.</p>	Terry Hawkins - Walsall Council TBC - Walsall Healthcare Trust	Health and Wellbeing Strategy. Strategy developed by Walsall Healthcare Trust, Dudley and Walsall Mental Health Partnership Trust Walsall Council Social Care and Inclusion Operating Model	Joint Commissioning Committee	
		Permanent admissions of Older People (aged 65 and over) to Residential and Nursing Care Homes, per 100,000 population	Monthly	SC&I Performance Review Board	469.2 (31/03/2016 better care fund target)	551.3	↑	Second and Third Quartile	29/151 (2014/15) 51/152 (2015/16)	Top 2 quartiles any change	The absence of suitable alternative accommodation for those with dementia	Continue with further work to stimulate market, exercise clients choice and control in shaping their Social care support.	Martin Thom- Walsall Council	Health and Wellbeing Strategy. Walsall Council Social Care and Inclusion Operating Model	Joint Commissioning Committee

1 Direction of Travel

Improving Performance against baseline (10% change)		Declining Performance against baseline (10% change)	
↑	Improving trend where higher is better	↑	Declining trend where lower is better
↓	Declining trend where lower is better	↓	Improving trend where higher is better

Static Performance (less than +/- 10%)

→	No change compared with baseline
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2 Current Quartile Performance

1	Top quartile	Good Performance
2 or 3	Second and Third Quartile	Medium Performance
4	Bottom quartile	Bad Performance

3 Overall Performance Rating

Green - Top 2 quartiles any change
Amber - 3rd quartile and stable or improving
Red - Bottom quartile and/or 3rd quartile and reducing performance