

**Social Care and Health
Overview and Scrutiny Committee**

**Agenda
Item No.**

17th January 2019

8b.

Urgent Care Centres / GP Out of Hours Service

Ward(s) All

Report:

Walsall CCG commissioned urgent care services from Primecare and this included the Urgent Care Centres in the town centre and at the Manor Hospital, and GP Out of Hours Services. These services were operating successfully and there were no quality or performance issues.

On 16 November, Primecare gave the CCG a 4 week notice of termination as a result of financial problems within the parent company, Allied Healthcare. The CCG worked to identify a step-in provider in time for mobilisation by 17 December 2018. The step-in provider arrangements are for Mallings Healthcare to provide the GP Out of Hours Service, and Walsall Healthcare Trust to provide the UCCs.


The services have continued to be provided with no change in patient experience.

Recommendations:

Item to be noted for Information

Contact Officer:

Andy Rust Head of Commissioning

 01922 653052

Andrew.Rust@nhs.net