Better Care Fund 2022-23 End of Year Template

6. Year-End Feedback

The purpose of this survey is to provide an opportunity for local areas to consider and give feedback on the impact of the BCF. There is a total of 5 questions. These are set out below.

Şρ	lected	Health	and	Wellbeing	Roard:

Walsall

Part 1: Delivery of the Better Care Fund

Please use the below form to indicate to what extent you agree with the following statements and then detail any further supporting information in the corresponding comment boxes.

Statement:	Response:	Comments: Please detail any further supporting information for each response
The overall delivery of the BCF has improved joint working	Strongly Agree	As a BCF programme within the Black Country Integrated Care Board, Walsall as a Place continues to utilise funding through the programme to promote integrated working by
between health and social care in our locality		funding teams and services across our pathways. We continue the ambition of improving our services and funded activity as a way of strengthening our offer and joint working approach,
Our BCF schemes were implemented as planned in 2022-23		Walsall's 2022 - 2023 one year plan was a continuation from 2021 -2022 to ensure consistency and continued invmestment. Our success comes from ensuring our BCF schemes here at Place continue to support the system in relation to integration and outcomes as per the BCF metrics and national conditions.
3. The delivery of our BCF plan in 2022-23 had a positive impact on the integration of health and social care in our locality	Agree	Our programme has ensured investment across a number of funded schemes to support our discharge pathways. This ranges from services and workforce to support our response to tackling hospital discharges in a timely way, as well as investment into provision to support priorities on discharge. A clear success during 2022-2023 was the Black Country overview to

Part 2: Successes and Challenges

Please select two Enablers from the SCIE Logic model which you have observed demonstrable success in progressing and two Enablers which you have experienced a relatively greater degree of challenge in progressing.

Please provide a brief description alongside.

Outline two key successes observed toward driving the enablers for integration (expressed in SCIE's logical model) in 2022-23	SCIE Logic Model Enablers, Response category:	Response - Please detail your greatest successes
Success 1	Strong, system-wide governance and systems leadership	Here at Place our governance continues to be a strength with clear structures implemented to ensure oversight, assurance and escalation where necessary. To manage overspends and risk, operational groups have been set up to understand demand and capacity with in depth financial modelling. At Black Country level, methods are shared with BCF programme leads to understand key areas of need. This has supported planning for commissioning leads.
Success 2	5. Integrated workforce: joint approach to training and upskilling of workforce	Our Place BCF programme has invested a large proportion of its funding into the Internediate Care Service. The service has an integrated workforce of health and social care staff to drive discharges. There has been opportunities of training to ensure the workforce are equipped to meet needs appropriately, and operational leads have invested time in reviewing the service, its capacity and priorities regularly to ensure they are able to work in an integrated way with the acute. This has proved successful as the service has been able to maintain increased numbers of discharges for complex patients.
Outline two key challenges observed toward driving the		
enablers for integration (expressed in SCIE's logical model) in 2022	SCIE Logic Model Enablers, Response	
23	category:	Response - Please detail your greatest challenges
Challenge 1	6. Good quality and sustainable provider market that can meet demand	At national level, we have seen risks to the provider market. This has meant difficulties at Place in maintaining quality and sustainability. We have seen a rise in rates to meet the increase in complex need on discharge, and issues in maintaining levels of capacity across re-ablement. Commissioners have worked hard with the market to understand issues, responding by providing procurement opportunities to increase bed provision across our pathways. Commissioners continue to engage with the market through regular forums and communication via letters, emails and bulletins to offer support and an

	<u>Checklist</u>
	Complete:
	Yes
	Yes
	Yes
	Yes
	Yes
,	Yes

7. Joined-up regulatory approach

There is an acknowledged overview at ICB level for BCF programmes, further work is required to understand each Place programme and the challenges faced across four demographics with a range of customers. Whilst this work has begun by

reviewing the four Place programmes, engagement with BCF programme leads is essential for monitoring and any future

reporting as we movre towards a two year programme.

Footnotes:

Challenge 2

Question 4 and 5 are should be assigned to one of the following categories:

- 1. Local contextual factors (e.g. financial health, funding arrangements, demographics, urban vs rural factors)
- 2. Strong, system-wide governance and systems leadership
- 3. Integrated electronic records and sharing across the system with service users
- 4. Empowering users to have choice and control through an asset based approach, shared decision making and co-production
- 5. Integrated workforce: joint approach to training and upskilling of workforce
- 6. Good quality and sustainable provider market that can meet demand
- 7. Joined-up regulatory approach
- 8. Pooled or aligned resources
- 9. Joint commissioning of health and social care

Other